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An overview of QoS‑aware load balancing techniques in SDN‑based IoT networks

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Abstract

Increasing and heterogeneous service demands have led to traffic increase, and load imbalance challenges among network entities in the Internet of Things (IoT) environments. It can affect Quality of Service (OoS) parameters. By separating the network control layer from the data layer, Software-Defned Networking (SDN) has drawn the interest of many researchers. Efficient data flow management and better network performance can be reachable through load-balancing techniques in SDN and improve the quality of services in the IoT network. So, the combination of IoT and SDN, with conscious real-time traffic management and load control, plays an influential role in improving the QoS. To give a complete assessment of load-balancing strategies to enhance QoS parameters in SDN-based IoT networks (SD-IoT), a systematic review of recent research is presented here. In addition, the paper provides a comparative analysis of the relevant publications, trends, and future areas of study that are particularly useful for the community of researchers in the feld.

Keywords Internet of Things, Load-balancing, Quality of service, SD-IoT, Software-defned networking, Systematic review

Introduction

Today, applying the Internet of Things (IoT) has become one of the most important and attractive topics in the network realm and has attracted the attention of many researchers [[1\]](#page-39-0). Applying IoT in making smart homes, cities, and industries has an impact on health, productivity, and energy. It has made many changes in our lifestyle and provided desirable solutions to address the tasks of users [\[2](#page-39-1)[–4](#page-39-2)].

IoT is an interconnected network of things that can interact via a network infrastructure to provide or receive services [\[5](#page-39-3)]. Service means doing a task on the network to fulfll a set of objectives, such as maximizing reliability and minimizing execution time, and resource

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cost. The service requirements are separated into functional and non-functional categories. Functional characteristics are those that the service is required to perform. Non-functional features relate to service quality, such as availability, scalability, cost, response time, energy consumption, and security. Non-functional features are sometimes contrasting [[6\]](#page-39-4). So, it is important to create a suitable framework to maintain Quality of Service (QoS) in the IoT network [[7\]](#page-39-5). On the other hand, with the continuous growth of IoT devices, data traffic exponentially increases. This increase in simultaneous data production requires improving QoS [[7–](#page-39-5) [9\]](#page-39-6). Consequently, the signifcance of enhancing QoS parameters to optimize the overall performance of the network and provide novel technologies and communication schemes has multiplied [\[7](#page-39-5), [10\]](#page-39-7).

The IoT domain starts with smart objects with constrained resources in terms of accuracy and data rate, computing power, energy, memory, and storage [\[11](#page-39-8)]. These limitations can lead to heavy traffic in some applications, that require enormous computing, storage, and

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communication resources such as industry, healthcare, and smart cities $[12]$ $[12]$. The lack of these resources in devices and IoT infrastructure has led to service response time as one of the signifcant challenges of these applications. Meanwhile, cloud computing in the IoT has found an efective role in solving many of these problems [[13\]](#page-39-10).

Cloud-based IoT includes heterogeneous and intelligent devices that constantly exchange heavy traffic from the network to servers. Servers strive to improve the QoS to end users by providing real-time and reliable services [[14\]](#page-39-11). Nevertheless, any delay in response time would negatively infuence QoS, particularly in real-time applications $[15]$ $[15]$. Inadequate traffic distribution across cloud servers also leads some of them to become overloaded, resulting in a QoS decrease. To achieve this objective, it is required to control and balance the traffic load in both the network infrastructure and IoT servers [[14](#page-39-11)]. To solve this problem, fog computing is proposed to meet the real-time requirements of the IoT $[16]$ $[16]$. Fog servers may be overloaded and unable to handle all requests in terms of resource constraints and an increased number of object requests. It needs dynamic workflow management techniques with signifcant processing resources that are not available on fog servers [[9\]](#page-39-6).

In this regard, the Software-Defned Networking (SDN) model introduces a favourable solution to improve QoS and increase the fexibility of the IoT network. It can manage the infrastructure as well as heterogeneous IoT devices by separating the logical control layer (traffc management decision-making) and the hardware data layer (traffic transfer mechanism to the intended destination) [[9](#page-39-6), [17\]](#page-39-14). SDN may forward requests (tasks) of IoT applications such as industry, health, and smart city to the fog or cloud server as near as feasible to address the issue of simultaneous delay and load-balancing while managing the dynamic traffic flow $[16, 18]$ $[16, 18]$ $[16, 18]$. This feature is obtained by SDN characteristics, such as global network visibility, programmability [[19\]](#page-39-16), openness, and virtualization [[20\]](#page-39-17), monitoring global network resources. SDN can find optimal load assessment $[12]$ and the optimal location for task processing [[21](#page-39-18)], manage dynamic incoming traffic to network nodes, balance traffic load $[22]$ $[22]$, and thus increase network efficiency and QoS [[16](#page-39-13)]. It is used to develop the IoT network as the SDN-based IoT network (SD-IoT) [[16](#page-39-13)]. In general, the IoT and SDN have a set of complementary requirements and capacities. IoT can strengthen SDN by solving the issues related to scalability, mobility, and real-time requirements. On the other hand, users have a series of QoS requirements that can be answered by combining the IoT and SDN.

The IoT alone cannot solve the challenges related to the QoS. Numerous studies show that SDN is an efective approach to the IoT. By separating the control layer from the infrastructure layer, simplifying the hardware used in the network as much as possible, and having real-time information about all the network conditions (links status and load on the hardware), it is possible to defne the QoS from the direction of the user, service provider and infrastructure in SDN. Therefore, new load-balancing algorithms based on QoS can be proposed. The integration of IoT and SDN is helpful to load-balancing, QoS improvement, and traffic engineering techniques applications [[20](#page-39-17), [23\]](#page-39-20). SDN can serve a distinct role in the IoT environment, enabling the network to be programmable and dynamically adjustable while ensuring interoperability across heterogeneous IoT networks. By integrating both technologies, the IoT network will have a full view of network resources and task requirements. Network resources can then be efficiently assigned based on the task requirements during a specific time based on load balancing. This study is to fnd out the increasing demand to handle the workload on resources present at the SD-IoT and to enquire about load-balancing approaches. A comprehensive review has been conducted to evaluate load-balancing approaches of SD-IoT, and these approaches were compared based on different metrics. The following Motivations particularly inspired this article:

- The increased need to understand load distribution techniques in SD-IoT for proper utilization of resources.
- Since the concept of load balancing addresses the improvement of QoS from the directions of users, service providers, and infrastructure providers, it motivates us to focus on load balancing techniques.
- Based on the increasing workload in IoT, the need for load-balancing among resources has been recognized. Despite available research, the existing work has been identifed and summarized in a systematic way that depicts issues and challenges for future research work.

