

Big Five for work and organizations: FLORA (Role Related Personal Profile), an Italian personality test based on the Five-Factor Model and developed for the assessment of candidates and employees

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Abstract The needs for personality assessment in organizations are peculiar. For example, personality measures for the assessment of candidates or employees should be related to job performance. Even strong correlations between personality tests and job performance might not be sufficient, though, because some tests make use of a language people working in organizations are not accustomed to and, therefore, the personality profiles obtained by those tests may sound meaningless or even abstruse to organizational managers and decision makers. The paper reports the results of the qualitative actions and the quantitative operations carried out in order to create and validate a new Italian personality test (named FLORA) based on the Five-Factor Model (FFM) and expressly developed for the assessment of specific professional profiles in organizations. The qualitative actions consisted of 32 interviews with 16 job profiles. Content analyses of interviews led to the identification of 28 personality traits distributed into the 5 categories of the FFM. For each trait, 6 items were generated. Another 8 items were added to form a Lie Scale. The quantitative operations involved a validation sample of 407 employees, a confirmation sample of 418 other employees and the monitoring of the concurrent validity with another test ($n = 1028$) and job performance ($n = 220$). After analyses, FLORA seems to meet the criteria to be a test based on the FFM and usable for the assessment of specific professional profiles as its dimensions are uncorrelated with the Lie Scale and correlated according to hypotheses to both another test and job performance.

Keywords FLORA (Role Related Personal Profile) · Five-Factor Model of personality · Personality assessment in organizations · Professional profiles

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1 Introduction: Why another personality test?

The needs for psychological assessment in organizational contexts are different from the needs that are felt in clinical and educational fields (see for example Sartori and Ceschi 2013; Sartori et al. 2013), even when it comes to personality inquiry (Sartori 2010). For example, personality measures for the assessment of candidates or employees should be at least related to job performance (Rothmann and Coetzer 2003; van der Linden et al. 2010). Even strong correlations between personality tests and job performance might not be sufficient though, because some tests make use of a language people working in organizations are not accustomed to and therefore the personality profiles obtained by those tests may sound meaningless or even abstruse to organizational managers and decision makers (Hogan et al. 1996; Sartori and Rolandi 2013). In general, valid and reliable tests need to be based on empirically supported theoretical models (Sartori and Pasini 2007). In the specific case of personality tests for organizational contexts, they also need to be appropriately developed according to a procedure leading to identify those traits involved in successful performance and express them in an understandable language for users in organizations (Sartori et al. 2014).

A fundamental question in personality research is how many basic dimensions are needed to describe individual differences in personality and, consequently, how many facets are needed to describe different professional profiles in organizations (Holland 1966; Rothmann and Coetzer 2003; van der Linden et al. 2010; Soto et al. 2011). Over the past decades, researchers have made substantial progress in answering this question by using hierarchical models that group behavioral measures into higher-order clusters. One well-known example of such hierarchical models is the Five-Factor Model (FFM, also referred to as the Big Five model, Goldberg 1981, 1990; McCrae and Costa 1999), consisting of such personality traits as *Neuroticism*, *Extraversion*, *Openness to Experience* (from which the well-known acronym NEO), *Agreeableness* and *Conscientiousness*. These basic factors have shown to be able to explain and predict individual differences over a wide range of settings, including job performance (Barrick and Mount 1991; Rothmann and Coetzer 2003). In addition, the Big Five have shown to be relevant to different cultures (McCrae and Costa 1997; McCrae, Terracciano and 79 members of the Personality Profiles of Cultures Project, 2005; De Fruyt et al. 2004) and have been recovered consistently in factor analyses of peer- and self-ratings of trait descriptors involving diverse conditions, samples, and factor extraction and rotation methods (Costa and McCrae 1988; Grucza and Goldberg 2007).

