#### **ORIGINAL PAPER**



# Meaning-Based Job-Related Well-being: Exploring a Meaningful Work Conceptualization of Job Satisfaction

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#### Abstract

An alternative conceptualization for job satisfaction, the most commonly measured variable in organizational, vocational, and work psychology literatures, is explored in 3 differing samples totaling 811 working adults. Eudaimonic, meaning-based job-related well-being (MJW) predicts job and life outcomes just as well as the more commonly measured hedonic, pleasure-based job satisfaction (JS), and MJW relates to outcomes above and beyond JS. MJW locates a new origin of job satisfaction in the person, in a life situation, in a community and social relations, rather than in the work organization. Our findings demonstrate that MJW is distinct from but related to JS and other job attitudes, and that facets of MJW exist that have been excluded from job satisfaction research, including satisfaction with the impacts of the job on family, life, and standard of living, how the job facilitates expression and development of the self, and sense of transcendent purpose through job role. These facets are important to individuals, the practice of management, organizational design, and society. MJW derives from the impact of jobs on workers' larger worlds and on the fulfillment of their basic human needs from work. Thus, the causes of job satisfaction broaden from enjoyment of work in isolation, to its contextualized meaning and impact in workers' lives. This is the first study in many decades, of which we are aware, to broaden the conceptualization of the origins of work attitudes beyond the confines of the workplace.

Keywords Job satisfaction · Well-being · Meaningful work · Work-life · Hedonic · Eudaimonic

I rise in the morning torn between a desire to improve (or save) the world and a desire to enjoy (or savor) the world. This makes it hard to plan the day. (E.B. White, quoted in Shenker, 1969: 43)

This quote succinctly captures two primary meanings of being well: a "right" or meaningful life and a pleasure-filled or enjoyable life. In ancient philosophy, the former is called eudaimonic and the latter hedonic well-being (Ryan & Deci, 2001; Ryff, 1989; Waterman, 1993). In terms of jobs, eudaimonic, or meaning-based, job-related well-being could be characterized as satisfaction with the "why" or purposes of work in the context of a human life in social community, whereas hedonic, or pleasure-based, job-related well-being

could be characterized as satisfaction with the "what" and "how" of doing the work in the work organization.

Job satisfaction is the most common conceptualization of job-related well-being in organizational, vocational, and work psychology research. As conceptualized and measured, it is widely acknowledged to capture hedonic job-related aspects—whether a job is "enjoyable in the present" (George & Jones, 1996, p. 320), and not explicitly eudaimonic aspects—the "sense of contribution and purpose that comes from working" (Dik, Duffy, & Eldridge, 2009, p. 629).

In 3 differing samples, totaling 811 working adults, we explore a eudaimonic conceptualization of job-related well-being. Our findings suggest that eudaimonic, meaning-based job-related well-being (MJW) predicts outcomes as well as hedonic, pleasure-based job satisfaction (JS), and that MJW relates to outcomes above and beyond JS. Our findings demonstrate that MJW is distinct from but related to JS and other job attitudes, and that facets of MJW exist that have been excluded from job satisfaction research to date, including satisfaction with the impacts of the job on family, life, and standard of living; how the job facilitates expression and development of the self; and sense of transcendent purpose through



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work role. These facets are important to the practice of management and organizational design, as well as to individuals and society.

How workers' job-related well-being is conceptualized impacts the actions taken to improve it. If we see job-related well-being as deriving solely or primarily within the workplace, our attention for improving satisfaction will be narrowly focused on conditions at work or on fit in an individual's job "choice." Exploring whether jobs meet broader human needs for work in the context of holistic lives focuses attention on additional, eudaimonic factors that impact job satisfaction. These factors are especially important for an economy that serves humanity broadly. Broadening our focus on causes of job satisfaction shifts our attention to job design that facilitates workers' family and civic lives and promotes equity and human dignity, as well as achieving organizational outcomes. Our exploratory research question is whether an alternative conceptualization-MJW-predicts outcomes as well as, or better than, JS as it is generally conceptualized and measured.

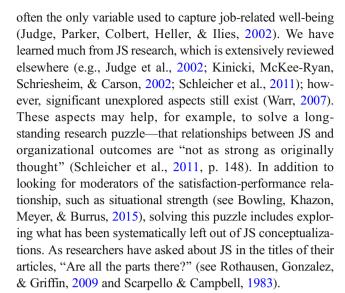
# **Meaning Matters**

Models that explain JS suggest it is caused by characteristics of the person, the job, the fit between the two, or all three: person, environment, and fit (Dawis & Lofquist, 1984; Schleicher, Hansen, & Fox, 2011). However, "person" is generally conceptualized in a way that primarily reflects jobs, isolating elements or "pieces" of people thought to fit into jobs, such as abilities with tasks, or personal values with the organization's values, rather than exploring whether jobs "fit into" or meet core needs of people (Budd, 2011; Weiss & Rupp, 2011).

If researchers continue to measure the same set of work-place-oriented, empirically derived facets, we will continue to find that only these elements are important, potentially causing misleading conclusions. For example, Cascio (2003) reports on a study by the National Research Council done in 1973 and repeated in 1996 asking respondents to rank five classic JS facets in order of importance. Because rank orderings were similar, it was concluded that Americans sought the same characteristics in jobs over two decades. However, each of these facets may have become less (or more) important over time while the rank ordering stayed the same. In addition, there could be facets of higher importance that relate to the meaning of work, such as the MJW facets we explore below, had respondents had the opportunity to rank them.

# **Job-Related Well-being**

Job satisfaction is the most frequently used construct in organizational, vocational, and work psychology research, and



Critiques call for ongoing development of JS "in order to better understand a construct that has so far been examined in too narrow a manner" (Warr, 2007, p. 8). Lack of ongoing development of JS has been cited as a significant problem for research in organizational, vocational, and work psychology (Guion, 1992; Kinicki et al., 2002), where stagnation of fundamental research and increasing use of ad hoc scales were noted as long as 15 years ago (Judge et al., 2002). Since then, some additional exploration of basic issues in JS has been conducted (e.g., Fila, Paik, Griffeth, & Allen, 2014) though recent interest seems to be more in the direction of constructs such as engagement (Harter, Schmidt, & Hayes, 2002; Rich, LePine, & Crawford, 2010) and presenteeism (Prochaska, Evers, Johnson, Castle, Prochaska, Sears, Rula, & Pope, 2011). This may be in part because of extensive practitioner use of these constructs, in turn due to frustration with the limits of extant conceptualizations of JS (Frese, 2008). Academic development suggests that engagement and presenteeism are, at least in part, attempts to capture energy (or lack thereof) created by what jobs mean (or do not mean) to workers in the context of their larger lives (Prochaska et al., 2011; Rich et al., 2010).

Warr (2007, p. 6) notes that a job is "a ... reflection, and ... cause and effect, of a person's place in society." This claim of far-reaching and mutually interactive meanings for jobs and the whole lives of those who perform them echoes early thinking about JS, before solidification in organizational, vocational, and work psychology literatures of currently dominant hedonic conceptualizations and measures. For example, in his ground-breaking book on JS, Hoppock (1935, p. 5) recognized that understanding JS,

...is complicated by the...nature of satisfaction. Indeed there may be no such thing as job satisfaction independent of the other satisfactions in one's life. Family relationships, health, relative social status in the community,



and a multitude of other factors may be just as important as the job itself in determining...job satisfaction.

Jobs can fulfill (or not fulfill) basic human needs (some would say rights) for dignity in work, meaningful work, and some level of economic justice. Jobs also affect workers' lives, and thus their worlds, fundamentally, as Hoppock implied. Therefore, key meanings of work spring from basic human needs from work, and from workers' larger worlds, and these elements likely impact workers' satisfaction related to their jobs. Several theoretical perspectives and empirical research streams suggest this. We briefly review three such research literatures below.

First, well-being and stress theories, such as the Conservation of Resources (COR) theory (Hobfoll, 1989) and Self-Determination Theory (SDT; Ryan & Deci, 2000), posit that individuals aim to build primary resources throughout life that make their lives meaningful and enjoyable (Griffin & Clarke, 2011). When people experience a surplus of these primary resources, they experience positive well-being; when they experience an inability to gain them, they experience stress or a lack of well-being (Hobfoll, 1989, p. 517). COR theory posits that human behavior is explained by attempts to build, protect, gain, or prevent the loss of primary resources, and SDT emphasizes the importance of individual customization of this endeavor.