Therefore, to express the importance of load-balancing in providing and ensuring the QoS of IoT networks, signifcant contributions have been performed in this study:

- Highlighting key and infuential elements of SDN and IoT in QoS.
- Describing the SD-IoT network architecture and load-balancing problem in SD-IoT.
- Studying and comparing available load-balancing techniques in SD-IoT aiming at improving QoS.
- Defning the QoS parameters used in studied loadbalancing approaches.
- Introduction of simulators/tools in designing and testing load-balancing algorithms in SD-IoT networks.
- Future research opportunities in QoS-based loadbalancing in SD-IoT.

The background of the SD-IoT network, an introduction to the SD-IoT architecture, and the function of load-balancing in the SD-IoT network to enhance QoS parameters are all covered in Background Sect. [2.](#page-2-0) The research approach is described in Research method Sect. [3](#page-6-0). Research questions and highlights section [4](#page-8-0) includes responses to research concerns about analyzing and comparing various load-balancing approaches, as well as QoS factors and their simulators. Discussion section [5](#page-26-0) discusses research questions and load-balancing techniques. Future research trends and opportunities section [6](#page-30-0) presents future research opportunities. In Conclusion Sect. [7,](#page-38-0) the conclusion and fnally, the references are provided.

Background

We frst provide an overview of the concept of SD-IoT. Then, the SD-IoT architecture is explained, and afterwards, the load-balancing technique and some QoS parameters are discussed.

Description of SD‑IoT network

SDN network is one of the cost-efective and compatible architectures, with the ability to network reconfguration (e.g., implying a controller restart based on network traffic), scheduling flexibility, scalability, flow-based, ease of access, and optimal management. SDN has provided opportunities for IoT networks to develop agile networking, load-balancing processes, and QoS improvement to separate the control layer from the data layer [[22,](#page-39-19) [24,](#page-39-21) [25](#page-39-22)].

SDN controllers store data regarding fog/cloud servers as well as incoming and outgoing traffic from IoT devices. Based on the load on the servers and certain specifed criteria, the SDN controller determines the sort of collaboration between the servers and ensures load-balancing and efficient use of computing, storage, and communication resources [[26\]](#page-39-23).

SD‑IoT architecture

IoT architecture should be scalable and efficient. It should be able to manage enormous tasks with high QoS [[14\]](#page-39-11). Due to the increasing number of wireless devices, the IoT architecture covers a variety of communication technologies from Long Range Networks (LoRa) and cellular networks to wireless sensor networks [\[4](#page-39-2)]. Each potential IoT and SDN design is explained individually in Fig. [1,](#page-3-0) followed by the fnal hybrid architecture.

The most popular IoT network architecture includes three layers of cloud computing, fog computing, and end devices $[27]$ $[27]$. The cloud layer provides flexible and efficient computing resources for IoT applications $[8, 8]$ $[8, 8]$ 28]. The cloud is responsible for providing services that require more computing or are not supported by the fog layer [[17\]](#page-39-14).

The cloud has QoS restrictions due to the great distance to network devices, including higher costs, delay, energy consumption, carbon emissions, and inefficient resource utilization $[11, 17]$ $[11, 17]$ $[11, 17]$ $[11, 17]$. The fog layer is a computational fog model that improves communication and processing performance in a variety of applications by putting computing, storage, and communication closer to IoT devices $[11, 17]$ $[11, 17]$ $[11, 17]$ $[11, 17]$ $[11, 17]$. This leads to QoS improvements, such as reducing service delivery delays, and increasing data rates and bandwidths at the edge of the network [\[8](#page-39-25), [26,](#page-39-23) [29](#page-39-27)]. Fog computing seeks to reduce communication and processing overload between edge devices and cloud data centers, thereby preventing network performance (QoS) degradation [[17,](#page-39-14) [30](#page-39-28)]. However, due to resource constraints and the locality of fog servers, only a limited number of things can be serviced $[31]$ $[31]$. The end-devices layer is made up of heterogeneous devices with unique IDs and diverse functionalities, as well as users who may connect to the network at any time and place, exchange data, and need high-quality services [[8](#page-39-25), [22\]](#page-39-19).

At cloud/fog layers, some resources may become overloaded with an increasing number of requests from end devices. Utilizing SDN architecture and the ability of the controllers the manage incoming traffic and allocation to network resources, requests are assigned to the best and closest server in the fog or cloud to establish load-balancing in the network $[32, 33]$ $[32, 33]$ $[32, 33]$ $[32, 33]$. The SDN network architecture is divided into three layers: data, control, and application [[34\]](#page-39-32).

The data layer consists of a collection of packet components (tasks). The tasks are directed to the intended destination. Data transfer between end users occurs according to the rules set by the control layer $[26, 32, 35]$ $[26, 32, 35]$ $[26, 32, 35]$ $[26, 32, 35]$ $[26, 32, 35]$. The control layer sets network transfer rules and manages workflows $[26, 35, 36]$ $[26, 35, 36]$ $[26, 35, 36]$ $[26, 35, 36]$ $[26, 35, 36]$. With a global view of the network and workflow awareness, the control layer can monitor network conditions and act as a decision-maker in offloading input tasks to fog/cloud servers to improve QoS [\[37](#page-39-35)]. The control layer consists of controllers and is responsible for routing, security, load-balancing, and monitoring [[19,](#page-39-16) [38\]](#page-39-36). The application layer implements network control logic and strategies and designs services such as analysis, monitoring, transferring plans, manageability, traffic engineering, load-balancing, and security [[36,](#page-39-34) [39](#page-40-0)].

The ability to design SDN networks may give incentives for optimizing traffic management in IoT networks

Fig. 1 Types of IoT, SDN, and SDN-Based IoT architectures

to deliver services to end devices [\[12](#page-39-9), [40](#page-40-1)]. On the SD-IoT network, QoS and network performance can be enhanced at the same time $[18, 23]$ $[18, 23]$ $[18, 23]$ $[18, 23]$. The SD-IoT architecture comprises three levels for IoT QoS management [38]. The layer of the infrastructure consists of network elements, including devices, gateways, and switches that are distributed in diferent geographical locations [\[41](#page-40-2)]. At this layer, transmission elements, such as switches are used to send the input data flow to the upper layers for further processing.

The control/fog layer includes controllers and fog servers as the main components of this layer that are geographically distributed $[41, 42]$ $[41, 42]$ $[41, 42]$ $[41, 42]$. The controller creates flow rules and policies for the flow tables to manage the workload in the infrastructure layer [\[41\]](#page-40-2). It's worth noting that the control layer maintains QoS requirements in terms of network status monitoring and topology discovery, as well as making load-balancing choices based on

the application layer's specifications $[43, 44]$ $[43, 44]$ $[43, 44]$ $[43, 44]$. The application/cloud layer, the highest layer is allocated to IoT services and applications $[42]$ $[42]$ $[42]$. This layer interacts with the controllers to apply load-balancing, fexibility, and performance optimization [[6,](#page-39-4) [28](#page-39-26), [43\]](#page-40-4).

