



# The role of utilitarianism, self-safety, and technology in the acceptance of self-driving cars

Stamatis Karnouskos<sup>1</sup>

Received: 8 April 2020 / Accepted: 1 September 2020 / Published online: 5 September 2020  
© Springer-Verlag London Ltd., part of Springer Nature 2020

## Abstract

Self-driving vehicles are currently being developed in major industries for mass public deployment. Their benefits are attractive, and there is interest in having them on the streets as quickly as possible. Delegating responsibility to the cars has far-reaching impacts. As accidents will be unavoidable, the self-driving car will be asked to make life and death decisions that will impact human lives. However, the impact of machine decision making on the overall acceptance of self-driving cars in society is far from sufficiently addressed. The research presented here investigates three factors, i.e., technology, self-safety, and utilitarianism, and hypothesizes their link to self-driving car acceptance. Survey-collected data is statistically analyzed to assess the proposed hypotheses. The empirical outcome of this work shows that the three investigated factors contribute to the societal acceptance of self-driving cars, with technology being the major contributor while the ethical aspects (self-safety and utilitarianism) follow.

**Keywords** Self-driving car · Intelligent vehicles · Ethics · Safety · Autonomous systems

## 1 Introduction

Advanced and autonomous vehicles are increasingly becoming a reality worldwide (Fernandez-Rojas et al. 2019); however, we are not ready for their mass introduction (Shladover and Nowakowski 2019; Mordue et al. 2020). This delegation of responsibilities to sophisticated machines enables us to undertake complex actions, with little human effort, as the underlying complexity is hidden by the machines, e.g., in driver-assistance features of modern cars. Several areas utilize such intelligent machines that make mission-critical decisions autonomously, and although most of them were up to recently in industrial settings, nowadays they increasingly penetrate areas that directly affect the general population. One key domain that is intensively experimenting with intelligent machines is the automotive sector, where traditional manufacturers and technology companies experiment with various levels of autonomy, e.g., Tesla (cars, trucks), Uber (cars), and Waymo (taxi service).

Modern cars already provide significant automated features to their drivers, e.g., cruise control, parking, road deviation alarms, object detection, crash avoidance. However, while the awareness of the car itself and the warnings it can propagate to its driver increase due to the utilization of more sophisticated technology, we have to be pragmatic and reconcile with the view that not all of the accidents will be possible to be avoided. On the one hand, self-driving cars, for a variety of reasons, have already been involved in fatal accidents either of the driver or pedestrians (NTSB 2019a, b). On the other hand, cars with self-driving capability have also been reported to have prevented serious pedestrian injuries, as well as driving its owner to the hospital during a life-threatening emergency (BBC 2016).

Self-driving car technology promises benefits such as traffic efficiency, pollution reduction, and elimination of human error-related accidents (Ethik-Kommission 2017). While the public may be positively inclined toward autonomous cars (Rödel et al. 2014), this attitude may vary depending on the level of automation and how this is offered (Kyriakidis et al. 2015). The car's decision-making capabilities are expected to improve in the future, as with multiple sensors the car will be able to acquire detailed situational awareness (Hussain and Zeadally 2019; Karnouskos and Kerschbaum 2018), which coupled with artificial intelligence may enable

✉ Stamatis Karnouskos  
karnouskos@ieee.org

<sup>1</sup> SAP, Walldorf, Germany

self-driving cars to be capable of anticipating and reacting to the environment better than humans (simple cases are already evidenced by modern driver assistance features of cars). However, such cars, although expected to come with significant benefits, also raise concerns (Ethik-Kommission 2017; Li et al. 2019; IEEE 2018; Hicks and Simmons 2019; Bremner et al. 2019; Karnouskos 2020; Bonnefon et al. 2016).

Despite the advances in algorithms and hardware, complex environments still lead to unexpected and erroneous behaviors on behalf of self-driving cars (Guo et al. 2019). In the context of imminent unavoidable accidents, self-driving cars will have to make timely decisions, based on their internal algorithms, on the actions they will follow to avoid accident or minimize its impact. This in several cases may translate to life and death decisions (Carsten et al. 2015; Karnouskos 2020). Recent fatal crashes of self-driving cars have sparked interest in this area, as it no longer is an academic debate, but a reality. Nevertheless, it is still approached in an asymmetric way, mostly from a technology viewpoint, and to a lesser degree from a legal, and ethical standpoint (Karnouskos 2020). However, there is little toward empirical research that shows how such factors affect the social acceptance of self-driving cars.

This work devotes itself toward investigating the acceptance of the self-driving cars via three factors, i.e., utilitarianism, self-safety and technology. From the ethical side, the focus is limited to the dilemmas and considerations captured in utilitarianism and self-safety angles. A deep dive specific to ethics is carried out in complementary work by Karnouskos (2020). The ethical dimensions are investigated together with the additional factor of technology, and to our knowledge this combination has not been addressed empirically. Hence, it is hypothesized that utilitarianism, self-safety, and technology have an impact on the acceptance of self-driving cars. Via a survey with a population of ( $n = 62$ ), quantified data is collected to evaluate the hypotheses. The contribution is the theoretical model linking the selected three factors to self-driving car acceptance, as well as its empirical assessment and validation.

The paper is structured as follows: after the introduction in Sect. 1, a discussion on the key issues pertaining to self-driving car acceptance is discussed in Sect. 2. The empirical data and the statistical analysis is carried out in Sect. 3, while a critical discourse follows in Sect. 4. Finally, the conclusions are laid out in Sect. 5.