FLORA (Sartori 2014) is the name of a new Italian personality test expressly developed for the assessment of specific professional profiles in organizations and based on the FFM. The idea of FLORA has come up with the consideration that Italy lacks a personality test that is both specifically designed for organizations and based on the FFM. The *Big Five Questionnaire* (BFQ–Caprara et al. 1993) and the *Big Five Questionnaire 2* (BFQ 2–Caprara et al. 2007), the Italian psychometric tests based on the FFM, were developed neither to be specifically used in organizations nor for the assessment of specific professional profiles. On the other hand, the *Big Five Observer* (BFO–Caprara et al. 1994) and the *Big Five Adjectives* (BFA–Barbaranelli et al. 2002), both based on the FFM and developed for such organizational procedures as assessment center and personnel selection, are mainly instruments for self- and hetero-evaluation, not psychometric tests. Finally, all these instruments only tend to measure the Big Five for themselves, not all the facets that is possible to detect, for example, with the different versions of the NEO-PI developed by

Costa, McCrae and Colleagues or in the WAVE (a personality test developed by an international psychometric assessment business which is based on the FFM and is described as a “personality questionnaire for predicting performance and potential”).

In this context, we have developed FLORA, an Italian psychometric test based on the FFM which expressly aims at assessing personality in specific professional profiles described by numerous facets. To do so, and given the specific characteristics that the test was supposed to have, we split the process of its construction and validation into two steps:

1. One *qualitative* (test development): interviews to employees (in order to detect the personal characteristics involved in successful performance), literature review (in order to organize the characteristics previously detected according to the FFM), theoretical construction (development at desk of the first version of the test);
2. One *quantitative* (validation process): administration of the first version of the test to a validation sample and, after changes due to exploratory statistical analyses, to a confirmation sample for confirmatory statistical analyses, monitoring of concurrent validity and calculation of the correlations between FLORA and job performance.

2 Test development

2.1 The interviews to employees

Starting from the *Critical Incident Technique* by Flanagan (1954), the *Behavioral Event Interview* (BEI) and the *STAR* (*Situation, Task, Action, Result*) model, an interview guide was built which was composed of the following 8 questions:

1. What tasks and/or activities is your job made of?
2. What kind of goals are you expected to achieve in your job? Which personal characteristics are useful for the purpose? Which ones are not useful?
3. What kind of difficulties may you encounter in your job? Which personal characteristics are useful in order to cope with them? Which ones are not useful?
4. Which personal characteristics do you think a person should have in order to perform your job at best?
5. Which personal characteristics do you think a person should not have in order to perform your job at best?
6. Can you tell me about an episode of your working life when you found yourself to face a particularly difficult or critical event, and even tell me what you did to cope with it?
7. Can you tell me about an episode of your working life which was of particular success and satisfaction for you, and even tell me how you achieved that kind of result?
8. Can you tell me about an episode of your working life when you did not feel effective in your professional role, and what you feel you have learned from then on?

Thirty-two interviews with 16 different job profiles were carried out. Two work and organizational psychologists were involved for each interview, one as a conductor, the other one as an assistant taking notes. Each interview was audio-registered. Audio-registrations and notes were given to other five work and organizational psychologists who worked together for the extrapolation of the personal characteristics emerged in interviews and the categorization of the personal characteristics according to the Big Five (for further details on the procedure, see Barrick and Mount 1991, pp. 8–9). Such characteristics as abilities, capabilities, skills, competences, aptitudes and attitudes were eliminated in order

to keep personality traits only (78 % out of all the characteristics emerged). As for these ones, synonyms and antonyms referring to the same characteristic were unified under one label chosen according to literature. The personality traits not related to the Big Five, such as the ones referring to the *Honesty-Humility* dimension of the HEXACO model (Ashton and Lee 2007), were eliminated. Content analyses of interviews led to the identification of 28 different personality traits involved in successful performance.

2.2 Literature review and theoretical construction

Referring to the FFM and analyzing such personality tests as the BFQs (*Big Five Questionnaires*), the 16PF (*Sixteen Personality Factors*) scales by Cattell and the different versions of the NEO-PI, the 28 personality traits were distributed into the following 5 categories:

1. *Extraversion* 8 dimensions (activism; autonomy; influence; initiative; interactivity; leadership; multitasking; velocity);
2. *Sociability* 6 dimensions (care; collaboration; communicativeness; interpersonal sensitivity; positive affectivity; supportiveness);
3. *Conscientiousness* 5 dimensions (accomplishment; constancy; deliberateness; precision; reliability);
4. *Openness* 5 dimensions (curiosity; deepening; flexibility; inventiveness; learning);
5. *Emotionality* 4 dimensions (emergency management; frustration tolerance; self-control; stress tolerance).

