



# Channel structure selection in a competitive supply chain under consideration of marketing effort strategy

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## Abstract

We study the optimal decisions of a supplier in terms of channel structure selection and marketing effort strategy when facing a competitor offering substitutable products. By employing game theoretic models for different retail competition scenarios, we show that equilibrium channel structures are primarily determined by the intensity of retail competition along with the marketing effort level. Channel structure selection and marketing effort strategy are interdependent and interactive. Our results show that the supplier has an incentive to make marketing effort and sell products directly to consumers in most cases. When the retail competition becomes fiercer, the supplier can benefit from selecting a distribution strategy based on customers' sensitivity to the supplier's marketing effort. In contrast, the supplier selling products through the downstream retailer will not make marketing effort under certain market conditions (e.g., low competition and high customer sensitivity to the supplier's effort performance), while the competitor adopts the direct-sales strategy. Generally, the supplier will prefer making marketing effort relative to undertaking product distribution. Finally, we also examine the strategic effects of channel structure selection and marketing effort decisions on the competitor's profit in the retail competition market.

**Keywords** Supply chain management · Channel structure selection · Marketing effort · Game theory · Strategic effect

## 1 Introduction

Internet-based commerce has created large marketing opportunities for suppliers to sell to customers directly. Some brands that were previously only available in supermarkets can be purchased online. For example, Coca-Cola and Pepsi both sell their products directly to consumers on JD.com (Wei et al. 2020). In order to further improve competitive advantages, suppliers are motivated to make more marketing efforts. The supplier can increase the sales of products by boosting brand reputations and engaging in promotion

and advertising campaigns. These activities signify the supplier's marketing effort (Ma et al. 2017; Ke and Jiang 2021) and can be seen everywhere, whether online or in department. Inman, a women's apparel brand, for example, actively and constantly attracts consumers through some new media approaches, such as public account tweets, Taobao live and microblog marketing. The sales of all Inman's physical stores reached RMB 20 million in May 2016 (CKGSB 2017). Some milk suppliers (Erie and Mengniu) offer their products to some large retailers (Walmart and Vanguard) in China, and they furnish marketing effort (manpower and material resources) to maximize their own profits (Liu et al. 2020). These efforts that occur at the sales stage eventually become the cost, which is generally borne by the supplier. Hence, the supplier should make a careful trade-off before determining the marketing effort level.

Analyzing this trade-off to address whether and when the supplier has a motivation to adopt a direct-sales or distribution channel structure is a main objective of this paper. In a competitive business environment, suppliers have several operational choices to gain advantages, including supply chain integration and product distribution channels. These

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business options are widely used and provide new opportunities for industries. In addition, suppliers have been very successful at capturing the benefits of distribution strategies by increasing their flexibility, agility and responsive speed. One successful example is Dell, which has always been known for its consistent direct-sales mode. Although this mode allows for a competitive advantage in retail pricing, it weakens communication between suppliers and consumers. In contrast, through a distribution strategy by which Dell sells her products to the downstream reseller Walmart, Dell not only improves the quality of service to customers in the sales process, but also reduces the risks of interferences by non-market factors (Morris et al. 2005). Nonetheless, the distribution channel strategy still has some downsides. For example, it can lead to high inventory or high financial risk level (Chen et al. 2020). At the same time, distribution amplifies the negative effect of double marginalization on channel performance. Therefore, suppliers should trade off between benefits and disadvantages before they choose a channel structure.

Our study is motivated by practical considerations for suppliers who have opportunity to employ marketing effort and channel structure strategies in view of the competition in a supply chain. From a sales channel perspective, if a supplier sells her products through a downstream retailer (i.e., the distribution strategy), they form a two-stage decentralized supply chain. In this case, the supplier serves as the leader of the Stackelberg game while the retailer serves as the follower. A decentralized channel structure could make supply chain decisions more complex, especially in a competitive supply chain environment. In this research, we will identify the conditions a supplier should adopt a distribution strategy in a competitive market and study how a firm's distribution strategies affect its rival's decisions and profits. Additionally, if a supplier uses a direct-sales strategy, the supply chain structure is centralized. We investigate retail competition between two partially substitutable products and the demand for each product depends on whether the marketing effort is adopted. We will explore how the supplier decides on channel structure and marketing effort and how this affects profits. To be specific, the work attempts to answer the following questions:

(i) What is the optimal channel structure for a supplier in terms of marketing effort level, competition intensity and profitability? And is there an equilibrium channel structure?

(ii) How does marketing effort level affect a supplier's channel structure strategies and profits? Whether and when does the supplier have an incentive to make marketing effort?

(iii) Considering retail competition, what are the strategic impacts of a supplier's motivations to make marketing effort and select a channel structure on a competitor's decisions and profits?

The main contribution of this paper lies in the extension of the existing studies by exploring a supplier's channel struc-

ture selection and marketing effort strategy in the context of price competition. In order to study the impact of marketing effort on the supplier's and her competitor's profits, we design two kinds of demand functions: one with marketing effort provided by the supplier and the other without marketing effort. Subsequently, we consider different channel structures for each demand context: (1) both the supplier and competitor adopt the distribution mode; (2) neither the supplier nor her competitor adopts the distribution mode; and (3) one of the two parties does not adopt the distribution mode while the other does. We derive the equilibrium solutions for all combinations of the different demand functions and channel structures and explore the relationships between channel structure and marketing effort strategies. Specifically, if the supplier chooses to make marketing effort for selling the product, the resulting larger demand will lead to an increase in profitability, yet the supplier's effort performance will damage the competitor's profitability under certain market conditions. In addition, a supplier who sells products directly to consumers is likely to benefit more from her marketing effort than a supplier who sells through a downstream retailer. Finally, we investigate how the supplier's channel structure and marketing effort strategies affect its profits and the competitor's decisions.

In the following, we review the literature to identify the research gap and to position our research.

## 1.1 Channel structure strategy

Our research is closely related to the supplier's channel structure selection. Due to fierce market competition, the distribution channel strategy design has been studied extensively. An earlier study can be found in the work of McGuire and Staelin (1983), which concludes that if two suppliers compete fiercely, operating in a decentralized pattern is the dominant strategy. Cachon and Harker (2002) consider a distribution strategy where the supplier is playing as a follower while the downstream retailer playing as a leader and find that the brutal price competition can be reduced effectively in economies of scale. Furthermore, Atkins and Liang (2010) compare both distribution mechanisms to obtain a more general explanation for why decentralization can be preferred for competitive supply chain. Zhao and Shi (2011) study the channel strategy of competitive supply chains with multiple suppliers and a single retailer. Their results show that the decentralization structure is better when competition is fierce, while the centralization structure is better when there are multiple vendors. Additionally, Siqin et al. (2022) explore the optimal channel selection and e-platform service contracting problem, considering some e-tailers may sell products through both their own direct-online sales channel and e-platforms. But they are not taking into account product competition from competitors. Our research focuses on

**Table 1** Comparison of studies

Article	Equilibrium channel structure	Marketing effort strategy	Channel competition	Strategic effect
Atkins and Liang (2010)	✓		✓	
Ke and Jiang (2021)		✓	✓	
Wang et al. (2022)	✓		✓	
Zhao and Shi (2011)	✓		✓	
Yang et al. (2019)		✓		✓
Adida and Demiguel (2011)	✓		✓	
Fang and Shou (2015)	✓		✓	
Our study	✓	✓	✓	✓

the distribution channel structure strategy to mitigate retail competitiveness when considering customer's marketing effort sensitivity level and supplier's marketing effort/service strategies.

In most operations management literature on channel structure strategy, retail competition has been widely used in the market demand model (Zhang et al. 2021; Hosseini-motlagh et al. 2019; Feng and Lu 2013). Different from their models, our demand function can be influenced by the marketing effort level. The similar assumption can be found in Ma et al. (2017), Zhu and He (2016) and Jamali and Rasti-Barzoki (2018). We also consider the supplier's motivation for adopting the marketing effort and explore how the channel structure strategy of the supplier affects the rival's decisions, profit and channel structure strategy. In addition, we provide the analytical results on how to choose the strategies of channel structure and marketing effort, whereas most of the existing literature uses a numerical simulation approach (Ghosh and Shah 2014).