IoT queries/requests are routed over a gateway to SDN switches. The flow route is determined by SDN switches. The switch asks the associated SDN controller for routing information. The flow tables of switches are updated with new rules. Then, the request is routed to a fog/cloud server which has the desired service and tolerable load. Finally, the server provides services to users [\[36,](#page-39-34) [45](#page-40-6), [46](#page-40-7)]. Figure [2](#page-4-0) shows the service delivery process on the SD-IoT network.

Load‑balancing in SD‑IoT

In this section, the importance of the load-balancing technique to improve the QoS of IoT is explained. Then

Fig. 2 Service delivery process on the SD-IoT network

the role of the SDN controller in load-balancing in the IoT network is discussed. Finally, the types of SDN controller architecture and the introduction of appropriate controller architecture to improve load-balancing and QoS are described.

The workload balance between network resources is the most essential problem that the service provider must address [[47\]](#page-40-8). It is vital to stress QoS criteria while assigning resources to activities. As a result, it is critical to building efective load-balancing strategies for adjusting network traffic flows to minimize network congestion and fulfll the QoS requirements of IoT applications [\[48](#page-40-9)]. In load-balancing studies, the distribution of received tasks as well as resource utilization rates is commonly used to make decisions about load distribution [\[49\]](#page-40-10). One way to deal with network resource overload is to transfer the load from the overloaded resources to the under-loaded ones [[44\]](#page-40-5).

The controller may evaluate real-time traffic rules for switches using a global view of the network (for example, current load status, the residual capacity of cloud/ fog resources, and congestion level). Tasks are routed to cloud/fog servers in this instance, and the network meets its load-balancing aim $[11, 42, 44]$ $[11, 42, 44]$ $[11, 42, 44]$ $[11, 42, 44]$ $[11, 42, 44]$. The SDN controller is responsible for managing the load distribution between network nodes and improving the QoS parameters [\[45](#page-40-6)]. The architecture of existing controllers can be categorized into two general categories, centralized and decentralized, as shown in Fig. [3](#page-5-0).

The centralized architecture consists of a single controller to manage the entire network and in terms of the problems, such as scalability, accessibility, and reliability, it is not able to meet the requirements of IoT QoS [\[50](#page-40-11), 51]. Of the increase in IoT network traffic, this strategy will be unable to fulfll users' expanding demands and may become a single point of failure [\[6](#page-39-4), [12,](#page-39-9) [45,](#page-40-6) [52](#page-40-13)].

Decentralized architecture, is based on the hierarchy of controllers as primary and secondary controllers. The primary controller can be referred to as the root controller and the secondary controllers as local controllers where the primary controller assigns control to the secondary controller [\[53,](#page-40-14) [54](#page-40-15)]. decentralized controllers can be divided into multi-controller and distributed controller architectures.

A multi-controller architecture is required to manage the traffic of SD-IoT Networks, which can provide scalability and reliability and yet preserve the simplicity of the control function $[22]$ $[22]$. Through east–west interfaces, there is communication between each controller and the network management [\[55](#page-40-16)]. In a large-scale network, the network is divided into multiple domains. Each domain is managed by a controller. Multi-controllers have been implemented to support mobility management, flow processing and fow forwarding in distributed environments [[9\]](#page-39-6). However multiple controller placements are a problem with the issue of the required number of controllers and controller placement to balance the traffic load at minimum delay [\[9](#page-39-6), [56\]](#page-40-17).

Service providers use a distributed controller architecture as a special type of decentralized controller, to manage traffic load and distribute tasks to appropriate resources to control network parameters. Through the interaction of controllers, network utilization and service delivery performance are improved [[9](#page-39-6), [46](#page-40-7), [47\]](#page-40-8). The architecture of distributed controllers is important for large-scale SD-IoT load-balancing, which improves QoS parameters, such as reliability, scalability, and accessibility [[37](#page-39-35)].

Each controller is linked to several switches. Uneven load distribution across controllers is caused by the nature of static mapping between switches and controllers, unanticipated network traffic, and dynamic topology change [[37\]](#page-39-35). To prevent the overload of controllers, load distribution is known as a load-balancing technique [[25](#page-39-22)]. Each controller is responsible for a specifc geographic area that will have a local view of the network status. Information about service requests, workflow transmission, and resource allocation is managed via the coordination of distributed controllers [\[46](#page-40-7)].

In a distributed architecture, distributed controllers can be divided into fat and hierarchical architectures. In flat architecture, controllers in the same layer have the same tasks and communicate directly with each other. Controllers are present at numerous layers of a hierarchical design and have various tasks in each layer. Communication and coordination among the lower controllers are the responsibility of the top controllers [[20](#page-39-17), [57\]](#page-40-18). To increase the scalability of the network, it is recommended to distribute the traffic load of IoT devices among the controllers and reduce the computational delay in SDN networks under QoS requirements; So, the design of a hierarchically distributed SDN controller system is proposed [\[10,](#page-39-7) [45](#page-40-6)].

The controllers in a distributed and decentralized architecture periodically exchange network control information with each other, but due to the controller's static connection to the switch, as well as changes in the traffc load of the switches, unfavourable load distribution between the controllers can occur and negatively affecting QoS parameters like response time and network throughput [\[58](#page-40-19)]. In general, load balancing may aim at preventing overload, removing the overload, or a combination of both. Neural networks [[59](#page-40-20)], prediction [[38\]](#page-39-36), and virtualization of network functions [\[10\]](#page-39-7) were introduced as solutions to prevent overloading. Moreover, informing the network support $[60]$ $[60]$ and periodic tracking $[25]$ $[25]$ $[46]$ $[46]$ $[46]$ have been devised as solutions to eliminating overload in the network.

QoS parameters

The main purpose of load-balancing is to improve the optimal QoS parameters in the network. To assess loadbalancing solutions, researchers looked at many factors. To fnd a better load-balancing algorithm and identify the

^a Load Balancing

^a Fog of Things

^a <http://mininet.org/>

^a <https://iperf.fr/>

^a Distributed Internet Traffic Generator

advantages and disadvantages, several QoS metrics are utilized. Table [1](#page-6-1) introduces the most used QoS parameters in various studies to investigate the efect of loadbalancing on QoS in the SD-IoT network.

Some other QoS parameters include; Jitter (Deviation from the average data reception delay) [[14](#page-39-11)], stability (distribution of network traffic among resources to maintain service continuity) [\[16](#page-39-13)], cost (payment of service cost by the user) [\[6](#page-39-4)], processing time (duration of service operation on CPU resources) [\[22\]](#page-39-19), waiting /transfer time (time required to transfer the task to the server to receive the service) [\[22\]](#page-39-19), security (protection against attacks to maintain the accuracy of information exchanged in the network) [\[2](#page-39-1)], reliability (correct and timely performance of the task) [[28\]](#page-39-26), and network lifetime (energy consumed by the network) $[67]$ $[67]$ $[67]$. These parameters have received less attention in almost all reviewed articles.