Each dimension was named and operationally defined according to both literature and the organizational aims of the test (Sartori 2014). For each of the 28 dimensions, 6 items were generated, 3 positively and 3 negatively worded. So, in the end, 168 items were created. Another 8 items, drawn from literature and aimed at measuring social desirability (Crowne and Marlowe 1960; Manganelli Rattazzi et al. 2000), were added to form a Lie Scale. All the 176 items were randomized and accompanied by a 7-point rating scale with the following steps: 1 = totally disagree; 2 = strongly disagree; 3 = tend to disagree; 4 = neither agree nor disagree; 5 = tend to agree; 6 = strongly agree; 7 = totally agree.

3 Validation process

3.1 Administration and database construction

3.1.1 Validation sample

In order to test the factor structure of FLORA, a validation sample was used. It was composed of 407 employees, 175 (43 %) males, 232 (57 %) females, aged between 17 and 61 (mean = 38.58, standard deviation = 12.43; mean males = 40.19, standard deviation males = 11.41; mean females = 37.38, standard deviation females = 13.03), with different roles and functions. A subjects-by-items response matrix was built in order to set the data for statistical analyses (basically, exploratory factor analyses).

3.1.2 Confirmation sample

Once a sufficiently stable and robust factor structure was obtained based on the statistical indexes computed on the validation sample, a confirmation sample was used in order to test

the factor solutions found with the validation sample. It was composed of 418 employees, 158 (37.8 %) males, 260 (62.2 %) females, aged between 17 and 61 (mean = 38.62, standard deviation = 11.76; mean males = 39.32, standard deviation males = 11.20; mean females = 38.20, standard deviation females = 12.10), with different roles and functions, similar to those of the validation sample. A subjects-by-items response matrix was built in order to set the data for statistical analyses (basically, confirmatory factor analyses).

3.2 Statistical analyses

As for the exploratory analyses, principal factor analyses (PFA) and principal component analyses (PCA) with the criterion of Eigenvalue > 1 and different rotation methods (oblique and orthogonal) were carried out in order to explore the latent structure underlying the items and to monitor construct validity (factor loading cut-off = .30; Cronbach and Meehl 1955; Kline 1993, 1998). Exploratory analyses were carried out by means of IBM SPSS Statistics 19.

As for the confirmatory analyses, starting from the factor solutions obtained in the case of exploration, structural equation models with maximum likelihood method were carried out, in order to test the robustness of the factor models previously identified. Confirmatory analyses were carried out by means of Amos Graphics 18.

Analyses were carried out for each Big Five separately (*Extraversion, Sociability, Conscientiousness, Openness and Emotionality*) and, within each Big Five, for each dimension of FLORA. In addition, the items belonging to the Lie Scale were analyzed and Pearson r correlation indexes (r) and coefficients of determination (r^2) were computed between each dimension of FLORA and the Lie Scale total score in order to test whether and how each dimension is affected by social desirability (Sartori 2005).

Second-order factor analyses (PFA and PCA) were carried out to test whether FLORA's dimensions would be grouped in such a way as to reproduce the Big Five model from which the test itself has been generated.

In conjunction with these analyses of validity, Cronbach Alpha coefficients were calculated as reliability measures in terms of internal consistency between items (for the acceptable values the acceptable of Alpha, see De Vellis 2003; Sartori 2004).

Finally, as for concurrent validity, FLORA was administered together with another Italian test named PARI (*Prova di Accertamento dei Requisiti di Idoneità*; for the characteristics of this test, see Sartori et al. 2014). In addition, FLORA was related to the job performance of 220 trade agents.

4 Results: first-order analyses

Before running PFA and PCA, and in order to test for statistical assumptions, three indexes were computed (Kline 1993, 1998):

1. The subject-to-item ratio;
2. The KMO index (from the name of the authors Kaiser, Meyer and Olkin) of sampling adequacy;
3. Bartlett's test of sphericity.