Resources can be categorized as primary or secondary, where the latter are valued in and of themselves and because they contribute to the building, or prevention of loss, of primary resources (Griffin & Clarke, 2011). Several categorizations of primary resources exist (e.g., Hobfoll, 1989; Ryan & Deci, 2000; Ryff, 1989) but have in common a positive, meaningful self-concept, in meaningful connection to significant others, in communities. Secondary resources can include objects, relationships, conditions, or personal characteristics that serve as a means for attaining ultimate goals (Hobfoll, 1989). Viewed from these person-centered theories, a job is a secondary resource that serves the attainment of one or more primary resources.

Second, career and lifespan literatures generally put work into a set of domains within a life context, whereas organizational and management literatures tend to take a more transactional, economic exchange view of work (Budd, 2011; Dik et al., 2009; Lefkowitz, 2016). Life course literatures establish that individuals construct lives comprised of fundamental domains. Super (1990) described these domains, and similar domains are reflected in well-being research (e.g., Deci & Ryan, 2008), including job or work; social or family; financial or standard of living; leisure or recreation; physical, mental, and spiritual health; housing or community; and education. Most theories of the self and identity suggest that a person makes sense of self through participation in different roles

across life domains such as work, family, spirituality, health, community, and recreation (e.g., Deci & Ryan, 2008).

However, even career literatures tend to explore domains as separate from each other; rarer is exploration of how life domains integrally affect each other (cf. Georgellis, Lange, & Tabvuma, 2012; Ladge, Clair, & Greenberg, 2012). We argue that in order to more fully capture job-related well-being, we should explore the sense of satisfaction with the job's fulfillment of multiple meanings that fit with or facilitate meaning, health, family, leisure, religion, and community across the life course.

Third, in vocational and general psychology, there is emerging interest in eudaimonic, meaning-based well-being and its origins and consequences (e.g., Dik, Byrne, & Steger, 2013; Markman, Proulx, & Lindberg, 2013). Two aspects of context-free well-being, explicated in Table 1, resurrect notions from ancient philosophy and theology (Ryan & Deci, 2001; Waterman, 1993). Eudaimonic, psychological, meaning-based well-being (Ryff, 1989) is less researched than hedonic, subjective, pleasure-based well-being (Diener, 2009). This suggests that there could be important eudaimonic origins of job-related well-being as well. As noted earlier and in the penultimate row of Table 1, hedonic conceptualizations of JS are also well established. However, we are not aware of any measures of eudaimonic job satisfaction.

As applied to jobs, hedonia and eudaimonia reflect distinct assumptions about what drives efforts toward jobs: pleasure and enjoyment of jobs, job experiences, or job outcomeshedonic reasons; or meaning and purposes of jobs, job experiences, or job outcomes—eudaimonic reasons. As Table 1 implies, the hedonic emphasizes the job itself or its facets and outcomes as enjoyable to have or do, whereas the eudaimonic emphasizes the job, facets, or outcomes as fitting, appropriate, or right to have or do in pursuit of meaningful purposes. Therefore, as reflected in the last row of Table 1, we define JS as a positive psychological state resulting from an evaluation of one's job, or job-related experiences or outcomes, where positive evaluations result in states of felt pleasure and enjoyment. This definition follows Locke's (1976, p. 1300): "a pleasurable or positive emotional state resulting from the appraisal of one's job or job experiences." Based on the above review, we define MJW as a positive psychological state resulting from an evaluation of whether one's job, or job-related experiences or outcomes fulfill purposes one considers worthwhile, where positive evaluations result in states of felt rightness and meaningfulness.

# **Facets of Job-Related Well-being**

Locke's (1969, p, 330) notion that "...overall job satisfaction is the sum of the evaluations of the discriminable elements of which the job is composed..." explains JS as a composite



Table 1 Enjoyment and meaning in general (i.e., context-free) well-being

	Enjoyment	Meaning
Traditional labels from ancient philosophy	Hedonic well-being or Hedonia	Eudaimonic well-being or Eudaimonia
Definition of being "well" as commonly used	In a desirable, pleasing, or enjoyable manner	In a moral, proper, fitting, virtuous, or appropriate manner
Definition of "satisfaction" as commonly used	Gratification from a source of pleasure	Gratification from a meaningful purpose met
Focus	Enjoyment of experiences in situations and events	Fulfillment from met purposes in situations and events
Results in	Self-gratification (or pleasure, enjoyment, happiness) A happy, enjoyable life	Self-transcendence (or meaning, inner peace, fulfillment) A fulfilled, meaningful life
Constructs from psychology	Subjective well-being	Psychological well-being
Also labeled	Happiness Pleasure	Purpose Contribution
Components of construct	Generally accepted as comprising life satisfaction, positive affect, negative affect, and comprised of satisfactions with salient life domains	Several models exist
Maturity of construct's components Application to work or jobs	Mature with established components (as above)	Emerging components and competing theories
Status of conceptualizations and measures	Job satisfaction mature with established facets	None (of which we are aware)
Definition of job-related satisfaction or well-being	A positive psychological state resulting from an evaluation of one's job, or job-related experiences or outcomes, where positive evaluations result in states of felt pleasure and enjoyment	

measure, comprised of satisfactions with facets of jobs (also see Law, Wong, & Mobley, 1998). That is, a worker may be satisfied with some facets, say tasks and co-workers, but not with others, say supervision and compensation. Similar dynamics likely exist for satisfaction with meaning of jobs; that is, there is not one global meaning of jobs, rather there are a number of facets of meaning, and a worker may be satisfied with some facets, say a sense of contributing to the greater good and facilitation of civic life, but not others, say facilitation of family life or personal growth.

Warr (2007, p. 11) notes two sources for meaning-based facets, and both tap appropriateness or rightness: standards external to individuals, such as religious or ethical doctrines, and standards arising from "a person's own view of what is fitting for him or her, for example, in terms of a personal ideology, core values, or a vague awareness of 'how I should be.'" Similar to the latter notion, the meaning of a job has been conceptualized as its personal relevance to the individual doing it (Guion, 1992). These two sources are interrelated, because individuals often internalize external standards that may originate from their religions, families, or cultures (Warr, 2007). Thus, communal standards may account for commonalities in facets of meaning across individuals. Meanings generally considered worthwhile for taking a job or doing it well can be identified that individuals share (Budd, 2011).

To identify common meanings, we reviewed meaning of work literatures across disciplines, including reviews of the meanings of work or jobs in management and organizational psychology (e.g., Brief & Nord, 1990; Dik et al., 2013; Markman et al., 2013), philosophy and labor economics (e.g., Budd, 2011; Muirhead, 2004), and theology and the humanities (e.g., Meilaender, 2000; Placher, 2005). Themes existed along a spectrum nested on one end in a positive selfimage or identity and on the other end in community, life, and relationship interdependencies, as illustrated in the leftmost column of Table 2. This spectrum reinforces our conceptualization of jobs as instrumental to larger purposes for the self in relationship to others, in community, across life domains.

Although a variety of terms are used across literatures, as reflected in the rightmost column of Table 2, six discriminable elements of meaning for jobs were identified, as in the middle column of Table 2. Themes related to the individual include *expression* and *development* of self or identity. Themes related to interdependencies include impact on *family* as self-defined and impact on *life* in community. Themes that bridge self and interdependencies include having a purpose that transcends self or contributes to the greater good, and having an acceptable or preferred *standard of living*, whether subsistence and thriving, both of which benefit self, but also family or significant others and the larger community or society.