Research method

The Systematic Literature Review (SLR) strategy is used to collect and categorize load-balancing techniques in SD-IoT. SLR is a method to fnd, evaluate, interpret, and combine existing studies related to specifc areas and report findings $[68, 69]$ $[68, 69]$ $[68, 69]$. This section describes the SLR method. This study was performed to increase understanding of load-balancing techniques in SD-IoT.

Data resources

Searching was conducted in September 2023 without any specifc time limit and based on the article's title. As a result, 62 articles were found between 2015 and 2023. Research articles in journals and conferences were considered by the $IEEE^{1}$ $IEEE^{1}$ $IEEE^{1}$, Springer,^{[2](#page-6-3)} Science Direct,³ $Wiley, ⁴ ACM, ⁵ MDPI, ⁶ and Google Scholar⁷ to extract$ $Wiley, ⁴ ACM, ⁵ MDPI, ⁶ and Google Scholar⁷ to extract$ $Wiley, ⁴ ACM, ⁵ MDPI, ⁶ and Google Scholar⁷ to extract$ related articles.

Searching strategy

Based on a routine literature review, this paper evaluates current efforts and trends and lays the groundwork for future research on load-balancing in the SD-IoT network to enhance QoS. To begin the search, Google Scholar is chosen as the primary search engine. The search terms are identifed based on the planned study subject and queries as a first step in shaping the search field. The search keywords of SD-IoT, IoT, SDN, load-balancing, and QoS were used, and the "AND" and "OR" logical operators were used to link keywords and fnd related articles. The related studies were thoroughly analyzed and summarized based on the main feature of the study, main tasks of the proposed algorithm, research objective environment, major participation, evaluation tool, data set, and criteria used for evaluation.

Figure [4](#page-7-0) shows the selection process for related articles. Search in individual publications is the frst step. In the second step, the initial search leads to selecting 310

- ³ <http://www.sciencedirect.com>
- ⁴ <http://onlinelibrary.wiley.com>
- ⁵ <http://www.acm.org>
- ⁶ <https://www.mdpi.com>
- ⁷ <http://Scholar.google.com>

¹ <http://ieeexplore.ieee.org>

² [http://link.springer.com](http://springerlink.bibliotecabuap.elogim.com)

Fig. 4 Article identifcation process overview

articles. It does not make sense to read all of these articles because some of them are not directly related to the topic or are of low quality. Therefore, in the third step, those articles are carefully studied and the most appropriate ones are selected for deeper analysis.

Pre-2015 journals rarely addressed load balance-related issues in SD-IoT. So in this step, other types of studies such as reviews, reports, working articles, and non-English articles are ignored. As a result, 129 articles were chosen based on the following criteria: published between 2015 and 2023, English language, and subject relevance. The quality evaluation was the fourth phase. Following an examination of the abstracts and, in some instances, the whole papers, 62 relevant studies were identified. Those papers directly address load-balancing in SD-IoT and the improvement of specifc QoS metrics. Related papers on load-balancing in SD-IoT are analyzed and extract significant concerns on optimization challenges.

Highlights and research questions

The highlights and research questions are part of the SLR. To analyze load-balancing in SD-IoT, related research highlights and questions are listed along with the motivations for such highlights and questions. They are as follows:

Highlight 1. Listing the challenges in IoT networks that led to the use of SDN. The growth of traffic from IoT devices leads to congestion and reduced QoS. Therefore, management and control of network resources, scalability, fexibility, and load-balancing seem to improve the QoS. This highlight is explored throughout the paper.

Highlight 2. In SD-IoT, load balancing is critical. The rising demand for network services puts more strain on the network, lowering its efficiency and using more energy. Load balancing helps with network traffic control and QoS, as discussed in Sect. 4.

Question 1. What are the present approaches for loadbalancing in SD-IoT to improve QoS parameters? In Sect. 4, load-balancing techniques are categorized based on the policies used in the selected articles.

Question 2. Which QoS parameters are emphasized to evaluate load-balancing techniques in SD-IoT? The answer given to this question in Sect. 4 helps researchers evaluate and recognize their innovations.

Question 3. What are QoS requirements expected of the user, service provider, and infrastructure's directions? Simultaneous QoS optimization for user entities, service providers, and infrastructure may provide mutual advantages and improve network efficiency. This problem is discussed in Sect. 4.

Question 4. What is the frequency of SD-IoT network applications in using load-balancing techniques? Responses to this question are discussed in Sect. 4.

Question 5. Which common simulation tools are used for load-balancing in SD-IoT? To model and simulate load-balancing techniques, some basic aspects should be considered, including simulation scenarios, data set type and format, data storage, and communication protocol to control data traffic between nodes. This question will also be discussed in Sect. 4.

Question 6. What are the future research opportunities and open issues in load-balancing in SD-IoT? Suggestions help researchers identify future research trends and

Fig. 5 Publication of selected articles in the journal by year of publication

Fig. 6 Circular chart of articles published

opportunities in improving QoS in the SD-IoT network. A description of research opportunities is provided in Sect. 5.

Qualitative evaluation

The frequency of related publications in each journal over time is shown in Fig. [5](#page-8-1). Figure [6](#page-8-2) shows the proportion of articles published by each publisher.

Research questions and highlights

The highlights seek to clarify the role of load-balancing in the SD-IoT network and identify challenges and techniques applied to improve QoS. Questions also help identify future research areas. In the following, the symbol "RH"s are used for Research Highlights, and "RQ"s are used for Research Questions to answer the above-mentioned highlights and research questions.

RH1. The IoT makes it possible to control and monitor numerous interconnected intelligent objects, such as physical devices and sensors, from remote locations [\[19](#page-39-16)]. IoT devices have limited resources in terms of processing power, memory capacity, bandwidth, and battery life (energy) and they would reduce QoS, especially delays in real-time services [[7,](#page-39-5) [70\]](#page-40-31). In terms of storage and processing power, cloud computing infrastructure has been suggested. The workload offloading to strong cloud resources through the network is intended to overcome hardware limitations and conserve device energy [\[71](#page-40-32)]. Users and service providers alike may proft from cloud computing [\[47](#page-40-8)].

Offloading tasks in the cloud for real-time applications due to long distances between devices and cloud resources leads to increased workload processing delay, high power consumption, less mobility support, lack of location awareness, security, privacy, and bandwidth congestion [[7,](#page-39-5) [8\]](#page-39-25). To address these issues, fog-based computing infrastructure is used to move network resources closer to devices that transmit data to delaysensitive applications, allowing the network to achieve some sort of balance [[2,](#page-39-1) [72](#page-40-33)]. Fog computing minimizes resource costs, flters raw data, increases service access, and reduces delay to support real-time applications with lower operating costs $[8, 11, 73]$ $[8, 11, 73]$ $[8, 11, 73]$ $[8, 11, 73]$ $[8, 11, 73]$ $[8, 11, 73]$. The delay-sensitive workload is locally performed at the edge of the network by fog servers and heavy computational load with lower delay sensitivity in remote cloud data centers [[41\]](#page-40-2).

