CORRECTION



Correction: Towards a lightweight framework for service management evaluation in SMEs

Daniela Patricia Feversani¹ · Valeria De Castro¹ · Esperanza Marcos¹ · Marío G. Piattini² · María Luz Martín Peña¹

Published online: 28 September 2023 © The Author(s) 2023

In the original publication, the "Acknowledgements" section was incorrect. The correct "Acknowledgements" section is given below:

Acknowledgements This work has been funded by the pre-doctoral contracting programme for trainees in departments of the Universidad Rey Juan Carlos (C1PREDOC2021), thanks to the award of the position (PREDOC21-004) and has been partially financed by the community of Madrid Government through the FORTE-CM project (S2018/TCS-4314) and the Spanish Ministry of Science and Innovation through the SerDigital project (PID2020-117244RB-I00)."

The original article has been corrected.

Open Access This article is licensed under a Creative Commons Attribution 4.0 International License, which permits use, sharing, adaptation, distribution and reproduction in any medium or format, as long as you give appropriate credit to the original author(s) and the source, provide a link to the Creative Commons licence, and indicate if changes were made. The images or other third party material in this article are included in the article's Creative Commons licence, unless indicated otherwise in a credit line

The online version of the original article can be found at https://doi.org/10.1007/s10257-022-00576-1

☐ Daniela Patricia Feversani daniela.feversani@urjc.es

Valeria De Castro valeria.decastro@urjc.es

Esperanza Marcos esperanza.marcos@urjc.es

Mario G. Piattini mario.piattini@uclm.es

María Luz Martín Peña luz.martin@urjc.es

- Grupo Kybele, Universidad Rey Juan Carlos, Móstoles, Madrid, Spain
- Universidad de Castilla-La Mancha, Ciudad Real, Spain



796 D. P. Feversani et al.

to the material. If material is not included in the article's Creative Commons licence and your intended use is not permitted by statutory regulation or exceeds the permitted use, you will need to obtain permission directly from the copyright holder. To view a copy of this licence, visit http://creativecommons.org/licenses/by/4.0/.

Publisher's Note Springer Nature remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

