

The Relationship Between the Patient-Centered Medical Homes, Healthcare Expenditures, and Quality of Care Among Children with Special Health Care Needs

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Abstract

Objectives To examine the association between having a patient-centered medical home (PCMH) and healthcare expenditures and quality of care for children with special health care needs (CSHCN). *Methods* We conducted a cross-sectional analysis of 8802 CSHCN using the 2008–2012 Medical Expenditure Panel Survey. A PCMH indicator was constructed from survey responses. Inverse probability treatment weighting was applied to balance the cohort. CSHCN's annual health care expenditures and quality were analyzed using two-part and logistic models, respectively. *Results* Covariate-adjusted annual total expenditures were similar between CSHCN with and without a PCMH (\$4267 vs. \$3957, p=0.285). CSHCN with a PCMH had higher odds of incurring expenditure (OR 1.66, 95% CI 1.22–2.25)—in particular, office-based services and prescriptions (OR 1.46 and 1.36, 95% CI 1.24–1.72 and 1.17–1.58, respectively)—compared to those without a PCMH, without shifting expenditures. When examined in detail, PCMH was associated with lower odds of accessing office-based mental health services (OR 0.80, 95% CI 0.66–0.96), leading to lower expenditures (\$106 vs. \$137; p=0.046). PCMH was associated with higher odds of post-operation and immunization visits (OR 1.23 and 1.22, 95% CI 1.05–1.45 and 1.004–1.48, respectively) without changing expenditures. Parents of CSHCN with a PCMH were more likely to report having the best health care quality (OR 2.33, p<0.001). *Conclusions* CSHCN who had a PCMH experienced better health care quality and were more likely to access preventive services, with unchanged expenditures. However, they were less likely to use mental health services in office-based settings. As the effects of PCMH varied across services for CSHCN, more research is warranted.

Keywords Children with special health care needs · Medical home · Expenditure · Utilization · Quality of care

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Significance

Patient-centered medical home (PCMH) was associated with better health care quality and improved access to prescriptions and post-operation office-based services and immunization visits without shifting health care expenditures for children with special health care needs (CSHCN). However, PCMH was also associated with a decreased use of mental health services in office-based setting, suggesting either unmet mental health service needs, or that mental health care needs had been addressed by improved primary care. The effects of PCMH varied across types of health services for CSHCN so more efforts are warranted to investigate the changes, especially for mental health services.

Introduction

Children with special health care needs (CSHCN) have been defined as "children who have or are at increased risk for a chronic physical, developmental, behavioral, or emotional condition, and who also require health and related services of a type or amount beyond that required by children generally" (McPherson et al. 1998). In the United States, 15.1% of all children (approximately 11.2 million) were identified as CSHCN.¹ These children were estimated to incur medical expenses three times higher than healthy children and account for 42% of health care expenditures among all US children (Newacheck and Kim 2005).

The concept of the patient-centered medical home (PCMH) has gained popularity as a desirable primary care model since the publication of the Joint Principles of PCMH in 2007 (American Academy of Family Physicians 2008). An ideal PCMH is accessible, family-centered, continuous, comprehensive, coordinated, compassionate, and culturally effective (The Medical Home 2002). Approximately 43% of CSHCN reported receiving care at clinics with medical home features.¹ CSHCN who received care from a PCMH had an increased probability of having medical needs met, enjoyed improved health outcomes, and had an increased probability of using preventive care than CSHCN without a PCMH (Cooley et al. 2009; Garcia-Huidobro et al. 2016; Homer et al. 2008; Miller et al. 2013; Strickland et al. 2011).

For health care expenditures, Romaire et al. is one of the key studies that examined the effect of PCMHs for CSHCN using the 2003–2008 Medical Expenditure Panel Survey (MEPS) data (Romaire et al. 2012). They found CSHCN with a PCMH had an increased probability of accessing hospital outpatient and office-based visits, and prescriptions, without significant changes in overall expenditures (Romaire et al. 2012). Han et al. investigated the annual health care expenditure and quality among *all* children, rather than CSHCN, and a longer time horizon (2004–2012) (Han et al. 2017). For all children, no significant effects of PCMH on health care expenditures were found, but a significant increase in parent-reported health care quality resulted from the presence of a PCMH (Han et al. 2017).