Table 1 Factor solution for the items belonging to the dimensions generated by *Extraversion*

	Interactivity	Multitasking	Initiative	Activism	Influence	Leadership	Autonomy
Interactivity	.780						
Interactivity	.764						
Interactivity	-.738						
Interactivity	-.674						
Interactivity	.569						
Interactivity	-.518						
Multitasking		-.766					
Multitasking		-.737					
Multitasking		-.606					
Multitasking		.540					
Multitasking		.456					
Multitasking		.445					
Iniziativa			.635				
Iniziativa			-.624				
Iniziativa			-.596				
Iniziativa			.565				
Iniziativa			-.431				
Iniziativa			.409				
Activism				.685			
Activism				.675			
Activism				.646			
Activism				-.643			
Activism				.580			
Activism				.530			
Activism				.463			
Activism				-.462			
Activism				-.461			
Activism				-.450			
Influence					.824		
Influence					.749		
Influence					.605		
Influence					-.600		
Influence					-.589		
Influence					-.552		
Leadership						.747	
Leadership						.690	
Leadership						-.621	
Leadership						.497	
Autonomy							.735
Autonomy							.712
Autonomy							-.621
Autonomy							.603

Table 1 continued

	Interactivity	Multitasking	Initiative	Activism	Influence	Leadership	Autonomy
Explained variance	10.1 %	8.7 %	7.9 %	7.8 %	7.7 %	6.9 %	5.9 %
Cronbach Alpha	.81	.79	.77	.76	.72	.70	.70

The subject-to-item ratio helps to understand how many subjects there are for each variable included in the analysis. A ratio greater than 5 is considered acceptable. The KMO index helps to understand if the sample size is adequate in relation to the number of variables included in the analysis. It varies from 0 to 1 and is considered adequate when it is higher than .60. Bartlett's test of sphericity tests the hypothesis that the correlation matrix between the variables included in the analysis is an identify matrix, which would mean that all diagonal elements are 1 and all off-diagonal elements are 0, implying that all variables are uncorrelated. If Bartlett's test of sphericity is statistically significant, then the correlation matrix is not an identify matrix and the set of variables can be analyzed by both PFA and PCA.

4.1 Extraversion

The 48 items belonging to the 8 dimensions of *Extraversion* were analyzed by a progressive series of PFA and PCA which led to the 7-dimension solution reported in Table 1.

The item-to-subject ratio is $407/48 \approx 8.5$. The KMO index is .79. Bartlett's test of sphericity is statistically significant for $p < .001$ (Chi Square Approximation = 8644.247, $df = 1128$). Ten items from *Activism* and *Velocity* are blended together (2 items are out of the model) to form the dimension named *Activism*, while *Leadership* and *Autonomy* are represented by 4 items each. So, after analyses, the items belonging to *Extraversion* are 42. The total explained variance is 61 %. Cronbach Alpha coefficients are more than acceptable. Confirmatory analyses by structural equation modeling ($N = 418$) support this solution (SRMR = .05; RMSEA = .04; NFI = .96; CFI = .97).¹

4.2 Sociability

The 36 items belonging to the 6 dimensions of *Sociability* were analyzed by a progressive series of PFA and PCA which led to the 5-dimension solution reported in Table 2.

The item-to-subject ratio is $407/36 \approx 11.3$. The KMO index is .81. Bartlett's test of sphericity is statistically significant for $p < .001$ (Chi Square Approximation = 4921.718, $df = 630$). *Communicativeness* is out of the model. *Care*, *Supportiveness* and *Positive affectivity* are represented by 5 items each. So, after analyses, the items belonging to *Sociability* are 27. The total explained variance is 50.7 %. Cronbach Alpha coefficients are at least acceptable. Confirmatory analyses by structural equation modeling ($N = 418$) support this solution (SRMR = .04; RMSEA = .04; NFI = .97; CFI = .97).

¹ SRMR = Standardized Root Mean Square Residual; RMSEA = Root-Mean-Square Error of Approximation. The closer these indexes to 0 the more empirically tested the theoretical model is. NFI = Normed Fit Index; CFI = Comparative Fix Index. The closer these indexes to 1 the more empirically tested the theoretical model is.