 Table 2
 Facets of meaning in work across literatures

	Element of Work Meaning	Selected Variations in Literatures Reviewed
I	Satisfaction that the job allows for	Job as calling I was "meant to do," fulfills my purpose
ndi	<i>expression</i> of the self; for the	Job expresses who I am, my identity
Vic	individual to express important	Job fits my abilities / interests / personality / skills / values
dua	elements of self, including core	Job fits my spiritual, religious, or secular beliefs
1 se	values and beliefs about work, and	Job fits my career or life stage
elf	talents and natural gifts	Job is part of my class identity
anc	Satisfaction that the job contributes	Job facilitates upgrades to my knowledge and skills
Individual self and identity	to <i>development</i> of the self; the	Job is part of a desired work or career trajectory over time
len	ability to grow, change, learn, and	Job coalesces to a meaningful trajectory over my life span
tity	expand skills, based on past	Job fosters my ongoing relevance in the labor market
<u></u>	learning, now and in the future	Job keeps me interested and fulfilled over time
'1	rearming, now and in the factor	What I make or do in the job is valuable to society
	Satisfaction that the job provides a	Job allows me to do my duty, fulfills need to serve
	role in a transcendent <i>purpose</i> ; in	Job allows me to help others, make a contribution
	worthwhile communal and societal	Job allows me to be part of a larger community
	endeavors, larger than self;	Job makes me a useful, respectable part of society
	something important to do with	Job fills my time with usefulness / achievement
	time; and contribution to a collective	Job and organization are honorable in my community
	with others in a social setting	Job provides organizational or professional status
	with others in a social setting	Job allows for subsistence; "working to live"
١, ١	Satisfaction that the job facilitates	Job allows for provision of necessities of life for myself
<b>\</b>	procurement of physical needs and	and others important to me, such as family
or	wants through contribution to	Financial success in this job signals approval and success
mm	standard of living for self and	Financial success in this job is a sign of my work's value
nn	family now and into the future	Job allows for preferred standard of living
ity,	(necessities of life, subsistence,	Job facilitates my fit into my preferred neighborhood or
Community, life.	neighborhood, desired life, comfort,	community
	wealth, status)	Job facilitates financial thriving for self and significant
bur	, , , , , , , , , , , , , , , , , , , ,	others
and relationsh	Satisfaction that the job has a	Job benefits significant others in my life
lati	positive impact in primary	Job allows for enough time with my family
ons	relationships, in <i>family</i> as self-	Job contributes to my family's lifestyle and survival
shi	defined, with significant others; the	Job contributes positively to my primary life relationships
р iı	job contributes good to the family,	Job gives pride and status to my family
ıteı	as defined	Job allows me to care for dependents
de]	Satisfaction with how the job affords	Job contributes positively to my overall life
per	the <i>life</i> construction needed and	Job fits my life
ıde	wanted, including involvement in	Job allows for involvement in: religion, education,
ip interdependencies	arenas such as: leisure, friendships,	community, citizenship, leisure, personal relationships,
ies	health, religion, citizenship, and	ethnic identity, and other areas important to me
	ethnicity in my community	Job facilitates general well-being in life
<u> </u>		The second second with the second sec

According to reviews (e.g., Judge et al., 2002), the most often used measures of JS are the Minnesota Satisfaction

Questionnaire (MSQ; Weiss, Dawis, England, & Lofquist, 1967) and Job Descriptive Index (JDI; Smith, Kendall, &



Hulin, 1969). The widespread adoption of the specific sets of facets in the MSQ and JDI has occurred despite cautions from their developers that any set of facets is not applicable to all jobs or workers (Dawis, Pinto, Weitzel, & Nezzer, 1974; and see Highhouse & Becker, 1993). The 20 MSQ facets were culled from 55 facets empirically derived across different populations (Dawis, personal communication).

Job satisfaction research during the era when the MSQ and JDI were developed revealed four primary facets: work tasks, work relationships, organization, and rewards (Friedlander, 1963). We use these categories, because different patterns of narrower facet satisfactions (e.g., in the MSQ, work relationships comprise satisfaction with coworkers, supervision-technical, and supervision-human relations) are found across different groups, or profiles, of workers (Dawis et al., 1974). There is potential overlap between satisfaction with rewards and all eudaimonic facets. That is, rewards could be broadly conceptualized as fulfillment of the purposes for taking and doing the job. However, the MSQ and JDI measure satisfaction with pay and compensation, respectively, and promotions or advancement. We explore the impact of jobs on standard of living separately from other meaning- or pleasure-based facets.

Although JS is a composite construct (Law et al., 1998), researchers often use three different types of measures as if they were interchangeable: *facets*, *composite* (a sum or average of all facets), or *global* JS. Using these as if they were equivalent has led to misinterpretation of research findings (Highhouse & Becker, 1993; Kinicki et al., 2002). Adding to confusion, both composite and global measures are sometimes referred to as "overall" JS. We explore all three types of measures, and their relationships to each other and outcomes, in these studies.

## **Overview of Empirical Exploration of MJW**

The primary purpose of this research is to explore an alternative, meaning-based conceptualization to JS, and secondarily to provide one specific conceptualization of MJW and a set of instruments for further research. Reviews of the relationships between individual employees' attitudes and performance, and to organizational performance, indicate that there is some doubt about whether individual performance translates directly into organizational performance (DeNisi & Sonesh, 2011). These reviews highlight attitudes that are important, some more for individuals, some more for teams, and some only for organizations, which may contribute independently to organizational performance (Wildman, Bedwell, Salas, & Smith-Jentsch, 2011). Thus, different individual attitudes affect different elements organizational performance directly and indirectly (Harter et al., 2002). Different individual

worker attitudes and behaviors relate to each other, and contribute uniquely to overall worker well-being and organizational well-being and performance.

Some individual employee attitudes may contribute more directly to performance (e.g., engagement), and others more through turnover (e.g., work-family conflict, inclusion). Engagement is a "unique and important motivational concept" that measures the harnessing of an employee's full energies into work (Rich et al., 2010, p. 617); it may moderate the relationship between satisfaction and performance (Harter et al., 2002). Other individual employee attitudes may be more important in some populations of workers. For example inclusion, defined as "the degree to which an employee perceives that he or she is an esteemed member of the work group through experiencing treatment that satisfies his or her needs for belongingness and uniqueness" (Shore, Randel, Chung, Dean, Holcombe Ehrhart, & Singh, 2011, p. 1265), is becoming more important as diversity increases (Avery, 2011; Wildman et al., 2011). The ability to effectively manage family responsibilities and work may also affect diverse workers differently (Avery, 2011; Rothausen, 1994).

Whether for all employees, or more for some than others, all these different attitudes also contribute to life satisfaction, and life satisfaction and satisfactions with the job are iteratively related (Tait, Padgett, & Baldwin, 1989); that is, job satisfaction is a big part of life satisfaction, but high life satisfaction can also positively affect one's assessment of one's job. Hoppock (1935) pointed this out over 80 years ago and Warr (2007) emphasizes this now. Thus, for example, if a worker moved to a community for a job, or was a native of the community in which she or he wanted to stay, having high satisfaction with family and community relationships contributes to job satisfaction. This, in turn, also contributes to community or society well-being (Oishi, 2012). Because engagement, inclusion, work-family conflict, retention or intention to quit, and life satisfaction contribute in different ways to individual, organizational, and societal well-being, we explored the impact of MJW and JS on these five outcomes in three studies, through three hypothesis sets.

Hypotheses 1: a, b, and c explore the distinctiveness of MJW from JS and other job attitudes. Hypothesis 2 explores the value of adding MJW for predicting outcomes, and whether MJW and JS relate differently to outcomes. Hypotheses 3: a, b, and c explore facet-to-global relationships for the facet set developed. Table 3 presents all hypotheses, each of which is developed below, and indicates which hypotheses are tested in each study. In addition, this table summarizes our results, noting whether each hypothesis was supported. Rather than repeatedly stating these hypotheses throughout our discussion of the studies below, we refer to this table.

As with general hedonic and eudaimonic well-being, MJW and JS may be related but distinct (Warr, 2007; Waterman,



Table 3 Research question and summary of hypotheses and results<sup>a</sup>

0. 1	1	_	
Study:	1	2	3
Type of measure:	F, C,	F	G
F = facet, C = composite, G = global	G		
Attitude distinctiveness			
<b>Hypothesis 1a.</b> JS and MJW are distinct from, but related to, each	S		S
other.			
<b>Hypothesis 1b.</b> JS and MJW are distinct from, but related to, work	S		
involvement.			
<b>Hypothesis 1c.</b> JS and MJW are distinct from, but related to,	S		S
organizational commitment.			
Attitude value for explaining outcomes			
<b>Hypothesis 2.</b> Controlling for levels of JS, MJW is related to	S	$S^{c}$	
engagement, inclusion, intention to quit, work-family conflict, and life			
satisfaction.			
Facet to global relationships			
<b>Hypothesis 3a.</b> Satisfactions with work tasks, work relationships, and	$S^{b}$		
organization are more related to global JS than to global MJW.			
<b>Hypothesis 3b.</b> Satisfaction with expression, development,	$S^{b}$		
transcendence through purpose, impact on family, and impact on life are			
more strongly related to global MJW than to global JS.			
<b>Hypothesis 3c.</b> Satisfaction with the impact of the job on standard of	ns		
living is related to both global JS and global MJW.	115		
inving is related to both ground so and ground ivis iv.			
General Research Proposition			
An alternative conceptualization—meaning-based job-related well-			
being—explains outcomes as well or better than JS as it is generally		S	
conceptualized and measured.		~	
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<sup>&</sup>lt;sup>a</sup> Notes: JS = job satisfaction; MJW = meaning-based job-related well-being. Gray shading means the hypothesis was not tested in that study. S indicates the hypothesis was supported; ns indicates not supported.