As the PCMH model becomes more prevalent and matures, it is important to update this body of literature. This study aimed to use more recent data to examine the relationship between having a PCMH on annual health care expenditures and health care quality for CSHCN, the population for whom the model was originally designed. We investigated the association between having a PCMH and annual

¹ Nationwide Report from 2009/10 National Survey of Children with Special Health Care Needs. Retrieved from http://www.childhealt hdata.org.

health care expenditures and quality of care. In addition, we add to the understanding of how having a PCMH affects office-based care.

Methods

Data Source

We used the Agency for Healthcare Research and Quality MEPS Household Component 2008-2012 full-year and event data, an in-person interview survey of US non-institutionalized families and individuals.² These public-use files include data on individual demographics, health conditions, healthcare expenditures and utilization, insurance coverage, and health status. MEPS also collected information surrounding individuals' perception of health care quality using Consumer Assessment of Healthcare Providers and Systems (CAHPS), a survey instrument measuring consumerperceived healthcare quality during the past year (MEPS HC-155: 2012 Full Year Consolidated Data File 2014). Using weights accounting for survey design, we were able to obtain national estimates from a representative non-institutionalized population using MEPS (see footnote 2). The Institutional Review Board of the University of Southern California determined this study was exempt from review.

Study Population

The study sample includes children under 18 years of age in 2008–2012 and identified as CSHCN by the responses to the CSHCN Screener (n = 8802), representing 14.6 million CSHCN in the US. The screener is a non-condition-specific, health consequence-based tool for CSHCN identification in several national surveys, including MEPS (The Children with Special Health Care Needs (CSHCN) Screener 1998). The screener consists of five items that assesses: (1) need or use of prescription medicine; (2) need or use of more medical care, mental health care, or educational services than children of the same age; (3) being limited or unable to do the things most children of the same age can do; (4) need or receipt of physical, occupational, or speech therapy; and (5) have emotional, developmental, or behavioral problems that need or use treatment or counseling (The Children with Special Health Care Needs (CSHCN) Screener 1998). Even though the screener is the gold standard for operationalizing the Maternal and Child Health Bureau CSHCN definition, its

² MEPS-HC Sample Design and Collection Process. Retrieved from http://www.meps.ahrq.gov/survey_comp/hc_data_collection.jsp.

focus on health services means it may not comprehensively identify the at risk population.

We excluded infants younger than 30 days old, a population unlikely to have immediate exposure to a medical home and whose healthcare expenditures were unrelated to medical home (Romaire et al. 2012). Since the health maintenance organizations (HMOs) were linked to primary care provider based care management and referral, we conducted sensitivity analyses using CSHCN not covered by HMO plans to examine independent impacts of PCMH.

Exposure/Independent Variable

We followed the MEPS-based algorithm described and validated in Romaire and Bell (2010) to construct a parent-reported binary PCMH indicator. The algorithm maps 22 survey items to five medical home domains: usual source of care, accessibility, family centeredness, comprehensiveness, and compassionate care. A child must have a usual source of care and a minimum score in each domain to be considered as having a medical home (Romaire et al. 2012).

Outcome Measures/Dependent Variables

Our outcomes of interest were health care expenditures and quality of care indicators. The MEPS expenditure algorithm incorporates information on payments from the respondents and medical providers with an imputation for missing expenditures using payments for similar services. Expenditures in MEPS represent costs from all sources, including out-ofpocket payments, Medicare, Medicaid, and private insurance (MEPS HC-155: 2012 Full Year Consolidated Data File 2014). Payments for services reported by respondents were totalled as the annual total expenditure including payments to hospitals, physicians, other health care providers, and pharmacies (MEPS HC-155: 2012 Full Year Consolidated Data File 2014). Our study examined annual expenditures in total and by type of service.

