

# Comparing the Efficiency of Italian Public and Private Universities (2007–2011): An Empirical Analysis

Tommaso Agasisti<sup>1</sup> · Luisa Ricca<sup>2</sup>

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**Abstract** The aim of this study is to analyse the technical efficiency of Italian public and private universities. We therefore conduct a Data Envelopment Analysis on Italian universities in the years 2007–2011, using a novel integrated dataset from the Statistical Office of the Ministry of Education and from the National Agency for Evaluation. The inputs of the model are the total number of students and faculty staff, while the outputs are the total number of graduates and the revenues from scientific research. The results show differences related to the type of universities (private universities are relatively more efficient than public ones) and geographical area (Northern universities are relatively more efficient than those of the Centre and South). The Malmquist index, used for a comparison of different years, shows that the overall efficiency of Italian universities has increased in the period examined, particularly thanks to pure efficiency.

**Keywords** Efficiency · Higher education · Private universities · Malmquist index

**JEL Classification** I21 · I23 · C14

## 1 Introduction and Research Objectives

Recent years have been characterized by a continuous decreasing of public funding for public and welfare services. In the higher education (HE) sector, institutions have to prove higher education to a growing population without a simultaneous increasing in government funding. The greater autonomy given to Italian universities in the last

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✉ Tommaso Agasisti  
tommaso.agasisti@polimi.it

<sup>1</sup> Politecnico di Milano School of Management, Milan, Italy

<sup>2</sup> IULM University, Milan, Italy

years has also led to more competition in order to increase their efficiency “producing” a greater amount of teaching (more students) and a better quality of research.

Public financial funding for Italian public universities have decreased by approximately 15 % from 2009 to 2013 (author’s estimation on Ministry of Education data);<sup>1</sup> the same data for private universities shows that funds have decreased by 22 % in the same years, in addition to the fact that there are now more beneficiaries.<sup>2</sup>

It is also interesting to reflect on the relevance of the Italian private institutions. They receive a small amount of funds, but it is recognized the role that they play in the national system: private universities, such as public ones, respond to the needs and interests of the society and the business world, producing and transferring knowledge through research and teaching. It can therefore be concluded that the state should also fund private universities as a “reward” for the production to which they contribute (education) and that has a positive effect on the country.

In a context like this, it becomes increasingly important, also for public policies, to analyse the efficiency of universities, in order to understand how productive they are. The efficiency analysis can be used as an indirect evaluation of the utilization of funding, in spite it derives from public sources (such as in the case of public universities) or private sources (in the case of private universities).

The aim of this research is to analyse the technical efficiency of the Italian public and private universities over 5 years (2007–2011), in order to investigate whether there is an efficiency differential between public and private system, and if this efficiency is decreased or increased over the years. While many recent studies deal with the efficiency of Italian universities (see, for instance, a review in [Agasisti and Lezzi 2013](#)), this paper is innovative in that is the first that explicitly compares the relative efficiency of public and private institutions.

The efficiency analysis has been conducted through Data Envelopment Analysis (DEA), a nonparametric approach that does not require any prior assumption on the functional form of the relationship between inputs and outputs and on the distribution of the efficiency scores. While there is no agreement about the exact functioning of the universities’ production processes, the existing literature suggests the use of non-parametric techniques for estimating their efficiency (see the discussion in [Worthington 2001](#); [Johnes 2004](#)), as these methods allows not formulating specific hypotheses about the economic behaviour (i.e. do not impose assumptions about their cost-minimization attitude). The present study, also, uses a statistically-robust version of DEA (following [Simar and Wilson 2000](#)) that is less subject to some traditional weaknesses of DEA due to its deterministic nature.

Anticipating our results, we can say that we have found differences related to the type of universities (private universities seem to be relatively more efficient than public ones) and geographical area (Northern universities seem relatively more efficient than those of the centre and the South). The analysis of Malmquist index has also showed that the overall efficiency of Italian universities has increased over the period examined.

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<sup>1</sup> Although it should be noted that until the year 2009 the funding for state universities have seen a continuous growth.

<sup>2</sup> In addition to the 14 private universities member of CRUI (the Conference of Italian University Rectors), others 5 have been added to beneficiaries of public funds, including 2 telematic universities.

The remainder of the paper is organized as follows: in Sect. 2 a brief analysis of the Italian context is shown, while in Sect. 3 we present a literature review. Section 4 illustrates and explains the reasons for the methodology adopted and presents the data used. Section 5 illustrates the main results, while Sect. 6 concludes.

## 2 Background: The Private University System in Italy

In the last half century, the private sector of higher education has grown very rapidly (Levy 2012). This has also taken place in the European context, in spite of the traditional public role attributed to higher education.

The separation between the public and the private sector is not always clearly defined and it is often possible to find a precise definition only looking at the national legislations: the distinction between the two systems is therefore purely legal. Within the same sector, private institutions can then be for-profit or not, although the latter option appears the most common.

There are two aspects that can distinguish the private sector from the public:

- financial contribution, which clearly must derive mostly from private sources, while the public sector is mainly financed through government funds;
- a stronger autonomy, which allows private universities to decide forms of governance or to have more freedom, particularly in relation to decisions on financial policy.

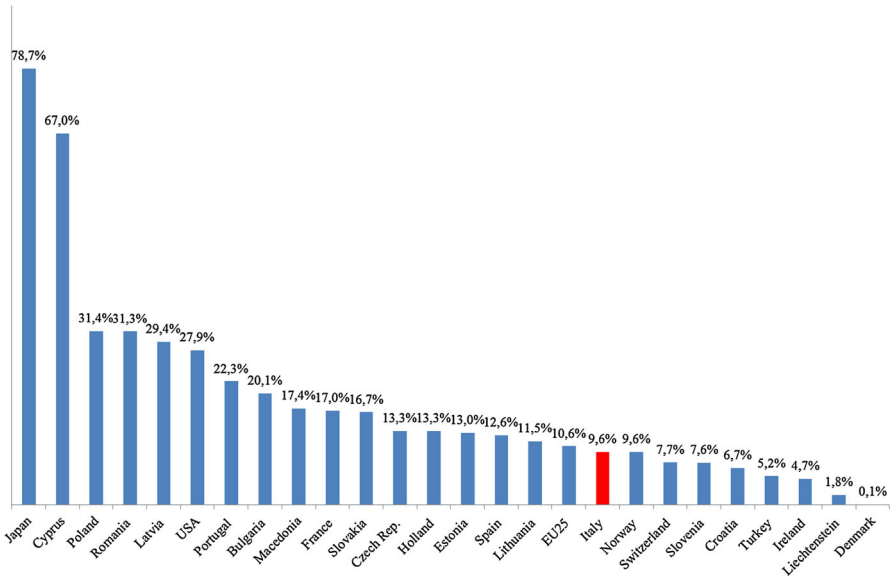
To better know the private higher education system, it can be interesting have a look at some data. Using data from EUROSTAT it is possible to compare enrolment rates of public and private institutions in several states. As can be seen in Fig. 1, private institutions generally attract fewer students than public ones, representing a 10.6 % at European level,<sup>3</sup> about 28 % in United States and 80 % in Japan. Among European countries there is a high variability, with peaks of 67 % in Cyprus and 31 % in Poland and Romania.

The great difference in enrolment rates between European and non-European countries can derive from the typical European idea of university as a public good that should be funded by the state. This is not surprising considering that Europe is the birthplace of the so-called “continental model” of higher education provision (Clark 1983), which sees the state at the centre of the higher education system, governing the funding and defining rules and practices. Higher education is considered a public good, and for this reason there is a strong opposition to the privatization of public universities and to public funding of private institutions.

The variation in enrolment rates in private institutions in the decade 2001–2011 shows that the states in which the variation is negative are very few and in the majority of countries the enrolment rate at private institutions have increased over the period, reflecting the growing importance assumed by this system. The variation is even more important for countries of Central and Eastern Europe, but also for Africa and much of Latin America. It is easy to assume that where the ageing of population is higher and

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<sup>3</sup> These percentages are calculated considering only private institutions independent from the state; private institutions dependent from the state receive more than half of their funds from the state itself.



**Fig. 1** Enrolment rate to “private institution independent from the state”. *Source* Author’s elaboration from EUROSTAT 2011 (Eurostat defines private universities according to the type of governance of the institution and for this reason, given the strong autonomy of the English system here it is reported as 100 % private but dependent from the state)

the school-age population is declining, the competition among universities to attract students is expected to grow. In these countries, only the best institutions considered innovative and with quality, will be able to compete successfully, whether they are public or private.

The Italian setting is characterized by some particular specificity. The first Italian universities (*universitates studiorum*) were founded in the Middle Ages in cities like Bologna. They born as places to defend rights and privileges of students and scholars, but they soon became places for cultural debate, study and research, open to scholars of any nationality. Other *universitates studiorum* were founded by popes, emperors and kings, such as the *Università degli studi di Napoli Federico II*, which was founded in 1224 by Frederick II of Swabia and King of Naples. Over the centuries, universities were gradually transformed into public institutions under the control of the government; this fact has led to the highly centralized nature of the Italian university system until the 80’s. The Italian HE system has been reformed in recent years to join the Bologna Process. It currently consists of 96 institutions:

- 67 public universities (including 8 special schools);
- 18 private universities legally recognized;
- 11 telematics private universities legally recognized.

An important characteristic is the “legal value” of the degree, which means that graduates are considered at the same level of knowledge and competence regardless of the university in which they studied. Therefore any kind of differentiation between the institutions exists: all universities are formally (i.e. legally) equal.

The possibility for private to operate in the higher education system is defined in the Constitution itself, which in the article 33 states that “Private have the right to found schools and institutions without any additional cost for the state”. Private universities can then be promoted by private parties, and can be of the following different types:

- university strongly linked to the territory in which they born;
- universities inspired by religious principles;
- universities that meet specific need of a part of the civil society and productive sectors and born to create specific job profiles.