1993). Individuals may feel their jobs are unpleasant but have worthwhile meaning, or are enjoyable but relatively void of meaning. The two may even be in opposition, as when an altruistic motive leads to taking an unpleasant job. Overall, however, we expect JS and MJW to be distinct though related

(hypothesis 1a). Work involvement assesses identification with work and the centrality of work in life (Kanungo, 1982). Organizational commitment is an attitude toward an organization comprising assessments of identification with the organization, internalization of its goals, norms, and



<sup>&</sup>lt;sup>b</sup> Support is qualified because two of the meaning-based facets (expression and life) were more related to global JS than to global MJW; one meaning-based facet (family) related positively to global MJW as expected but also negatively to global JS; and one pleasure-based facet (organization) related positively to global JS as expected but also negatively to global MJW.

<sup>&</sup>lt;sup>c</sup> Supported for the outcome for which the hypothesis was tested; only intention to quit was measured in this sample.

values, and readiness to serve and enhance its interests (Sollinger, van Olffen, & Roe, 2008). An employee may be involved in work or committed to an organization because work in the organization is enjoyable or meaningful to the worker. Therefore we expect these attitudes to be distinct from but related to both JS and MJW (hypothesis 1b and 1c).

If extant conceptualizations of JS are hedonic, adding MJW is analogous to adding puzzle pieces that have been missing, and MJW and JS together should relate more strongly to outcomes than does JS alone. Therefore, we expect that after controlling for levels of JS, MJW relates to the work, life, and work-life outcomes of engagement, inclusion, intention to quit, work-family conflict, and life satisfaction (hypothesis 2).

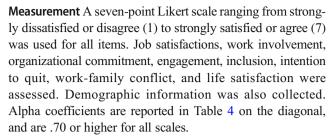
If the facets of JS identified above (i.e., work itself, work relationships, organization) comprise JS, they will be more related to global JS than to global MJW (hypothesis 3a). Similarly, if facets proposed in Table 2 comprise MJW, they will be more related to global MJW than to global JS (hypothesis 3b), except that jobs' impact on standard of living will likely be more equally related to both MJW and JS (hypothesis 3c), for reasons explicated above.

# **Study 1: Primary Exploration**

All hypotheses were tested in the primary exploration.

#### Method

Samples and Procedures Data were collected via electronic survey, from working adults who were asked to consider completing the survey questionnaire by students in two cohorts of a full-time MBA program. The data were collected for purposes of this research as well as for a cross-course project in the MBA program for each cohort. Students were asked to invite a variety of working people from their professional networks to participate. For the first cohort, links to the survey were sent to 346 people and 157 completed it for an effective response rate of 45%. For the second cohort, an incentive to complete the survey was added, which was a \$10 coffee house gift card. Links to the survey were sent to a total of 525 people, and 268 completed it for an effective response rate of 53%. These two primary collections were combined for hypothesis testing, which resulted in a total sample of 425 respondents. The average age of respondents in this combined sample is 32 (SD = 10). The majority of respondents (88%) have bachelor's degrees and 32% have graduate degrees. The average tenure with their organizations is 5 years (SD = 6), 79% are white, and 57% are female. When compared to national worker databases, this sample is younger, more educated, and more female, but similar in terms of race (Bureau of Labor Statistics, 2016).



Facet satisfactions were measured with three items each, including satisfaction with *tasks*, *work relationships*, *organization*, *expression*, *development*, a *purpose* that transcends self through the job role, impact on *standard of living*, impact on *family* as defined, and impact on *life*. Facet satisfactions were measured with items modeled on MSQ items (Weiss et al., 1967) adapted to reflect the hedonic and eudaimonic facets identified above. MSQ items were modeled due to their strong internal consistency (Kinicki et al., 2002). Composite MJW and JS were created by averaging responses to the facets work tasks, work relationships, and organization for *composite JS* and averaging responses to the facets expression, development, purpose, family, and life for *composite MJW*.

Global JS and global MJW were each measured with four items adopted or adapted from the review of job satisfaction in Judge et al. (2002), and replacing key language with that from eudaimonic well-being conceptualizations, customized to jobs as appropriate. For example, Judge et al. (2002) reviews scales with the items, "I find real enjoyment in my work" and "I consider my job to be rather unpleasant," which we adapted to "I experience enjoyment in my job" and "My job is pleasant." As we note in Table 1, the work on meaning-based, eudaimonic well-being is not as developed as that on enjoyment-based, hedonic well-being. Noting that in these literatures, meaning is often used interchangeably with purpose or contribution, we adapted the form of the item "My job is pleasant" to incorporate the sense of contribution or making a difference, including items such as "My job makes a contribution" and "My job helps others." All items measuring global and facet JS and MJW are reported in the appendix. The 20-item, short-form MSQ was also included (Weiss et al., 1967), adapted to update language and for the 7-point Likert scale.

Work involvement was measured with three items adapted from Kanungo (1982); these items are "I consider my job central to my life," "A major satisfaction in my life comes from my job," and "I am very much involved personally in my job." Organizational commitment was measured with three items adapted from Sollinger et al. (2008); these items are "I am committed to the success of the organization in which I work," "I am loyal to this organization," and "I will work hard so the goals of the organization can be met." Engagement was measured with nine items from Rich et al.'s (2010, p. 634) measure, using three items from each



 Table 4
 Study 1 means, standard deviations, reliability coefficients, and intercorrelations

		Mean	Mean S.D. 1		2	3	4 5	9	7	∞	6	10	11	12	13	14	15	16	17	18 1	19 20	0 21	1 22	2 23
1. Age 2. Sex 3. Education 4. Organization tenure 5. Global JS 6. Global MJW 7. MSQ 8. Work involvement 9. Org commitment 10. Tasks 11. Work relationships 12. Organization 13. Expression 14. Development 15. Purpose 16. Standard of living impact 17. Family impact 17. Family impact 17. Family impact 18. Life impact 20. Inclusion 21. Intention to quit 22. Work-family conflict	Job attitudes Facet job satisfactions Outcomes	26 1.24 1.45 1.45 1.45 1.45 1.45 1.45 1.45 1.4	1000 .500 .500 .1300	1.12 1.02 1.13 1.14 1.15 1.16 1.16 1.17 1.18 1.18 1.18 1.18 1.19 1.19 1.19 1.19		00. 00. 00. 00. 00. 00. 00. 00. 00. 00.		26. 28. 28. 29. 29. 29. 29. 29. 29. 29. 29. 29. 29	4 6 6 6 6 7 6 6 6 7 6 6 6 7 6 6 6 7 6 6 6 7 6 6 7 6 6 7 6 6 7 6 6 7 6	8. 17. 36. 38. 88. 89. 49. 49. 49. 49. 49. 49. 49. 49. 49. 4	8.81 6.69 6.69 6.69 6.77 6.77 6.72 6.73	.85 .65 .86 .65 .86 .60 .79 .60 .79 .58 .76 .62 .76 .53 .76 .74 .77 .74 .77 .74 .77 .74 .77	8 8 8 8 8 8 8 8 8 8 9 9 9 9 9 9 9 9 9 9		8. 27. 27. 30. 30. 47. 74. 74. 74. 74. 75. 80.	91. 92. 93. 93. 93. 93. 93. 93. 93. 93		. 96 . 54 . 57 . 33 . 33 . 34		.90 .65 .69 –	.91 .70 54 03	. 8. 9. 9. 9. 9. 9. 9. 9. 9. 9. 9. 9. 9. 9.	91.	0.70
23. Life satisfaction		5.2	1.2	00.	00.	.05	08	.56	.39	.54	54.	.36 .48	8 .33	74.	.48	.50	.50	.46	.55	.61	.49	.52	.45	19 .83

Notes: N = 425. Diagonal contains alpha reliability coefficients. Correlations above .13 are significant at  $p \le .01$ ; correlations above .10 are significant at p < .05