Since office-based care is a common setting for primary care, we studied utilization and expenditures for in-person, office-based visits in greater detail. Respondents assigned each of their office-based visits to one of following mutually exclusive categories: general checkup, well-child exam, diagnosis or treatment, psychotherapy/mental health counseling, follow-up/post-operation visit, immunizations/shots, and others (MEPS HC-152G: 2012 Office-Based Medical Provider Visits 2014). Following the literature (Abdus and Selden 2013), we combined visits for general checkups and well-child exams into a "well-child care" category. We did not include emergency, vision exam, and pregnancy-related visits because they were uncommon and not providing additional policy implication for the study. We included the same types of visits in hospital outpatient settings as a sensitivity analysis to allow comparison with previous work (Romaire et al. 2012). All expenditures were converted into 2012 US dollars using the Personal Health Care Expenditures Price index.³

Timely well-child visits represent high-quality health care as they provide children with preventive services, developmental evaluations, and ensure timely immunizations (Olson et al. 2008). Thus, our study followed the specification in the MEPS statistical brief to apply receipt of one or more wellchild visits annually as the quality of care measure (Caldwell 2013). Abdus and Seldon (2013) found that occurrence of one or more visits is strongly correlated with receiving the age-specific recommended number of visits. We also conducted sensitivity analyses applying a broader definition of well-child visit that included visits for immunization or shots, as used in the literature (Abdus and Selden 2013; Caldwell 2013). Finally, we use parent-reported rating of health care quality from the CAHPS as second quality of care measure (Han et al. 2017). This survey item asked parents to rate the health care that their children received from 0 (the worst possible) to 10 (the best possible) (MEPS HC-155: 2012 Full Year Consolidated Data File 2014). Because responses were heavily skewed toward higher values, we defined perception of high-quality health care as a rating of 10, using lower cut-offs of 8 or 9 in sensitivity testing.

Covariates

We controlled for a range of covariates that were likely to affect outcomes. Following previous research for PCMH and children (Diedhiou et al. 2010; Han et al. 2017), we adopted Andersen's behavioral model (Andersen 1995) of health services use as a framework to categorize our predictors and covariates into: (1) predisposing factors, including age range, sex, and race/ethnicity; (2) enabling factors, including poverty level, maternal educational level, insurance coverage, geographic region, whether the child resided in a metropolitan area, number of family members, and language spoken at home; and (3) needs factors, including whether the child had functional and/or sensory limitations, and parent-reported children's health status. Dummy variables were included to adjust for systemic differences between cohort years. These variables are summarized in Table 1. We applied mode imputation for missing predictors, including age groups (1.6%), language (0.1%), region (0.1%), number of family members (2.7%), and mother's education level (13.6%). Missingness

³ Using Appropriate Price Indices for Analyses of Health Care Expenditures or income across multiple years. Retrieved from https://meps.ahrq.gov/about_meps/Price_Index.shtml.