To increase network performance and QoS, SDN technology efficiently distributes network resources to workloads. As the number of service requests increases, network nodes become overloaded, and load-balancing techniques are introduced by controllers to reduce traffic congestion and eliminate overload $[36, 39, 74]$ $[36, 39, 74]$ $[36, 39, 74]$ $[36, 39, 74]$ $[36, 39, 74]$ $[36, 39, 74]$ $[36, 39, 74]$. Offloading of tasks to resources is performed by SDN controllers that could fully program the network with the aim of providing real-time services, fast and reliable data transfer and, in short, improving the QoS [\[17](#page-39-14), [26,](#page-39-23) [75\]](#page-40-36). In general, the SDN-based solution attempts to maximize network capacity while simplifying the management of the IoT [\[19](#page-39-16)].

RH2. Increasing demand for IoT applications requires improved resource management to protect QoS, which requires a centralized view of all available network resources. SDN provides a centralized view for controlling network resources and network flows $[76]$ $[76]$. SD-IoT networks may go beyond the processing capacity of nodes by increasing the demand for IoT applications, causing network congestion and network node overload, and reducing QoS [\[16](#page-39-13), [17](#page-39-14)]. Traffic management involves dynamic load-balancing strategies to adapt to network circumstances, regulate network nodes, and enhance

QoS to take advantage of SD-IoT global visibility and fexible control. Various aspects of load-balancing for IoT tasks can be optimized using the approaches provided by SDN [[6\]](#page-39-4). In SD-IoT, the workload should be balanced between the resources by the SDN controller to provide the desired level of QoS. Load balancing is considered an important component in distributed computing technology that directly afects the availability of system applications and services $[77, 78]$ $[77, 78]$ $[77, 78]$. The classification of reviewed studies is shown in Fig. [7](#page-10-0) based on the main purpose and strategy used.

RQ1. The concept of load-balancing in the SD-IoT network has been the subject of much research. Load balancing plays a signifcant role in increasing network QoS parameters. In much research, the relationship between the controller and the transmission nodes is considered to control traffic.

The SDN controller is an important component for load-balancing and distributing resources. So far, a variety of load-balancing approaches including migration, routing, demand response, scheduling, offloading, clustering, classifcation, allocation, admission control, aggregation, virtualization, placement, flow change, and architecture have been presented to improve QoS in the SD-IoT environment. Due to the importance of the load-balancing technique in Table [2,](#page-10-1) a column entitled load-balancing method has been added in each article to provide the roadmap to the reader. This is one of the novelties in this research paper. Figure [8](#page-11-0) presents the percentage of load-balancing techniques in SD-IoT covered by various reviewed articles.

Some techniques based on artificial intelligence and meta-heuristic algorithms are proposed for routing, traffic engineering, resource allocation, management, security, traffic classification, and ultimately QoS optimization. In the event of network congestion, load-balancing algorithms split the traffic load across various flow channels. The load-balancing has been done at the server level in most of the research, and SDN controllers may be utilized to choose servers to transfer tasks. The performance objectives as well as the mechanism used in the studies were reviewed. In Tables [2](#page-10-1), [3](#page-11-1), [4,](#page-12-0) [5](#page-12-1), [6](#page-12-2), [7,](#page-13-0) [8](#page-13-1), [9](#page-13-2) and [10](#page-13-3) load-balancing techniques based on the centralized or distributed architecture of SDN controllers were considered. The incoming traffic is balanced using the SDN controller and shares the load, which results in guaranteeing quality of service parameters. Controllers direct real-time traffic to resources based on QoS. In general, IoT uses SDN to maximize resource capacity utilization and thereby maintain QoS.

The comparisons of selected load-balancing techniques in the SD-IoT network were thoroughly

Fig. 7 Classification of studies reviewed based on the main purpose and strategy used

Fig. 8 Percentage of techniques considered in reviewed papers

reviewed and analyzed, and the observations are summarized in Tables [2](#page-10-1), [3,](#page-11-1) [4](#page-12-0), [5](#page-12-1), [6,](#page-12-2) [7](#page-13-0), [8,](#page-13-1) [9](#page-13-2) and [10.](#page-13-3) Load-balancing techniques have specifc QoS parameters. Some researchers have developed a single criterion called the single-objective criterion, while others have found that several criteria, known as multi-objective and manyobjective criteria, are more appropriate. Tables [2](#page-10-1), [3](#page-11-1), [4](#page-12-0), [5](#page-12-1), [6,](#page-12-2) [7,](#page-13-0) [8](#page-13-1), [9](#page-13-2) and [10](#page-13-3) show the type of network and architecture, the load-balancing method, the desired QoS parameters, the balancing entity, and the application.

Table [11](#page-14-0) lists the review studies on the issue of loadbalancing in the IoT and SDN networks. Each research is represented by parameters such as review type, publication year, article identifcation process, taxonomy, network type, comparative analysis, future trends, and covered years. Only four articles have used the SLR method to study load-balancing methods, fve articles on the IoT, and six articles on SDN. Therefore, the present study is the frst study to review load-balancing methods in SD-IoT using the SLR method.

Based on the studies related to the SD-IoT network, some load-balancing techniques to improve QoS parameters in the SD-IoT environment were thoroughly studied and analyzed, along with the most important advantages and disadvantages. These approaches are applied to fog, and cloud layers for load balancing and to achieve better resource utilization. Based on the description in Table [12](#page-15-0), we can say that there is a need to work more in the area of load-balancing in the fog computing environment, which mainly considers the processing power and overload of the resources. Table [12](#page-15-0) shows the journal or conference type with the name of the publication and reference number, as well as the main subject, key contribution, advantages, and disadvantages, which compares existing load balancing techniques in detail based upon the approaches used.