The universities’ autonomy is assured both for public and private institutions, but all of them must comply with certain rules and requirements, in particular with regard to the structure of the curricula. In order to ensure a uniform level of knowledge (needed for the legal validity of the degree) subjects’ areas to be taught are balanced directly by the Ministry of Education. Universities must also comply with various ministerial constraints for the composition of the teaching staff, the teacher/student ratio and the minimum number of professors to have for single programs.

At the ministerial level, the distinctions between public and private universities are few, the most important is the type and amount of funding and the way of allocation.

Private universities offer a wide range of disciplines, although they are mainly concentrated on social and political areas.

According to the Ministry of Education’s Statistical Office in the academic year 2012/2013 students enrolled in private universities (excluding the telematics) were 5.7 % of the total and students enrolled at the 1st year were 6.5 % of the total.

The current Italian model of public funding for higher education, in force since 2003, is based on three pillars:

- the ordinary financing fund for universities (FFO);
- the fund for university buildings and scientific equipment;
- the fund for the university system’s development.

The FFO is the annual contribution that public universities receive from the government. It represents the bulk of revenues for public universities, and it is today made up of a base (proportional to the historical allocation for each university) and a part established in relation to incentives. The allocation is therefore based on a formula-based mechanism, where a part is however fixed. It should be noted that the part paid on the basis of competition is small compared to the part distributed for historical allocations, albeit growing.<sup>4</sup> In 2010, the contribution received from fees of the students in public universities amounted to 8.5 % of the total revenues.

With regard to private universities, according to the Law 243 of 1991, “the State may give contributions, within the limits established by this Law, to private universities and higher education institutions that have been legally authorized to give degree with legal validity”. This contribution covers a minority share of the total budget of private

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<sup>4</sup> In 2010 the 80 % of FFO has been erogated on historical base and only a 10.2 % has been erogated by competitive funding (Turri 2011). In 2014, 18 % of FFO is assigned following the premium formula.



**Fig. 2** Public funding to Italian universities, years 1999–2013

universities, which are mostly self-financed through student fees. In 2010 revenues from student fees corresponded to the 35.7 % of total revenues.<sup>5</sup> The amount of the contribution for private institutions (that is a separated fund from FFO) is the result of a part proportional to the historical transfer, a part as a balance for the shortfall of university fees due to the increase (if any) of total grants for students comparing to those granted in the academic year 2000/2001 and a part established on the basis of competition.<sup>6</sup> To this contribution it can be added a “*una tantum*” amount for specific purposes.

The total funds for private universities have dropped sharply in recent years,<sup>7</sup> more than the one for public universities. Moreover, the dynamic of public funds reveals that in recent years the policies realised by various governments, despite the different political orientations, have been quite similar—i.e. reducing the total amount of public sources devoted to private HEIs, and this is an additional force that potentially stimulated their efficiency. Politically, in Italy has always been easier to cut (public) educational spending for private institutions than public ones; when attempts about the latter have been made, they were adverse by strong protests by politicians, institutions and unions (Fig. 2).

<sup>5</sup> If we exclude universities “linked to the territory” that are largely funded by the Provinces (Aosta and Bolzano), the value is even higher and equal to 40 %.

<sup>6</sup> In 2010 the 80 % of FFO has been erogated on historical base, a 11.2 % as balance for shortfall of fees and a 8.8 % has been erogated by competitive funding (Turri 2011).

<sup>7</sup> It must also be noted that in recent years have had access to such funding also some telematics universities: the portion of the contribution, already resized, is now divided among a larger number of universities.

### 3 Literature Review About the Efficiency of Italian Universities

Measuring universities' efficiency has become one of the central themes in the studies related to higher education since the early 1990s. In those years researchers began to consider improvement in efficiency of the institutions as a way to cope with the new challenges that the system had to face (Johnes 1993). It is possible to conduct efficiency analysis using various techniques; the first studies were implemented using the linear regression model (OLS) in order to investigate the changes in output in presence of a reduction of the input (Johnes and Taylor 1990).

Universities are institutions that use a multitude of inputs in their "production process" to produce at least two outputs (graduates and research). For this reason the analysis of universities' performance have abandoned the use of the linear regression in favor of the adoption of most suitable methods such as the analysis of the stochastic frontier (SFA) and Data Envelopment Analysis (DEA) (Johnes 2006a).

In this section, we review some previous contributions that focused on the efficiency of Italian universities. Some early studies have investigated the efficiency of single institutions, looking at the differences between the departments of a university (Pesenti and Ukovich 1999; Rizzi 1999), while most recent ones have analyzed the efficiency of the university system as a whole (Agasisti and Dal Bianco 2006; Monaco 2012; Bergantino et al. 2012; Agasisti and Lezzi 2013) or comparing different countries (Agasisti and Johnes 2009; Agasisti and Pérez-Esparrels 2010; Agasisti and Pohl 2012).

Agasisti and Johnes (2009), in their comparison of the technical efficiency of Italian and English universities, have demonstrated that universities in UK are more efficient, even if the Italian institutions show an improvement in efficiency over the years. Agasisti and Pérez-Esparrels (2010) have carried out a similar analysis comparing Italian and Spanish universities, showing that both countries have a good level of efficiency, with Italian institutions more efficient than Spanish ones. The comparison between Germany and Italy by Agasisti and Pohl (2012) shows more efficiency among German universities, but with a more rapid improvement for Italian universities. In both countries, it is also noted a geographical differentiation: North–South in Italy, East–West in Germany.

Regarding the studies on the Italian system, Agasisti and Dal Bianco (2006) analysed the efficiency of 58 Italian public universities, highlighting the existence of a small set of universities that can be considered as "best-practice", mainly located in Northern Italy. The analysis also showed how efficiency analysis could be of support to the formulation of policy to reward universities in base of their performance.

Monaco (2012), analyzing data for the academic year 2009/2010, shows that private universities have higher efficiency values than public ones. Differences in efficiency can be also seen in relation to geographical location: the universities in the North are more efficient than those in the South.

Bergantino et al. (2012) conducted an analysis to investigate the role of competition in determining incentives to improve efficiency, showing that when universities operate in a more competitive environment they are also inducted to improve their efficiency.

Agasisti and Lezzi (2013), implementing the DEA model on a dataset of 55 Italian public universities, showed a better performance of Northern universities, and demonstrated that the reforms due to the Bologna Process have led to a change in the efficiency frontier. The authors have finally found a strong positive association between efficiency and the revenues from student fees.

To this day, there are two main gaps in this literature, because there is not any study that analyses the differences between public and private higher education sector in Italy considering several years. These are the reasons that make this study innovative: (i) it takes into account at the same time public and private institutions; and (ii) it analyses the intertemporal evolution of the efficiency in a 5-year period.

As the primary intention of this research has been to fill the gap and obtain a comparison between public and private Italian universities, we decided to sacrifice completeness of data, implementing a simplified model of the productive process. Prior studies have often concentrated only on public universities, because not all the data used (especially when conducting a comparison between countries) were publicly available also for private institutions. The simplification of the production model has instead allowed us to analyse at the same time both types of universities.

## 4 Methodology and Data

There are three different types of efficiency (Johnes 2004): technical efficiency, allocative efficiency and economic efficiency.

The present analysis is focused on the analysis of technical efficiency, because we do not have information about the differential process of inputs, and also because they are not very homogeneous across the various Italian universities—in this sense, there are not proper differentials in terms of allocative efficiency, whilst there is clear difference in the ratio of transforming inputs' quantities into outputs (i.e. technical efficiency).

Data Envelopment Analysis (DEA) represents an appropriate method for the study of technical efficiency in this field because it is able to capture at the same time multiple inputs and outputs. Higher education has in fact a multidimensional nature and organizations working there are extremely complex. Institutions seek to achieve a wide range of targets simultaneously, trying to produce a mix of teaching and research using several resources (especially financial and human resources, both staff and students).

### 4.1 DEA Model

The DEA method is able to empirically identify the efficiency frontier highlighting the best-practices; it is a nonparametric approach, for which it is not necessary to specify a priori the shape of the production function.

The model is fully described by Zhu (2003) and Cooper et al. (2006), while its application to the higher education system is described by Johnes (2006b).

Here we can synthetically say that DEA method assumes that the efficiency of a production unit ( $DMU_j$ ) can be measured by calculating a weighted ratio between multiple outputs ( $y_{jr}$ ) and multiple inputs ( $x_{ji}$ ).



$$\max_{u,v} h_0(u, v) = \sum_r u_r y_{r0} / \sum v_i x_{i0}$$

However, it is important to highlight that it measures only the relative efficiency, not the absolute; this means that the efficiency of a university is calculated with respect to the performance of other universities examined: the production units are located on the efficient frontier, while the inefficient units are below the border.

There are two different specifications of the model: input-oriented and output-oriented.

In the case of universities, we can assume an output-oriented approach: given a certain level of input, universities pursue the maximization of output. In other words, we assume that a university is not efficient if it can be shown that some other university is able to produce a greater amount of a certain output without decrease at the same time the production of the other output, and without using more resources.

The value of efficiency of the university  $e_k$  is in the range (0, 1): university  $k$  is efficient if the efficiency score takes the value 1; it is located on the efficient frontier. Consequently, an efficiency score lower than 1 implies that the university is inefficient compared to the other universities taken into account (and the magnitude of inefficiency is measured by the distance from 1).

If we assume an output-oriented approach, then inefficient universities should increase their output by a factor of  $1/e_k$  in order to reach the efficiency frontier.

DEA can assume constant returns to scale (CRS) or variable return to scale (VRS). The VRS assumption, used in the present study, allows instead to introduce a dimensional factor in the DEA model, so that each unit is analysed with respect to another of the same “relative” size.