Table 1CSHCN characteristicsby patient-centered medicalhome status

Characteristics, %	Without IPTW				With IPTW			
n=8802	All PCMH		P-value	All	РСМН		P-value	
		Yes	No			Yes	No	
Reported had a PCMH	48.5				51.3			
Age, year				0.548				< 0.001
0–5	18.0	17.6	18.4		18.6	21.1	15.8	
6–11	38.7	38.3	39.1		38.3	36.2	40.5	
12–17	43.3	44.1	42.5		43.2	42.7	43.7	
Male	59.6	57.9	61.3	0.013	59.7	59.3	60.1	0.547
Race/ethnicity				0.208				0.733
White, non-Hispanic	25.8	26.5	25.1		25.8	25.9	25.7	
Black, non-Hispanic	4.2	4.2	4.2		4.2	4.4	4.1	
Hispanic	63.6	63.6	63.6		63.5	63.7	63.4	
Other, non-Hispanic	6.4	5.7	7.1		6.4	6.1	6.8	
Insurance				< 0.001				0.991
Any private	59.6	64.9	54.5		59.0	57.3	60.8	
Public only	37.4	32.7	41.9		34.5	38.2	36.7	
Uninsured	3.0	2.5	3.6		3.6	4.6	2.5	
Family size, n	4.2	4.2	4.2	0.159	4.2	4.2	4.2	0.344
Family income (% FPL)				< 0.001				0.264
<100%	21.5	17.7	25.1		21.7	22.2	21.2	
100–199%	20.3	19.1	21.5		20.4	21.6	19.1	
200-400%	30.4	30.9	29.8		30.3	29.6	31.1	
>400%	27.8	32.3	23.6		27.6	26.6	28.6	
Language spoke at home				< 0.001				0.791
English	93.0	95.0	91.0		92.9	92.9	92.8	
Snanish	5.9	41	76		6.0	61	59	
Other	12	0.9	1.2		1.2	11	13	
Health status				< 0.001				0.637
Excellent/very good	67.5	70.2	65.0		67.4	67.7	67.1	
Good	25.5	24.2	26.8		25.7	25.7	25.6	
Fair/poor	7.0	5.7	8.2		6.9	6.5	7.3	
Had functional and/or sensory limitation	9.3	8.3	10.2	0.042	9.3	8.6	10.0	0.120
Resided in metropolitan area	83.8	85.7	81.9	0.033	83.5	84.2	82.7	0.403
Region				0.001				0.205
Northeast	18.9	21.2	16.6	01001	18.9	18.0	19.9	0.200
Midwest	24.6	26.2	23.1		24.3	23.9	24.7	
South	38.3	37.2	39.3		38.7	40.9	36.4	
West	18.2	15.3	21.0		18.1	17.3	19.0	
Year	10.2	10.0	21.0	0 240	10.1	17.5	17.0	0.221
2008	18.5	177	193	01210	18.6	184	18.8	0.221
2009	19.3	19.8	18.8		19.1	20.5	17.6	
2010	19.3	19.3	19.3		19.2	19.3	19.1	
2011	21.5	20.6	22.3		21.8	20.9	22.7	
2012	21.5	22.6	20.3		21.0	21.0	21.8	
Maternal education	21.4	22.0	20.5	< 0.001	<i>2</i> 1.⊤	21.0	21.0	0.110
Less than high school	9.0	71	12.5	10.001	10.0	99	10.1	5.110
High school/GED degree	48.4	47 3	49.6		48.4	50.4	46.3	
College degree	31.8	33.9	29.8		31.6	30.3	33.0	
Post-college degree	99	11.8	82		9.9	93	10.5	
			0.2		/./	2.0	10.0	

Survey weights and designs were applied

CSHCN children with special health care needs, *GED* general education diploma, *FPL* federal poverty level, *IPTW* inverse probability treatment weighting, *PCMH* patient-centered medical home

in mother's education level was elevated in part because we recoded "other degree" (7.0%) as missing. Excluding children with missing covariates from our analysis yielded directionally similar effects of slightly larger size (Online Resource eTable 3 and 4), consistent with the attenuation bias expected from the mode imputation (Ambler et al. 2007). We reported the more conservative findings from mode imputations here.

Statistical Analysis

This study is a cross-sectional analysis of observational, self-reported survey data. Survey design weights in MEPS were applied in order to generate national representative estimates. We first summarized statistics for independent (Table 1) and dependent variables (Table 2) by PCMH. These tables show statistically significant differences between the populations using bivariate χ^2 tests for categorical variables and t-tests for continuous variables. To balance observed characteristics that were significantly different between the PCMH groups, propensity score weighting, also called inverse probability treatment weighting (IPTW), was applied (Austin 2011). Specifically, to adjust complex survey design with the IPTW following DuGoff et al.'s recommendation (2014), we first calculated the propensity score of having a PCMH using a logistic regression model as a function of the observable patient characteristics and the survey weights. The final weights in the survey-based IPTW were the products of the survey weights and the inverse propensity score (DuGoff et al. 2014), allowing us to improve balance in our sample without dropping any observations.