Table 2 Factor solution for the items belonging to the dimensions generated by *Sociability*

	Interpersonal sensitivity	Care	Collaboration	Supportiveness	Positive affectivity
Interpersonal sensitivity	.703				
Interpersonal sensitivity	-.662				
Interpersonal sensitivity	.591				
Interpersonal sensitivity	-.553				
Interpersonal sensitivity	-.496				
Interpersonal sensitivity	.457				
Care		.645			
Care		.567			
Care		-.445			
Care		-.404			
Care		.400			
Collaboration			.713		
Collaboration			.668		
Collaboration			.661		
Collaboration			-.637		
Collaboration			-.515		
Collaboration			-.411		
Supportiveness				.643	
Supportiveness				.564	
Supportiveness				-.551	
Supportiveness				-.536	
Supportiveness				.423	
Positive affectivity					.619
Positive affectivity					-.571
Positive affectivity					-.508
Positive affectivity					.500
Positive affectivity					.417
Explained variance	17.3 %	11.1 %	8.6 %	7.1 %	6.6 %
Cronbach Alpha	.80	.71	.70	.63	.62

4.3 Conscientiousness

The 30 items belonging to the 5 dimensions of *Conscientiousness* were analyzed by a progressive series of PFA and PCA which led to the 5-dimension solution reported in Table 3.

The item-to-subject ratio is $407/30 \approx 13.6$. The KMO index is .82. Bartlett's test of sphericity is statistically significant for $p < .001$ (Chi Square Approximation = 3913.757, $df = 435$). The dimensions generated by *Conscientiousness* are basically confirmed. Only *Precision* is represented by 5 items. So, after analyses, the items belonging to *Conscientiousness* are 29. The total explained variance is 57.3 %. Cronbach Alpha coefficients are at least acceptable. Confirmatory analyses by structural equation modeling (N = 418) support this solution (SRMR = .04; RMSEA = .04; NFI = .97; CFI = .98).

Table 3 Factor solution for the items belonging to the dimensions generated by *Conscientiousness*

	Reliability	Constancy	Precision	Deliberateness	Accomplishment
Reliability	.688				
Reliability	.654				
Reliability	-.649				
Reliability	-.576				
Reliability	.475				
Reliability	-.441				
Constancy		.722			
Constancy		-.708			
Constancy		.607			
Constancy		-.541			
Constancy		-.511			
Constancy		.436			
Precision			.570		
Precision			.515		
Precision			.499		
Precision			-.446		
Precision			-.387		
Deliberateness				.789	
Deliberateness				-.679	
Deliberateness				-.664	
Deliberateness				.567	
Deliberateness				-.555	
Deliberateness				.437	
Accomplishment					.648
Accomplishment					-.598
Accomplishment					.541
Accomplishment					-.465
Accomplishment					.393
Accomplishment					-.376
Explained variance	16.1 %	13.2 %	10.9 %	9.8 %	7.3 %
Cronbach Alpha	.79	.77	.71	.71	.60

4.4 Openness

The 30 items belonging to the 5 dimensions of *Openness* were analyzed by a progressive series of PFA and PCA which led to the 4-dimension solution reported in Table 4.

The item-to-subject ratio is $407/30 \approx 13.6$. The KMO index is .80. Bartlett's test of sphericity is statistically significant for $p < .001$ (Chi Square Approximation = 3832.536, $df = 435$). *Learning* and *Curiosity* are blended together in one dimension named *Learning*. *Inventiveness* and *Flexibility* are respectively represented by 4 and 5 items. So, after analyses, the items belonging to *Openness* are 23. The total explained variance is 49.5 %. Cronbach Alpha coefficients are at least acceptable. Confirmatory analyses by structural equation modeling ($N = 418$) support this solution (SRMR = .05; RMSEA = .04; NFI = .96; CFI = .97).