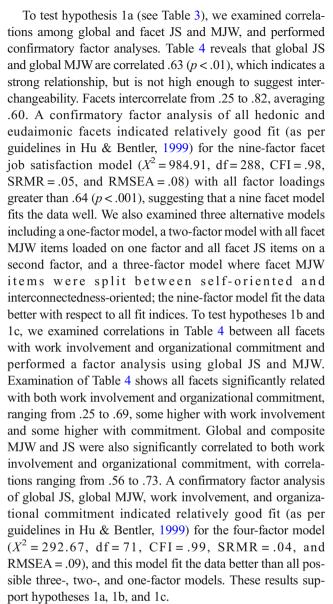


subscale as follows: physical engagement (items 2, 3, and 4 from their subscale used verbatim), emotional engagement (items 2, 5, and 6 from their subscale used verbatim), and cognitive (items 2, 3, and 4 from their subscale, adapted slightly to fit other items in our scale). Inclusion was measured with eight items based on Shore et al.'s (2011) conceptualization of inclusion; four items for each subscale: uniqueness and belonging. Uniqueness items are "I can be fully who I am in this organization," "What's different about me is valued in this organization," "My uniqueness is valued at work," and "I am encouraged to use my unique perspective at work." Belonging items are, "I am a welcomed member of this organization," "My contributions are valued in decision making at work," "I belong in this organization," and "I feel like an insider at work." Intention to quit was measured with four items adapted from the Michigan Organizational Assessment Questionnaire (Camman, Fichman, Jenkins, & Klesh, 1979). Work-family conflict was measured with three items adapted from Kopelman, Greenhaus, and Connolly (1983). Life satisfaction was measured with four items from the Satisfaction with Life Scale (Diener, 2009). In these scales, items from established measures were used; however, the full measures were not always used due to space constraints.

**Data analysis** Hypotheses were tested using correlational, confirmatory factor analytic, and hierarchical regression techniques. Correlations were compared using Steiger's *Z* test. Confirmatory factor analysis was run for facet satisfactions; two sets of five hierarchical regressions were run, two each on the outcomes engagement, inclusion, intention to quit, workfamily conflict, and life satisfaction. Two hierarchical regressions were run of facets on each global JS and on global MJW. Details of hypothesis testing analyses are included in the next section.

#### Results

Means, standard deviations, and intercorrelations for all variables are reported in Table 4 (composite JS and composite MJW are not reported because they are an additive function of facets). This table reveals that global and facet measures of job-related well-being are related to each other, as expected, but not highly enough to suggest interchangeability. The MSQ correlates highly (i.e., over .8) with five of the nine facets and with global job satisfaction. A high correlation is also noted between two of the facet satisfactions, impact on family and impact on life; it may be that jobs' impact on family comprises a large part of satisfaction with impact on life, at least in this sample. Table 4 also reveals that correlations among the outcome variables of interest are low to moderate. Finally, the demographic variable of age is related to many satisfactions as well as to outcomes, and is thus controlled for in hypothesis testing.



Hypothesis 2 (see Table 3) was tested with five hierarchical regressions of outcomes on age in step 1, facet JS in step 2, standard of living in step 3, and facets of MJW in step 4; this ordering is the most conservative test of MJW facets' value. The results are reported in Table 5, with the change in  $\mathbb{R}^2$  for each step reported, but only the significance levels of coefficients and only for the final, step 4 model, for pattern identification. We also ran similar hierarchical regressions twice more, replacing facets with composite measures, leaving out satisfaction with the job's impact on standard of living, once entering JS first and again entering MJW first. Results are reported in Table 6.

Table 5 reveals that adding facet MJW after controlling for facet JS and satisfaction with impact on standard of living explained additional variance in all outcome variables measured; for one outcome, work-family conflict (WFC), adding facet MJW caused the overall results to



Table 5 Summary results from hierarchical regressions of hedonic and eudaimonic facet satisfactions on work, life, and work-life outcomes in study 1

Regression on	Engagement	Inclusion	Intention to Quit	Work-family conflict	Life satisfaction
Constant	***	n.s.	***	***	***
Age	n.s.	*	*	*	*
Step 1 R <sup>2</sup>	.03***	n.s.	.03***	n.s.	n.s.
JS Satisfaction with task	***				
JS Satisfaction with work relationships		***			
JS Satisfaction with organization		***	*		
Step 2 change in $R^2$	.58***	.67***	.36***	.01	.26***
Satisfaction with standard of living impact					***
Step 3 change in $R^2$	.00	.00*	.02**	.00	.09***
MJW satisfaction with expression	**	***	*		
MJW satisfaction with development	**	***			
MJW satisfaction with purpose	***				
MJW satisfaction with family impact				*	**
MJW satisfaction with life impact			*	***	**
Step 4 change in $R^2$	.05***	.05***	.04***	.11***	.08***
Substantive significance of adding MJW facets: step 4 $R^2$ as a percent of total $R^2$	7.5%	6.9%	8.9%	84.6%	19.1%
Final equation F <sup>a</sup>	83.70	111.25	33.71	6.15	30.08
$R^2$	.67	.73	.45	.13	.42
Adjusted $R^2$	.66	.72	.44	.11	.41

Notes: Only the significance levels of regression coefficients are reported, to increase clarity of presentation; specific values are available upon request from the first author. Significance of regression coefficients are reported from the final step 4 model. \*\*\*p<.001; \*\*p<.05. N= 425 and All significant at p<.001

be significant. Table 5 also reveals that patterns of final equation coefficients include significant coefficients for at least one eudaimonic facet for all outcomes. These results were statistically significant, but more importantly,

adding MJW explained an additional 4–11% of the variance in these five outcomes, beyond JS facets, equaling 7 to 85% of the total variance in each outcome explained by facets (see Table 5). Table 6 reveals that whichever

**Table 6** Alternative conceptualizations: summary of changes in  $\mathbb{R}^2$ s for composite well-being in study 1

Regressions on:	Engagement	Inclusion	Intention to quit	Work-family conflict	Life satisfaction
Control step 1 $R^2$	.03***	n.s.	.02**	n.s.	n.s.
Alternative (eudaimonic, mear	ning-based) conceptual	ization entered first			
Composite MJW step 2	.53***	.58***	.27***	.03***	.39***
Composite JS step 3	.06***	.11***	.02**	.01*	n.s.
Generally used (hedonic, pleas	sure-based) conceptual	ization entered first			
Composite JS step 2	.54***	.67***	.25***	n.s.	.25***
Composite MJW step 3	.05***	.03***	.04***	.04***	.13***
Final equation F <sup>a</sup>	225.73	321.59	59.4	7.39	89.12
$R^2$	.62	.70	.30	.05	.39
Adjusted $R^2$	.61	.69	.29	.04	.38

Notes: Each equation was run twice, with steps 2 and 3 reversed. Only the  $R^2$  for each step is reported, along with summary statistics for the whole equation. \*\*\*p < .001; \*\*p < .05; \*n.s. not significant. N = 425



<sup>&</sup>lt;sup>a</sup> All significant at p < .001

 Table 7
 Study 1 hierarchical regressions of hedonic and eudaimonic facet satisfactions on global satisfactions

Regression on:	Global JS β	Global MJW β
Constant	-1.04***	0.81**
Age	.01	.03
Step 1 R <sup>2</sup>	.02**	.02**
Satisfaction with task	.29***	01
Satisfaction with work relationships	.14***	.02
Satisfaction with organization	.12**	13*
Step 2 change in $R^2$	.73***	.37***
Satisfaction with standard of living impact	02	04
Step $^{3}$ change in $R^{2}$	.00*	.00
Satisfaction with expression	.18***	.08
Satisfaction with development	.00	.15**
Satisfaction with purpose	.04	.69***
Satisfaction with family impact	09*	.19***
Satisfaction with life impact	.35***	12
Step 4 change in $R^2$	.06***	.26***
Final equation F	177.33***	78.82***
$R^2$	.81	.66
Adjusted $R^2$	.81	.65

N = 425. Significance of regression coefficients are reported from the final step 4 model; \*\*\*p < .001; \*\*p < .01; \*p < .05; blank or n.s. not significant

composite—MJW or JS—is entered first explains comparable amounts of the variances in outcomes, with the one entered second adding significant additional explanation of variance, with the two exceptions that composite JS did not explain significant variance in WFC when entered first and did not explain significant additional variance in life satisfaction when entered second. Overall, these results support hypothesis 2.

Hypothesis 3a through 3c (see Table 3) were tested by running two hierarchical regressions, of global JS and global MJW, on age in step 1, facet JS in step 2, satisfaction with standard of living in step 3, and facet MJW in step 4. Results are presented in Table 7. Table 7 reveals that facet JS explained 73% of variance in global JS, but only 37% in global MJW. Satisfaction with impact on standard of living explained little to no additional variance in either global JS or global MJW. Facet MJW explained an additional 6% of variance in global JS, and an additional 26% of variance in global MJW.