Annual health care expenditures were also compared by PCMH status using a multivariate two-part model (Deb et al. 2006). In order to produce robust results, all multivariate analyses used IPTW to balance the observable characteristics of study population and included relevant covariates to control for their effects. The two-part model was designed to address patients with zero expenditures (Deb et al. 2006). Part 1 modeled the likelihood of incurring expenditures using a logistic regression; the finding can be interpreted as the probability of the child using care. Part 2 estimated the association between the PCMH and health care expenditures, conditional on accessing care. The general linear model in Part 2 accounts for the right-skewed distribution of the expenditure data by using a log-link with gamma distribution. Both parts are modeled simultaneously to account for the correlation in the error terms. The mean differences by PCMH status were estimated combining both parts in the two-part model, and the 95% confidence intervals (CI) were estimated from 1000 bootstrapped samples (Belotti et al. 2015). For the parent-reported health care quality rating, we estimated the probability parents reported high-quality health care using a multivariate logistic regression model. Statistical significance was judged at a two-sided $\alpha = 0.05$ level. Data preparation and analyses were performed using STATA MP version 14.0 (StataCorp).

Results

Characteristics of CSHCN

Table 1 summarizes the observable characteristics of the CSHCN. Before implementing IPTW, 48.5% of CSHCN reported receiving care from a PCMH. They were more likely to be male, have private insurance, to be in higher income categories, speak English at home, report better health statuses, reside in metropolitan areas, and have higher maternal education, while being less likely to have functional and/or sensory limitations. Geographic differences were found between PCMH groups. Most CSHCN characteristics were balanced after IPTW, but the age distribution was significantly differences, is not sensitive to sample size and measures adequate balance in age distribution (Austin 2011).

Health Care Expenditures

During the study period, the majority of CSHCN had incurred healthcare expenditures (Table 2). In descriptive statistics with IPTW, CSHCN with a PCMH were more likely to use office-based services and prescriptions. No significant differences were found in health care expenditures conditional on accessing care.

Consistent with the summary statistics in Table 2, Part 1 of the multivariate two-part model (Table 3) showed that having a PCMH was associated with significantly higher odds of accessing healthcare (odds ratio [OR] 1.66, 95% CI 1.22-2.25). CSHCN with a PCMH had higher odds of using office-based services and prescriptions after adjusting for covariates (OR 1.46 and 1.36, 95% CI 1.24-1.72 and 1.17-1.58, respectively). Part 2 of the model estimated the percent change in dollars, conditional on accessing care. Conditional expenditures for office-based services were significantly lower for CSHCN with a PCMH (-11.2%) change, 95% CI -20.7 to -0.6%). When both parts were combined, annual expenditures for CSHCN with a PCMH were estimated at \$4267, while those without a PCMH were estimated at \$3957, a statistically insignificant difference. No significant differences in annual expenditures were found for any type of services when both parts of the model were combined. In other words, an increase in accessing care was not associated with significantly greater expenditures for CSHCN with a PCMH.

 Table 2
 Summary of annual healthcare expenditures for CSHCN by patient-centered medical home status