The analysis is implemented with the bootstrap method “since efficiency is measured relative to an estimate of the frontier, estimates of efficiency from nonparametric models are subject to uncertainty due to sampling variation. Bootstrap methods hence, may be used to assess this uncertainty by estimating bias, confidence intervals, testing hypothesis and so on” (Daraio and Simar 2007). After the “bootstrap base” procedure, the “bias-corrected” calculation has also been implemented to correct the distortions.

Finally, we carry out a second level regression of efficiency scores (obtained through DEA model) relatively to some explanatory variables, which can be considered as “environmental” factors associated with lower levels of efficiency. The second level regression will be a Tobit one, given that Tobit regression is applied in presence of a censored variable.

Having a panel dataset, we are not only interested in the relative performance of a single university in a given year, but we also want to investigate how universities have modified their efficiency over time. To do this we apply the Malmquist index, capable of capturing changes between different years (see Johnes 2004 for a technical description). An index value  $m > 1$  indicates a positive growth of the production function from period  $t$  to period  $t + 1$ , while a value of  $m < 1$  represents a decline. Also the index allows a decomposition of efficiency changes in two parts: one related to “pure efficiency”, improvements or decline, the other measuring the structural movements of the efficiency frontier as a whole, over time.

In order to control for sampling noise and hence verify if Malmquist indices are statistically significant, we implemented a bootstrap procedure to obtain bias-corrected estimates of Malmquist indices and their confidence intervals (Parteka and Wolszczak-Derlacz 2013; Simar and Wilson 1999).

To check for the statistical significance, we calculated the  $(1 - \alpha)$  percent confidence interval:

$$\hat{m}_{i,(t,t+1)} + l_{\hat{m}_\alpha}(b) \leq m_{i,(t,t+1)} \leq \hat{m}_{i,(t,t+1)} + u_{\hat{m}_\alpha}(b)$$

The  $l_{\hat{m}_\alpha}$  and  $u_{\hat{m}_\alpha}$  represent the lower and the upper bootstrap estimates of the confidence interval of Malmquist index, and  $\alpha$  is the size of the interval. We can now define the Malmquist index as significantly different from unity if the interval defined does not include unity.

## 4.2 Data

The literature considers higher education institutions as units that, using a variety of inputs, produce a variety of outputs (Cohn et al. 1989). In order to implement the DEA model it is necessary to simplify the characteristics of the productive process. In this work universities are then identified as organizations that through the educational process “produce” graduates and through the research process “produce” financial revenues. To carry out the analysis, it is necessary define inputs and outputs of the productive process. The choice of inputs and outputs therefore requires an approximation, even if there is not in the literature a unique suggestion for the selection of adequate proxies (Johnes 2004).

Considering that one of the objectives of this paper is to analyse the Italian university system as a whole, including private universities, it has been necessary to simplify the productive process in order to allow a comparison between public and private institutions. Needing to construct a database containing comparable, complete and reliable data for both type of institution, it was not possible to consider, for example, the teaching infrastructure, because this data is not publicly available. Less parsimonious production models with administrative and technical staff, quality of research and financial resources have been tested in the robustness checks. While the general categories of inputs and outputs are quite common across studies, the choice of single indicators (as proxy for the various underlying phenomena) are always subjected to the analysts’ discretionality; thus, the final results must be interpreted with caution, knowing that some details can vary when employing alternative measures. In the present study:

- as input we used the number of students, considering all typologies: 4 years degree, bachelor and masters of science, and faculty, considering all type of faculty: professors, associate professors, researchers and temporary researchers;
- the variables used as output are the number of graduates (as a proxy of the educational process) and the amount of financial resources deriving from scientific research (as a proxy of the research process). The total financial revenues from research is calculated net of clearance accounts, including third parties activities and excludes revenue by the university.

Data were obtained, not without some difficulties in the collection derived from the absence of a single database and the non-comparability of certain data:

- from the database of the Statistical Office of the Ministry of Education with regard to students and graduates;
- from the official site of consortium CINECA for information about faculty;
- from the annual survey of Evaluation Units, conducted first for CNVSU (National Committee for Evaluation) and then for ANVUR (Italian National Agency for Evaluation), for the financial data on revenues from research.

Trying to have complete information on graduates (Monaco 2012) we decide to compute all type of graduates, and not only the regular ones; indeed these, referring to the students that have finished their educational career in terms of legal duration of the course, represent a partial measure of the educational output, because they reflect only the qualitative aspect of the process.

The efficiency analysis was then implemented on a dataset containing the values of a 5-year period: from 2007 to 2011. With regard to graduates and financial revenues we consider the calendar year; regarding students: at 2007 correspond the academic year 2006/2007; with regard to faculty: to year 2007 correspond professors at the date of December 31.

We are aware that this model is a simplified representation of reality, but in Sect. 5.2 we have analysed more complete models in order to conduct robustness checks.

As it can be seen in the descriptive statistics in Table 1 data refer to 74 universities for 2007 (with 14 private universities), and 77 in 2011 (with 16 private universities). The overall data related to students, faculty and graduates show a decrease in the period examined, while revenues from research increase.

**Table 1** Input and output: descriptive statistics, year 2007 and 2011

	Number of students	Number of faculty	Number of graduates	Revenues from research
2007				
Mean	24,295	835	4022	15,125
Median	16,406	563	2824	10,200
SD	23,699	864	3781	17,458
Min	510	25	96	44
Max	128,125	4638	19,811	80,068
# universities	74			
2011				
Mean	22,591	746	3787	19,452
Median	15,655	529	2770	11,616
SD	22,260	756	3710	27,226
Min	236	8	29	14
Max	119,126	4103	20,283	185,992
# universities	77			

**Table 2** Input and output: descriptive statistics by university type, year 2011

	Public		Private	
	Mean	SD	Mean	SD
Number of students	26,911	22,646	6123	9327
Number of faculty	896	764	172	330
Number of graduates	4404	3784	1436	2157
Revenues from research	23,524	29,074	3930	6365
# universities		61		16

**Table 3** Variable for second stage regression

	Public	Private	Total
2007			
North	22	7	29
Centre	15	4	19
South	23	3	26
With medicine's courses	37	3	40
Revenues from fees' mean (%)	8.5	30.2	12.9
Foreign students (%)	1.5	1.3	1.5
BA/MA students	3.4	5.8	3.9
2011			
North	22	8	30
Centre	16	4	20
South	23	4	27
With medicine's courses	37	3	40
Revenues from fees' mean (2010) (%)	9.4	35.0	14.5
Foreign students (%)	2.0	2.6	2.1
BA/MA students	2.2	3.1	2.3

Descriptive statistics on the type of university (public–private, in Table 2) show that private universities are generally much smaller than public ones.

For the second stage regression in which we explore the determinants of efficiency scores, we have also used additional variables,<sup>8</sup> presented in Table 3:

- two dummy variables for universities located in Central and Southern Italy;
- a dummy variable indicating the presence of medical courses in the university (medicine courses are normally associated with higher unit costs);
- a variable indicating the share of revenues from students' fees with respect to the total revenues of the university (the idea is to investigate whether universities which are more funding related to students do have to operate more efficient, or not), as a proxy for the incentive to improve efficiency responding to student's pressure;

<sup>8</sup> Obviously, some of these variables can be considered as not completely exogenous, and partially affected through choices realised by each institution. In this sense, our analysis is purely descriptive, and can provide information about statistical correlations, not causal relationships.

- a variable indicating the share of foreign students, to investigate whether the competition also on international scale (to attract more foreign students) and an international orientation improve efficiency;
- a variable indicating the proportion of BA students over MA students, to control if the orientation of the institution for bachelor programs can affect efficiency.

## 5 Results

### 5.1 Efficiency Scores of Universities: An Overview

In Table 4 efficiency scores obtained through the implementation of the basic DEA model obtained for all single years are shown, in which as input are considered the total number of students and professors and as output the total number of graduates and the revenues from scientific research.

There are universities very stable in all years, with efficiency values steadily in the first quartile, and universities steadily less efficient. The results appear to be consistent with previous studies. Comparing the scores for year 2008 with the analysis made by Monaco (2012) on the same academic year, it could be noted that the universities that in this research appear as the most efficient (Padova, Bologna and Siena between the publics; Università Cattolica del Sacro Cuore and Università Luigi Bocconi between the private ones) show high efficiency scores also in Monaco's work.

For ease of reading, Tables 5, 6 and 7 show some summary statistics obtained by grouping universities analysed by type (public and private), and geographical location (North, Centre, South).

These results (reported also graphically in Fig. 3) reveal that private universities are on average relatively more efficient than the public ones, and this (relative) differential seems to increase in the years analysed: when considering the geographical area, the results show a greater efficiency of Northern universities than the central and even more the Southern ones. Finally, combining the type of the university and the geographical area it can be observed that, while among public universities the most efficient are located in the North; among private universities efficiency is greater for those in central Italy.

In Fig. 4 are finally represented the efficiency scores of year 2011 for all universities; universities above the horizontal line, which represents the total average, are relatively more efficient.

### 5.2 Efficiency Scores of Universities: Robustness Checks

In order to verify the robustness of the model, in Table 8 are reported the Pearson correlation indexes between the base model (implemented with bootstrap method and 200 repetitions) and other alternative specifications of the model itself:<sup>9</sup>

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<sup>9</sup> Reading the Table 8, it can be noted that we calculated the efficiency scores also for some models where only one input and one output at a time are employed. Indeed, while one of the strength of DEA is dealing with multiple inputs and outputs, we also consider the one input/one output settings to check the consistency of results across all the various potential specifications—including the simplest ones.