The coefficients of the final global JS equation show that all three hedonic facets are significant as expected; however, those for two of the five eudaimonic facets (expression and life impact) are also significant in the expected direction, and a third (family impact) is significant in the opposite direction. Correlational analysis shows impact on standard of living related to both global JS and global MJW, but is the least related of the facets. After consideration of the three primary JS

facets, this facet added little additional explanation to either global satisfaction. The coefficients of the final global MJW equation show that three of the five eudaimonic facets are significant as expected (development, purpose, and family impact); however, one hedonic facet (organization) was also significant but in the direction opposite that expected (possibly suggesting trade-offs in this sample between working for "a good organization" and having more meaningful work). Overall, these findings support hypotheses 3a and 3b, and do not support hypothesis 3c. However, the overall support of hypotheses 3a and 3b is qualified in that two facets we expected to be meaning-based or eudaimonic—expression of self and impact of the job on life—related more with global JS, one meaning-based facet (family) related positively to global MJW as expected but also negatively to global JS, and one pleasure-based facet (organization) related positively to global JS as expected but also negatively to global MJW.

# **Discussion of Study 1**

Study 1 findings suggest that MJW and JS are equally compelling conceptualizations of job-related well-being, and that they are related but distinct concepts. JS and MJW were distinct not only from each other but also from other job attitudes. MJW added explanation of variance in each outcome, beyond that explained by JS. Each MJW facet was significant in the final equations for at least one of the five outcomes after consideration of the more commonly studied JS facets. In order to explore the generalizability of these findings, beyond this one sample, we pursued replication in two other types of samples.

# **Study 2: Organization-Based Study**

In a study designed primarily for organizational purposes, we had the opportunity to further explore the relationship of our facet conceptualizations of MJW on an organizationally relevant outcome, over and above JS facets, in a very different type of sample. Due to organizational interests, we were only able to include facet items and an intention to quit scale. Therefore, we were able to test hypothesis 2 (see Table 3) for this outcome.

#### Method

Samples and Procedures Data were collected via electronic survey of employees of two small, privately held business: a home health-care provider and a resort. An email containing the link to the survey was sent to all 429 employees of these 2 organizations. Ninety-two employees filled out the survey and complete, useable data was available for 89 workers for a 21% effective response rate. Compared to the sample from study 1, described above, respondents were on average less educated



(59 v. 88% bachelor degrees), older (40 v. 32), more female (75 v. 57%), more white (87 v 79%), and with longer tenure in their jobs (11 v. 5 years). When compared to national worker databases, this sample is more educated (but less educated than the sample from study 1), female, and white, but similar in terms of age (Bureau of Labor Statistics, 2016).

**Measures** The same facet and global MJW and JS items were measured as in study 1, as reported in the appendix. All Cronbach's alphas were above .80. *Intention to quit* was also measured with four items adapted from the Michigan Organizational Assessment Questionnaire (Camman et al., 1979).

**Data analysis** We tested hypothesis 2, but only for intention to quit, as that was the only outcome measured with this sample. To test this hypothesis, we conducted a hierarchical regression of intention to quit on the control variable in step 1, facet JS in step 2, satisfaction with impact on standard of living in step 3, and facet MJW in step 4.

**Results** Results indicate that the final overall equation is significant (F = 3.67; p < .001), and that changes in  $R^2$  were significant for the second step (change in  $R^2 = .20$ ; p < .001) and the fourth step (change in  $R^2 = .11$ ; p < .05). In the final equation,  $\beta$ s for satisfaction with work tasks (p < .05) and job impact on family (p < .01) were significant in the expected direction. This supplementary analysis lends additional support for hypothesis 2 (see Table 3), though for intention to quit only.

#### **Discussion of Study 2**

In an older, less-educated, organization-based sample, facet MJW explained additional variance in intention to quit that was not only statistically significant, but was substantively significant, adding an additional 11% of explained variance in an equation that explained a total of 39% of the variance in intention to quit. Given the significant results in studies 1 and 2, we were eager to explore MJW in yet another different type of sample.

# **Study 3: Limited Replication in Third Type of Sample**

In a study designed for another purpose (Henderson, Welsh, & O'Leary-Kelly, 2018), we had the opportunity to further explore the core idea that MJW is separate from JS and other job attitudes. Due to space limitations in the survey, we only included global JS and MJW measures, and the survey also measured organizational commitment. Therefore, we were

able to test hypotheses 1a and 1c (see Table 3), but using only global measures.

#### Method

Sample Respondents were recruited using Amazon's Mechanical Turk (MTurk). Participants had to fit several MTurk and study-specific criteria, which have been shown to improve the quality of responses (Cheung, Burns, Sinclai & Sliter, 2017). Only MTurk masters with approval ratings above 95% for previous tasks, who were also located in Canada or the United States, could view the survey, and were paid a \$2.00 honorarium. Masters status has been found to improve the quality of responses (Peer, Vosgerau, & Acquisiti, 2014), and cultural variability was limited for the study. Eligibility was further limited by requiring that respondents were working at least 20 h per week at one organization and were 18 years of age or older. When compared to national worker databases, this sample is younger, but similar with respect to gender, education, and race (Bureau of Labor Statistics, 2016).

Three hundred ninety-eight working adults participated in this study; 82% are white and 51% are male. Three of the participants answered the survey twice and only their first response was included (Cheung et al., 2017). Average age is 35 years (SD = 10) and average organizational tenure is 5 years (SD = 4). The majority of respondents (85%) have at least some college and 45% have bachelor's degrees. Participants worked in a variety of industries, with the most common industries being retail/travel (16%), technology (14%), health care (9%), and education (8%).

Measures and Analysis A seven-point Likert scale ranging from strongly disagree (1) to strongly agree (7) was used for all items.  $Global\ JS\ (\alpha=.95)$  and  $global\ MJW\ (\alpha=.94)$  were measured with the same items used in study 1 (included in the appendix). The six-item Organizational Commitment scale from Meyer, Allen, and Smith (1993) was used to assess  $organizational\ commitment\ (\alpha=.91)$ . Hypotheses 1a and 1c (see Table 3) were tested using correlational techniques and confirmatory factor analysis. We also conducted a hierarchical regression of organizational commitment on the control variables (age, tenure, education, gender) in step 1, global JS in step 2, and global MJW in step 3 in order to examine if global MJW relates to organizational commitment beyond global JS.

#### Results

Means, standard deviations, reliabilities, and intercorrelations for age, sex, race/ethnicity, education, tenure, and the three job attitudes were examined. Several demographic variables were correlated with the job attitudes, including global JS with



tenure (r = .11, p < .05); global MJW with age (r = .11, p < .05), tenure (r = .11, p < .05), and education (r = .15, p < .01); and organizational commitment with tenure (r = .20, p < .001). Global MJW and JS were correlated .66 (p < .001), not enough to suggest interchangeability, replicating results in study 1. Organizational commitment was correlated .77 with global JS and .65 with global MJW, also replicating the pattern found in study 1.

The two-factor global MJW-global JS model had better fit  $(X^2 = 48.84, df = 19, CFI = .99, SRMR = .02, and RMSEA = .06)$  than a one-factor model  $(X^2 = 1240.59, df = 20, CFI = .83, SRMR = .13, and RMSEA = .39)$ . In addition, a three factor model with global MJW, global JS, and commitment had better fit  $(X^2 = 295.34, df = 74, CFI = .98, SRMR = .04, and RMSEA = .09)$  than all potential two-factor models and a one-factor model, supporting that JS, MJW, and commitment are separate constructs. The regression results indicate that the final overall equation is significant (F = 119.32, p < .001) and the change in  $R^2$  was significant for the third step. More specifically, global MJW explained an additional 4% of variance (p < .001) in organizational commitment beyond global JS. Hypotheses 1a and 1c were supported.

#### **Discussion of Study 3**

Study 3 provided additional support for the idea that MJW and JS are related but distinct, and that they relate differently to another job attitude, in a type of sample that is different from those in study 1 and study 2, and using a different measure of organizational commitment. Together with studies 1 and 2, these results suggest generalizability for the idea that MJW is a distinct alternative conceptualization of worker well-being to JS.