Type of expendi-	Without IPTW				With IPTW			
tures	All	РСМН		P-value	All	РСМН	P-value	
		Yes	No			Yes	No	
Total								
Exp, mean (SD)	4037 (15,747)	4369 (19,157)	3725 (11,019)	0.142	4162 (17,556)	4458 (21,016)	3851 (11,184)	0.261
Incurring exp, %	96.5	97.6	95.5	< 0.001	96.6	97.2	95.9	0.011
Exp among incurring, mean (SD)	4183 (15,880)	4476 (19,268)	3901 (11,135)	0.204	4311 (17,701)	4588 (21,237)	4016 (11,252)	0.304
Inpatient								
Exp, mean (SD)	784 (9049)	955 (11,291)	622 (5788)	0.134	849 (11,222)	1113 (13,998)	571 (5550)	0.076
Incurring exp, %	4.5	4.6	4.3	0.604	4.5	4.9	4.0	0.085
Exp among incurring, mean (SD)	17,495 (39,653)	20,639 (48,488)	14,331 (24,409)	0.148	19,056 (50,611)	22,629 (57,664)	14,394 (25,317)	0.164
Emergency room								
Exp, mean (SD)	151 (646)	157 (682)	146 (603)	0.522	153 (664)	160 (689)	146 (622)	0.431
Incurring exp, %	16.9	16.6	17.1	0.595	16.9	17.2	16.5	0.468
Exp among incurring, mean (SD)	896 (1359)	943 (1457)	853 (1241)	0.296	908 (1410)	929 (1438)	886 (1320)	0.643
Hospital outpatient								
Exp, mean (SD)	302 (4122)	372 (5508)	236 (1692)	0.170	301 (4206)	359 (5362)	240 (1653)	0.226
Incurring exp, %	12.3	12.3	12.2	0.913	12.3	12.2	12.4	0.869
Exp among incurring, mean (SD)	2468 (10,977)	3025 (14,855)	1937 (4209)	0.161	2448 (11,172)	2939 (14,576)	1937 (4015)	0.202
Office-based service	s							
Exp, mean (SD)	931 (2330)	912 (1916)	950 (2690)	0.646	930 (2304)	868 (1837)	995 (2774)	0.136
Incurring exp, %	87.0	90.0	84.1	< 0.001	87.0	88.7	83.3	< 0.001
Exp among incurring, mean (SD)	1071 (2401)	1013 (1948)	1129 (2813)	0.225	1068 (2372)	978 (1894)	1167 (2859)	0.055
Prescriptions								
Exp, mean (SD)	1158 (8226)	1289 (10,512)	1034 (4722)	0.346	1229 (9178)	1322 (11,107)	1130 (5542)	0.596
Incurring exp, %	81.6	84.2	79.1	< 0.001	81.5	83.5	79.3	< 0.001
Exp among incurring, mean (SD)	1419 (8890)	1531 (11,246)	1307 (5145)	0.494	1508 (9929)	1582 (11,972)	1425 (6025)	0.722
Dental services								
Exp, mean (SD)	398 (1554)	416 (1628)	381 (1470)	0.535	398 (1525)	358 (1355)	441 (1703)	0.156
Incurring exp, %	54.0	56.6	51.6	0.004	53.8	53.5	54.2	0.708
Exp among incurring, mean (SD)	737 (1974)	734 (2023)	740 (1907)	0.951	740 (1942)	670 (1778)	813 (2109)	0.172

Survey designs and weights were applied

CSHCN children with special health care needs, *exp* expenditure, *IPTW* inverse probability treatment weighting, *PCMH* patient-centered medical home, *SD* standard deviation

We then examined office-based services by type of visit to identify the source of the increase in accessing officebased care and the decrease in office-based conditional expenditures (Table 4). In Part 1, we found an increase in accessing a follow-up/post-operation visit (OR 1.23, 95% CI 1.05–1.45) and an immunizations/shots visit (OR 1.22, 95% CI 1.004–1.48) for CSHCN with a PCMH. Having a PCMH was also associated with a 20% decrease in odds of using psychotherapy/mental health counseling (OR 0.80, 95% CI 0.66–0.96). In Part 2, follow-up/post-operation visits demonstrated a decreased conditional expenditure (-25.8% change, 95% CI – 39.1 to – 9.6%). Collectively,

Table 3	Multivariate two-	part model of annual	healthcare use and expenditures
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Types of expenditure	Part 1: adjusted odds ratio of accessing care associated with	Part 2: % change in conditional expenditures associated with	Estimated annual expenditure from combined model (\$)			
	PCMH (95% CI)	PCMH (95% CI)	With PCMH	Without PCMH	Difference (95% CI of difference)	
Total	1.660*** (1.224, 2.253)	6.4% (-0.071, 0.218)	4267	3957	309 (-258, 875)	
Inpatient	1.236 (0.943, 1.620)	7.9% (-0.229, 0.509)	945	727	218 (-163, 599)	
Emergency room	1.016 (0.877, 1.178)	0.4% (-0.155, 0.192)	154	152	3 (-27, 32)	
Hospital outpatient	1.028 (0.855, 1.236)	26.7% (-0.031, 0.656)	308	238	70 (-21, 161)	
Office-based services	1.461*** (1.244, 1.715)	-11.2%* (-0.207, -0.006)	887	964	-76 (-171, 19)	
Prescription	1.358*** (1.166, 1.580)	8.2% (-0.086, 0.281)	1256	1104	153 (- 56, 361)	
Dental	1.092 (0.933, 1.279)	-8.6% (-0.209, 0.057)	375	397	-22 (-86, 41)	