## 1.2 Marketing effort

Other factors involved in the issue of channel structure selection include such as corporate social responsibility (Lee et al. 2018), contract choice game (Li et al. 2013), reverse channel choice (Wu and Zhou 2017), factor-market rivalry (Ellram et al. 2013) and strategic sourcing (Chen and Guo 2014). According to the research by Yang et al. (2019), a monopolistic seller's optimal pricing decisions can be affected by selling effort and the direct impact of selling effort is to induce more customers to purchase in the first period. But they do not take into account the competitor's selling effort strategies. Xia et al. (2019) examine service level and distribution channel decisions with competing supply chains and they focus on how service competition affects the channel structure. Actually, marketing effort strategy has been widely applied in dual-channel supply chain. For example, Dan et al. (2014) compare and analyze the optimal service levels in a single-channel supply chain and a dual-channel

supply chain, respectively. And Li and Li (2016) analyze the pricing policies of two players in a dual-channel supply chain, considering the value-added services to the product and fairness concerns of the retailer. The firm's optimal innovation effort (Li et al. 2020) and wholesale pricing strategies are investigated along with both innovation and advertising contribute to the product demand under different game structures (Song et al. 2017). However, the existing literature does not consider whether the supplier should provide the market effort. In contrast, we discuss these questions, including when does the supplier furnish the marketing effort in the competitive market and which sales channel does she provide the marketing effort to. From the perspective of the profit, we investigate the impact of channel structure decision and marketing effort level on the competitor and explore the existence of channel structure equilibrium. Table 1 contrasts this study with the extant works. It helps understand how we bridge the gaps.

To summarize, this paper contributes to the existing literature as follows. First, we extend the research of competitive supply chain issues to the discussion about motivations of the supplier's marketing effort and product distribution. Second, we focus on the effects of the supplier's motivation of effort performance and strategy of channel structure on the competitor's decisions and profit. Third, our paper contributes to the current supply chain management literature by investigating the effects of different channel structure selection of two suppliers on the retail prices and the marketing effort levels. We offer some new insight to the related literature (Jamali and Rasti-Barzoki 2018) as follows: (i) Furnishing the marketing effort sometimes decreases the profits of both suppliers, and the supplier under the decentralized structure may not provide the marketing effort if the competitor uses the direct-sales channel structure. (ii) Suppliers may benefit from the distribution channel structure that mitigates retail competitiveness, which is consistent with the results in McGuire and Staelin (1983) and Atkins and Liang (2010). However, we find some completely different results when considering the customer's marketing effort sensitivity level. (iii) Different

with Cachon and Harker (2002), we find that it is impossible that the supplier benefits from a unilateral motivation to adopt the distribution mode when the marketing effort is considered. Finally, from the perspective of equilibrium on channel structure strategies, we believe that there is always an equilibrium channel structure that neither of suppliers adopts the distribution strategy. Also, there will be another equilibrium channel structure that both suppliers choose to adopt the distribution strategy when retail competition is very intense.

The remainder of the paper is organized as follows. Section 2 gives the model description and basic assumption. Section 3 explores a competition model with one of the two suppliers providing marketing effort, while Sect. 4 considers a competition model with both suppliers providing marketing effort. Section 5 reports motivations for marketing effort and channel structure selection. Section 6 gives a numerical analysis. We summarize the results and point out directions for future research in Sect. 7.

## 2 Model description and basic assumption

### 2.1 Problem description

We assume there are two suppliers (denoted as  $S_i$ ,  $i = 1, 2$ ) competing for market demand. When faced with a competitor that provides a marketing effort, the supplier has to decide on channel structure and marketing effort strategies to guarantee the maximization of her profits. We assume that both suppliers have the same unit production cost denoted as  $c$ , and the retail price of products provided by  $S_i$  is denoted as  $p_i$ . Each supplier has two channel structure options for selling her products. When the supplier adopts a direct-sales strategy, it is considered centralized. When the supplier adopts a distribution channel strategy, it means that the supplier sells through a private retailer and charges the retailer a wholesale price per unit of the product (denoted as  $w_i$ ). According to the channel structure strategy adopted by the supplier and a competitor, we consider these four combinations of channel structures: (i) channel structure CC (neither the supplier nor the competitor adopts the distribution mode, hence both supply chains are centralized), (ii) channel structure CD or DC (only one of the suppliers or the competitors adopts the distribution mode) and (iii) channel structure DD (both the supplier and the competitor adopt the distribution mode, hence both supply chains are decentralized). CC and DD are called pure channel structures. CD and DC are called hybrid channel structures in the paper.

This work mainly focuses on the following three aspects: (i) the supplier's optimal solutions on pricing, order quantity, marketing effort level and profit for different channel structure and marketing effort strategies; (ii) the supplier's strategic motivations for marketing effort and channel struc-

ture selection; (iii) the strategic effects of the supplier's motivations on the competitor's profits. To simplify the description, hereinafter, we describe the two suppliers as "the supplier" ( $S_1$ ) and "the competitor" ( $S_2$ ). For convenience, we refer to a supplier's strategic motivation as the incentive to choose a strategy based on expected profits. Meanwhile, strategic effect refers to the competitor's response to any of the supplier's decisions. This strategic effect focuses on a dynamic change based on the interplay between two competing suppliers.

### 2.2 Basic assumptions

Before establishing the basic demand functions, some assumptions should be presented.

**Assumption 1** Price and marketing effort level are the key factors affecting the demand. The demand is a linear function of the sales price and an exponential function of the marketing effort level (Ghosh and Shah 2012).

**Assumption 2** The costs of the product consist of fixed costs and additional innovation or setup costs depending on whether the supplier makes marketing effort. The additional costs are assumed to be a quadratic function of  $\sqrt{e_i}$ . That is to say, one unit of quantity ( $\beta\sqrt{e_i}$ ) in market demand will lead to one unit of additional cost ( $e_i$ ), where parameter  $\beta$  measures the demand sensitivity to the marketing effort level and  $0 \leq \beta \leq 1$ . This is similar to the demand assumptions used in existing literature (Desiraju and Moorthy 1997; Chen and Xiao 2009).

Therefore, according to the assumptions above, the marketing effort-dependent demand function is given as follows:

$$q_i = a - p_i + \gamma p_j + \beta\sqrt{e_i}, \quad i, j = 1, 2, \text{ and } i \neq j. \quad (1)$$

As a remark, when  $\beta = 0$ , Eq. (1) can be retrogressive to the traditional Bertrand retail competition model (Atkins and Liang 2010). Parameter  $a$  represents the market potential, and  $\gamma$  ( $0 \leq \gamma \leq 1$ ) measures the degree of differentiation or the coefficient of the retail competition between two substitutable products. Parameter  $e_i$  reflects the marketing effort level of  $S_i$ . The market demand for each supplier depends on the retail prices charged for both types of products and the marketing effort made by the suppliers. More precisely, the demand function implies two key regularities based on empirical studies (Zhu and He 2016): (i) An increase in retail price of the product from  $S_1$  will lead to a decrease in demand for the product and a simultaneous increase in demand for the product from  $S_2$ ; (ii) an increase in marketing effort can lead to an increase in demand.

**Assumption 3** In order to obtain a nonnegative profit, the following conditions must be satisfied:  $a > c$  and  $c \leq w_i \leq p_i$  ( $i = 1, 2$ ).

Because of the different marketing effort strategies adopted by the two competing suppliers, comparisons under asymmetric competitions can provide us with additional insight, as follows in Sect. 3.