Table 4 Factor solution for the items belonging to the dimensions generated by *Openness*

	Learning	Inventiveness	Deepening	Flexibility
Learning	-.681			
Learning	.670			
Learning	.670			
Learning	-.635			
Learning	.633			
Learning	.615			
Learning	.605			
Learning	.535			
Inventiveness		.818		
Inventiveness		-.776		
Inventiveness		.643		
Inventiveness		-.479		
Deepening			-.428	
Deepening			.487	
Deepening			-.481	
Deepening			-.421	
Deepening			.381	
Deepening			.350	
Flexibility				.737
Flexibility				-.708
Flexibility				.706
Flexibility				-.519
Flexibility				-.432
Explained variance	22.2 %	10.1 %	9.7 %	7.5 %
Cronbach Alpha	.81	.77	.73	.65

4.5 Emotionality

The 24 items belonging to the 4 dimensions of *Emotionality* were analyzed by a progressive series of PFA and PCA which led to the 3-dimension solution reported in Table 5.

The item-to-subject ratio is $407/24 \approx 17$. The KMO index is .84. Bartlett's test of sphericity is statistically significant for $p < .001$ (Chi Square Approximation = 3162.363, $df = 276$). The 4 dimensions were reduced to 3. *Stress tolerance* and *Emergency management* are blended together in one dimension named *Stress tolerance*. *Self-control* is represented by 5 items. So, after analyses, the items belonging to *Emotionality* are 21. The total explained variance is 52.8 %. Cronbach Alpha coefficients are at least acceptable. Confirmatory analyses by structural equation modeling ($N = 418$) support this solution (SRMR = .05; RMSEA = .04; NFI = .98; CFI = .99).

4.6 Lie scale

The 8 items belonging to the Lie Scale were analyzed by a progressive series of PFA and PCA which led to the 1-dimension solution reported in Table 6.

Table 5 Factor solution for the items belonging to the dimensions generated by *Emotionality*

	Stress tolerance	Frustration tolerance	Self-control
Stress tolerance	.746		
Stress tolerance	.679		
Stress tolerance	-.676		
Stress tolerance	.659		
Stress tolerance	-.659		
Stress tolerance	.646		
Stress tolerance	.638		
Stress tolerance	.559		
Stress tolerance	-.550		
Stress tolerance	-.547		
Frustration tolerance		-.713	
Frustration tolerance		.621	
Frustration tolerance		-.611	
Frustration tolerance		-.579	
Frustration tolerance		.468	
Frustration tolerance		.396	
Self-control			-.781
Self-control			-.663
Self-control			-.553
Self-control			.440
Self-control			.392
Explained variance	37.5 %	8.8 %	6.5 %
Cronbach Alpha	.86	.69	.69

Table 6 Factor solution for the items belonging to the Lie Scale

		Scala Lie
1	Lie Scale	.652
2	Lie Scale	.628
3	Lie Scale	.601
4	Lie Scale	.583
5	Lie Scale	.572
6	Lie Scale	.543
7	Lie Scale	.412
8	Lie Scale	.313
Explained variance		43.5 %
Cronbach Alpha		.75
Cronbach Alpha without item 8		.77

The item-to-subject ratio is $407/5 \approx 50.9$. The KMO index is .76. Bartlett’s test of sphericity is statistically significant for $p < .001$ (Chi Square Approximation = 348.723, $df = 28$). The 8 items form one dimension only, but one item has been discarded since its factor loading is lower than .40 and the elimination of this item makes Cronbach Alpha

pass from .75 to .77. So, after analyses, the items belonging to the Lie Scale are 7 not 8. The total explained variance is 43.5 %. Cronbach Alpha is more than acceptable.

5 Results: correlations between FLORA's 24 dimensions and the total score to the Lie Scale

After reversing the scores to the negatively worded items, the total score to each of the FLORA's 24 dimensions were computed by summing up the scores to the corresponding items and correlated with the total score to the Lie Scale, in order to test whether and how each dimension is affected by social desirability (Tables 7, 8, 9, 10, 11). Given the large sample size ($N = 407 + 418 = 825$), which raises the probability of statistically significant correlation coefficients, decision was taken to follow the literature on the subject (Kline 1993, 1998) and to consider negligible correlations lower than .30, even if statistically significant ($p < .05$). Based on this criterion, *Constancy* only appears to suffer from social desirability, with a correlation coefficient $r = .38$ and a consequent coefficient of determination $r^2 = .14$, which means that 14 % of the variance of the answers to the items of *Constancy* is due to social desirability. As for all the other dimensions, this percentage varies from a minimum of .00016 % of *Self-control* (practically 0) to a maximum of .065 % of *Collaboration* (not even 1 %).