**Table 4** Efficiency scores, by university and year

University	Type	2007	2008	2009	2010	2011
Aosta: Università degli studi	Private	0.606	<b>0.409</b>	<b>0.380</b>	<b>0.475</b>	<b>0.450</b>
Bolzano: Libera Università	Private	<b>0.388</b>	0.612	0.619	0.639	0.731
Bra: Università di Scienze Gastronomiche	Private	n.d.	n.d.	n.d.	n.d.	0.771
Casamassima: Libera Università "Jean Monnet"	Private	0.596	<b>0.508</b>	0.747	0.586	<b>0.525</b>
Castellanza: Università "Carlo Cattaneo"	Private	0.785	0.759	0.775	<i>0.866</i>	<i>0.908</i>
Enna: Università "KORE"	Private	0.562	<b>0.490</b>	<b>0.421</b>	<b>0.481</b>	<b>0.481</b>
Milano: Libera Università di Lingue e Comunicazione (IULM)	Private	0.733	<i>0.776</i>	<i>0.802</i>	<i>0.767</i>	0.692
Milano: Università Cattolica del "Sacro Cuore"	Private	<i>0.857</i>	<i>0.808</i>	<i>0.867</i>	<i>0.915</i>	<i>0.893</i>
Milano: Università commerciale "Luigi Bocconi"	Private	<i>0.817</i>	<i>0.822</i>	<i>0.843</i>	<i>0.856</i>	<i>0.848</i>
Milano: Università Vita-Salute San Raffaele	Private	<i>0.807</i>	<i>0.838</i>	<i>0.835</i>	<i>0.888</i>	<i>0.859</i>
Napoli: Istituto "Suor Orsola Benincasa"	Private	<i>0.836</i>	<i>0.855</i>	<i>0.843</i>	<i>0.809</i>	<i>0.856</i>
Reggio Calabria: Università "Dante Alighieri"	Private	n.d.	n.d.	n.d.	<i>0.773</i>	<i>0.773</i>
Roma: LUISS	Private	0.599	<i>0.812</i>	<i>0.827</i>	<i>0.795</i>	<i>0.780</i>
Roma: LUMSA	Private	<i>0.856</i>	<i>0.819</i>	<i>0.839</i>	0.652	0.677
Roma: UNINT	Private	0.790	0.764	0.765	0.739	0.885
Roma: Università "Campus Bio-Medico"	Private	0.799	0.770	0.755	<i>0.760</i>	0.769
Ancona: Università Politecnica delle Marche	Public	0.604	<b>0.531</b>	0.547	0.512	0.535
Arcavacata di Rende: Università della Calabria	Public	0.586	0.611	0.663	0.667	0.698
Bari: Politecnico	Public	0.762	<b>0.433</b>	0.553	<b>0.332</b>	<b>0.522</b>
Bari: Università degli studi	Public	0.671	0.678	0.689	0.725	0.728
Benevento: Università degli studi del Sannio	Public	0.613	0.720	0.553	<b>0.322</b>	<b>0.450</b>
Bergamo: Università degli studi	Public	<b>0.470</b>	<b>0.450</b>	0.542	<b>0.507</b>	<b>0.519</b>
Bologna: Università degli studi	Public	<i>0.874</i>	<i>0.841</i>	<i>0.869</i>	<i>0.846</i>	<i>0.873</i>
Brescia: Università degli studi	Public	<b>0.516</b>	<b>0.511</b>	<b>0.474</b>	<b>0.480</b>	<b>0.504</b>
Cagliari: Università degli studi	Public	<b>0.460</b>	<b>0.459</b>	<b>0.507</b>	0.531	0.562
Camerino: Università degli studi	Public	<b>0.343</b>	<b>0.421</b>	<b>0.467</b>	<b>0.412</b>	<b>0.437</b>
Campobasso: Università degli studi del Molise	Public	<b>0.397</b>	<b>0.388</b>	<b>0.366</b>	<b>0.381</b>	0.609
Cassino: Università degli studi	Public	<b>0.388</b>	<b>0.370</b>	<b>0.429</b>	<b>0.377</b>	<b>0.414</b>
Catania: Università degli studi	Public	0.758	0.661	<i>0.808</i>	0.732	0.733
Catanzaro: Università degli studi "Magna Grecia"	Public	<b>0.519</b>	<b>0.498</b>	<b>0.513</b>	<b>0.477</b>	<b>0.429</b>
Chieti: Università degli studi D'Annunzio	Public	<i>0.855</i>	<i>0.948</i>	<i>0.859</i>	0.725	<i>0.828</i>
Ferrara: Università degli studi	Public	0.605	<b>0.461</b>	<b>0.489</b>	<b>0.510</b>	0.551
Firenze: Università degli studi	Public	0.786	<i>0.856</i>	<i>0.863</i>	0.737	0.773
Foggia: Università degli studi	Public	<b>0.488</b>	<b>0.446</b>	<b>0.387</b>	<b>0.401</b>	<b>0.382</b>
Genova: Università degli studi	Public	<i>0.808</i>	0.686	0.611	0.620	0.617
L'Aquila: Università degli studi	Public	0.613	<b>0.522</b>	0.566	0.564	0.565
Lecce: Università degli studi	Public	0.738	0.587	0.637	0.628	0.788
Macerata: Università degli studi	Public	<b>0.470</b>	<b>0.439</b>	0.553	<b>0.452</b>	<b>0.501</b>
Messina: Università degli studi	Public	<b>0.537</b>	<b>0.488</b>	<b>0.491</b>	0.539	<b>0.524</b>
Milano: Politecnico	Public	<i>0.870</i>	<i>0.859</i>	<i>0.832</i>	<i>0.816</i>	<i>0.798</i>

**Table 4** continued

University	Type	2007	2008	2009	2010	2011
Milano: Università degli studi	Public	0.821	0.784	0.696	0.733	0.727
Milano-Bicocca: Università degli studi	Public	0.707	0.662	0.724	0.659	0.757
Modena e Reggio Emilia: Università degli studi	Public	0.803	0.667	0.607	0.738	0.680
Napoli: Seconda Università degli studi	Public	0.571	<b>0.492</b>	<b>0.516</b>	0.576	0.559
Napoli: Università degli studi “Federico II”	Public	0.740	0.717	0.689	0.748	0.778
Napoli: Università degli studi “L’ Orientale”	Public	<b>0.526</b>	<b>0.462</b>	0.595	<b>0.493</b>	0.536
Napoli: Università degli studi “Parthenope”	Public	<b>0.490</b>	<b>0.417</b>	<b>0.477</b>	<b>0.457</b>	<b>0.428</b>
Padova: Università degli studi	Public	0.906	0.852	0.884	0.866	0.869
Palermo: Università degli studi	Public	0.776	0.652	0.614	0.660	0.735
Parma: Università degli studi	Public	0.656	0.577	0.602	0.619	0.634
Pavia: Università degli studi	Public	0.831	0.613	0.603	0.654	0.650
Perugia: Università degli studi	Public	0.742	0.544	0.736	0.617	0.622
Perugia: Università per stranieri	Public	0.664	0.801	0.748	0.736	0.814
Pisa: Università degli studi	Public	0.635	0.647	0.640	0.638	0.613
Potenza: Università degli studi della Basilicata	Public	<b>0.436</b>	<b>0.378</b>	<b>0.298</b>	<b>0.353</b>	<b>0.375</b>
Reggio Calabria: Università Mediterranea	Public	<b>0.330</b>	<b>0.319</b>	<b>0.366</b>	<b>0.314</b>	<b>0.351</b>
Roma: III Università degli studi	Public	0.693	0.775	0.776	0.794	0.730
Roma: Università degli studi “La Sapienza”	Public	0.816	0.802	0.782	0.785	0.784
Roma: Università degli studi del “Foro Italico”	Public	n.d.	<b>0.402</b>	<b>0.473</b>	0.743	0.614
Roma: Università degli studi di “Tor Vergata”	Public	0.573	0.566	0.540	0.593	0.532
Salerno: Università degli studi	Public	<b>0.548</b>	0.562	0.589	0.595	<b>0.528</b>
Sassari: Università degli studi	Public	<b>0.430</b>	<b>0.497</b>	<b>0.386</b>	<b>0.453</b>	<b>0.484</b>
Siena: Università degli studi	Public	0.936	0.876	0.864	0.643	0.670
Siena: Università per stranieri	Public	0.783	0.775	0.753	0.620	0.678
Teramo: Università degli studi	Public	<b>0.425</b>	<b>0.383</b>	<b>0.353</b>	<b>0.355</b>	<b>0.398</b>
Torino: Politecnico	Public	0.832	0.810	0.848	0.777	0.864
Torino: Università degli studi	Public	0.883	0.888	0.811	0.907	0.831
Trento: Università degli studi	Public	0.917	0.556	0.561	0.579	0.568
Trieste: Università degli studi	Public	0.667	0.642	0.571	0.594	0.579
Udine: Università degli studi	Public	0.598	0.748	0.617	0.645	0.631
Urbino: Università degli studi	Public	0.609	0.538	0.601	0.575	0.573
Varese: Università dell’ Insubria	Public	<b>0.453</b>	<b>0.518</b>	<b>0.477</b>	0.553	<b>0.500</b>
Venezia: Università degli studi “Cà Foscari”	Public	0.629	0.594	0.650	0.662	0.678
Venezia: Università IUAV	Public	0.671	0.709	0.842	0.800	0.775
Vercelli: Università del Piemonte orientale	Public	0.659	0.626	0.555	0.602	0.578
Verona: Università degli studi	Public	0.563	<b>0.528</b>	0.593	0.632	0.604
Viterbo: Università della Tuscia	Public	0.818	0.727	0.807	0.666	0.724

The analysis have been implemented through “FEAR” package by R: [Wilson \(2008\)](#)  
 Italic values represent first quartile, bold values represent forth quartile

**Table 5** Efficiency scores' statistics by university's type

	2007	2008	2009	2010	2011
Total					
Mean	0.661	0.627	0.638	0.628	0.645
SD	0.156	0.160	0.157	0.152	0.147
Private					
Mean	0.716	0.717	0.737	0.733	0.744
SD	0.136	0.142	0.150	0.134	0.141
Public					
Mean	0.648	0.606	0.615	0.602	0.619
SD	0.158	0.156	0.149	0.145	0.137