## 2 Self-driving car acceptance

Acceptance of self-driving cars may influence the success or failure of their public introduction (Hevelke and Nida-Rümelin 2014; Lin 2015; Rödel et al. 2014; Nees 2016), and

therefore it is worth investigating. Contemporary research is devoted mostly from a qualitative viewpoint to the benefits or challenges they bring or pose. Empirical research exists (Nees 2016; Hohenberger et al. 2016; PWC 2016; Bansal et al. 2016; Bansal and Kockelman 2016; Haboucha et al. 2017; Zmud et al. 2016), where ethical aspects are either partly considered or are related to privacy (Karnouskos and Kerschbaum 2018). Only recently, more explicit focus on the ethics of self-driving cars and their impact on their acceptance (Bonnefon et al. 2016; Hevelke and Nida-Rümelin 2014; Rödel et al. 2014; Coca-Vila 2017; Karnouskos 2020; de Sio 2017; Rhim et al. 2020), is emerging.

Technology plays a role in how people adopt innovations, and the same holds for self-driving cars. Hypothetical situations involving ethics and risk are not new, and for instance, the “trolley” dilemma is well known in experimental philosophy, although some voice the opinion that such dilemmas are policy and engineering distractions in the real-world scenarios (Freitas et al. 2019). The question approached here is that of mixing ethics and technology, in the context of unavoidable accidents. An interesting question is raised in this context, which is what people think about self-driving cars and their autonomous decisions when these “intelligent machines” have to take real-world decisions impacting the well-being of other humans, e.g., life and death situations in civilian context (we explicitly distance ourselves from the military usage of autonomous vehicles and weapons).

From the ethics side, utilitarianism considers as the best action the one that produces the most good. Hence, in the hypothetical scenario of a critical situation where the choice lies between that of sacrificing five pedestrians or two car passengers, the self-driving car decision would probably be (assuming the number of lives lost is the only criterion) to kill the car passengers (instead of the pedestrians). On the opposite side, one might consider the “self-safety” first approach, which implies that self-driving car passengers are primarily protected by the car, and everything else is a best effort which would imply saving the passenger lives at all cost even if that means the fatal injury of the five pedestrians.

Utilitarianism and self-safety were selected because they exemplify such a dilemma in the self-driving car decision-making process and the challenges it brings. There is, however, no clear position on what should be done and its implications, e.g., if utilitarian ethics dictate the behavior of the car, people may not buy them (Malle et al. 2015), as their own car would harm them to save strangers. This effectively will limit the purchases of such cars, and their public introduction, which in turn will limit the expected societal benefits (e.g., accident reduction). As such, more research is needed to understand the potential directions and their implications. Pertinent research with respect to unavoidable collisions shows that the morality of human decisions may

indeed be a utility function linked to the value of life (Sütfield et al. 2017).

Car acceptance is linked to ethics and technology, and several questions of interest are raised at large that are challenging (Mordue et al. 2020). What ethical framework should self-driving cars decision making be based upon? There are several that could be utilized, e.g., as shown by Karnouskos (2020). Would ethical framework diversity be the norm, where individual citizens choose themselves what ethical decisions the car may make, or would the selection of ethics in the self-driving car be imposed by regulators, as all cars should take the same decisions in similar situations? Would technology and ethics correlate, e.g., could cars with better technology take better/more timely ethical decisions? How would these considerations affect self-driving car acceptance? All of these are pertinent questions, and while this research touches on some of their issues, they should be investigated in a more detailed way. Nevertheless, they do set well the overall context for some of the insights and results presented here.

While self-driving cars are still the exception, experimentation is ongoing to reach a sophisticated level that could signal their public introduction at mass. A variety of stakeholders (Borenstein et al. 2017; Mordue et al. 2020) are implicated, e.g., technology companies, car manufacturers, legislators, user organizations, engineers, and designers. A dialog that addresses decision making in critical situations needs to be properly addressed, and the role of ethics and technology, as well as their interrelationships and implications, needs to be well understood. Some proposals/considerations on how to deal with such aspects exist, e.g., in Germany, a proposal was made (Ethik-Kommission 2017) on the freedom to decide in conflict/dilemma situations (e.g., unavoidable accidents), the principle of minimizing damage but without putting a price on human life, etc.

### 3 Empirical results

Acceptance of self-driving cars is seen as the major issue for their introduction in future business or civilian contexts. To address this issue, and in line with some existing surveys (Bonneton et al. 2016; Kyriakidis et al. 2015; Karnouskos 2020), this approach hypothesized that the three identified factors might impact the acceptance of self-driving cars, and more specifically, the three hypotheses (H1–H3) are: technology (H1), self-safety prioritization (H2), and utilitarianism (H3), which have an effect on self-driving car acceptance. There are different methods for obtaining the necessary data, e.g., interviews, group discussions, questionnaires, observation, and document studies. The questionnaires pose a good fit, as they can include questions and predefined answers which the respondent can answer, and

is ideal for quantitative data collection (Johannesson and Perjons 2012). Informed consent was presented, where all major issues are analyzed, and its (electronic) signing was a precondition to continue with the survey.

The empirical data acquired via an online survey is ordinal data described on a Likert scale, and all data were entered and semantically validated in real time electronically. Overall, there have been  $n = 62$  responses. From a gender demographic point of view, 30.6% were females and 69.4% males. With respect to age, the majority, i.e., 43 of respondents are in the group 18–29, 14 were in the 30–44 years old group and 5 were over 45 years old group. While this survey has a limited number of participants ( $n = 62$ ), the sample is statistically sufficient, as the different metrics show to induce the respective correlations. Other empirical studies in the field also have similar participant numbers, e.g.,  $n = 70$  (Rhim et al. 2020). The hypothesized factors were approached via a number of questions per factor, which were coded respectively: (T)echnology (T1, T2, T3), (S)elf-Safety (S1, S2, S3, S4), (U)titarianian (U1, U2, U3, U4), and self-driving car (A)ccptance (A1, A2, A3). Since all the variables are on the Likert scale, variables can be excluded only if they show no variance. Hence, the primary focus is on kurtosis where values  $> 1$  or  $< -1$  may be problematic. Such values exist in the dataset for U1, U3, A1.