6 Results: second-order analyses

In order to empirically test the theoretical FFM that generated FLORA (plus Lie Scale), the 24 dimensions (plus Lie Scale) were analyzed by a progressive series of PFA and PCA which led to the 5-dimension (plus Lie Scale) solution reported in Table 12. The item-to-subject ratio is $407/25 \approx 16$. The KMO index is .88. Bartlett's test of sphericity is statistically significant for $p < .001$ (Chi Square Approximation = 5245.321, $df = 300$). As it is possible to see in Table 12, the 5 dimensions theoretically established according to the Big Five personality traits were found. The total explained variance is 78.2 %. Cronbach Alpha coefficients are more than acceptable.

Confirmatory analyses by structural equation modeling ($N = 418$) support this solution (SRMR = .04; RMSEA = .04; NFI = .98; CFI = .99).

7 Results: evidence of concurrent validity

It has not been possible so far to administer FLORA with another personality test based on the FFM. Nevertheless, it was our intention to get some empirical evidence of concurrent validity. To do so, we took advantage of the selection activities for aspiring volunteer rescuers carried out in an Italian health association. In this context, we administered FLORA with a validated test named PARI (*Prova di Accertamento dei Requisiti di Idoenità*; Sartori et al. 2014) which measures two dimensions, one called *Attitude* and the other one called *Reasoning*. *Attitude* measures such aspects as empathy and emotional stability, so the hypothesis was that it would show positive correlations with the dimensions of FLORA belonging to *Sociability* and *Emotionality*. *Reasoning* measures such aspects as causal attribution and logic (verbal, numerical and abstract), so the hypothesis

Table 7 Correlations between the dimensions belonging to extraversion and the Lie Scale

Extraversion	Lie Scale
Influence	.23**
Activism	.22**
Autonomy	.21**
Leadership	.15*
Interactivity	.14*
Multitasking	.09
Initiative	.08

* Correlation is significant for $p < .05$, ** correlation is significant for $p < .001$

Table 8 Correlations between the dimensions belonging to Sociability and the Lie Scale

Sociability	Lie Scale
Collaboration	.26**
Care	.17*
Positive affectivity	.11
Supportiveness	.09
Interpersonal sensitivity	.09

* Correlation is significant for $p < .05$, ** correlation is significant for $p < .001$

Table 9 Correlations between the dimensions belonging to Conscientiousness and the Lie Scale

Conscientiousness	Lie Scale
Constancy	.38**
Precision	.22**
Accomplishment	.20**
Reliability	.14*
Deliberateness	.11

* Correlation is significant for $p < .05$, ** correlation is significant for $p < .001$

Table 10 Correlations between the dimensions belonging to Openness and the Lie Scale

Openness	Lie Scale
Learning	.11
Inventiveness	.10
Deepening	-.01
Flexibility	-.01

* Correlation is significant for $p < .05$, ** correlation is significant for $p < .001$

was that it would show positive correlations with the dimensions of FLORA belonging to *Extraversion*, *Conscientiousness* and *Openness*. FLORA and PARI have been simultaneously administered to 1028 subjects. Correlation coefficients shown in Table 13 are in line with hypotheses.

Table 11 Correlations between the dimensions belonging to Emotionality and the Lie Scale

Emotionality	Lie scale
Stress tolerance	.16*
Frustration tolerance	.11
Self-control	.01

* Correlation is significant for $p < .05$, ** correlation is significant for $p < .001$

Table 12 Factor solution for FLORA's 24 dimensions (plus Lie Scale)

	Sociality	Conscientiousness	Extraversion	Openness	Emotionality	Lie scale
Positive affectivity	.780					
Care	.741					
Collaboration	.719					
Supportiveness	.700					
Interpersonal sensitivity	.654					
Constancy		.708				
Reliability		.702				
Precision		.684				
Deliberateness		.642				
Accomplishment		.593				
Influence			.766			
Leadership			.716			
Iniziativa			.708			
Activism			.682			
Autonomy			.585			
Interactivity			.550			
Multitasking			.400			
Inventiveness				.616		
Learning				.522		
Flexibility				.497		
Deepening				.462		
Self-control					.786	
Frustration tolerance					.669	
Stress tolerance					.558	
Lie Scale						.757
Explained variance	16.9 %	16.2 %	13.5 %	12.6 %	11.4 %	7.6 %
Cronbach Alpha	.85	.82	.80	.80	.77	–