### 3 Model I: one of the two suppliers provides marketing effort

In this section, we consider two competitive supply chains where one supplier provides marketing effort and the other does not. According to Eq. (1), the demands from both suppliers can be written as  $q_1 = a - p_1 + \gamma p_2$  and  $q_2 = a - p_2 + \gamma p_1 + \beta\sqrt{e_2}$ , respectively. For Model I, we consider the following four channel structures depending on which distribution strategy the suppliers adopt. Obtaining these results is exceptionally tedious and adds little value. For the reader’s convenience, we place the details of the derivations in Appendix.

#### Scenario 1: Channel structure CC

For the CC structure, both suppliers sell their products directly to consumers, and we can regard both of them as adopting a direct-sales strategy. Both suppliers’ equilibrium decisions and profits can be obtained from the following:

$$\begin{cases} \max_{p_1} \Pi_{S_1}^{CC} = (p_1 - c)q_1 \\ \max_{p_2, e_2} \Pi_{S_2}^{CC} = (p_2 - c)q_2 - e_2. \end{cases} \tag{2}$$

#### Scenario 2: Channel structure CD

For channel structure CD,  $S_1$  sells directly to consumers, while  $S_2$  sells through a retailer ( $R_2$ ). Given the marketing effort from  $S_2$ , we divide the game sequence into two steps as follows:

- (i)  $S_2$  decides on a marketing effort level and sells to downstream retailer  $R_2$  at the unit wholesale price;
- (ii)  $R_2$  and  $S_1$  engage in retail competition by simultaneously and independently determining their respective retail prices.

All parties’ equilibrium decisions and profits can be obtained from the following two-level programming:

$$\begin{aligned} \text{(Level 1)} \quad & \max_{w_2, e_2} \Pi_{S_2}^{CD} = (w_2 - c)q_2 - e_2 \\ \text{(Level 2)} \quad & \begin{cases} \max_{p_2} \Pi_{R_2}^{CD} = (p_2 - w_2)q_2 \\ \max_{p_1} \Pi_{S_1}^{CD} = (p_1 - c)q_1. \end{cases} \end{aligned} \tag{3}$$

#### Scenario 3: Channel structure DC

For channel structure DC,  $S_1$  sells through a retailer ( $R_1$ ), while  $S_2$  sells directly to consumers. The game sequence is as follows.

- (i)  $S_1$  sells to her downstream retailer  $R_1$  at the unit wholesale price;
- (ii)  $R_1$  and  $S_2$  engage in retail competition by simultaneously and independently determining their respective retail prices.  $S_2$  also decides on her marketing effort level.

The equilibrium decisions and profits can be obtained from the following two-level programming:

$$\begin{aligned} \text{(Level 1)} \quad & \max_{w_1} \Pi_{S_1}^{DC} = (w_1 - c)q_1 \\ \text{(Level 2)} \quad & \begin{cases} \max_{p_1} \Pi_{R_1}^{DC} = (p_1 - w_1)q_1 \\ \max_{p_2, e_2} \Pi_{S_2}^{DC} = (p_2 - c)q_2 - e_2. \end{cases} \end{aligned} \tag{4}$$

#### Scenario 4: Channel structure DD

For channel structure DD, both suppliers employ the distribution strategy to sell their products through downstream retailers. The game sequence is divided into two steps as follows.

- (i) Both suppliers propose the unit wholesale prices to their respective retailers, and  $S_2$  needs to decide on her marketing effort level;
- (ii) Both retailers engage in retail competition by simultaneously and independently determining their respective retail prices.

Both suppliers’ optimal decisions can be obtained from the following two-level programming:

$$\begin{aligned} \text{(Level 1)} \quad & \begin{cases} \max_{w_1} \Pi_{S_1}^{DD} = (w_1 - c)q_1 \\ \max_{w_2, e_2} \Pi_{S_2}^{DD} = (w_2 - c)q_2 - e_2 \end{cases} \\ \text{(Level 2)} \quad & \begin{cases} \max_{p_1} \Pi_{R_1}^{DD} = (p_1 - w_1)q_1 \\ \max_{p_2} \Pi_{R_2}^{DD} = (p_2 - w_2)q_2. \end{cases} \end{aligned} \tag{5}$$

The optimal equilibrium decisions and profits for the above four scenarios are given in the following theorem:

**Theorem 1** *The equilibrium solutions for the four different channel structures are presented in Table 2.*

First, for each channel structure, we derive the underlying relationships between the two competing suppliers in terms of the equilibrium decisions and profits, which are presented in the following corollary:

**Corollary 1** *The equilibrium decisions and profits have the following relationships.*

- (i) *Pure channel structures:*

$$\begin{cases} p_1^{*CC} \leq p_2^{*CC}, q_1^{*CC} \leq q_2^{*CC} \\ \Pi_{S_1}^{*CC} \leq \Pi_{S_2}^{*CC} \end{cases} \text{ and}$$

**Table 2** Equilibrium solutions for the channel structures

	CC		CD		DC		DD	
	Chain 1	Chain 2	Chain 1	Chain 2	Chain 1	Chain 2	Chain 1	Chain 2
$e_i^{*X}$	NA	$\frac{A^2\beta^2}{4(4-\gamma^2-\beta^2)^2}$	NA	$\frac{A^2\beta^2}{4[2(2-\gamma^2)-\beta^2]^2}$	NA	$\frac{(4-2\gamma^2+\gamma)^2 A^2\beta^2}{M^2}$	NA	$\frac{T^2 A^2\beta^2}{[2ST-(8-3\gamma^2)\beta^2]^2}$
$w_i^{*X}$	NA	NA	NA	$\frac{B+\gamma c+2\beta\sqrt{e_2^{CD}}}{4-2\gamma^2}$	NA	NA	NA	$\frac{(8-3\gamma^2)\beta\sqrt{e_2^{DD}}-BT}{ST}$
$P_i^{*X}$	$\frac{(\beta^2-4-2\gamma)(a+c)+\gamma\beta^2 c}{2(\gamma^2+\beta^2-4)}$	$\frac{(2+\gamma)(a+c)-\beta^2 c}{4-\gamma^2-\beta^2}$	NA	$\frac{\tau(e_2^{CD},0)+\gamma c+2w_2^{CD}}{4-\gamma^2}$	NA	$\frac{\tau(e_2^{DC},0)+2c+\gamma w_1^{DC}}{4-\gamma^2}$	NA	$\frac{\tau(e_2^{DD},0)+\gamma w_1^{DD}+2w_2^{DD}}{4-\gamma^2}$
$q_i^{*X}$	$\frac{A(\beta^2-4-2\gamma)}{2(2+\gamma)(\gamma^2+\beta^2-4)}$	$\frac{A}{4-\gamma^2-\beta^2}$	$\frac{2\gamma(3-\gamma^2)\beta\sqrt{e_2^{CD}}-AT}{4(4-\gamma^2)(2-\gamma^2)}$	$\frac{2\beta\sqrt{e_2^{CD}}+A}{2(4-\gamma^2)}$	NA	$\frac{A+\beta\gamma\sqrt{e_2^{DC}}}{2(4-\gamma^2)}$	NA	$\frac{(2-\gamma^2)[2(3-\gamma^2)\gamma\beta\sqrt{e_2^{DD}}-AT]}{(4-\gamma^2)ST}$
$\Pi_{S1}^{*X}$	$(q_1^{*X})^2$	$\frac{(4-\beta^2)(q_2^{*X})^2}{4}$	$(q_1^{*X})^2$	$\frac{(4-\gamma^2)(q_2^{*X})^2}{2-\gamma^2}-e_2^{CD}$	NA	$(q_2^{*X})^2-e_2^{DC}$	NA	$\frac{4(2-\gamma^2)}{(4-\gamma^2)\beta^2}-1]e_2^{DD}$

Note: All simplified symbols and functions are presented in Appendix A, and the proofs of the theorems, propositions and corollaries are shown in Appendix B

$$\begin{cases} p_1^{*DD} \leq p_2^{*DD}, q_1^{*DD} \leq q_2^{*DD}, w_1^{*DD} \leq w_2^{*DD} \\ \Pi_{S1}^{*DD} \leq \Pi_{S2}^{*DD} \end{cases},$$

where the equalities hold if and only if  $\beta = \gamma = 0$ ;