For the analysis, we have used typical empirical method indicators to follow the method and steps as discussed in Karnouskos 2020. The Kaiser–Meyer–Olkin (KMO) statistic is a measure of sampling adequacy (MSA) and is calculated to be 0.747, which is characterized as middling but adequate. KMO, in conjunction with Bartlett’s test of sphericity, which shows  $\chi^2$  is 48.877, with 91 degrees of freedom (DF) indicate that the dataset exploratory factor analysis (EFA) can be meaningfully carried out.

EFA was conducted with maximum likelihood, which is also used in the structural equation modeling (SEM) in the IBM AMOS tool, and Promax because it can account for the correlated factors. Four factors are identified with eigenvalues greater than 1, which are responsible for a cumulative variance of 66.99%. The four factors that emerged from the EFA are in line with the initial four hypothesized ones considered from the theoretical framework and, therefore, no additional insights are evident.

Cronbach’s  $\alpha$  is a reliability measure and was carried out for all extracted factors separately, i.e., technology is above 0.7, which is characterized as acceptable, utilitarianism and acceptance above 0.8, which is characterized as good, and self-safety is above 0.9, which is characterized as excellent.

Structural equation modeling (SEM) was carried out, and in the process, several metrics are calculated:  $\chi^2$  (CMIN) is 84.552 and the more commonly used relative  $\chi^2$  (CMIN/DF) is 1.174. A CMIN/DF value  $< 2$ , as in this case, constitutes an acceptable fit. The goodness of fit index (GFI) is 0.838,

and the adjusted GFI (AGFI) is 0.764. Both GFI and AGFI are < 1 (perfect fit), but near to it, which indicates an acceptable fit. The Comparative Fit Index (CFI) is 0.972, and as it is close to 1 (perfect fit) it is acceptable. The root mean square error of approximation (RMSEA) is .053, which shows a good fit.

The hypothesized model has been constructed and executed in the IBM AMOS tool. AMOS enables the design of the model that shows the hypothesized relationships among variables and its execution. All considered factors are shown as ovals in Fig. 1, while the values imprinted on the arrows reflect path coefficients (standardized estimates), which show the weight of the links in the path analysis.

As a result, the interest is focused on the path coefficient weight from each factor toward the self-driving car acceptance entity. The path coefficient weight is also summarized in Table 1, with also the calculation of the critical ratio (CR) metric. A CR less than - 1.96 or greater than 1.96 indicates two-sided significance at the customary 5% level. The result derived from the SEM analysis and summarized in Table 1 shows that statistically, all three initial hypotheses posed are supported and hold for the specific dataset (empirically

collected data). As such, the empirical data confirm that there is indeed a statistically significant link among the hypothesized factors, i.e., technology (H1), self-safety (H2), and utilitarianism (H3) and that they impact self-driving car acceptance.

### 4 Discussion

The aim was to quantitatively investigate if the three hypothesized factors, i.e., technology, self-safety, and utilitarianism, impact the self-driving car acceptance. Based on this collected survey data, and after the rigorous statistical analysis with EFA and SEM, the result was that: (1) the originally hypothesized model is plausible and represents a relatively good fit to the empirically measured data, and more importantly (2) there is strong indication for the link between the three identified factors and the user acceptance of self-driving cars.

It was hypothesized (H1) that the technology behind self-driving cars may impact their acceptance. Technology is the key element that acts as a differentiator of the self-driving

Fig. 1 Structural equation model in AMOS (with standardized estimates)

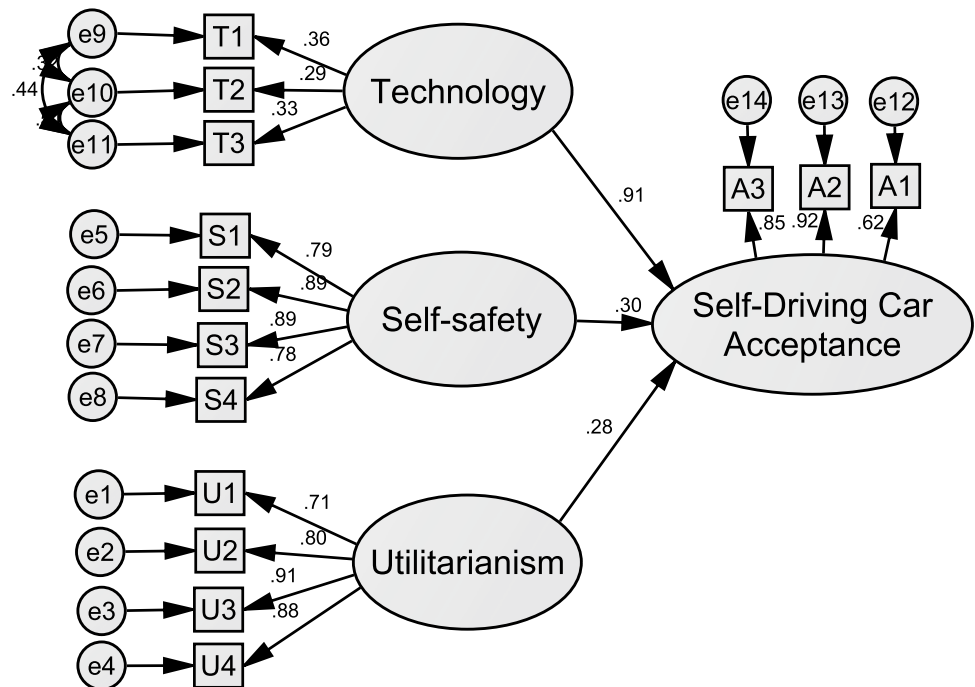


Table 1 Results of hypotheses testing

Hypothesis	Path	Path Coeff. Weight	CR value > 1.96	Support Decision
H1	Technology→ acceptance	0.913	2.501	Supported
H2	Self-safety→ acceptance	0.296	2.197	Supported
H3	Utilitarianism→ acceptance	0.280	2.070	Supported