### **General Discussion**

The primary contribution of this research is demonstrating that a theory-based concept of meaning-based job-related well-being (MJW), which "points to" different, and potentially important, sources of satisfaction related to jobs than those usually considered, predicted outcomes equally as well as, or better than, the traditionally used conceptualization of JS. Based on our findings, at a minimum MJW relates to outcomes equally with JS; whichever type of satisfaction was entered into equations first explained much of the variance attributable to job-related well-being for most outcomes. When added after JS facets, MJW facets explained an average of 25% more variance as a proportion of total variance explained in the five outcomes in study 1 (11% excluding the outlier value for work-family conflict), as shown in Table 5.

This in itself may not be enough to encourage development of MJW; however, in combination with evidence from other literatures of the substantive importance of eudaimonic wellbeing in addition to hedonic well-being, and the recent emphasis in public policy arenas of correcting a previous tendency to measure well-being too narrowly (Lefkowitz, 2016; Oishi, 2012; Warr, 2007), it is inviting of additional research. If we conceptualize job-related well-being as deriving only from the workplace in isolation, our focus will be relatively narrow; however, if we acknowledge that job-related wellbeing derives from the fulfillment of human needs toward work that arise from and impact workers' lives and communities, our focus broadens from enjoyment of work in isolation from its meaning, to meaningful and whole-life-affirming work. Consideration of meaningfulness is a vital element for healthy societies.

#### **Contributions to Research**

Although these studies are exploratory, they make at least four primary contributions to research. First, our findings suggest that MJW is distinct from but related to JS; that each is distinct from, but related, to work involvement and organizational commitment; and that in a conservative test, MJW facets add significant explanation of variances in engagement, inclusion, intention to quit, work-family conflict, and life satisfaction, beyond that explained by JS facets. Evidence for the distinctiveness of global MJW and global JS was found in both studies in which we explored it—studies 1 and 3. Evidence that facet MJW adds significant explanation of variances in the outcomes we explored, beyond that explained by facet JS, was found in all six tests across five outcomes in studies 1 and 2. MJW facets added an average of 7% to explained variance across five outcomes in study 1 (step 4 change reported in Table 5; specifically 5% for engagement, 5% for inclusion, 4% for intention to quit, 11% for workfamily conflict, and 8% for life satisfaction), and 11% for intention to quit for study 2. Together with other research (e.g., Highhouse & Becker, 1993), this suggests that the most relevant measure to use to capture job-related well-being depends on the type of outcome of interest, and that researchers should not assume job satisfaction is unitary. If our findings are replicated, we can conclude that although JS and MJW share some variance, they also contribute independently and differentially to outcomes, related to our third contribution, discussed below. These outcomes, in turn, each contribute to organizational and societal well-being (Harter et al., 2002; Oishi, 2012).

Second, each MJW facet showed strong relationships with one or more of the outcomes, even after considering the JS facets. This suggests that these specific meaning-based facets, which are not included in extant conceptualizations, are important to consider. Our research here is



exploratory, however, supporting our conclusions are the results of two research papers that developed in parallel to our early developmental work for these studies, after we created the instrument used in study 1. One is a comprehensive review of the meaning of work literature in organizational research (Rosso, Dekas, & Wrzesniewski, 2010) and the second is a qualitative study of why people leave jobs (Rothausen, Henderson, Arnold, & Malshe, 2017). The results of these two studies generally both confirm our findings, but also highlight key differences that will be important to address in future research. Together with our findings, these two studies provide a compelling confirmation for MJW. Table 8 summarizes our findings alongside the findings from these other two research papers.

Given that each study uses different methodologies, the conceptual overlap shown in Table 8 is striking. In Table 2, we show meaning-based facets along a continuum from individual self and identity on one end, to community, life, and relationship interdependencies, or interconnectedness, on the other. Examination of Table 8 shows that the individual end of this continuum may be more finely developed than the interconnectedness end. The facet we explored and termed "expression of self" may in fact comprise at least three subfacets: self-esteem/acceptance, self-efficacy (or agency), and authenticity/differentiation, as well as a sense of the growth or development of the self as a fourth sub-facet or a separate facet. On the interconnected end of this continuum, there are

three primary themes. First, these research papers all identify elements related to "building a life" or "constructing a self" with some sense of coherence or purpose. Second, these papers identify an element of transcendence or sense of contributing to something beyond self. Different terms are used across these two themes, including purpose, life construction, and transcendence. Together, these reflect two dimensions, one that is self- or individual life-oriented and the other that is oriented beyond the self. A third element on the interconnected end of the continuum, identified across all these research papers in different forms, is relationship or relatedness; in the other two papers, this aspect is more general than the family-specific facet we used. Finally, it is notable that neither of these other two papers identified standard of living for self or others as a facet of the meaning of work. This is likely because we reviewed labor economics and theology literatures in developing our model of facet MJW, both of which contain this concern as one meaning of work.

A third contribution of our studies is confirming that MJW facets were related differently to different outcomes, just as with JS facets, as prior research has shown (Highhouse & Becker, 1993; Kinicki et al., 2002). Specifically, in study 1, the facets of satisfaction with expression of self, development of self, and a role with transcendent purpose were significant for the outcome of engagement; expression and development of self for inclusion; expression of self and impact on life for intention to quit (though in study 2 only impact on family was significant for

Table 8 Post hoc comparison of meaning facets with Rosso et al. (2010) and Rothausen et al. (2017)

MJW Facet	Rosso et al. (2010) element of meaning in work	Rothausen et al. $(2017)$ aspect of well-being and identity related to jobs
Expression of self	Self-esteem Sense of self-worth, believing one is a valuable and worthy individual	Acceptance The sense of ability to feel positive about oneself, with strengths and limitations, and about decisions and actions taken in life
	Self-efficacy Sense of power and ability to produce an intended effect or to make a difference	Expression  The sense of agency and competence in one's true talents being used for impact on environments and in life
	Authenticity Sense of coherence or alignment between one's behavior and perceptions of the "true" self	Differentiation  The sense that one's uniqueness is recognized and valued in social contexts
Development of self	(Some overlap with Self-efficacy)	Trajectory The sense of past, current, and future coherence in growth and development over time
Transcendent purpose	Transcendence Sense of connecting to an entity greater than the self, the ego, and/or the material world (subordinating self, role in something larger)	Purpose The sense of having meaning or significance
Standard of living	Not found in either Rosso et al. or Rothausen et al.	
Facilitation of family care	Belongingness Sense of at least a minimum quantity of lasting, positive, and significant interpersonal relationships	Relatedness The sense of the quality of connectedness to others and dignity in these relationships
Facilitation of life construction	Purpose Sense of directedness and intentionality in life (self-oriented)	(Some overlap with <i>Trajectory</i> )



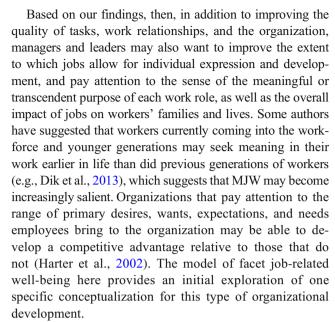
intention to quit); and impact on family and impact on life for both work-family conflict and life satisfaction.

Some evidence from our studies suggests that facet relationships may vary by type of sample. In study 2, where the only outcome measured was intention to quit, satisfaction with tasks (a JS facet) and impact on family (a MJW facet) are most related to intention to quit, whereas in study 1, satisfaction with organization (JS), expression of self (MJW), and impact on life (MJW) are most related. The majority of the study 2 sample was home health care workers, who often work independently, directly with clients, and with flexible hours. Thus, though they work for the organization, they do not work literally in it, and this may help them manage family responsibilities, which could explain this pattern of results. Also, in contrast to study 2, the study 1 sample is younger and more highly educated. These findings suggest that, although JS has been conceptualized as a composite of facets, it may be better conceptualized as a profile measure (see Law et al., 1998), which we discuss further below.

Based on our exploratory results, MJW could deepen understanding of job-related well-being and job satisfaction, and our fourth contribution is one model and set of measures to further explore this. Together with the research presented in Table 8, this provides a solid foundation for developing this construct further. Of course, replication is needed in different types of samples, and limitations of our work should be addressed, as discussed below. Extant conceptualizations point to facets of jobs as the key to worker satisfaction, downplaying the potential of fulfillment of core human needs in work, apart from their impact while at work, for workers' lives in the larger world, and for society. We believe that exploring broader origins of job satisfaction, framing a job as an aspect of a life in social and societal context with broad implications outside work organizations, will lead to enriching discoveries about job satisfaction.