(ii) Hybrid channel structures:

$$\begin{cases} p_1^{*CD} < p_2^{*CD}, q_1^{*CD} > q_2^{*CD} \\ \Pi_{S1}^{*CD} \geq \Pi_{S2}^{*CD} \end{cases} \text{ and}$$

$$\begin{cases} p_1^{*DC} > p_2^{*DC}, q_1^{*DC} < q_2^{*DC} \\ \Pi_{S1}^{*DC} \leq \Pi_{S2}^{*DC} \end{cases}.$$

From part (i) of Corollary 1, we find that under the pure channel structures when both suppliers employ the same channel structure option, both retail price and sales quantity for  $S_2$  are higher than those from  $S_1$ . On the one hand, compared with the product from  $S_1$ , the total costs of the product from  $S_2$  are higher due to the investment in marketing effort. The markup will inevitably lead to an increase in retail price or unit wholesale price. On the other hand, the marketing effort made by  $S_2$  increases the demand for the product from  $S_2$ , even at a higher retail price. Therefore, we believe that when both suppliers employ the same channel structure, the supplier who makes marketing effort gains more profits than those without making marketing effort.

Second, under the hybrid channel structures when both suppliers employ different channel structure options, part (ii) offers different insight. Both suppliers' decisions and their profits depend on the channel structures. Specifically, the direct-sales supplier has a lower retail price and a higher order quantity relative to the distribution channel supplier. Meanwhile, under the hybrid channel structures, the direct-sales supplier always benefits more than the distribution channel supplier regardless of whether the marketing effort is made. Thus, at this point the impact of channel structure decisions on suppliers' profitability prevails over that of marketing effort strategies.

The following proposition provides comparisons of profits under different equilibrium channel structures and reveals insight into strategies for selecting a channel structure.

**Proposition 1** From the perspective of channel structure strategy, we have

- (i)  $\forall \gamma, \beta, \begin{cases} \Pi_{S1}^{*CC} > \Pi_{S1}^{*DC} \\ \Pi_{S2}^{*CC} > \Pi_{S2}^{*CD} \end{cases}$ ;
- (ii) If  $(\gamma, \beta) \in \{\gamma_1 \leq \gamma \leq \gamma_2, \beta_1 < \beta \leq 1\} \cup \{\gamma_2 \leq \gamma \leq 1, 0 \leq \beta \leq 1\}$ ,  $\Pi_{S1}^{*DD} > \Pi_{S1}^{*CD}$ ; otherwise,  $\Pi_{S1}^{*DD} \leq \Pi_{S1}^{*CD}$ ;
- (iii) If  $(\gamma, \beta) \in \{\gamma_3 \leq \gamma \leq \gamma_4, \beta_2 < \beta \leq 1\} \cup \{\gamma_4 < \gamma \leq 1, 0 \leq \beta \leq 1\}$ ,  $\Pi_{S2}^{*DD} > \Pi_{S2}^{*DC}$ ; otherwise,  $\Pi_{S2}^{*DD} \leq \Pi_{S2}^{*DC}$ , where the thresholds  $\gamma_1, \gamma_2, \beta_1, \gamma_3, \gamma_4$  and  $\beta_2$  are uniquely determined by the equations as  $Z_1(0 | \gamma_1) = 0, Z_1(1 | \gamma_2) = 0, Z_1(\beta_1 | \gamma \in [\gamma_1, \gamma_2]) = 0, Z_2(1 | \gamma_3) = 0, Z_2(0 | \gamma_4) = 0$  and  $Z_2(\beta_2 | \gamma \in [\gamma_3, \gamma_4]) = 0$ , respectively.

Proposition 1 shows how  $S_1$ 's channel structure strategy affects equilibrium profits and suggests the following insight: (i) When one of the two suppliers (regardless of whether she makes marketing effort) sells directly to consumers, the other will adopt the direct-sales strategy as well. Moreover, when both suppliers take the same channel strategy,  $S_2$  who makes marketing effort always gains more profits than  $S_1$  (i.e.,  $\Pi_{S_2}^{*CC} \geq \Pi_{S_1}^{*CC}$  and  $\Pi_{S_2}^{*DD} \geq \Pi_{S_1}^{*DD}$ ). (ii) If one of the suppliers sells through a retailer, the other will prefer to choose a direct-sales strategy when the demand sensitivity to marketing effort is sufficiently low and the market is not intense, i.e.,  $\Pi_{S_1}^{*DD} \leq \Pi_{S_1}^{*CD}$  for  $\beta < \beta_1$  and  $\gamma < \gamma_1$  ( $\Pi_{S_2}^{*DD} \leq \Pi_{S_2}^{*DC}$  for  $\beta < \beta_2$  and  $\gamma < \gamma_3$ ). Otherwise, the supplier benefits more from the distribution channel option.

According to Proposition 1, there are two equilibria on the channel structure decisions. First, channel structure CC is an equilibrium structure over a defined area. That is, the supplier's profit under a direct-sales strategy is always more than the profit that each supplier could realize by exercising the outside option. Second, we find that when retail competition is very intense and the demand sensitivity to marketing effort is relatively high (i.e.,  $\gamma \in [\gamma_3, \gamma_4]$  for  $\forall \beta \in (\beta_2, 1]$  and  $\gamma \in (\gamma_4, 1]$  for  $\forall \beta \in [0, 1]$ ), channel structure DD becomes an equilibrium structure under these conditions:  $\Pi_{S_1}^{*DD} > \Pi_{S_1}^{*CD}$  and  $\Pi_{S_2}^{*DD} > \Pi_{S_2}^{*DC}$ . Note that if  $\gamma > \gamma_4$ , the conditions  $\gamma_2 < \gamma_4$  and  $\gamma > \gamma_2$  can always be satisfied. Finally, we find that neither channel structure CD nor channel structure DC is an equilibrium structure based on the similar game approach. It means that no player can "do it alone" (unilaterally change the channel structure decision) to increase profits.

Figure 1 shows the regions for both suppliers' equilibrium channel structure strategies. In the left area of the curve  $\Pi_{S_2}^{*DD} = \Pi_{S_2}^{*DC}$ , channel structure CC is the only equilibrium channel structure (ECS). In the right area of the curve, channel structures CC and DD are both equilibrium channel structures (ECS).

Interestingly, from the perspective of equilibrium, retail competition reveals itself in the pure channel structure, i.e., the direct competition between two suppliers or between downstream retailers is very common in reality, but there is no direct competition in any hybrid channel structures (i.e., no competition between one supplier and the other supplier's downstream retailer). It implies that for the supplier, competing with a player at the same level is a wise strategy in terms of its own interest. In contrast to (Atkins and Liang 2010), our study reveals the equilibrium condition of DD channel structure with considering the competitor's marketing effort strategy. Specifically, when the market competition is very intense, the supplier may benefit more from both adopting the distribution channel structure strategy.