**Table 6** Efficiency scores' statistics by geographical area

	2007	2008	2009	2010	2011
Total					
Mean	0.661	0.627	0.638	0.628	0.645
SD	0.156	0.160	0.157	0.152	0.147
North					
Mean	0.715	0.676	0.675	0.697	0.698
SD	0.145	0.136	0.143	0.134	0.133
Centre					
Mean	0.679	0.662	0.688	0.642	0.656
SD	0.156	0.164	0.139	0.123	0.126
South					
Mean	0.587	0.545	0.557	0.544	0.579
SD	0.140	0.148	0.153	0.149	0.150

- the implementation of the model with 1000 or 1500 repetitions (DEA2 and DEA3) leads to the same results captured by the base model, showing a correlation index close to 1;
- the implementation of separate models for teaching (DEA4) and research (DEA5) shows a higher correlation with the base model and the model relative to teaching, highlighting a greater explanatory power of these variables;
- the introduction of the variable “revenues from research for each professor” to replace the variable “revenues from research” (DEA6) shows a relatively high correlation with the base model;
- the analysis of two separate models for BA students (DEA7) and MA students (DEA8) show a very strong correlation for the former, indicating a stronger explanatory power of the data related to students and graduates of the bachelor courses;
- as shown in Table 8, the correlation of the model with a model without revenues from research as output (DEA9) is relatively high, with a value varying from 0.382 for year 2011 to 0.579 for year 2007.

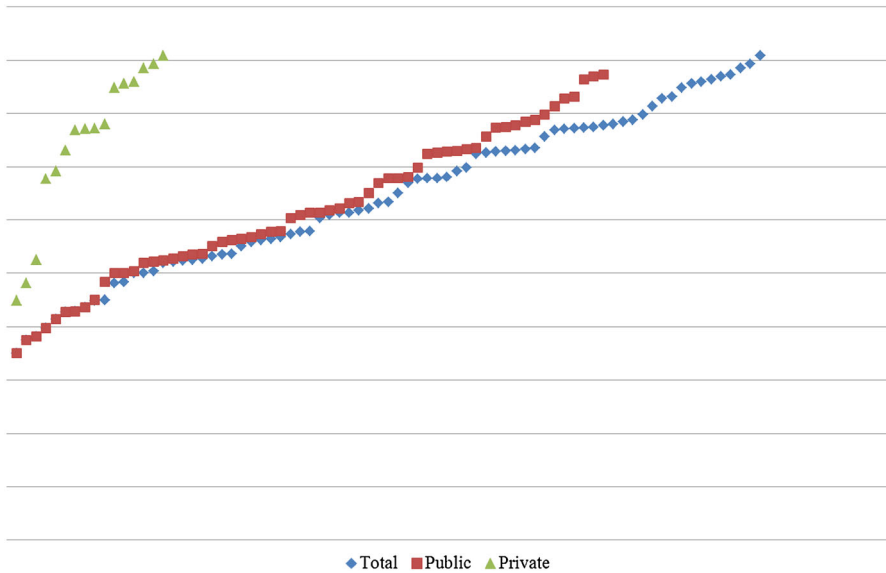


**Table 7** Statistics on efficiency scores by type of university and geographical area

2007	Private	Public
North		
Mean	0.713	0.715
SD	0.153	0.142
Centre		
Mean	0.761	0.657
SD	0.097	0.161
South		
Mean	0.665	0.577
SD	0.122	0.139
2008		
North		
Mean	0.718	0.663
SD	0.144	0.131
Centre		
Mean	0.791	0.629
SD	0.024	0.168
South		
Mean	0.618	0.536
SD	0.168	0.142
2009		
North		
Mean	0.732	0.657
SD	0.163	0.131
Centre		
Mean	0.797	0.661
SD	0.037	0.142
South		
Mean	0.670	0.542
SD	0.180	0.142
2010		
North		
Mean	0.772	0.673
SD	0.149	0.119
Centre		
Mean	0.737	0.619
SD	0.053	0.124
South		
Mean	0.662	0.523
SD	0.134	0.142

**Table 7** continued

2011	Private	Public
North		
Mean	0.769	0.672
SD	0.141	0.119
Centre		
Mean	0.778	0.626
SD	0.074	0.118
South		
Mean	0.659	0.565
SD	0.159	0.144

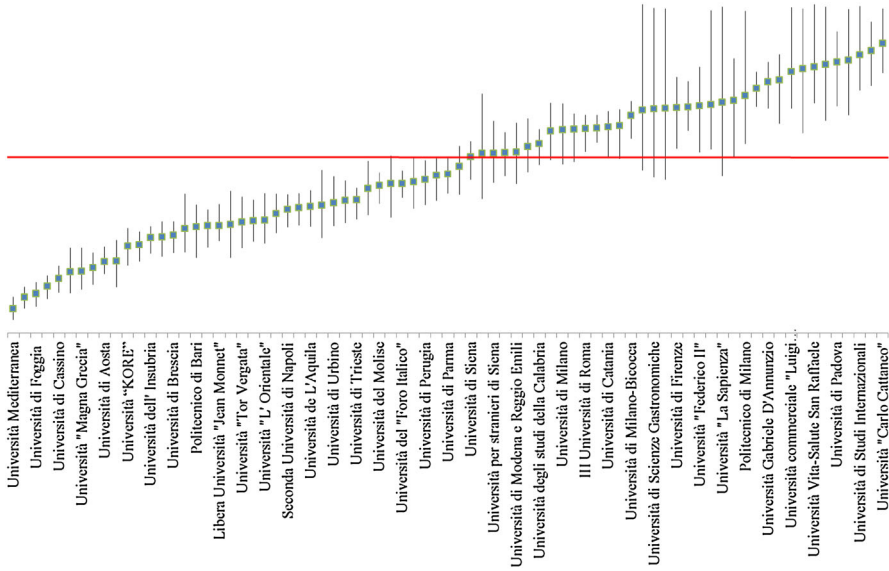
**Fig. 3** Efficiency scores, year 2011

In order to check the robustness of the model, we integrated our dataset and we estimated new DEA models, less parsimonious of our baseline, in which the set of variable included in the productive process is “augmented”.<sup>10</sup>

Knowing that faculty only represent a portion of the total persons working in universities, in the first specification of the model we included in the set of inputs administrative and technical staff, both tenured and untenured.<sup>11</sup> The productive process behind the model considers is therefore students, faculty and administrative staff as inputs, graduates and revenues from research as outputs. The results are

<sup>10</sup> Due to space limits, we are not able to report all the indices for every HEI analyzed. The list of scores is available upon request.

<sup>11</sup> Data have been obtained from the annual survey of Evaluation Units.



**Fig. 4** Efficiency scores' (bias corrected values and confidence intervals), year 2011

**Table 8** Pearson correlation indexes: efficiency scores obtained through different DEA models, by year

2007	DEAbase	DEA2	DEA3	DEA4	DEA5	DEA6	DEA7	DEA8	DEA9
DEAbase	1	1.000	1.000	0.720	0.542	0.543	0.926	0.661	0.579
DEA2	1.000	1	1.000	0.724	0.543	0.542	0.928	0.661	0.581
DEA3	1.000	1.000	1	0.723	0.544	0.542	0.927	0.661	0.581
DEA4	0.720	0.724	0.723	1	0.186	0.468	0.707	0.374	0.211
DEA5	0.542	0.543	0.544	0.186	1	0.114	0.606	0.581	0.942
DEA6	0.543	0.542	0.542	0.468	0.114	1	0.440	0.279	0.091
DEA7	0.926	0.928	0.927	0.707	0.606	0.440	1	0.662	0.650
DEA8	0.661	0.661	0.661	0.374	0.581	0.279	0.662	1	0.630
DEA9	0.579	0.581	0.581	0.211	0.942	0.091	0.650	0.630	1
2008	DEAbase	DEA2	DEA3	DEA4	DEA5	DEA6	DEA7	DEA8	DEA9
DEAbase	1	1.000	1.000	0.835	0.503	0.762	0.889	0.75	0.562
DEA2	1.000	1	1	0.838	0.503	0.761	0.889	0.748	0.562
DEA3	1.000	1.000	1	0.837	0.505	0.762	0.889	0.748	0.562
DEA4	0.835	0.838	0.837	1	0.417	0.666	0.773	0.715	0.506
DEA5	0.503	0.503	0.505	0.417	1	0.319	0.467	0.624	0.921
DEA6	0.762	0.761	0.762	0.666	0.319	1	0.687	0.524	0.343
DEA7	0.889	0.889	0.889	0.773	0.467	0.687	1	0.691	0.535
DEA8	0.750	0.748	0.748	0.715	0.624	0.524	0.691	1	0.683
DEA9	0.562	0.562	0.562	0.506	0.921	0.343	0.535	0.683	1