RQ2. At each layer of the network architecture, QoS parameters afect the QoS of the entire network. All QoS parameters for analyzing the load-balancing efficiency are presented in this research so that network performance can be evaluated and recognized, as well as the benefts and drawbacks of load-balancing approaches. Some optimization parameters are in confict with each other e.g., scalability, resource efficiency, reliability and bandwidth, power consumption, delay, and cost. To support load-balancing decisions, effective and efficient forecasting of QoS values, are important. Any change in network status is a reason to predict QoS before making

Application	Objectives		Architecture Balance entity	LB method	Network type	Year Ref	
Vehicles	Delay	Centralized	Cloud, Fog servers	Architecture/ Allocation	SDN-IoV	2016	$[33]$
Real-time face recognition	Delay	Centralized	Cloud, Fog servers	Architecture/ Allocation	SDC-FN	2016	[86]
Large scale	Response time, resource utilization	Distributed	Controllers	Hierarchical architecture	SDN-IoT	2019	[20]
Large scale	Bandwidth, load-bal- ancing	Distributed	Link/Server	Architecture	SDN-Fog/Cloud	2020	[11]
VoIP, Video	Scalability, delay	Distributed	Controllers	Hierarchical Controllers/ Allocation	SDN-Edge/Cloud	2020	$[45]$
Wi-Fi	throughput, packet loss ratio	Centralized	Access points	Architecture	SDN-Wi-Fi	2020	$[44]$
Image processing	Waiting, turnaround, processing times	Distributed	Device clusters	Hierarchical architecture of the control layer	SDN-IoT	2021	[22]
Critical scenarios	Response time, packet loss ratio, processing time	Distributed	Gateway	FoT ^a pattern	SDN-FoT	2021	$[17]$
Smart city	Response time, through- put	Distributed	Controllers	Architecture	SDN-IoT	2021	$[36]$
Industry	Throughput, packet loss ratio, response time	Distributed	Controllers	Architecture	SDN/NFV-IoT	2022	$\lceil 3 \rceil$
	Response time, energy consumption, delay	Centralized	Fog nodes	Architecture	SDN-Fog	2022	$[87]$
Dense networks	Throughput, delay, packet loss rate	Centralized	Base stations	Architecture	SDN-IOMT	2022	[88]
Industry	Throughput, response time, delay, resource utilization	Distributed	Cloud servers	Architecture	SDN-IIoT	2023	$[15]$

Table 4 Characteristics of architecture-based load balancing techniques

Table 5 Characteristics of classifcation-based load balancing techniques

Application	Objectives	Architecture	Balance entity	LB method	Network type	Year	Ref
\sim	Response time, throughput	Distributed	l inks	Task classification	SDN-Cloud	2016	[77]
5G	Response time, resource utilization	Centralized	Cloud server	Service classification	SDN-Cloud	2018	[89]
Multimedia	Transmission time, load-balancing	Centralized	Service functions	Packets classification	SDN/SEC-IoT	2018	[42]

Application	Obiectives	Architecture Balance entity		LB method	Network type	Year	Ref
6LoWPAN	Response time, reliability	Centralized	Gateways	Multi-criteria deci- sion/allocation	SDN-Foa	2020	$[28]$
Game	Delay, resource utilization	Distributed	Cloud servers	Allocation	SDN-Cloud	2020	[47]
5G	Load balancing	Distributed	Controllers	Allocation	$SDN-5G$	2022	[92]
Vehicles	Delav	Distributed	Cloud, Fog servers	Allocation	SDN-IoV	2022	$[93]$
5G	Bandwidth, response time, delay, packet loss	Distributed	Controllers	Allocation	SDN-IoT	2023	[94]
\sim	Cost, response time, energy consumption, CPU utilization	Centralized	Cloud servers	Allocation	SDN-IoT	2023	$[95]$

Table 7 Characteristics of allocation-based load balancing techniques

Table 8 Characteristics of scheduling-based load balancing techniques

Application	Objectives	Balance entity Architecture		LB method	Network type	Year	Ref	
Large scale	Throughput, Delay, Jitter	Distributed	Access points	Scheduling	SDN-IoT	2020	[9]	
Real-time	Delay, energy consumption	Centralized	Edge server	Workload scheduling	SDN-Edge	2021	[41]	
5G	Reliability, delay, energy consumption	Centralized	Edge nodes	Offloading/Scheduling	SDN-IoT	2022	[96]	
High load	Throughput, delay, packet loss rate	Centralized	Links	Scheduling	SDN-Cloud	2022	[97]	
\sim	Load-balancing, delay, response time	Distributed	Fog nodes	Scheduling	SDN-IoT/Fog	2023	[98]	

Table 9 Characteristics of clustering-based load balancing techniques

Application	Objectives	Architecture	Balance entity	LB method	Network type	Year	Ref
Smart city	Delay, throughput	Distributed	Controllers	Clustering	SDN/NFV-IoT	2020	$[10]$
Vehicles	Delay, accessibility, energy consumption, load-balancing	Distributed	Cloud, Fog servers	Hierarchical clustering	SDN-5G IoV	2021	[16]
Smart city	Communication cost	Distributed	Controllers	Clustering	SDN-IoT	2021	[56]

Table 10 Characteristics of other reviewed load balancing techniques

load-balancing decisions. By predicting the QoS in the IoT, it is possible to increase the utilization of resources.

Numerous studies have been conducted on load-balancing techniques to reveal critical research issues. To improve QoS, various parameters were introduced by researchers in the research background in the realm of single-objective, two-objective, three-objective, or fourobjective optimization problems. Having numerous QoS

Ref	Year/ Publication	Survey	SLR	Ques- tion	Article identification process	Taxonomy	SDN	loT	Comparative analysis	Future trends Covered years
[64]	2017/ Elsevier	\checkmark							✓	2008-2017
[61]	2018/IEEE									2008-2017
[103]	2018/ACM									1997-2017
[63]	2019/ WILEY									1988-2018
[104]	2019/ACM								✓	2001-2018
[68]	2020/ Springer									2009-2019
[62]	2020/Springer	✓								2008-2020
[69]	2020/IEEE									2008-2020
$[105]$	2020/MDPI									2007-2020
[55]	2021/ Elsevier									2008-2020
[106]	2021/Springer	✓								2000-2020
$[107]$	2022/IEEE									2002-2022
[108]	2022/IEEE									1996-2022
This Survey	2024/ Springer									2015-2024

Table 11 Related surveys in the field of load-balancing in SD-IoT networks

parameters, maintaining a trade-of between parameters from the direction of users, service providers, and infrastructure is another novelty in this paper. A set of Pareto non-dominated solutions is formed as a result of parameter trade-offs. The SDN controller should select which solutions are best for load-balancing. Finally, the user may choose the preferable solution from this set depending on the criteria supplied.

By reducing QoS constraints, a multi-objective/manyobjective model can be created based on maximum workflow [[109\]](#page-41-20). In our study, 62 articles were selected to study the QoS parameters used in load-balancing techniques in the SD-IoT network. During the review, 18 parameters have been identified. The parameters used by diferent researchers in each of the techniques used by load balancing are listed in Table [13](#page-23-0). Studies also focused on providing a load-balancing approach with optimal delay.

The QoS metrics considered in the load balancing approaches are grouped into two broad categories; Qualitative metrics and Quantitative metrics. Also, the metrics may be either dependent or independent. The taxonomy of the load balancing metrics is shown in Fig. [9](#page-25-0).