In the following, we will focus on the effects of the marketing effort sensitivity coefficient ( $\beta$ ) on equilibrium profits

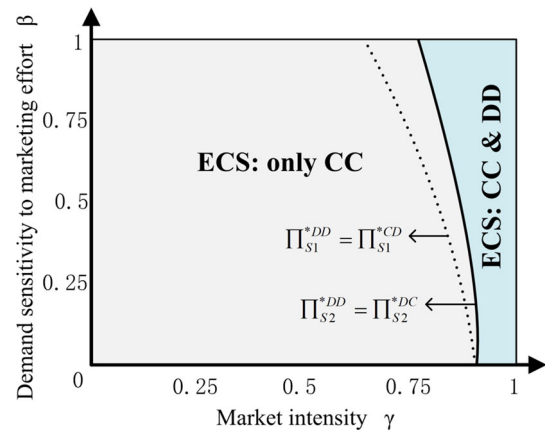


Fig. 1 Equilibrium channel structure in Model I

under channel structures CC and DD. Our findings are presented as follows:

**Corollary 2** *The relationships between the  $S_i$ 's profit and the customer's sensitivity to marketing effort are as follows, where  $i = 1, 2$ .*

- (i) For the CC structure,  $\partial \Pi_{S_i}^{*CC} / \partial \beta \geq 0, \forall \gamma, \beta$ ;
- (ii) For the DD structure,  $S_1$ 's profit satisfies  $\partial \Pi_{S_1}^{*DD} / \partial \beta \geq 0, \forall \gamma, \beta$ ; and  $S_2$ 's profit satisfies  $\begin{cases} \partial \Pi_{S_2}^{*DD} / \partial \beta \leq 0 & (\gamma, \beta) \in \{0 \leq \gamma \leq \gamma_5, \beta_3 < \beta \leq 1\} \\ \partial \Pi_{S_2}^{*DD} / \partial \beta \geq 0 & \text{otherwise} \end{cases}$ , where the thresholds  $\gamma_5$  and  $\beta_3$  are uniquely determined by the equations as  $Z_3(1 | \gamma_5) = 0$  and  $Z_3(\beta_3 | \gamma) = 0$ , respectively.

For the equilibrium channel structure CC, an increase in the marketing effort sensitivity coefficient results in increases in both suppliers' profits. On the one hand, as the market becomes more sensitive to marketing effort provided by  $S_2$ , the demand from  $S_2$  will increase, which will naturally lead to an increase in  $S_2$ 's profit. On the other hand,  $S_1$  will also benefit from the increased demand from  $S_2$ . Table 1 shows that with the increase in the marketing effort sensitivity coefficient, the product demand from  $S_1$  also increases. For the equilibrium channel structure DD, an increase in the sensitivity coefficient improves  $S_1$ 's profits but does not always improve  $S_2$ 's profit. For example, from part (ii) of Corollary 2, we find that when the sensitivity coefficient is sufficiently high and the market intensity ( $\gamma$ ) is sufficiently low,  $S_2$ 's profit will decrease with the marketing effort sensitivity coefficient. The reason behind this is that the relatively high marketing effort sensitivity directly leads to more market demand from  $S_2$ . However, under a more moderate market,  $S_2$  chooses to sell through a retailer.  $S_2$  loses the opportunity to properly price her product. Ultimately, an increase in the sensitivity coefficient will result in a decrease in  $S_2$ 's profit.

**Table 3** Equilibrium solutions for the different channel structures, where  $i = 1, 2$

	CC Chain i	CD(DC) Chain 1(2)	Chain 2(1)	DD Chain i
$\tilde{e}_i^{*X}$	$\frac{(a-c+\gamma c)^2 \beta^2}{(4-\beta^2-2\gamma)^2}$	$\left[\frac{A\phi\beta}{2M-\phi\beta^2}\right]^2$	$\left[\frac{AN\beta}{2M-\phi\beta^2}\right]^2$	$\left[\frac{\beta A}{2S+(\gamma+2)\beta^2}\right]^2$
$\tilde{w}_i^{*X}$	NA	NA	$\frac{(2-\gamma^2+\gamma)c+\tau(\tilde{e}_2^{CD}, \tilde{e}_1^{CD})}{4-2\gamma^2}$	$\frac{T\varphi+(2\gamma^3-6\gamma+3\gamma^2-8)\beta\sqrt{\tilde{e}_i^{DD}}}{\gamma^2-4(\gamma^2-2)^2}$
$\tilde{p}_i^{*X}$	$\frac{2a+2c-\beta^2c}{4-\beta^2-2\gamma}$	$\frac{2c+\tau(\tilde{e}_1^{CD}, \tilde{e}_2^{CD})+\gamma\tilde{w}_2^{CD}}{4-\gamma^2}$	$\frac{\gamma c+\tau(\tilde{e}_2^{CD}, \tilde{e}_1^{CD})+2\tilde{w}_2^{CD}}{4-\gamma^2}$	$\frac{a+\beta\sqrt{\tilde{e}_i^{DD}+\tilde{w}_i^{DD}}}{2-\gamma}$
$\tilde{q}_i^{*X}$	$\frac{2(a-c+\gamma c)}{4-\beta^2-2\gamma}$	$\frac{2\sqrt{\tilde{e}_1^{CD}}}{\beta}$	$\frac{(\gamma^2+\gamma-2)c+\tau(\tilde{e}_2^{CD}, \tilde{e}_1^{CD})}{2(4-\gamma^2)}$	$\frac{a+\beta\sqrt{\tilde{e}_i^{DD}+(\gamma-1)\tilde{w}_i^{DD}}}{2-\gamma}$
$\tilde{\Pi}_{Si}^{*X}$	$\frac{(4-\beta^2)\tilde{e}_i^{CC}}{\beta^2}$	$\frac{(4-\beta^2)\tilde{e}_i^{CD}}{\beta^2}$	$\left[\frac{4(2-\gamma^2)}{(4-\gamma^2)\beta^2} - 1\right]\tilde{e}_2^{CD}$	$\left[\frac{4(2-\gamma^2)}{(4-\gamma^2)\beta^2} - 1\right]\tilde{e}_i^{DD}$

By contrast, if the sensitivity coefficient is sufficiently low or the market intensity is sufficiently high,  $S_2$ 's profits will increase with an increase in the marketing effort sensitivity coefficient. Therefore, under a non-intense market, it is injudicious for a supplier with a distribution channel strategy to blindly increase her investment on marketing effort.

### 4 Model II: both of suppliers provide marketing effort

In this section, we consider two competitive supply chains where both suppliers provide the marketing effort for product sales. The market demand for  $S_i$  is  $\tilde{q}_i = a - \tilde{p}_i + \gamma \tilde{p}_j + \beta \sqrt{\tilde{e}_i}$ , ( $i, j = 1, 2$  and  $i \neq j$ ). Due to the symmetry of the two channels, the following three scenarios should be studied.

#### Scenario 1: Channel structure CC

Under channel structure CC, both suppliers sell their products directly to consumers. The equilibrium decisions and profits can be obtained from the following Nash game between two suppliers.

$$\begin{cases} \max_{\tilde{p}_1, \tilde{e}_1} \tilde{\Pi}_{S1}^{CC} = (\tilde{p}_1 - c)\tilde{q}_1 - \tilde{e}_1 \\ \max_{\tilde{p}_2, \tilde{e}_2} \tilde{\Pi}_{S2}^{CC} = (\tilde{p}_2 - c)\tilde{q}_2 - \tilde{e}_2. \end{cases} \quad (6)$$

#### Scenario 2: Channel structure CD or DC

Under channel structure CD,  $S_1$  sells directly to consumers, and  $S_2$  sells through a downstream retailer. Similar to Model I, equilibrium decisions and profits can be obtained by solving the following two-level programming:

$$\begin{aligned} \text{(Level 1)} \quad & \max_{\tilde{w}_2, \tilde{e}_2} \tilde{\Pi}_{S2}^{CD}(\tilde{w}_2, \tilde{e}_2) = (\tilde{w}_2 - c)\tilde{q}_2 - \tilde{e}_2 \\ \text{(Level 2)} \quad & \begin{cases} \max_{\tilde{p}_2} \tilde{\Pi}_{R2}^{CD} = (\tilde{p}_2 - \tilde{w}_2)\tilde{q}_2 \\ \max_{\tilde{p}_1} \tilde{\Pi}_{S1}^{CD} = (\tilde{p}_1 - c)\tilde{q}_1 - \tilde{e}_1. \end{cases} \end{aligned} \quad (7)$$

Due to this symmetry, the equilibrium decisions for the DC structure can be obtained similarly.