Survey designs and the inverse probability treatment weighting were applied

CI confidence interval, CSHCN children with special health care needs, PCMH patient-centered medical home

*p-Value < 0.05; **p-value < 0.01; ***p-value < 0.001

Table 4 Multivariate two-part model of office-based services utilization and expenditures by types of visits

Types of office-based visits	Part 1: adjusted odds ratio of accessing care associated	Part 2: % change in condi- tional expenditures associated	Estimated annual expenditure from combined model (\$)			
	with PCMH (95% CI)	with PCMH (95% CI)	With PCMH	Without PCMH	Difference (95% CI of difference)	
Well-child care ^a	1.119 (0.993, 1.261)	3.5% (-0.090, 0.177)	167	154	13 (-7, 33)	
Diagnosis or treatment	1.257 (0.967, 1.635)	17.2% (-0.059, 0.459)	422	451	-29 (-93, 35)	
Psychotherapy/mental health counseling	0.797* (0.664, 0.956)	-6.8% (-0.237, 0.138)	106	137	-31* (-61, -1)	
Follow-up/post-operation visit	1.229* (1.045, 1.445)	-25.8%* (-0.391, -0.096)	55	63	-8 (-23, 7)	
Immunizations/shots	1.219* (1.004, 1.481)	-2.8% (-0.263 , 0.281)	38	33	5 (-5, 16)	

Survey designs and the inverse probability treatment weighting were applied

CI confidence interval, CSHCN children with special health care needs, PCMH patient-centered medical home

*p-value < 0.05; **p-value < 0.01; ***p-value < 0.001

^aWell-child care included visits for general checkup and well-child exam

the follow-up/post-operation visits did not show a significant increase in expenditures because the increase in accessing the services was offset by the decrease in conditional expenditure. We found that a PCMH was associated with lower annual expenditures in psychotherapy/mental health counseling visits (-\$31, 95% CI -61 to -1), driven by changes in the likelihood of accessing the services. The findings of the sensitivity analyses for excluding CSHCN on HMO plans were directionally identical but lost statistical power due to exclusion of 47% CSHCN (Online Resource eTables 1 and 2).

Quality Outcomes

We evaluated quality of care based on parental rating of health care quality and as receipt of well-child care. For parent-reported high-quality health care, CSHCN who received care from a PCMH were more likely to report having best possible health care quality after adjusting for covariates (OR 2.33, p < 0.001; Fig. 1). When we lowered cutoffs in sensitivity testing, these odds ratios increased (i.e., for rating \geq 8, OR 3.74, p < 0.001).

Receipt of well-child care corresponds to Part 1 of the two-part model. As shown in Table 4, having a PCMH was not associated with improved access to well-child care. However, when the immunizations/shots category was included for the broader definition of a well-child visit, PCMH became significantly associated with improved access to well-child visit (OR 1.16, 95% CI 1.03–1.31, p=0.014). The addition of visits in the hospital outpatient setting showed similar results. This suggested that having a



Fig. 1 Multivariate-adjusted parent-reported health care quality rating for CSHCN. Health care quality rating range=0 (worst) to 10 (best); survey designs and the inverse probability treatment weighting were applied. *CSHCN* children with special health care needs, *PCMH* patient centered-medical home, *SE* standard error

PCMH was associated with improvement in accessing preventive services.