In addition to this and in line with research by Rothmann and Coetzer (2003) and van der Linden et al. (2010), FLORA was administered to 220 trade agents in order to test the hypothesis of correlations between personality traits and job performance. A cross-sectional survey design was used and job performance was expressed in terms of sales figures. According to both the previously conducted interviews to employees and the profile named

Table 13 Correlations between the 24 dimensions of FLORA and the 2 dimensions of PARI

Big Five	Dimensions of FLORA	Attitude	Reasoning
Extraversion	Activism	.01	.17*
	Autonomy	-.09	.19*
	Influence	-.08	.22**
	Initiative	-.09	.29**
	Interactivity	.11	.02
	Leadership	.07	.33**
	Multitasking	.00	.37**
Sociability	Care	.49**	.09
	Collaboration	.39**	.08
	Interpersonal sensitivity	.38**	.05
	Positive affectivity	.41**	.06
	Supportiveness	.53**	.04
Conscientiousness	Accomplishment	.17*	.28**
	Constancy	.12	.18*
	Deliberateness	.11	.33**
	Precision	.13	.30**
	Reliability	.09	.29**
Openness	Deepening	.10	.19*
	Flexibility	.10	.20*
	Inventiveness	.09	.19*
	Learning	.11	.17*
Emotionality	Frustration tolerance	.19*	.07
	Self-control	.18*	.07
	Stress tolerance	.19*	.08

* Correlation is significant for $p < .05$, ** correlation is significant for $p < .001$

Table 14 Correlations between 6 dimensions of FLORA and the job performance of 220 trade agents expressed in terms of sales figures

Big Five	Dimensions of FLORA	Job performance
Extraversion	Interactivity	.37**
	Multitasking	.21*
Sociability	Care	-.40**
	Interpersonal sensitivity	-.19*
Conscientiousness	Constancy	.31**
Openness	Deepening	.28**
	Flexibility	.23**
	Learning	.20*

* Correlation is significant for $p < .05$, ** correlation is significant for $p < .001$

Enterprising in the model by Holland (1966), hypotheses were that job performance would show positive correlations with dimensions belonging to *Extraversion*, *Conscientiousness*, *Openness* and *Emotionality*; negative correlations with dimensions belonging to *Sociability*. Table 14 only shows statistically significant correlation coefficients. Apart from the dimensions belonging to *Emotionality*, which show no correlations with job performance, the data reported in Table 14 are in line with hypotheses.

8 Conclusions, limitations and research perspectives

FLORA is an Italian personality test currently composed of 149 items, 78 of which positively worded, 71 negatively worded.

After analyses, both qualitative and quantitative, it is possible to conclude that the characteristics of FLORA, which was developed starting from interviews to employees, seem to meet the criteria to make it a test based on the Five-Factor Model (FFM) and usable for the assessment of specific professional profiles in organizations. Results of exploratory and confirmatory statistical analyses have revealed good indexes of fit (Tables 1, 2, 3, 4, 5, 12) and the dimensions of FLORA have shown to be:

- Sufficiently uncorrelated with the Lie Scale measuring social desirability (Tables 7, 8, 9, 10, 11)
- Correlated according to hypotheses to both the two dimensions of PARI (Table 13) and the job performance of trade agents (Table 14).

Although the qualitative part of the study can be considered a strength and statistical analyses are in line with both construction and hypotheses, FLORA needs to be compared with personality tests based on the FFM and administered to other job profiles other than trade agents in order to deepen its relationship to job performance.

So far norms have been computed on a total sample of 2366 employees, 1135 (48 %) males, 1231 (52 %) females, aged between 17 and 61 (mean = 39.01, standard deviation = 11.65; mean males = 39.75, standard deviation males = 11.07; mean females = 38.55, standard deviation females = 11.98), divided into 16 professional profiles.

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