#### Scenario 3: Channel structure DD

Under channel structure DD, both suppliers adopt the distribution strategy. Similar to Model I, equilibrium decisions and profits can be obtained by solving the following two-level programming.

$$\begin{aligned} \text{(Level 1)} \quad & \max_{\tilde{w}_i, \tilde{e}_i} \tilde{\Pi}_{Si}^{DD} = (\tilde{w}_i - c)\tilde{q}_i - \tilde{e}_i, \quad i = 1, 2 \\ \text{(Level 2)} \quad & \begin{cases} \max_{\tilde{p}_1} \tilde{\Pi}_{R1}^{DD} = (\tilde{p}_1 - \tilde{w}_1)\tilde{q}_1 \\ \max_{\tilde{p}_2} \tilde{\Pi}_{R2}^{DD} = (\tilde{p}_2 - \tilde{w}_2)\tilde{q}_2. \end{cases} \end{aligned} \quad (8)$$

All equilibrium decisions for the four channel structures are summarized in the following theorem:

**Theorem 2** *The equilibrium solutions for the four channel structures are presented in Table 3.*

According to Theorem 2, we first compare the equilibrium decisions and profits between two competing suppliers for each channel structure. Obviously, due to symmetry, for each pure channel structures (CC or DD), the corresponding decisions and profits of  $S_i$  equal those of  $S_j$ , e.g.,  $\tilde{p}_1^{*CC} = \tilde{p}_2^{*CC}$ ,  $\tilde{p}_1^{*DD} = \tilde{p}_2^{*DD}$ ,  $\tilde{\Pi}_{S1}^{*CC} = \tilde{\Pi}_{S2}^{*CC}$  and  $\tilde{\Pi}_{S1}^{*DD} = \tilde{\Pi}_{S2}^{*DD}$ . For the hybrid CD or DC structure, we have the following results:

**Corollary 3** *Comparing CD and DC, we have*

$$\begin{cases} \tilde{e}_1^{*CD} \geq \tilde{e}_2^{*CD}, \tilde{p}_1^{*CD} < \tilde{p}_2^{*CD}, \tilde{q}_1^{*CD} \geq \tilde{q}_2^{*CD} \quad \text{and} \\ \tilde{\Pi}_{S1}^{*CD} > \tilde{\Pi}_{S2}^{*CD} \\ \tilde{e}_1^{*DC} \leq \tilde{e}_2^{*DC}, \tilde{p}_1^{*DC} > \tilde{p}_2^{*DC}, \tilde{q}_1^{*DC} \leq \tilde{q}_2^{*DC} \\ \tilde{\Pi}_{S1}^{*DC} < \tilde{\Pi}_{S2}^{*DC} \end{cases} .$$

From Corollary 3, we find that in the CD structure, a supplier who sells directly to consumers provides a higher level of marketing effort, a lower retail price and a higher order quantity than the supplier who sells through a retailer. A supplier who uses a direct-sales strategy benefits from her marketing effort more effectively than a supplier who uses a distribution channel strategy. It avoids the weakening of the marketing effort-dependent advantage by the middleman. In



addition, the products sold with a direct-sales strategy will gain more market shares and profits than those sold with a distribution strategy due to the preferential retail price. Noticeably, a pull inventory configuration from the direct-sales decision (centralized supply chain structure) generally outperforms a push configuration from the distribution decision (decentralized supply chain structure).

It is well known that channel conflict exists between the distribution channel (i.e., traditional brick and mortar stores) and the direct-sales channel (i.e., online stores) because the marketing effort is provided in both channels. The discussion above shows that the supplier can benefit more from adopting a direct-sales strategy. To avoid the channel conflict, Xiao et al. (2014) design a dual-channel strategy and make a careful trade-off between product variety and customization and their research cites Nike as a successful example. One of the advantages of distribution channel strategy, however, is that the downstream retailer has the opportunity to invest in store assistance efforts to reduce product returns (Xia et al. 2016). In this case, the supplier who sells through a retailer may be more profitable than those who sell directly to consumers.

Next, we explore the impacts of the channel structure strategy on the supplier’s profit by comparing the profits of a supplier and her competitor with different channel structure options. The following proposition gives the results from the profit comparison under the different channel structures.

**Proposition 2** *When both suppliers make marketing effort, we have*

$$(i) \forall \gamma, \beta, \begin{cases} \tilde{\pi}_{S_1}^{*CC} > \tilde{\pi}_{S_1}^{*DC} \\ \tilde{\pi}_{S_2}^{*CC} \geq \tilde{\pi}_{S_2}^{*CD} \end{cases};$$

(ii) *If  $(\gamma, \beta) \in \{\gamma_6 < \gamma \leq \gamma_7, \beta_4 < \beta \leq 1\} \cup \{\gamma_7 < \gamma < \gamma_8, 0 \leq \beta \leq 1\} \cup \{\gamma_8 < \gamma < 1, 0 \leq \beta \leq \beta_5\}$ ,  $\begin{cases} \tilde{\pi}_{S_1}^{*DD} \geq \tilde{\pi}_{S_1}^{*CD} \\ \tilde{\pi}_{S_2}^{*DD} \geq \tilde{\pi}_{S_2}^{*DC} \end{cases}$ , where the thresholds  $\gamma_6, \gamma_8, \gamma_7, \beta_4$  and  $\beta_5$  are uniquely determined by  $Z_{4,5}(1 | \gamma_6, \gamma_8) = 0$ ,  $Z_{4,5}(0 | \gamma_7) = 0$ ,  $Z_{4,5}(\beta_4 | \gamma \in [\gamma_6, \gamma_7]) = 0$  and  $Z_{4,5}(\beta_5 | \gamma \in [\gamma_8, 1]) = 0$ , respectively.*

Proposition 2 implies  $S_1$ ’s optimal channel structure strategy. Specifically, according to part (i), when the competitor ( $S_2$ ) sells directly to consumers,  $S_1$  will obtain more profits from the direct-sales option (centralized decision) than from the distribution option (decentralized decision). In other words, if the competitor ( $S_2$ ) sells directly to consumers, it is optimal for  $S_1$  to follow suit. Obviously, channel structure CC is an equilibrium channel structure (ECS) for both suppliers. From part (ii), provided that some conditions are satisfied, i.e., the market intensity is relatively high and the customer’s sensitivity to the supplier’s effort performance is relatively low, we believe that DD structure is also an equilibrium channel structure. When the competitor ( $S_2$ ) distributes products,

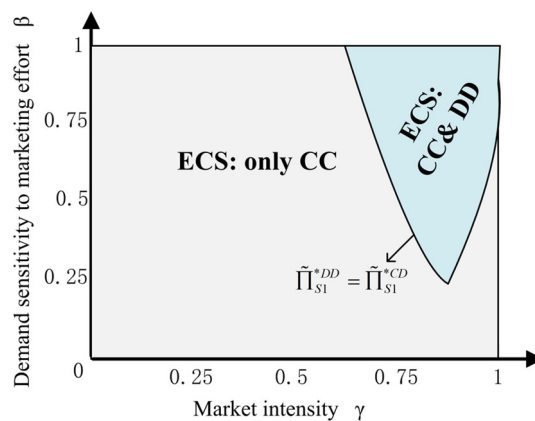


Fig. 2 Equilibrium channel structure in Model II

$S_1$  obtains higher profits from the decentralized decision than the centralized decision. Therefore, there are two equilibrium channel structures (ECS): the CC and DD channel structures. Figure 2 illustrates the equilibrium in Model II.

From Fig. 2, we can directly infer that when both suppliers make marketing effort, there are two equilibrium channel structure CC and DD under the fierce market condition. The reason behind this is that playing pure strategies, suppliers are always symmetric in equilibrium either both directly selling or both distributing products. An equilibrium where one player plays C and the other player plays D does not exist. The conclusion above is consistent with Löffler (2012).

For the above two equilibrium structures CC and DD, the following corollary studies the effects of the marketing effort sensitivity level ( $\beta$ ) on both suppliers’ equilibrium profits.