#### **Contributions to Practice**

When primary elements of jobs are enjoyable *and* meaningful, employees may be more likely to be engaged, feel included, stay in their organizations, and have higher levels of life satisfaction or overall well-being in life. Our empirical results suggest that each meaning-based (eudaimonic) facet relates to one or more important outcome, and we know from other research that in turn engagement, inclusion, and retention likely each contribute something to organizational performance (Harter et al., 2002). Thus, although the three studies in this research are only an initial exploration of MJW, it is possible that the nine general JS and MJW facets identified here and as summarized with other findings in Table 8, together, will prove to provide an expanded set of considerations for building an ecosystem of engaged retention in organizations.



Important implications of this study for career and vocational practices, should findings be replicated, include consideration of more focus on how work facilitates family life, whole lives in general, the expression and development of self, a sense of transcendence through a meaningful purpose, and overall (not only economic) standard of living, in addition to fit with abilities, personality, interests, and values. Those in work transitions could be encouraged to more intentionally consider their whole lives and the larger meaning of work within it. Adjustment to work may depend not only on a match of individual traits to the job (see Dawis & Lofquist, 1984) but also perhaps on the overall ways that a job facilitates a life and impacts the world.

At the societal level, there is increasing discussion of the need to focus on measures of happiness and meaning in balance with economic and financial measures such as GDP, quarterly profits, and performance, when considering a society's health (Budd, 2011; Oishi, 2012). Business organizations are a key part of society, and sound and holistic conceptualizations and measures are needed in order to show how jobs they provide contribute to or detract from well-being. Business organizations have been criticized for treating the employment relationship as an economic exchange relationship, while downplaying the widespread impact of jobs on workers, families, and communities, and for contributing to promoting self-interest in how they frame incentives (e.g., Lefkowitz, 2016; Oishi, 2012). MJW, when added to JS, may provide a more complete way to measure the impact of organizations and jobs on worker well-being, for businesses trying to respond to such criticisms, and for public policy makers interested in understanding well-being in the employment setting.



#### **Limitations and Future Research Directions**

We encourage additional foundational research to replicate our exploratory work and address its limitations. One core limitation of this series of studies is the overrepresentation of younger, more highly educated workers. The samples for studies 1 and 3 are relatively young (average age 32 and 35 respectively). This may provide a conservative test for MJW, because meaning generally becomes more important as people move into middle age and older years (Kray, Hershfield, George, & Galinsky, 2013). Comparisons of results between studies 1 and 2 provide some support of this idea, in that facet MJW was related more to intention to quit in this older sample than in the younger sample. Also, we noted high correlations between the MJW facets impact on family and life in study 1, suggesting there may be just one family/life facet. However, again this was a younger, highly educated sample, and findings may be different in older samples, especially during ages children tend to be in the home (see Rothausen, 1994). Finally, the standard of living facet may be more important in samples with lower education, as income levels are generally correlated with education. Our primary samples are generally more female, substantially younger, and a lot more highly educated than the workforce in general, though our sample is proportional for white people and people of color (Bureau of Labor Statistics, 2016). These are areas for future research, and for replication in different samples.

Another key limitation of this research may be our measure of global MJW. Original items were developed using hedonic items and adapting them to include a key concept from some interpretations of eudaimonia in context-free eudaimonic well-being research—that of making a meaningful contribution—and we retained this measure for consistency across samples. However, as we note above and in Table 1, meaning-based, eudaimonic well-being is not as well developed as is enjoyment-based, hedonic well-being, and multiple models currently exist. Based on Ryan and Deci's (2001, pp. 145-146) review, other options for measuring global MJW could instead focus on jobs that allow expression of virtues, do things that are "worth doing," are in accordance with human growth or human nature, produce outcomes that are "good for people," that are in "accordance with ...true self," or that "promote wellness." In addition, there may be different foci for these outcomes across life domains (Rothausen et al., 2017), such that items could be split as "My job makes a contribution to improving my self," "My job makes a positive contribution to my family," "... to customers," or "... to society." Differences in these levels of contribution may be important to outcomes such as long-term motivation and retention.

Our exploration suggests that complex interrelationships between JS and MJW likely exist, including a possible temporal interrelationship. To paraphrase Warr (2007, p. 13), high MJW seems more likely to be followed by high JS, as experiences of MJW lead to pleasure or enjoyment because individuals feel pleased that they have met the standard of fulfilling worthwhile meaning through their jobs. MJW could be a cause of JS. Longitudinal studies exploring this would be very valuable in more deeply understanding the origins, depth, and breadth of job-related satisfaction and well-being.

Additional research could also explore processes through which facet satisfactions combine to impact different outcomes, and their differences with global satisfactions. Some of our findings suggest that, although JS has been conceptualized as a composite of facets, it may be better conceptualized as a profile measure (see Law et al., 1998). For example, for those with high levels of family responsibility, the family facet may highly impact intention to quit, as was true in study 2 data, but a different profile may be important for those with little to no responsibility for family as other research has suggested (e.g., Rothausen, 1994).

# **Conclusion**

Like E.B. White, workers want to have both meaningful impact and pleasure through jobs. Locke's (1976) notion was that JS is an affect toward the job based on an evaluation of experiences with facets of the job; however, a job is not taken up merely to enjoy experiencing its facets and outcomes, or only for pay, but for much broader purposes that relate directly to workers' worlds and transcendent purposes. Fulfillment through the meaning for which workers do jobs, and the impact of jobs on workers' worlds, may be vital to job-related well-being, and in turn to engagement, inclusion, and retention, as well as to overall well-being in life. We argue that to fully understand job-related well-being, the roles jobs play in workers' worlds should be central, and in three studies totaling 811 working adults, we explore one such conceptualization, MJW. This exploration is offered in the spirit of stimulating further development of meaning-based JS, and we hope our conceptualization and operationalization provide tools for those interested in researching good jobs, happy work lives, healthy human functioning, optimal human performance, and thriving societies.

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American Psychological Association and in April 2013 at the annual meeting of the Society for Industrial and Organizational Psychology.

My organization overall

# **Appendix**

# Global and Facet Job Satisfaction (JS) and Meaning-Based Job-Related Well-Being (MJW) Measures

These items were used to measure global and facet JS and MJW in this research.

#### Global Measures

Please indicate how you have felt over the last few months to a year about these aspects of your job.

1 = strongly disagree; 2 = disagree; 3 = slightly disagree; 4 = neither agree nor disagree; 5 = slightly agree; 6 = agree; 7 = strongly agree.

Global JS.

I am happy in my job

I enjoy my job

I experience enjoyment in my job

My job is pleasant

Global MJW (see discussion in limitations section)

My job makes an impact

My job makes a difference

My job makes a contribution

My job helps others

#### **Facet Measures**

In my present job, over the last few months to a year, this is how I feel about .

1 = extremely dissatisfied; 2 = dissatisfied; 3 = slightly dissatisfied; 4 = neither satisfied nor dissatisfied; 5 = slightly satisfied; 6 = satisfied; 7 = extremely satisfied

#### Facet JS

Satisfaction with Tasks in the Job

The work tasks I do each day on my job

The activities I do daily on my job

The tasks I do regularly for my job

Satisfaction with Work Relationships in the Job

My relationships with people I work with regularly

My relationships with others in this work

The other people I encounter on this job regularly

Satisfaction with the **Organization** in which my Job Occurs

The overall organization I work for

The organization in which I work



#### Facet MJW (please see Table 8 and related discussion)

Satisfaction with Expression in the Job

The way my job allows me to express important aspects of who I am

How my job expresses who I am

The sense of integrity with core aspects of myself in doing my job

Satisfaction with **Development** in the Job

The way my job contributes to my development

How my job facilitates my continued learning and growth

The way I continue to grow and develop from doing my job Satisfaction with Role in a Larger or Transcendent

**Purpose** the Job Provides

How my job gives me a role in a larger purpose

My sense of pride in the product we produce or service we provide

How what I do in the job has value to others/society Satisfaction with **Standard of Living** Impact of the Job

The way my job contributes to my overall financial condition

The income my job provides for me and my loved ones How my job provides enough money for the life I want Satisfaction with Impact of the Job on Family as Defined

The way my job impacts my family, as I define family

The way my job impacts those people most important to me in life

The benefits of my job to my family and others important to me

Satisfaction with Impact of the Job on Whole Life

How my job fits with a good overall life for me

The good my job contributes to my life, all thing considered

The way my job contributes to a good life for me

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