cars and the benefits they bring. People often cite the benefits of technology as a significant aspect when they consider an acquisition of a car, something that eventually got also technology companies interested in self-driving cars. This has been a pertaining issue in other surveys (Bonnefon et al. 2016; Kyriakidis et al. 2015; Sütfield et al. 2017), and this research also confirms that there is a significant influence when people decide to accept self-driving cars. By examining the questions posed in the survey for this factor (shown in Fig. 2), one can see that the majority of people trust the technology of self-driving cars to make the right decisions. Over half of respondents also consider that in the case of unavoidable accidents, the car itself can most probably make a better decision than the human, as it may consider the majority potential computable alternatives in a more efficient manner. It comes, therefore, as no surprise that 63% of the respondents confirm that they would buy a car that takes decisions in such critical situations. The overall positive view of the self-driving car technology per se is in line with existing research and expectations (Rödel et al. 2014; Kyriakidis et al. 2015; Bonnefon et al. 2016).

It was hypothesized (H2) that self-safety prioritization integrated into the decision-making process of the self-driving car may impact its acceptance. From the literature, it is already known that ethical behavior may impact how self-driving cars are perceived. Especially the self-safety mentality, which puts first the safety of the passengers above all others, has also been observed in other studies (Bonnefon et al. 2016). Looking at the details of the respondent answers (shown in Fig. 3), it is observed that the overwhelming majority of people would be interested in buying such cars, i.e., cars that take care of the passengers first and then consider alternative options of others (e.g., pedestrians). This seems to be putting trust in technology to protect them and enhance their safety and overall experience on the

road. Interestingly, a similarly high number of people indicate that they would be interested also in cars that split the unavoidable damage among passengers and pedestrians. In such scenarios, both passengers and pedestrians obtain no life-threatening injuries rather than one person being fatally injured and the rest being “saved without a scratch”. The latter indicates that people would be willing to accept damages in an effort to minimize overall harm caused during an accident, and are not only focused on egoistic behaviors. In the acquired responses, it is observed that they also would buy only cars that always protect the passengers at any cost. Such observed behavior is contradictory and is a potential indicator that people are open for all options or that they cannot (or do not want to) fully assess the context of damages during unavoidable accidents in discussion. The survey stays at a high level, and here there is potentially room for further investigation, for instance, by using specific scenarios and quantifiable damage (e.g., injury, death) to get more accurate and consistent behavior. It is reported (Bonnefon et al. 2016) that in such concrete scenarios, e.g., specifying the number of lives saved or lost could pose a differentiator. While this factor captures at a high level the potential issues, a deeper investigation is needed on its parts, e.g., self-preservation, kin preservation, passenger preservation (Rhim et al. 2020).

It was hypothesized (H3) that utilitarianism integrated into the decision-making process of the self-driving car may impact its acceptance. It is worth noting that both the path coefficient and the CR values are very similar for utilitarianism and self-safety, which reflect upon different angles on the ethical aspects in self-driving cars and which are context-wise (and as shown impact-wise) distinct from the technology factor. Utilitarian ethics are in discussion on the general artificial intelligence context, and especially in the context of the self-driving cars. Looking at the details of the respondents’ answers (shown in Fig. 4), it is observed