**Corollary 4** *The relationships between  $S_i$ ’s profit and the marketing effort sensitivity level are as follows, where  $i=1, 2$ .*

- (i) *Under channel structure CC,  $\forall \gamma, \beta, \partial \tilde{\pi}_{S_i}^{*CC} / \partial \beta \geq 0$ ;*
- (ii) *Under channel structure DD, if  $(\gamma, \beta) \in \{0 \leq \gamma \leq \gamma_9, \beta_6 < \beta \leq 1\} \cup \{\gamma_{10} \leq \gamma \leq 1, \beta_6 < \beta \leq 1\}$ ,  $\partial \tilde{\pi}_{S_i}^{*DD} / \partial \beta \leq 0$ ; otherwise,  $\partial \tilde{\pi}_{S_i}^{*DD} / \partial \beta \geq 0$ , where the thresholds  $\gamma_9, \gamma_{10}$  and  $\beta_6$  are uniquely determined by  $Z_6(1 | \gamma_9, \gamma_{10}) = 0$  and  $Z_6(\beta_6 | \gamma) = 0$ , respectively.*

From Corollary 4, we find that in the CC structure, an increase in marketing effort sensitivity level leads to an increase in profits for both suppliers. In other words, the marketing effort sensitivity level of the supplier who sells directly to consumers enhances her profitability. However, in the DD structure, the profits of both suppliers decrease with the marketing effort sensitivity level, when the marketing effort sensitivity level is sufficiently high (i.e.,  $\beta_6 < \beta \leq 1$ ) and the retail competition is either very low or very intense (i.e.,  $0 \leq \gamma \leq \gamma_9$  or  $\gamma_{10} \leq \gamma \leq 1$ ). On the one hand, a very low competition weakens the advantage of the suppli-

ers' distribution strategy. The double marginalization effect may result in a decline in profits for both suppliers. At this point, the raised retail price resulting from the indirect-sales strategy will in turn lead to a decrease in order quantity. Thus, as the sensitivity increases, the profitability of supplier decreases. On the other hand, a very intense market implies a surge in demand, because of the relatively high marketing effort sensitivity. Simultaneously, the very intense competition between both retailers likely results in a substantial decline in prices. As a result, the suppliers will have a decrease in profit with the marketing effort sensitivity level. Moreover, from a perspective of the DD channel structure, when the marketing effort sensitivity of consumers is relatively low (i.e.,  $\beta < \beta_6$ ), the impact of the retail price on profits tends to be greater than that of marketing effort.

## 5 Motivations for marketing effort and channel structure selection

In this section, we investigate the motivations for adopting the aforementioned strategies regarding marketing effort and/or channel structure strategies when faced with a competitor that offers a substitutable product. Meanwhile, we explore the strategic effects of these motivations toward the competitor's profitability.

### 5.1 Motivations for marketing effort

We first investigate  $S_1$ 's marketing effort motivations by comparing her profits with and without an effort performance plan under consideration of market competition. The main results are as follows:

**Proposition 3** *From the perspective of  $S_1$ , we have*

$$(i) \begin{cases} \tilde{p}_1^{*X} \geq p_1^{*X}, \tilde{w}_1^{*DD} \geq w_1^{*DD} & \text{and } \tilde{\Pi}_{S_1}^{*X} \geq \Pi_{S_1}^{*X}, \text{ where} \\ \tilde{q}_1^{*X} \geq q_1^{*X}, & \\ X \in \Omega \setminus \{DC\}; & \end{cases}$$

$$(ii) \begin{cases} \tilde{p}_1^{*DC} \geq p_1^{*DC}, \tilde{w}_1^{*DC} \geq w_1^{*DC} & \text{and} \\ \tilde{q}_1^{*DC} \geq q_1^{*DC} & \\ \left\{ \begin{array}{l} \tilde{\Pi}_{S_1}^{*DC} < \Pi_{S_1}^{*DC} \ (\gamma, \beta) \in \{0 \leq \gamma \leq \gamma_{11}, \beta_7 < \beta \leq 1\} \\ \tilde{\Pi}_{S_1}^{*DC} \geq \Pi_{S_1}^{*DC} \ \text{otherwise} \end{array} \right\}, & \\ \text{where the thresholds } \gamma_{11} \text{ and } \beta_7 \text{ are uniquely determined} & \\ \text{by } Z_7(1 | \gamma_{11}) = 0 \text{ and } Z_7(\beta_7 | \gamma) = 0, \text{ respectively.} & \\ \text{Specifically, the above equalities are satisfied if and only} & \\ \text{if } \beta = 0. & \end{cases}$$

Part (i) indicates that  $S_1$  selling directly to consumers is motivated to provide marketing effort, since the competitor ( $S_2$  or  $R_2$ ) sells with a marketing effort (i.e.,  $\tilde{\Pi}_{S_1}^{*CD} \geq \Pi_{S_1}^{*CD}$  and  $\tilde{\Pi}_{S_1}^{*CC} \geq \Pi_{S_1}^{*CC}$ ). Actually,  $S_1$ 's effort performance plan will lead to a higher unit sale price (i.e., a higher unit retail

price under decentralized supply chain structure or a higher unit wholesale price under centralized supply chain structure) and a higher order quantity. Under these channel structures  $X \in \Omega \setminus \{DC\}$ ,  $S_1$  will gain more profits from making marketing effort, even when taking marketing effort costs into account. On the one hand, when both suppliers take the same channel structure option, such as CC or DD structures,  $S_1$  increases her profits due to marketing effort stimulating the demand. On the other hand, in the CD channel structure,  $S_1$  benefits from marketing effort as well because the competitor's distribution plan will weaken the competitiveness of the competitor due to the double marginalization.

Interestingly, when  $S_1$  sells through a retailer, her profits may decrease under certain conditions (i.e.,  $0 \leq \gamma \leq \gamma_{11}$  and  $\beta_7 < \beta \leq 1$ ) provided  $S_2$  adopts a direct-sales strategy. Obviously, when the products competition becomes less intense than the competition coefficient  $\gamma_{11}$ , the negative effect of double marginalization outweighs the positive effect of the marketing effort on  $S_1$ 's profit. Therefore, we draw the conclusion that when the competitor makes marketing effort,  $S_1$ 's decision on marketing effort level depends on the channel structure strategies of both sides as well as the competition intensity. Specifically, we give some insight as follows:

(i)  $S_1$  is always motivated to provide the marketing effort with the direct-sales strategy, regardless of the competitor's channel structure strategy.

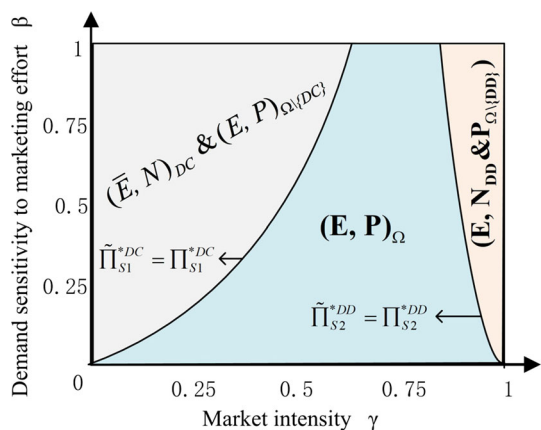
(ii) In spite of  $S_1$  selling through a retailer, when the competitor adopts the distribution strategy, she intends to make marketing effort.

(iii) If the competitor uses the direct-sales strategy, we find that the distribution supplier will not provide marketing effort under the condition  $(\gamma, \beta) \in \{0 \leq \gamma \leq \gamma_{11}, \beta_7 < \beta \leq 1\}$ . It implies that the effect of retail competition is more significant than that of marketing effort on  $S_1$ 's profit. In fact, when the consumers' sensitivity to marketing effort is greater than  $\beta_7$ ,  $S_1$  will be more motivated to make marketing effort. However, the distribution supplier has to refuse to provide marketing effort in order to maximize her profits ( $\tilde{\Pi}_{S_1}^{*DC} < \Pi_{S_1}^{*DC}$ ) when the market intensity is less than  $\gamma_{11}$ . This irregular operation is mainly caused by retail competition.

Now, the strategic effects of  $S_1$ 's marketing effort on the competitor ( $S_2$ ) are considered as follows. When  $S_1$  makes the transition from not making marketing effort to making marketing effort, it implies that the competitor will increase her marketing effort costs.