**Table 8** continued

2009	DEAbase	DEA2	DEA3	DEA4	DEA5	DEA6	DEA7	DEA8	DEA9
DEAbase	1	1.000	1.000	0.876	0.503	0.663	0.928	0.729	0.517
DEA2	1.000	1	1.000	0.874	0.503	0.665	0.929	0.732	0.516
DEA3	1.000	1.000	1	0.873	0.501	0.664	0.929	0.73	0.514
DEA4	0.876	0.874	0.873	1	0.522	0.598	0.791	0.712	0.550
DEA5	0.503	0.503	0.501	0.522	1	0.330	0.521	0.569	0.989
DEA6	0.663	0.665	0.664	0.598	0.330	1	0.594	0.697	0.329
DEA7	0.928	0.929	0.929	0.791	0.521	0.594	1	0.671	0.533
DEA8	0.729	0.732	0.730	0.712	0.569	0.697	0.671	1	0.559
DEA9	0.517	0.516	0.514	0.550	0.989	0.329	0.533	0.559	1
2010	DEAbase	DEA2	DEA3	DEA4	DEA5	DEA6	DEA7	DEA8	DEA9
DEAbase	1	1.000	1.000	0.911	0.571	0.771	0.911	0.832	0.565
DEA2	1.000	1	1.000	0.91	0.572	0.773	0.91	0.831	0.567
DEA3	1.000	1.000	1	0.909	0.772	0.773	0.91	0.831	0.567
DEA4	0.911	0.910	0.909	1	0.543	0.703	0.861	0.83	0.533
DEA5	0.571	0.572	0.772	0.543	1	0.468	0.505	0.519	0.987
DEA6	0.771	0.773	0.773	0.703	0.468	1	0.732	0.635	0.461
DEA7	0.911	0.910	0.910	0.861	0.505	0.732	1	0.709	0.503
DEA8	0.832	0.831	0.831	0.830	0.519	0.635	0.709	1	0.503
DEA9	0.565	0.567	0.567	0.533	0.987	0.461	0.503	0.503	1
2011	DEAbase	DEA2	DEA3	DEA4	DEA5	DEA6	DEA7	DEA8	DEA9
DEAbase	1	1	1	0.811	0.386	0.787	0.893	0.821	0.382
DEA2	1.000	1	1	0.809	0.384	0.787	0.892	0.823	0.379
DEA3	1.000	1.000	1	0.809	0.386	0.788	0.891	0.823	0.381
DEA4	0.811	0.809	0.809	1	0.281	0.625	0.753	0.689	0.288
DEA5	0.386	0.384	0.386	0.281	1	0.354	0.41	0.514	0.986
DEA6	0.787	0.787	0.788	0.625	0.354	1	0.692	0.676	0.341
DEA7	0.893	0.892	0.891	0.753	0.410	0.692	1	0.701	0.417
DEA8	0.821	0.823	0.823	0.689	0.514	0.676	0.701	1	0.502
DEA9	0.382	0.379	0.381	0.288	0.986	0.341	0.417	0.502	1

*DEA2* same variables of the base model with 1000 repetitions; *DEA3* same variables of the base model with 1500 repetitions; *DEA4* input = total students, output = total graduates; *DEA5* input = total faculty, output = revenues from research; *DEA6* input = total students and total faculty, output = total graduates and revenues from research for single professor; *DEA7* input = BA students and total faculty, output = BA graduates and revenues from research for single professor; *DEA8* input = MA students and total faculty, output = MA graduates and revenues from research for single professor; *DEA9* input = total students and total faculty, output = total graduates

summarized in Table 9, where it is possible to notice that the efficiency scores are quantitatively and qualitatively very similar, with better scores for private universities, and the correlation indexes are very high, always higher than 0.91.

**Table 9** DEA model “DEAa” with inputs: students, faculty, administrative staff; outputs: graduates, revenues from research

DEAa	Mean efficiency 2007	Mean efficiency 2008	Mean efficiency 2009	Mean efficiency 2010	Mean efficiency 2011
Private	0.757	0.742	0.736	0.757	0.768
Public	0.659	0.607	0.616	0.614	0.627
Total	0.677	0.632	0.639	0.642	0.656
Pearson correlation indexes	2007	2008	2009	2010	2011
DEAbase/DEAa	0.952	0.918	0.990	0.947	0.953

Mean of efficiency scores by type of university and Pearson correlation indexes

**Table 10** DEA model “DEAb” with inputs: students, faculty, administrative staff, total spending; outputs: graduates, revenues from research

DEAb	Mean efficiency 2007	Mean efficiency 2008	Mean efficiency 2009	Mean efficiency 2010
Private	0.782	0.797	0.812	0.801
Public	0.710	0.703	0.716	0.702
Total	0.724	0.720	0.734	0.722
Pearson correlation indexes	2007	2008	2009	2010
DEAbase/DEAb	0.852	0.755	0.814	0.769

Mean of efficiency scores by type of university and Pearson correlation indexes

Another important factor to consider in the productive process is the financial aspect; for this reason we included in our analysis the total spending. We estimated a model that include among inputs students, academic staff, administrative staff and total spending. However, data is not available for 2011, so the model is estimated only for years that are available: 2007, 2008, 2009 and 2010.<sup>12</sup>

As shown in Table 10, the efficiency scores are similar, with the differential between private and public universities high. In addition, the correlations between the new model and the baseline one are very high (always higher than 0.75).

Finally, we tried to include in the model not only a proxy for the quantity of research, but also for the quality of research. To do so we separated our original variable “Revenues from research” in two indicators: (i) grants from competitive sources (we identified them as transfers from Ministry of Education and European Union) and (ii) other revenues from research, using a characteristic of the balance sheets’ classifications for this purpose.<sup>13</sup> We then estimated a new DEA model, where inputs

<sup>12</sup> Data have been obtained from the annual survey of Evaluation Units.

<sup>13</sup> Data have been obtained from the annual survey of Evaluation Units.

**Table 11** DEA model “DEAc” with inputs: students, faculty, administrative staff, total spending; outputs: graduates, grants from competitive sources, and other revenues from research

DEAc	Mean efficiency 2007	Mean efficiency 2008	Mean efficiency 2009	Mean efficiency 2010
Private	0.795	0.801	0.809	0.812
Public	0.726	0.702	0.721	0.711
Total	0.740	0.721	0.737	0.731
Pearson correlation indexes	2007	2008	2009	2010
DEAbase/DEAc	0.855	0.747	0.817	0.784

Mean of efficiency scores by type of university and Pearson correlation indexes

are: students, academic staff, administrative staff and total expenditure; and outputs are: graduates, grants from competitive sources, and other revenues from research. The results, reported in Table 11, show that the correlations between the new model and the baseline one are very high (higher than 0.74) and the efficiency scores very similar, with better results for private universities.

We finally decided to check how our baseline results would be affected by the exclusion of some small universities, i.e. universities in which the number of students is below 3500.<sup>14</sup> In this case, the “restricted sample” is of 7 (out of 16 of year 2011) private universities, and 58 (out of 61 of year 2011) public universities.<sup>15</sup> The new results from DEA, not included here due to space limits but available upon request, reveal that difference in the institutions’ size is not a major factor that affects efficiency results: efficiency scores are quite similar and also in this case better for private universities, and correlation indices very high (always higher than 0.87).

### 5.3 The Evolution of Universities’ Efficiency Over Time: An Analysis Based on Malmquist Index

The analysis over the years has been conducted through the calculation of the Malmquist index (Table 12), which highlights the changes in efficiency over the years. The Malmquist index can be decomposed into two components:

- a component that indicates the efficiency change, or that describes the ability of the institutions to produce their output, given their input, with a certain technology;
- a component linked instead to the “change in the efficiency frontier” (frontier shift), which indicates changes in productivity achieved thanks to improved “technology”.

<sup>14</sup> We are grateful to one reviewer for this suggestion.

<sup>15</sup> Private universities excluded from the sample are: Aosta, Bolzano, Bra, Casamassima “Jean Monnet”, Castellanza, Milano San Raffaele, Università per Stranieri “Dante Alighieri”, Roma UNINT e Roma “Campus Bio-Medico”. Public universities, that were excluded from the sample, are: Perugia - Università per stranieri, Università del “Foro Italico” and Siena - Università per stranieri.

**Table 12** Malmquist index

University	Type	Area	Malmquist index	Efficiency change	Frontier shift
Aosta: Università degli studi	Private	North	0.954	0.996	0.957
Bolzano: Libera Università	Private	North	1.250	1.783	0.701
Casamassima: Università "Jean Monnet"	Private	South	0.644	0.890	0.723
Castellanza: Università "Carlo Cattaneo"	Private	North	0.878	0.972	0.904
Milano: Libera Università IULM	Private	North	0.950	1.537	0.618
Milano: Università Cattolica del "Sacro Cuore"	Private	North	1.062	0.000	0.768
Milano: Università commerciale "Luigi Bocconi"	Private	North	0.991	1.000	0.991
Milano: Università Vita-Salute San Raffaele	Private	North	1.166	1.000	1.166
Napoli: Istituto "Suor Orsola Benincasa"	Private	South	0.699	1.038	0.673
Roma: Libera Università LUISS	Private	Centre	1.719	1.582	1.086
Roma: Libera Università LUMSA	Private	Centre	0.686	0.925	0.742
Roma: UNINT	Private	Centre	0.561	0.937	0.599
Roma: Università "Campus Bio-Medico"	Private	Centre	1.412	1.000	1.412
Università "KORE"	Private	South	0.497	0.799	0.623
Ancona: Università Politecnica delle Marche	Public	Centre	1.105	1.092	1.012
Arcavacata di Rende: Università della Calabria	Public	South	0.941	1.142	0.824
Bari: Politecnico	Public	South	1.145	0.864	1.325
Bari: Università degli studi	Public	South	0.928	1.099	0.844
Benevento: Università degli studi del Sannio	Public	South	1.033	0.769	1.344
Bergamo: Università degli studi	Public	North	1.205	1.324	0.910
Bologna: Università degli studi	Public	North	1.223	1.355	0.903
Brescia: Università degli studi	Public	North	1.073	1.249	0.859
Cagliari: Università degli studi	Public	South	1.236	1.322	0.935
Camerino: Università degli studi	Public	Centre	1.377	1.419	0.970
Campobasso: Università del Molise	Public	South	1.411	1.931	0.731
Cassino: Università degli studi	Public	Centre	1.049	1.395	0.752
Catania: Università degli studi	Public	South	0.942	0.783	1.203
Catanzaro: Università "Magna Grecia"	Public	South	0.959	1.226	0.782
Chieti: Università Gabriele D'Annunzio	Public	South	0.784	1.115	0.703
Ferrara: Università degli studi	Public	North	1.149	1.177	0.976
Firenze: Università degli studi	Public	Centre	1.172	1.049	1.118
Foggia: Università degli studi	Public	South	0.944	0.956	0.988
Genova: Università degli studi	Public	North	0.989	0.948	1.044
L'Aquila: Università degli studi	Public	South	0.834	0.920	0.907
Lecce: Università degli studi	Public	South	1.805	1.429	1.263
Macerata: Università degli studi	Public	Centre	1.019	1.618	0.630
Messina: Università degli studi	Public	South	1.018	1.390	0.732
Milano: Politecnico	Public	North	1.514	0.000	1.127
Milano: Università degli studi	Public	North	0.901	0.811	1.110