Figure [10](#page-25-1) graphically shows the percentage of loadbalancing criteria considered in the articles under review. The most used criterion was the delay with 20.5%, followed by the response time with 15.9%. Other criteria such as throughput, resource efficiency, load-balancing, and packet loss rates included 15.1%, 11.4%, 6.8%, and 5.4%, respectively. Then, energy consumption and packet delivery rate accounted for 5.3%, and 3% respectively. Meanwhile, the least used criteria included reliability and network lifetime with approximately 0.7%. Figure [11](#page-26-1) shows the percentage of considered parameters in centralized and distributed architectures. In centralized techniques, 58% and 39% of the researchers have attempted to improve delay and throughput, respectively. Also, response time, delay, and resource utilization have the highest attention by the researchers in the distributed techniques.

RQ3. QoS parameters help network infrastructure providers to improve network performance and infrastructures. Users can evaluate their needs by evaluating QoS parameters, and service providers can manage the performance and quality of their services with an emphasis on increasing satisfaction and attracting more users.

Many researchers are attempting to offer desired solutions for users, service providers, and infrastructure providers individually. But, the QoS may be analyzed from a combination of a variety of perspectives or directions, including users, service providers, and network infrastructure. Table [14](#page-27-0) lists several QoS parameters in each direction, as well as a brief discussion of each.

Figure [12](#page-28-0) shows some QoS parameters in each direction. For example, network architecture is important from the user, service provider, and infrastructure directions. According to the most common load-balancing techniques shown in Fig. [8](#page-11-0), parameters such as delay, response time, resource efficiency, and load-balancing are improved from the user and service provider directions.

RQ4. As shown in Fig. [13](#page-28-1), most studies were conducted in smart cities with high-traffic loads, such as industry and multimedia-related applications. It shows the importance of IoT applications in improving the quality of

Table 12 (continued)

Table 12 (continued)

Fig. 9 Taxonomy of load balancing metrics

Fig. 10 Percentage of QoS criteria in the studied techniques

human life. Also, the load-balancing techniques used for each application are shown in Table [15](#page-28-2).

RQ5. Identifying diferent simulation tools helps network developers to test load-balancing algorithms to improve QoS. A simulator is a framework that provides a virtual environment to test performance, deployment models, resource allocation, and load balancing. Simulators play a major role in testing and validating, before

deploying on real hardware. Every simulator has some unique features and is used to evaluate diferent parameter performance. Table [16](#page-29-0) shows the various load-balancing algorithms/ frameworks, their simulation tools and testbeds, the type of controller and data set, the load-balancing layer, the number of architectural layers, and QoS space dimensions. The studied load-balancing algorithms mainly focus on the selection of fog and edge resources

Fig. 11 Percentage of QoS criteria in centralized and distributed techniques

in the control plane to allocate input tasks. Mininet and Matlab tools are mainly used to evaluate the simulation results of load-balancing techniques in the reviewed studies.

In the following, some of the studied controllers are discussed concerning the load-balancing problem and achieving the desired QoS in SD-IoT networks. Table [17](#page-31-0) shows of the Characteristics SDN controllers proposed by the researchers. Moreover, the percentage of evaluation tools/testbeds used in the reviewed articles are shown in Figs. [14](#page-32-0) and [15,](#page-32-1) along with the controllers.

As can be seen in Fig. [16,](#page-33-0) Load Balancing algorithms can be single objectives, meaning they focus on one performance parameter whereas multi-objectives can focus on two or three parameters and many objectives on four or more than four parameters. Most algorithms reviewed in this literature are multi-objective. In Fig. [17](#page-33-1), the load balance layers based on studies are shown.

Discussion

One of the most signifcant applications of SDN is load balancing in IoT, which is the process of distributing traffc evenly across multiple servers to optimize resource utilization and ensure high availability of services. SDNbased load-balancing techniques have gained popularity in recent years due to their fexibility, scalability, and cost-efectiveness. However, these techniques also face several challenges and issues that need to be addressed for their wider adoption and improved performance.

Aiming to identify the better mechanism for the loadbalancing problem and to distinguish its pros and cons,

the load-balancing mechanisms should be evaluated and compared to each other. The optimal migration policy depends on the number of migrations and produced traffc, current QoS parameter values, and SLA. Migrations reduction can minimize the number of active resources, which is efective in QoS parameters. Migration may have some problems such as security, delay, and energy consumption, as well as the complexities of deciding to choose a proper service provider. A good routing can satisfy the QoS requirement and minimize the energy consumption of the entire network. It also can balance distributing traffic loads over network links and increase the network lifetime. Rerouting is related to changing the selected route due to QoS requirements. It prevents network congestion and improves QoS, but may cause routing overhead. Network architecture is designed or evolved based on network parameters such as QoS and load-balancing, which is a time-consuming process. The policy is used during the network design process where there is a possibility of unbalanced resource loading. The offloading technique is done at the time of execution and according to the users' requirements.

Clustering is used in some issues such as routing, security, and quality of service. It can lead to load-balancing, increasing throughput, and network stability. The formation of stable clusters in an overloaded and dynamic network is necessary to reduce bandwidth consumption and prevent congestion. Classifcation is used for load balancing based on QoS and efficient use of resources. It reduces the waiting time for tasks and increases loadbalancing. The resource allocation strategy guarantees the needs of the applications based on the provider's

Table 14 Directions of QoS parameters

infrastructure resources. It aims for load-balancing and QoS and may have the possibility of resource overload.

An admission control mechanism can control the acceptance of users and avoid load imbalance of task flows. The aggregation of tasks is used to increase the lifetime of the network and reduce the number of tasks sent and received by the network nodes. However, in applications that require end-to-end confdentiality, task aggregation becomes a challenging practice. Virtualization technology through minimizing the operational costs satisfies the user needs in the shortest possible time. The

position and location of the controller can increase the acceptance rate of tasks, lack bottlenecks, and improve QoS. At the same time, controller placement delay can be high in large-scale networks.

The purpose of flow changing is to split traffic into multiple paths with minimal congestion for optimal use of resources and reduced response time in high-scale networks. Demand response with developing a demand side management program to control and schedule the user's tasks are used for traffic routing and load balancing in the entire network. It can lead to a lower

Fig. 12 QoS parameters from different directions

Fig. 13 IoT applications studied

Table 16 (continued)

end-to-end delay and higher delivery ratio. By utilizing demand response approaches, it is possible to reduce or shift energy consumption from peak hours to periods of less demand. Scheduling the process of mapping tasks to available resources is somewhat based on user requirements. Task Scheduling is important to increase resource utilization by considering the balance between performance and QoS.

To conclude this section, a summary of widely adopted SD-IoT load-balancing techniques along with a description of the approach, layer used, and advantages and disadvantages of each technique is covered in Table [18.](#page-34-0) Most of the load-balancing techniques have focused on the cloud, and fog/control layers in the SD-IoT network. Mechanisms that are decided before starting the network and are used continuously over time are called static load-balancing techniques and are shown in blue color and Mechanisms that are used and changed depending on the conditions and QoS parameters during the network execution are called dynamic load-balancing techniques are shown in green color.