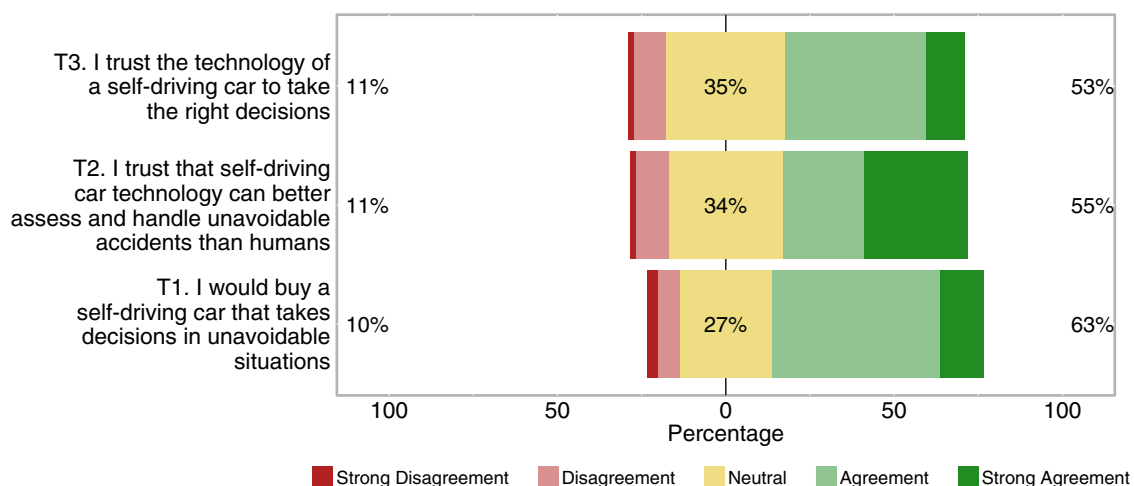


Fig. 2 Survey: technology

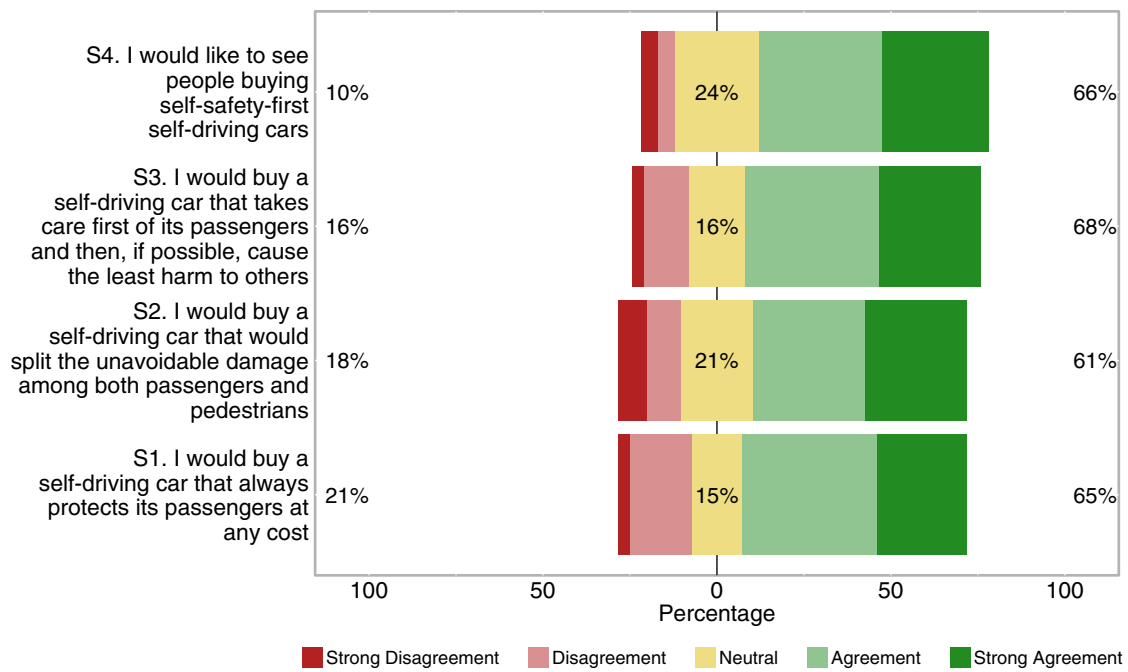


Fig. 3 Survey: self-safety

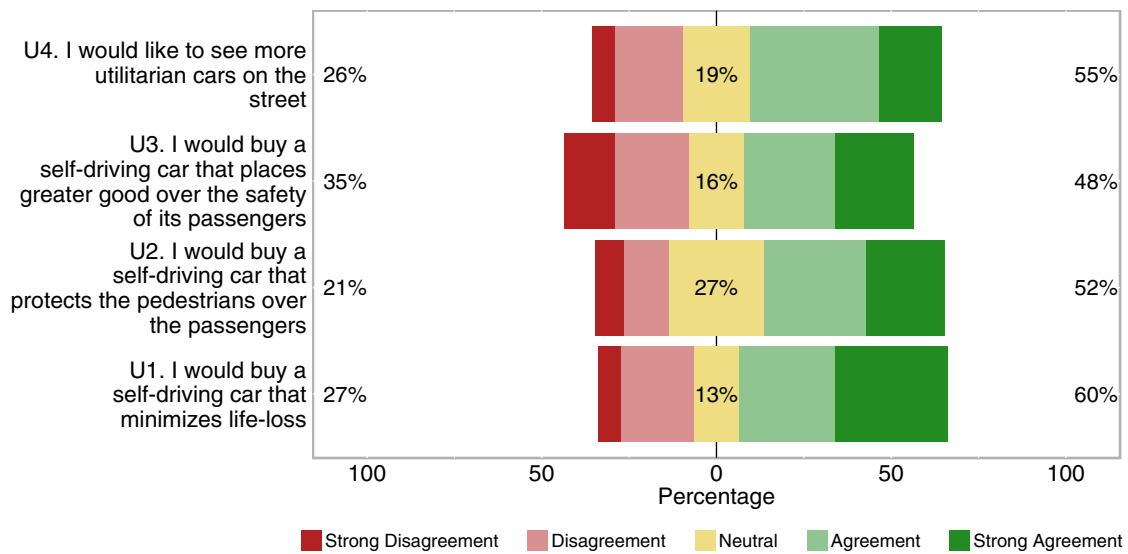


Fig. 4 Survey: utilitarianism

that, generally, people would like to see more utilitarian cars on the street, and generally, they are positive toward buying cars that protect the pedestrians and minimize life loss overall. However, they seem to be less prone to buying cars that focus only on the greater good over the safety of their passengers. Maybe if all cars impose such a decision (e.g., by regulation), the answers to this question (U3) would be affected. Generally, the behaviors are in line with that found in other surveys, as, e.g., in (Bonneton et al. 2016) it was

also detected that although the people would like to see more utilitarian cars overall on the streets, they probably would not buy themselves one if they could choose. The latter calls for a proper regulatory framework that if choices are available, these should not in any way lead to direct or implied discrimination of the citizens.

Having a look at the questions capturing self-driving car acceptance (shown in Fig. 5), it can also be noted that the overall trends detected so far are compatible with what