**Table 12** continued

University	Type	Area	Malmquist index	Efficiency change	Frontier shift
Milano-Bicocca: Università degli studi	Public	North	0.977	1.055	0.926
Modena e Reggio Emilia: Università degli studi	Public	North	1.152	1.163	0.991
Napoli: Seconda Università degli studi	Public	South	0.984	1.019	0.965
Napoli: Università degli studi "Federico II"	Public	South	1.208	1.202	1.005
Napoli: Università degli studi "L' Orientale"	Public	South	1.001	1.575	0.635
Napoli: Università degli studi "Parthenope"	Public	South	1.122	1.383	0.811
Padova: Università degli studi	Public	North	1.118	1.305	0.857
Palermo: Università degli studi	Public	South	1.007	1.407	0.715
Parma: Università degli studi	Public	North	0.947	1.218	0.778
Pavia: Università degli studi	Public	North	1.077	1.081	0.996
Perugia: Università degli studi	Public	Centre	1.018	0.966	1.053
Perugia: Università per stranieri	Public	Centre	0.783	1.222	0.641
Pisa: Università degli studi	Public	Centre	1.257	1.189	1.057
Potenza: Università della Basilicata	Public	South	0.936	1.072	0.873
Reggio Calabria: Università Mediterranea	Public	South	1.020	1.120	0.911
Roma: III Università degli studi	Public	Centre	0.910	1.118	0.814
Roma: Università degli studi "La Sapienza"	Public	Centre	1.813	1.707	1.062
Roma: Università di "Tor Vergata"	Public	Centre	1.124	1.138	0.987
Salerno: Università degli studi	Public	South	1.728	1.514	1.141
Sassari: Università degli studi	Public	South	1.261	1.527	0.826
Siena: Università degli studi	Public	Centre	0.827	1.036	0.799
Siena: Università per stranieri	Public	Centre	1.376	1.762	0.781
Teramo: Università degli studi	Public	South	0.916	1.288	0.711
Torino: Politecnico	Public	North	1.790	1.461	1.225
Torino: Università degli studi	Public	North	0.894	0.895	0.999
Trento: Università degli studi	Public	North	1.123	0.872	1.288
Trieste: Università degli studi	Public	North	0.993	1.111	0.894
Udine: Università degli studi	Public	North	1.173	1.290	0.909
Urbino: Università degli studi	Public	Centre	1.025	1.460	0.702
Varese: Università dell' Insubria	Public	North	0.988	1.309	0.755
Venezia: Università degli studi "Cà Foscari"	Public	North	1.249	1.483	0.842
Venezia: Università IUAV	Public	North	1.056	1.362	0.776
Vercelli: Università degli studi del Piemonte orientale	Public	North	1.076	1.056	1.019
Verona: Università degli studi	Public	North	1.410	1.494	0.944
Viterbo: Università della Tuscia	Public	Centre	1.164	1.001	0.000

As can be seen in Table 13 (which provides an overall synthesis), the overall efficiency appears to be increased over the 5 year examined, and this improvement is mainly due to pure efficiency.



**Table 13** Statistics on Malmquist index by type of university and geographical area

Malmquist index	Total	Private	Public
<b>Total</b>			
Mean	1.091	0.962	1.121
SD	0.264	0.332	0.235
<b>North</b>			
Mean	1.115	1.036	1.140
SD	0.194	0.122	0.206
<b>Centre</b>			
Mean	1.126	1.094	1.135
SD	0.312	0.485	0.246
<b>South</b>			
Mean	1.039	0.613	1.094
SD	0.283	0.085	0.251
<b>Efficiency change</b>			
<b>Total</b>			
Mean	1.172	1.033	1.204
SD	0.323	0.404	0.291
<b>North</b>			
Mean	1.114	1.041	1.137
SD	0.376	0.520	0.314
<b>Centre</b>			
Mean	1.243	1.111	1.278
SD	0.268	0.273	0.255
<b>South</b>			
Mean	1.184	0.909	1.220
SD	0.280	0.099	0.276
<b>Frontier shift</b>			
<b>Total</b>			
Mean	0.901	0.854	0.911
SD	0.215	0.233	0.209
<b>North</b>			
Mean	0.939	0.872	0.960
SD	0.150	0.175	0.135
<b>Centre</b>			
Mean	0.854	0.960	0.825
SD	0.287	0.315	0.271
<b>South</b>			
Mean	0.892	0.673	0.921
SD	0.207	0.041	0.203

**Table 14** Malmquist indexes' confidence intervals, period 2007–2011

	DMU with Malmquist index statistically significant		Mean of Malmquist index*	Malmquist index > 1*	
	%	N		%	N
Private	78.6	11	0.972	45.5	5
Public	76.7	46	1.157	73.9	34
Total	77.0	57	1.121	68.4	39

\* Considering only DMU with Malmquist index statistically significant

The universities that have seen a higher improvement are those located in central Italy, while the analysis by type of university shows a greater improvement for public universities. This evidence is apparently in contrast with what has been shown previously, since the average values tend to mask the great heterogeneity of the system. It seems to emerge a “catching up” effect of the public universities (respect to private universities) and of Southern and central universities (respect the Northern ones), even if these changes happen at a slow rate.

The results also highlight a great heterogeneity in the country: the efficiency is widespread and is not characteristic of a single type of university.

We finally compared our results with the statistically significant ones, calculated at significance level of 5 % (see Table 14). The cases in which the indices are significantly different from unity are over 76 % and their average value is very similar to the original ones. The number of cases in which we can observe a statistically significant improvement in productivity are 45.5 % for private universities and 73.9 % for public ones, confirming the greater improvement for public universities already registered.

#### 5.4 Exploring Universities' Efficiency Through a Second-Stage Regression

Through the second level regression we can try to understand which are the major determinants of efficiency. The second-level regression has been implemented through a Tobit regression; efficiency scores are the dependent variable. The explanatory variables in the model are the following:

- the total number of students in the university (total students/1000);
- a dummy variable to differentiate the type of university (public, private) (type of university);
- a dummy variable to differentiate the universities of central Italy (Geographical Area: Centre);
- a dummy variable to differentiate the universities located in the South of Italy (Geographical Area: South);
- a dummy variable to differentiate universities that offer courses in medicine (medicine courses);
- the share of revenue from student fees (except for year 2011, for which these data are not publicly available) (revenues from fees).

The results are reported in Table 15. The geographical area appears to be the major determinant of efficiency, being always statistically correlated with the efficiency scores. The dummy variable “Southern Italy” shows a negative coefficient, which means that the university of the South are related to lower efficiency scores. The type of university (public/private) appears instead significant only in some years, but with a negative relationship between the efficiency scores and the typology “public university”. We can also observe that the differential in efficiency between public and private institutions has increased over the years examined. The variables “geographical area: centre”, presence of medicine courses and “revenues from fees” are not significant in any year.

The implementation of the tobit regression adding two new variables: the share of foreign students and the proportion of BA students over MA, gives the results reported in Table 16. In this case the type of university is always significant, with a positive relation between private institutions and higher level of efficiency. The dummy variable “Southern Italy” remains significant in every year, with the same relation founded before. The share of foreign students appears to be significant in 4 years. The proportion of BA students over MA students is significant only in few years.

Implementing the tobit model only with the universities located in Northern Italy, we observe that all variables except the share of foreign students are significant.<sup>16</sup> The total number of students, the proportion of BA over MA students and the presence of medicine courses have a limited coefficient, while the type of university (to be a private university) appear to be the major determinant of efficiency while limiting the analysis on the North of Italy (Table 17).

## 6 Discussion, Policy Implications and Conclusions

This work has analysed public and private Italian universities.

After a short comparison between the two systems, we have carried out an empirical analysis to investigate the technical efficiency of Italian universities in the years 2007–2011, using public data from the Statistical Office of the Ministry of Education and by ANVUR. The aim of the study was to verify the existence of a difference from the point of view of efficiency between public and private university system, and if this efficiency is decreased or increased over the years.

The implementation of the DEA model with inputs the total number of students and faculty, and with outputs the total number of graduates and revenues resulting from scientific research has revealed differences related to the type of universities (private universities appear to be relatively more efficient than public ones) and geographical area (Northern universities appear to be relatively more efficient than those of the centre and the South). The model is robust to various alternative specifications; variables related to teaching seem to affect more efficiency, and in particular data related to Bachelor programs.

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<sup>16</sup> It is not possible to include the share of revenue from student fees because they are not publicly available for year 2011.