Table [19](#page-36-0) contains a list of research questions along with conclusions to plan the survey on load balancing and to

determine the current issues on load balancing. These questions contain the basic idea of this article.

Future research trends and opportunities

In SD-IoT load balancing mechanisms, there are still many issues and challenges that need to be discussed and resolved in the future by extra development and optimization of research. In the following, open research topics in the SD-IoT feld will be discovered to answer Question 6 of the study.

Future Direction 1. Considering new QoS parameters: Examining the existing articles in the feld of load balancing, it can be concluded by collecting and analyzing data that some QoS parameters such as availability, security, fault tolerance, reliability, network survival, and traffic patterns have been ignored in almost all reviewed articles. Consequently, the adoption of these parameters in load balancing can be an efficient roadmap for future researchers and increase the efficiency of current methods.

Future Direction 2. Multi-directional many-objective QoS: To maintain the QoS from diferent directions, load

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Fig. 14 Evaluation tools/techniques used in the reviewed articles

Fig. 15 Controllers were used in the reviewed articles

balancing is required for the proper use of provisioned resources. It is important to improve QoS by considering multiple combinations of parameters from diferent directions. A well-designed resource allocation mechanism is a signifcant issue for users, service providers, and infrastructure providers to keep improving QoS as many objective issues.

Future Direction 3. Multi-constraint many-objective QoS: Examining constraints with improvements in QoS parameters will be attractive as many-objective problems related to the network. With the arrival of new tasks to receive the service, the optimal trade-off is achieved between the objectives, and solutions stated in which the constraints will determine the acceptance of the solutions to the problem. Designing efficient traffic engineering algorithms that can handle diverse traffic patterns is a challenging task. Adopting new optimization algorithms can be very motivating for future studies. Optimization algorithms such as greedy [\[92](#page-41-9)], particle swarm [\[6\]](#page-39-4), Ant colony $[101]$, Lion Swarm $[84]$ $[84]$, and grey wolf $[56]$ $[56]$ are efective for many-objective problems in load-balancing.

Future Direction 4. Application-based load-balancing: Although the smart city is a widely used application in research papers and real-world scenarios, some other applications, such as healthcare and industry have been less studied. Exploration of data and extraction of information in such applications can be considered an interesting open topic for future studies. The type of application can infuence the choice of load-balancing

Fig. 16 Type of Reviewed Algorithms

Fig. 17 Load balancing layer in the studied techniques

technique. The use of load-balancing techniques in different applications is shown in Table [15](#page-28-2).

Future Direction 5. Simulation tools observation: To answer question 5, such future research can be defned. Adopting appropriate simulation tools will increase the quality of the study. Almost all proposed load-balancing techniques are tested in the simulation environment. So there is a need to implement load balancing in the real environment. In addition to simulation tools, no single and comprehensive data set is observed in the reviewed articles. Some authors have accepted the randomly generated data as their data set. Appropriate reference datasets gathered in this feld can be very useful for future studies.

Future Direction 6. Adaptive and load tolerant loadbalancing (trade-off between load-threshold and usual QoS Parameters): As the number of tasks increases and resource saturation challenges require efficient loadbalancing approaches to accepting maximum tasks. In this article, multi-directional QoS is discussed from the user, service provider, and infrastructure directions, which leads to many-objective QoS. By trade-off between workload and determining load threshold, two goals of QoS and load threshold are considered, which can be in confict.

Future Direction 7. Controller-Architecture-based load-balancing technique: Centralized architecture involves a single controller that manages the entire network. While this approach may be efective for smallscale networks, it becomes more challenging to manage larger networks due to communication delays, bottlenecks, and reliability. Decentralized architecture, on the other hand, allows each controller to control its local area, making it a more feasible and economical option for larger networks. Distributed architecture combines controllers of both centralized and decentralized architecture, allowing local controllers to communicate with each other and with a central controller to achieve a global solution. This approach provides a more flexible and adaptable network, making it a promising area for future research. In multi-controller architectures, there is a need for a dynamic load-balancing mechanism that can handle burst traffic and adjust controller loads without compromising traffic balancing. Based on the studies, for centralized controllers, the routing technique is suitable, for multi-controllers, the architecture policy technique, and for distributed controllers, the migration technique is suitable.

Future Direction 8. Blockchain technology: To maintain, update, monitor, and exchange information between controllers to achieve load balance, blockchain architecture can be used. Blockchain technology can provide a secure and decentralized platform for load balancing, allowing for greater transparency and accountability in network management.

Future Direction 9. Prediction-based load-balancing: Depending on the behaviour of service requesters, the status of servers can be used to predict workload and classification of incoming traffic for efficient server allocation and QoS improvement based on several parameters, using Machine learning techniques. Machine learning techniques can help optimize SDN-based load balancing and traffic engineering algorithms by predicting traffic patterns and resource utilization.

Future Direction 10. Heterogeneous in QoS optimization: Most of the studied works have considered the available resources to be homogeneous for the simplicity of the problem, while resources such as CPU can have diferent capacities, costs, and energy consumption.

Conclusion

IoT applications and produced data volume and dynamic data fow requests have increased over time. It may lead to network overload and congestion, instability in network nodes (switches, controllers, and servers), and lowering QoS. Using SDN architecture, load-balancing methods can transfer the burden across resources and improve the QoS in IoT environments. SDN is a programmable and powerful solution for data flow control in the heterogeneous IoT network; it offers opportunities to design the network and improve QoS by separating the data layer from the control layer. So, in this paper, we described the properties of combined IoT and SDN networks, along with the architecture and efective role of SDN in IoT to meet QoS needs in diferent directions. A review of the load-balancing literature in SD-IoT networks and their typical features, the available solutions along with their advantages and disadvantages, related QoS parameters, and appropriate tools and testbeds are covered in this review.

To the best of the authors' knowledge, there is no comprehensive research that considered all QoS directions in the feld of load-balancing. Also, some parameters such as availability, fault tolerance, and reliability are highlighted as infuent QoS parameters. Furthermore, this paper discusses and compares load-balancing technics to show an overview of the latest approaches for upcoming works in this scope.

Authors' contributions

The authors was responsible for the data collection, analysis of the literature review, and paper organization. The authors read and approved the fnal manuscript.

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Availability of data and materials

The data has been gathered from research papers and articles that are mentioned in Tables [2,](#page-10-1) [3](#page-11-1), [4,](#page-12-0) [6,](#page-12-2) and [8](#page-13-1).

Declarations

Ethics approval and consent to participate

All procedures are performed by the ethical standards. The present study is part of a Ph.D. dissertation.

Competing interests

The authors declare no competing interests.

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