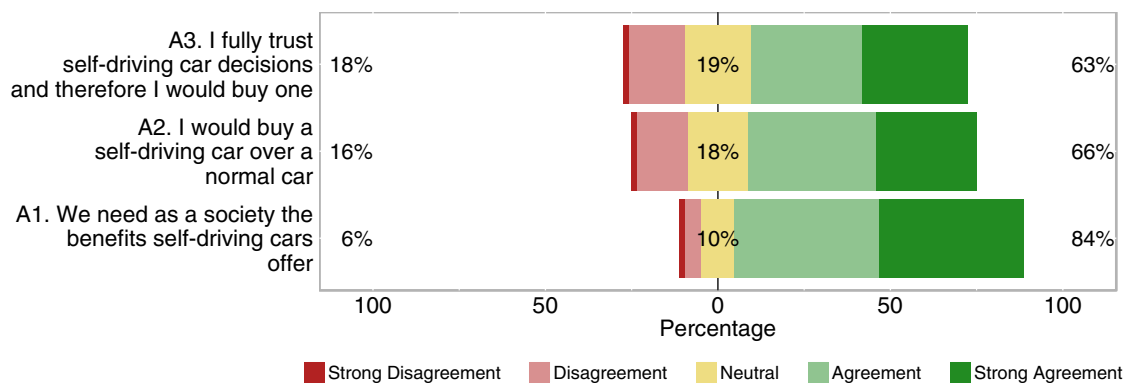


Fig. 5 Survey: acceptance

has been found in other surveys. There is a consensus (of 84%) that we do need as a society the benefits that self-driving cars offer. Such benefits seem to be well understood and in line with what people expect, e.g., traffic efficiency, pollution reduction, and elimination of human errors, and prevention of accidents. The majority of them (66%) also positively state that they would buy a self-driving car over a normal one. To a lesser degree, though, such buy decisions are made because there is full trust in the decisions that the car might take. It can, therefore, be considered that people might be interested in the perks the self-driving cars might offer (e.g., being able to multitask or not having to park), but when it comes down to specific behaviors that span the spectrum of self-safety to utilitarianism, then things are not (yet) fully clear.

Of interest would be to see if the car passenger behavior changes and if they still consider themselves responsible (indirectly) if the car takes all decisions. Or maybe then an accident is always thought of as “somebody else’s fault”, which might limit people’s empathy and risk identification. On the pedestrian side, would they then also cross the streets more carelessly, as they know that the self-driving cars deal better than humans? Would trust in machines taking the best possible decisions increase? As such, after some years of symbiosis with self-driving cars, would anyone question if better decisions could have been taken by the car? Approaches that attempt to simulate actions and predict their consequences have been proposed (Vanderelst and Winfield 2018), but critical situations put an extra requirement of real-time decision making, which pushes further the challenge. Due to the increased complexity and emergence of artificial intelligence in the self-driving cars, would it still be possible to link a specific decision taken during an accident and the conditions that derived it? If not, how could then mistakes be pinpointed and corrected?

For users to adopt self-driving cars, they need to trust them. This implies trust in their decision processes, as well as trust in the timely execution of decisions taken. This calls

for more transparency in the modern machine learning technologies and their utilization that empowers contemporary efforts of self-driving cars. This is a challenging issue, since for the car to make the right decision, it will have to trust its contextual awareness (Fernandez-Rojas et al. 2019) and its sub-components.

In addition, designers, engineers, and technologists need to understand better and rethink the paradigm of traffic management and accident management, including avoidance. As an example, it would be very limiting to further consider the envisioned hyper-connected self-driving cars as in the operational context of legacy cars, operating as singletons and relying only on their sensors and internal logic, without taking advantage of their hyper-connectivity and higher-level skills such as coordination and negotiation. The self-driving car of the future needs to act as part of a system of systems and operate within a context that is defined by the constant interaction with other stakeholders, e.g., other self-driving cars, intelligent infrastructure, localized services, and traffic management systems. For instance, in an unavoidable accident involving two self-driving cars, the cars may attempt to negotiate and sync their actions so that they collectively minimize damages. In urban environments, self-driving cars can consider pedestrian and environmental factors (Rasouli and Tsotsos 2019), analyze in real time their behavior, and may even attempt to influence it. Understandably this increases automotive software complexity (Vdovic et al. 2019), but it will enhance the car’s capabilities, and this collective intelligence may benefit the individual actors (self-driving cars) to make better and more timely decisions, and therefore the public overall.

While the participant sample ( $n = 62$ ) is sufficient and other empirical studies also have similar samples, e.g.,  $n = 70$  (Rhim et al. 2020), the sample is not probabilistic and as such it is also suggested to have a larger and more diverse sample that covers all additional aspects to be investigated. Nevertheless, for the carried out investigations, as the statistical analysis has shown, this sample is sufficient

to make the correlations discussed and pose a starting point for future research.

While ethics play a role, there are several ethical frameworks that could be deployed to self-driving cars. For instance, relativism, utilitarianism, absolutism, deontology, pluralism, just to name a few, also have an impact on the self-driving car acceptance (Karnouskos 2020). However, it is not clear if all the cars should have the same ethics or different ones, as well as if the driver should be able to prescribe them. Could such decisions be then influenced by the laws of a specific country, and would then illegal markets arise to modify the expected car behavior with another one (due to a user request or as a result of hacking)? In such cases, liability issues become even more complicated. Furthermore, since real-time decisions need to be made, and this may depend on hardware and software speed, what would be the minimum requirements for self-driving car decision-making? Would it also then be ethical to sell cars with cheaper components that may result in being too slow to reach optimal decisions in critical situations effectively? The latter implies that technology interferes with ethics, and the cost is injected as a factor for class discrimination since the rich may be able to afford electronics that take faster/better decisions than the more impoverished citizens.

While we have investigated the acceptance of self-driving cars from technology and ethical perspective, there are also other factors, e.g., law, regulation, and culture (Li et al. 2019; Shladover and Nowakowski 2019; Rhim et al. 2020) that need to be considered. Such non-technical aspects affect moral reasoning, as for instance cross-cultural comparison between Korea and Canada has recently shown (Rhim et al. 2020). Such factors need to be investigated, and their interplay with ethics and technology needs to be assessed as standalone (in-depth) as well as part of an ecosystem (horizontally).

This work is based on a limited set of empirical data gathered via a survey. While the sample is sufficiently analyzed with the methods used (SEM), bias may exist in the answers received in the survey. In addition, several other factors such as technology expertise, cultural aspects, and social expectations may have influenced the answers of the respondents. As such, this work should be seen more as an effort to show some indications and discuss on pertinent issues relating to utilitarianism, self-safety and technology, but should not be generalized as more focused and larger-scale investigations need to be made.