Discussion

We found receiving care from a PCMH had no association with overall health care expenditures, but was significantly associated with better parent-reported health care quality in a nationally representative sample of CSHCN in 2008–2012. Our study advanced evidence surrounding the impact of PCMH on different types of office-based services, where most primary care services are delivered, and applied a model that distinguished the mechanisms of the changes. On one hand, CSHCN with a PCMH were more likely to access prescriptions and office-based services for followup/post-operation and immunizations. On the other hand, we observed a decrease in accessing psychotherapy/mental health counseling in office-based visits, resulting in a reduction in expenditures for this type of service for CSHCN with a PCMH. These findings suggested the effects of PCMH varied across types of visits in the office-based setting.

Our findings confirm the prior literature describing the impact of PCMHs on children with an updated focus on CSHCN using recent data (Han et al. 2017; Romaire et al. 2012). We advance the literature by examining hospital outpatient and office-based services separately, finding that PCMH affected them differently. For office-based services, the significance in both parts of the two-part model suggested an offset between the increase in accessing the care and a reduction in expenditures when using office-based

services. These findings suggest that the PCMH addressed some access issues (Miller et al. 2013) and potentially lowered the expenditures for individual CSHCN. However, a decrease in mental health services use was found for CSHCN with a PCMH, suggesting that the improvement in accessing care may not be consistent across types of primary care visits. This finding may represent potential forgone mental health services for CSHCN with a PCMH. Alternatively, the findings may suggest that these needs are more often met through the primary care system in a PCMH, and not separately identified. More research is needed to understand how the PCMH model affects individuals' access to mental health services, and whether there is a rise in unmet mental health care needs and potentially forgone mental health services among CSHCN (An 2016; Sannicandro et al. 2016) within a PCMH.

Consistent with findings in the overall pediatric population (Han et al. 2017), a PCMH was significantly associated with better health care quality for CSHCN without increase in expenditures. When applying the broader definition of well-child visits, having a PCMH was associated with increased access to preventative care for CSHCN, a finding consistent with the literature (Garcia-Huidobro et al. 2016; Strickland et al. 2011). In particular, our findings pinpoint seeking immunizations/shots as an important driver of increased well-child visits.

This study had several limitations. First, the PCMH indicator was constructed by parent-reported survey information. This distinguished our study from facility-based PCMH assignment, which identified whether a person received care from a qualified PCMH practice. Since family-centered care is a key element in the PCMH model and the care burden for CSHCN was likely to fall on family members' shoulders, parent/familial perceptions of the PCMH have been viewed as relevant when evaluating for CSHCN ("The medical home," 2002). Second, expenditures and types of office-based visits were subject to recall biases and to misreporting of health care use in the survey setting. However, because the rates of underreporting were similar across all socioeconomic groups, it is unlikely that this misreporting bias would affect the comparison of CSHCN with and without a PCMH (Zuvekas and Olin 2009). Moreover, we only included a functional and/or sensory limitation indicator as a covariate to stratify CSHCN. As the effects of PCMH may differ between health conditions, more research is needed to confirm that resources are allocated to CSHCN who benefit the most from the model. Also, we were unable to investigate whether increased prescription use without changing expenditure (Online Resource eTable 5) related to generic drugs use for CSHCN with a PCMH due to data availability. Lastly, due to the cross-sectional nature of this observational study, we cannot establish causal inference because of the potential existence of unobserved factors that affect having a PCMH and the expenditures. Applying IPTW, which relied on observed CSHCN characteristics, may not fully balance unobserved confounders.

Conclusions

A PCMH was associated with increased access to prescriptions and office-based services in follow-up/post-operation visits and immunizations for CSHCN, without significantly shifting overall expenditures or lowering the quality of care. However, we did not observe that a PCMH enhance the use of mental health services in the primary care setting resulting in decreased expenditures for these services, suggesting the effects of PCMH varied across different types of officebased services. As gaps in mental health services are profound for CSHCN (An 2016; Sannicandro et al. 2016), the effects of PCMH should be further examined to understand whether there were forgone mental health services or the mental health needs were met through improved primary care. More research is warranted to capture the changes and causal relationships among health services, in various settings of PCMHs for CSHCN.

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Compliance with Ethical Standards

Conflict of interest The authors declare that they have no conflict of interest.

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