**Table 15** The determinants of efficiency: second stage Tobit analysis, by year

2007	Coeff.	Std. Error	t	P >  t	Sig.
Total students/1000	0.003	0.001	4.23	0.000	***
Type of university	0.090	0.053	1.69	0.095	
Geogr Area: Centre	-0.034	0.039	-0.89	0.379	
Geogr Area: South	-0.119	0.035	-3.40	0.001	**
Medicine courses	0.004	0.036	0.11	0.912	
Revenues from fees	0.117	0.151	0.78	0.440	
Constant	0.511	0.070	7.32	0.000	***
2008	Coeff.	Std. error	t	P >  t	Sig.
Total students/1000	0.003	0.001	4.32	0.000	***
Type of university	0.114	0.057	2.01	0.048	*
Geogr Area: Centre	-0.010	0.038	-0.27	0.786	
Geogr Area: South	-0.113	0.034	-3.32	0.001	**
Medicine courses	0.018	0.035	0.52	0.607	
Revenues from fees	0.194	0.158	1.23	0.222	
Constant	0.424	0.070	6.05	0.000	***
2009	Coeff.	Std. error	t	P >  t	Sig.
Total students/1000	0.003	0.001	4.93	0.000	***
Type of university	0.104	0.056	-1.88	0.065	
Geogr Area: Centre	0.006	0.036	0.16	0.874	
Geogr Area: South	-0.109	0.033	-3.32	0.001	**
Medicine courses	-0.026	0.034	-0.77	0.445	
Revenues from fees	0.205	0.137	1.49	0.140	
Constant	0.453	0.068	6.64	0.000	***
2010	Coeff.	Std. error	t	P >  t	Sig.
Total students/1000	0.004	0.001	5.94	0.000	***
Type of university	0.146	0.049	2.99	0.004	***
Geogr Area: Centre	-0.043	0.032	-1.32	0.192	
Geogr Area: South	-0.131	0.030	-4.42	0.000	***
Medicine courses	0.024	0.030	0.78	0.439	
Revenues from fees	0.213	0.128	1.66	0.103	
Constant	0.373	0.063	5.96	0.000	***
2011	Coeff.	Std. error	t	P >  t	Sig.
Total students/1000	0.004	0.001	5.19	0.000	***
Type of university	0.183	0.037	4.91	0.000	***
Geogr Area: Centre	-0.032	0.035	-0.90	0.370	
Geogr Area: South	-0.103	0.032	-3.19	0.002	***
Medicine courses	-0.010	0.033	-0.30	0.766	
Constant	0.387	0.064	6.01	0.000	***

**Table 16** The determinants of efficiency: second stage Tobit analysis (second regression), by year

2007	Coeff.	Std. error	t	P >  t	Sig.
Total students/1000	0.003	0.001	4.51	0.000	***
Type of university	0.146	0.056	2.58	0.012	*
Geogr Area: Centre	-0.044	0.037	-1.18	0.242	
Geogr Area: South	-0.085	0.039	-2.21	0.031	*
Medicine courses	-0.013	0.037	0.34	0.732	
Revenues from fees	-0.000	0.160	0.00	0.440	
Foreign students	1.815	1.105	1.64	0.105	
BA/MA students	-0.009	0.005	-1.84	1.000	
Constant	0.467	0.077	6.07	0.000	***
2008	Coeff.	Std. error	t	P >  t	Sig.
Total students/1000	0.003	0.001	4.89	0.000	***
Type of university	0.180	0.060	3.02	0.004	**
Geogr Area: Centre	-0.018	0.035	-0.50	0.618	
Geogr Area: South	-0.070	0.035	-1.99	0.050	*
Medicine courses	0.005	0.035	0.15	0.885	
Revenues from fees	0.062	0.173	0.36	0.722	
Foreign students	2.350	0.790	2.97	0.004	**
BA/MA students	-0.013	0.007	-1.82	0.073	
Constant	0.351	0.071	4.93	0.000	***
2009	Coeff.	Std. error	t	P >  t	Sig.
Total students/1000	0.004	0.001	5.35	0.000	***
Type of university	0.185	0.061	3.02	0.004	**
Geogr Area: Centre	0.001	0.034	0.02	0.986	
Geogr Area: South	-0.077	0.036	-2.12	0.038	*
Medicine courses	-0.047	0.035	-1.36	0.179	
Revenues from fees	0.013	0.160	0.08	0.936	
Foreign students	1.756	0.840	2.09	0.040	*
BA/MA students	-0.020	0.009	-2.08	0.042	*
Constant	0.403	0.074	5.41	0.000	***
2010	Coeff.	Std. error	t	P >  t	Sig.
Total students/1000	0.004	0.001	6.51	0.000	***
Type of university	0.219	0.059	3.71	0.000	***
Geogr Area: Centre	-0.052	0.031	-1.65	0.103	
Geogr Area: South	-0.092	0.034	-2.75	0.008	**
Medicine courses	0.018	0.032	0.58	0.563	
Revenues from fees	0.066	0.161	0.41	0.685	
Foreign students	1.953	0.733	2.66	0.010	**

**Table 16** continued

2010	Coeff.	Std. error	t	P >  t	Sig.
BA/MA students	-0.016	0.010	-1.57	0.121	
Constant	0.292	0.069	4.24	0.000	***
2011	Coeff.	Std. error	t	P >  t	Sig.
Total students/1000	0.367	0.674	5.54	0.000	***
Type of university	0.193	0.036	5.40	0.000	***
Geogr Area: Centre	-0.030	0.034	-0.89	0.376	
Geogr Area: South	-0.074	0.035	-2.10	0.040	*
Medicine courses	-0.021	0.032	-0.64	0.523	
Foreign students	1.444	0.608	2.38	0.021	*
BA/MA students	-0.022	0.010	2.24	0.029	*
Constant	0.392	0.071	5.52	0.000	***

**Table 17** The determinants of efficiency: second stage Tobit analysis, only Northern universities

	Coeff.	Std. error	t	P >  t	Sig.
Total students/1000	0.004	0.000	10.47	0.000	***
Type of university	0.180	0.021	8.71	0.000	***
Medicine courses	-0.080	0.018	-4.36	0.000	***
Foreign students	-0.285	0.566	-0.50	0.615	
BA/MA students	-0.021	0.003	-7.73	0.000	***
Constant	0.486	0.038	12.88	0.000	***

Subsequently, we have calculated the Malmquist index, in order to conduct a comparison over years. This analysis has showed that the overall efficiency of Italian universities has increased over the 5 year examined, particularly thanks to an improvement in pure efficiency. The universities that have seen a higher improvement were those located in central Italy and public universities.

To investigate the main determinants of efficiency, we have finally carried out a second level regression, which shows that the geographical area is the major determinant of efficiency: universities located in the South of Italy are related to lower efficiency scores.

This study thus shows how Italian private universities are more efficient than public ones, confirming the impression that the former are able to “produce” more educational and research outputs with the same (or lower) level of inputs. Data also show that differences between Northern and Southern universities persist: it is not possible to attribute to the structural characteristics of universities the differentials in efficiency, as the type of institutions doesn’t determine the differential. Differences in efficiency scores do not reside in the structural characteristics of universities but on the management and processes of single institutions.

Comparing our results to those of other authors, we can compare evidence with studies focused only on the Italian system: [Agasisti and Dal Bianco \(2006\)](#), [Monaco \(2012\)](#), [Agasisti and Lezzi \(2013\)](#). First of all, the gap in efficiency scores between universities in different geographical areas is a common characteristic of these studies. On the other hand, in contradiction to our findings, [Agasisti and Lezzi \(2013\)](#) conclude that productivity growth was due to major technological change—while we find more pure efficiency gains; however they analyse overall change between 2001 and 2011, not including private institutions. They also found a significant relation between the level of student fees and efficiency, while in our analysis this variable is not significant. As emerged in [Monaco \(2012\)](#), also our study denoted that private universities are more efficient than public, although in her paper, having a single academic year, wasn't conducted the Malmquist analysis, so our work innovates in giving a clearer idea about the dynamics of efficiency across sectors. As already cited in the paper, the comparison of some scores reveals that the most efficient institutions of our study also obtain efficiency scores also in Monaco's work.

Our work has three main policy implications. The first evidence is the persistence of a differential in terms of efficiency between Northern and Southern universities, as it has been showed in previous studies. Given the observed trend of performance and efficiency, it is not possible to fill the gap between South and North unless the design of policies specifically targeted. This is a "local" problem, so it is evident that a unique national policy is inefficient in this case. For Northern universities policies aimed to reduce costs are ineffective, because those universities have already reached a good level of efficiency and so there are few margins of improving in this sense. To increase the overall efficiency of the system, and fill the gap between North and South, the national legislature can introduce some actions to permit to Southern universities to study and follow the managerial practices of the most efficient Northern universities. Also, policies should be differentiated for the different areas of the country. The second main result of the study is that private universities are more efficient than public ones. We can therefore say that public universities can somehow "learn" from the private sector. The traditional distinction and separation between Italian public and private universities has no basis in terms of efficiency. The creation of a unique system, in which universities compare themselves and compete, can create more opportunities to improve their practices. In this sense, the separation of funds for financing public universities and private ones, with government funds per student lower for the latter, has no explication for policy purposes. The financing system may be reconsidered with a view on how funds are effectively used, rather than with the actual system primarily based on historical principles. One way to fasten the two systems is to merge the ordinary financing fund for universities (FFO) and the fund deriving from the Law 243 of 1991 to create a unique national financial fund. The third evidence is related to the second stage analysis. If we look at the results we can note that several variables affect the efficiency: revenues from fees, foreign students, etc., but in a non-stable way. This may be due to the fact that data collected from the official sites and used for the present analysis are inadequate for the study of this phenomenon. It could be useful for the central bodies to promote a collection of information related to the managerial practices of universities. The absence of a comparable database on the different managerial aspects of the Italian institutions does not permit to deepen the present

analysis to understand which are the managerial practices that are associated with higher efficiency scores; exploring some detailed characteristics about the decision-making processes and activities can be an interesting direction for taking the efficiency analysis a further step.

Thinking on future research, it should finally be noted that, due to a discontinuity of the time series, in the present work it has not been possible to include data on contract teachers, which for private universities represent a significant share of the total faculty. We can also note that the availability of standardized tests on student achievement, an output indicator already used in some studies for other countries, would help in conducting analysis on the efficiency of universities. The possibility of use individual data on students may also allow a more detailed analysis. Many studies have in fact shown that the results of the education process depend also on the characteristics of the students themselves. We hope that the development of the “Anagrafe degli Studenti” (Census of Students), recently promoted by the Ministry of Education, would help researchers in the next future.

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