Finally, despite the vivid ongoing discussions in literature, there is also the viewpoint that the car should never reach a point of making a moral decision. While “trolley” dilemmas can be useful in philosophy and psychology, in the real world, they are hard to detect and hard to act, and therefore utilizing “trolley” dilemmas to train self-driving cars on how to act may simply be an engineering and policy distraction (Freitas et al. 2019). If such situation arises, then maybe the self-driving car should do its best to maintain

its predictability, e.g., trajectory, and rely on other external stakeholders for taking life/death decisions. This, in practice, would mean that a car in a collision course with pedestrians should brake and keep a straight trajectory so that the pedestrians can anticipate the car’s behavior and act themselves to get out of harm’s way.

## 5 Conclusions

Mass production and operation of self-driving cars for personal or commercial purposes are underway. However, the delegation of responsibilities to the self-driving car is vague when it comes to the area of unavoidable accidents. In that case, an algorithmic decision needs to be made that will eventually harm the passengers, others (e.g., pedestrians), or both. The implications on the acceptance of self-driving cars that will exhibit behaviors such as protecting the common good by causing the least harm (utilitarianism) or protecting its passengers first and then the rest (self-safety first), although discussed are still not clear. Ongoing research has identified several factors and some of their implications. Three key such factors, i.e., technology, self-safety, and utilitarianism, were hypothesized to be linked to the self-driving car acceptance. The evaluation of the survey data shows that all three factors contribute (in a statistically significant way) to self-driving car acceptance, with technology being the major contributor, followed by the other two factors, i.e., utilitarianism and self-safety which seem to have comparable contributions. It is of high importance to understand how self-driving car acceptance can be influenced, since as also seen in the survey, there is an overwhelming interest in investing in the benefits they bring. However, some behaviors lead to paradoxes, e.g., people want others to have utilitarian cars, but they would prefer to potentially buy self-safety cars (Bonneton et al. 2016), which will end up with more self-safety cars on the streets and that would contradict the global preference for utilitarian cars. While this work has brought to attention some elements of the interplay of self-driving car behavior and their acceptance, there is evident the need for more in-depth analysis along also other factors such as law, regulations, culture, power, and societal injustice, just to name a few.

## References

- Bansal P, Kockelman KM (2016) Are we ready to embrace connected and self-driving vehicles? a case study of texans. *Transportation*. <https://doi.org/10.1007/s11116-016-9745-z>
- Bansal P, Kockelman KM, Singh A (2016) Assessing public opinions of and interest in new vehicle technologies: an austin perspective. *Transp Res Part C Emerg Technol* 67:1–14. <https://doi.org/10.1016/j.trc.2016.01.019>



- BBC (2016) Tesla car drives owner to hospital after he suffers pulmonary embolism. <https://goo.gl/CimvFn>. Accessed 14 Mar 2020
- Bonnefon JF, Shariff A, Rahwan I (2016) The social dilemma of autonomous vehicles. *Science* 352(6293):1573–1576. <https://doi.org/10.1126/science.aaf2654>
- Borenstein J, Herkert J, Miller K (2017) Self-driving cars: ethical responsibilities of design engineers. *IEEE Technol Soc Mag* 36(2):67–75. <https://doi.org/10.1109/mts.2017.2696600>
- Bremner P, Dennis LA, Fisher M, Winfield AF (2019) On proactive, transparent, and verifiable ethical reasoning for robots. *Proc IEEE*. <https://doi.org/10.1109/jproc.2019.2898267>
- Carsten P, Andel TR, Yampolskiy M, McDonald JT (2015) In-vehicle networks. In: Proceedings of the 10th Annual cyber and information security research conference on—CISR'15. ACM Press. <https://doi.org/10.1145/2746266.2746267>
- Coca-Vila I (2017) Self-driving cars in dilemmatic situations: An approach based on the theory of justification in criminal law. *Crim Law Philos*. <https://doi.org/10.1007/s11572-017-9411-3>
- de Sio FS (2017) Killing by autonomous vehicles and the legal doctrine of necessity. *Ethical Theory Moral Pract*. <https://doi.org/10.1007/s10677-017-9780-7>
- Ethik-Kommission (2017) Automatisiertes und vernetztes fahren. Technical report, Federal Ministry of Transport and Digital Infrastructure, Germany, <http://www.bmvi.de/bericht-ethikkommission>. Accessed 14 Mar 2020
- Fernandez-Rojas R, Perry A, Singh H, Campbell B, Elsayed S, Hunjet R, Abbass HA (2019) Contextual awareness in human-advanced-vehicle systems: a survey. *IEEE Access* 7:33304–33328. <https://doi.org/10.1109/access.2019.2902812>
- Freitas JD, Anthony SE, Alvarez G (2019) Doubting driverless dilemmas. *Psy ArXiv Preprints*. <https://doi.org/10.31234/osf.io/a36e5>
- Guo J, Kurup U, Shah M (2019) Is it safe to drive? an overview of factors, metrics, and datasets for driveability assessment in autonomous driving. *IEEE Trans Intell Transp Syst*. <https://doi.org/10.1109/tits.2019.2926042>
- Haboucha CJ, Ishaq R, Shifan Y (2017) User preferences regarding autonomous vehicles. *Transp Res Part C Emerg Technol* 78:37–49. <https://doi.org/10.1016/j.trc.2017.01.010>
- Hevelke A, Nida-Rümelin J (2014) Responsibility for crashes of autonomous vehicles: an ethical analysis. *Sci Eng Ethics* 21(3):619–630. <https://doi.org/10.1007/s11948-014-9565-5>
- Hicks D, Simmons R (2019) The national robotics initiative: a five-year retrospective. *IEEE Robot Autom Mag*. <https://doi.org/10.1109/mra.2019.2912860>
- Hohenberger C, Spörrle M, Welpel IM (2016) How and why do men and women differ in their willingness to use automated cars? The influence of emotions across different age groups. *Transp Res Part C Policy Pract*. <https://doi.org/10.1016/j.trc.2016.09.022>
- Hussain R, Zeadally S (2019) Autonomous cars: research results, issues, and future challenges. *IEEE Commun Surv Tutor* 21(2):1275–1313. <https://doi.org/10.1109/comst.2018.2869360>
- IEEE (2018) Ethically aligned design: a vision for prioritizing human well-being with autonomous and intelligent systems. [http://standards.ieee.org/develop/indconn/ec/autonomous\\_systems.html](http://standards.ieee.org/develop/indconn/ec/autonomous_systems.html). Accessed 14 Mar 2020
- Johannesson P, Perjons E (2012) A design science primer. CreateSpace, Scotts Valley
- Karnouskos S (2020) Self-driving car acceptance and the role of ethics. *IEEE Trans Eng Manag* 67(2):252–265. <https://doi.org/10.1109/tem.2018.2877307>
- Karnouskos S, Kerschbaum F (2018) Privacy and integrity considerations in hyperconnected autonomous vehicles. *Proc IEEE* 106(1):160–170. <https://doi.org/10.1109/jproc.2017.2725339>
- Kyriakidis M, Happee R, de Winter J (2015) Public opinion on automated driving: results of an international questionnaire among 5000 respondents. *Transp Res Part F Traffic Psychol Behav* 32:127–140. <https://doi.org/10.1016/j.trf.2015.04.014>
- Lin P (2015) Why ethics matters for autonomous cars. *Autonomes Fahren*. Springer, Berlin, pp 69–85. [https://doi.org/10.1007/978-3-662-45854-9\\_4](https://doi.org/10.1007/978-3-662-45854-9_4)
- Li S, Sui PC, Xiao J, Chahine R (2019) Policy formulation for highly automated vehicles: emerging importance, research frontiers and insights. *Transp Res Part A Policy Pract* 124:573–586. <https://doi.org/10.1016/j.tra.2018.05.010>
- Malle BF, Scheutz M, Arnold T, Voiklis J, Cusimano C (2015) Sacrifice one for the good of many?: People apply different moral norms to human and robot agents. In: Proceedings of the tenth annual ACM/IEEE international conference on human-robot interaction—HRI '15. ACM. <https://doi.org/10.1145/2696454.2696458>
- Mordue G, Yeung A, Wu F (2020) The looming challenges of regulating high level autonomous vehicles. *Transp Res Part A Policy Pract* 132:174–187. <https://doi.org/10.1016/j.tra.2019.11.007>
- Nees MA (2016) Acceptance of self-driving cars: an examination of idealized versus realistic portrayals with a self-driving car acceptance scale. *Proc Hum Factors Ergon Soc* 60(1):1449–1453. <https://doi.org/10.1177/1541931213601332>
- NTSB (2019a) Collision between vehicle controlled by developmental automated driving system and pedestrian tempe, Arizona March 18, 2018. <https://ntsb.gov/investigations/AccidentReports/Reports/HWY19FH008-preliminary.pdf>. Accessed 14 Mar 2020
- NTSB (2019b) Highway preliminary report: HWY19FH008. <https://ntsb.gov/investigations/AccidentReports/Pages/HWY19FH008-preliminary-report.aspx>. Accessed 14 Mar 2020
- PWC (2016) Driving the future: understanding the new automotive consumer. Technical report, Price Waterhouse Coopers (PWC). <https://tinyurl.com/ugx334m>
- Rasouli A, Tsotsos JK (2019) Autonomous vehicles that interact with pedestrians: a survey of theory and practice. *IEEE Trans Intell Transp Syst*. <https://doi.org/10.1109/tits.2019.2901817>
- Rhim J, Lee G-B, Lee JH (2020) Human moral reasoning types in autonomous vehicle moral dilemma: a cross-cultural comparison of Korea and Canada. *Comput Hum Behav* 102:39–56. <https://doi.org/10.1016/j.chb.2019.08.010>
- Rödel C, Stadler S, Meschtscherjakov A, Tscheligi M (2014) Towards autonomous cars: the effect of autonomy levels on acceptance and user experience. In: Proceedings of the 6th international conference on automotive user interfaces and interactive vehicular applications—AutomotiveUI '14. ACM. <https://doi.org/10.1145/2667317.2667330>
- Shladover SE, Nowakowski C (2019) Regulatory challenges for road vehicle automation: lessons from the California experience. *Transp Res Part A Policy Pract* 122:125–133. <https://doi.org/10.1016/j.tra.2017.10.006>
- Sütfeld LR, Gast R, König P, Pipa G (2017) Using virtual reality to assess ethical decisions in road traffic scenarios: applicability of value-of-life-based models and influences of time pressure. *Front Behav Neurosci*. <https://doi.org/10.3389/fnbeh.2017.00122>
- Vanderelst D, Winfield A (2018) An architecture for ethical robots inspired by the simulation theory of cognition. *Cogn Syst Res* 48:56–66. <https://doi.org/10.1016/j.cogsys.2017.04.002>
- Vdovic H, Babic J, Podobnik V (2019) Automotive software in connected and autonomous electric vehicles: a review. *IEEE Access* 7:166365–166379. <https://doi.org/10.1109/access.2019.2953568>
- Zmud J, Sener IN, Wagner J (2016) Consumer acceptance and travel behavior impacts of automated vehicles. Technical report PRC 15-49 F, Texas A&M Transportation Institute. <http://tti.tamu.edu/documents/PRC-15-49-F.pdf>. Accessed 14 Mar 2020