**Proposition 4** *The strategic effects of  $S_1$ 's motivation for marketing effort are given as follows.*

$$(i) \text{ The optimal decisions satisfy } \begin{cases} \tilde{p}_2^{*X} \geq p_2^{*X}, \tilde{q}_2^{*X} \geq q_2^{*X}, \tilde{e}_2^{*X} \geq e_2^{*X} \\ \tilde{w}_2^{*CD} \geq w_2^{*CD}, \tilde{w}_2^{*DD} \geq w_2^{*DD} \end{cases}, \text{ where } X \in \Omega;$$



**Fig. 3** Marketing effort strategy and the strategic effects.  $(\bar{E}, N)_{DC}$ : Given channel structure DC,  $S_1$  does not make marketing effort, which has a negative effect on the competitor’s profit;  $(E, P)_{\Omega \setminus \{DC\}}$ : Given channel structure CC, CD or DD,  $S_1$  makes marketing effort, which has a positive effect on the competitor’s profit;  $(E, N_{DD} \& P_{\Omega \setminus \{DD\}})$ :  $S_1$  makes marketing effort, which has a negative effect on the competitor under channel structure DD, and a positive effect on the competitor’s profit under the other channel structures

(ii) The expected profits satisfy

- (a)  $\tilde{\Pi}_{S2}^{*X} \geq \Pi_{S2}^{*X}$ , where  $X \in \Omega \setminus \{DD\}$ ;
- (b) If  $(\gamma, \beta) \in \{\gamma_{12} < \gamma \leq 1, \beta_8 < \beta \leq 1\}$ ,  $\tilde{\Pi}_{S2}^{*DD} < \Pi_{S2}^{*DD}$ ; otherwise,  $\tilde{\Pi}_{S2}^{*DD} \geq \Pi_{S2}^{*DD}$ , where  $\gamma_{12}$  and  $\beta_8$  are uniquely determined by  $Z_8(1 | \gamma_{12}) = 0$  and  $Z_8(\beta_8 | \gamma \in (\gamma_{12}, 1]) = 0$ , respectively. Specifically,  $\beta = 0$  results in  $\tilde{e}_2^{*X} = e_2^{*X}$  and the other equalities are satisfied if and only if either  $\beta = 0$  or  $\gamma = 0$ .

From Proposition 4, when  $S_1$  switches from not making marketing effort to making them, we find that it can stimulate the competitor’s ( $S_2$ ’s) marketing effort.  $S_2$ ’s marketing effort, order quantity, retail price or wholesale price will increase. As a matter of fact, in order to maximize profitability, both suppliers must make appropriate marketing effort, and the results reflect increases in order quantity and price. We believe that  $S_1$ ’s switch will have a positive effect on  $S_2$ ’s profits under channel structures CC, CD and DC. However, if both suppliers sell through retailers (i.e., channel structure DD),  $S_1$ ’s marketing effort motivation can hurt  $S_2$ ’s profitability when competition intensity and the sensitivity level for marketing effort are sufficiently high (i.e.,  $\gamma_{12} < \gamma \leq 1, \beta_8 < \beta \leq 1$ ). The reason may be that an increase in consumers’ sensitivity to suppliers’ marketing effort makes the supplier who makes marketing effort occupy a higher market share than the supplier without investments in marketing effort. In order to illustrate this intuitive conclusion, Fig. 3 shows  $S_1$ ’s marketing effort strategies and their effects on the competitor’s profit.

As Fig. 3 shows,  $S_1$  has the motivation to make marketing effort determined by  $\tilde{\Pi}_{S1}^{*DC} = \Pi_{S1}^{*DC}$  in the area below the curve. By contrast, above the curve,  $S_1$  who sells through a retailer is not motivated to make marketing effort, if her competitor sells directly to consumers. Intuitively, both suppliers should be better off by providing the marketing effort, since it could stimulate the market demand of product. However, when the market intensity is less than  $\gamma_{11}$ , the negative effect of double marginalization outweighs the positive effect of marketing effort on  $S_1$ ’s profit in the DC channel structure. In addition,  $S_1$ ’s marketing effort strategy may have different effects on the competitor’s profitability depending on the market conditions, especially the retail competition level.

### 5.2 Motivations for channel structure selection

In this section, we will study  $S_1$ ’s motivations on channel structure selection in each model by comparing  $S_1$ ’s profits under the direct-sales and the distribution strategy. Meanwhile, we will also explore the effect of  $S_1$ ’s channel structure motivation toward the competitor’s decisions and profits. As summarized in Tables 2 and 3, we derive the following results:

**Proposition 5** From  $S_1$ ’s perspective, we consider the following cases:

(i) Model I: (One of the two suppliers makes marketing effort), we have

- (a)  $\begin{cases} p_1^{*CC} < p_1^{*DC} \\ q_1^{*CC} > q_1^{*DC} \end{cases}$  and  $\Pi_{S1}^{*CC} > \Pi_{S1}^{*DC}$ ;
- (b)  $\begin{cases} p_1^{*DD} \geq p_1^{*CD} \\ q_1^{*DD} \geq q_1^{*CD} \end{cases}$  and if  $(\gamma, \beta) \in \{0 \leq \gamma \leq \gamma_1, 0 \leq \beta \leq 1\} \cup \{\gamma_1 \leq \gamma \leq \gamma_2, 0 \leq \beta \leq \beta_1\}$ ,  $\Pi_{S1}^{*DD} \leq \Pi_{S1}^{*CD}$ ; otherwise,  $\Pi_{S1}^{*DD} > \Pi_{S1}^{*CD}$ ;

(ii) Model II: (Both suppliers make marketing effort), we have

- (a)  $\begin{cases} \tilde{p}_1^{*CC} < \tilde{p}_1^{*DC} \\ \tilde{q}_1^{*CC} \leq \tilde{q}_1^{*DC} \end{cases}$  and  $\tilde{\Pi}_{S1}^{*CC} > \tilde{\Pi}_{S1}^{*DC}$ ;
- (b)  $\begin{cases} \tilde{p}_1^{*DD} \geq \tilde{p}_1^{*CD} \\ \tilde{q}_1^{*DD} \geq \tilde{q}_1^{*CD} \end{cases}$  and if  $(\gamma, \beta) \in \{\gamma_6 < \gamma \leq \gamma_7, \beta_4 < \beta \leq 1\} \cup \{\gamma_7 < \gamma < \gamma_8, 0 \leq \beta \leq 1\} \cup \{\gamma_8 < \gamma < 1, 0 \leq \beta \leq \beta_5\}$ ,  $\tilde{\Pi}_{S1}^{*DD} \geq \tilde{\Pi}_{S1}^{*CD}$ ; otherwise,  $\tilde{\Pi}_{S1}^{*DD} < \tilde{\Pi}_{S1}^{*CD}$ .

Specifically, the above equalities are satisfied if and only if  $\beta = 0$ .

Proposition 5 illustrates how under each model,  $S_1$ ’s channel structure strategy affects its quantity decisions or pricing as well as profits. First, when the competitor ( $S_2$ ) makes marketing effort, it is impossible for  $S_1$  to benefit from a unilateral

move to adopt a distribution strategy whether or not it makes marketing effort. That is, if its competitor sells products directly to consumers,  $S_1$  may find the distribution strategy unprofitable, as shown in (a) of both part (i) and part (ii). This finding differs from Cachon and Harker (2002) because we consider the effect of marketing effort on demand. The competitor who adopts marketing effort and direct-sales strategy will be more competitive for gaining market shares. Second, when the competitor sells through a retailer, it is not always optimal for  $S_1$  to sell directly if she is without marketing effort, as shown in (b) of part (i) and part (ii). If the competition coefficient is sufficiently high, the intense market competition stimulates demand, thus leading to an increase in order quantity. When faced with fierce price competition, each supplier benefits from the distribution channel strategy that mitigates retail competitiveness. Downstream retailers compete for consumers, whereas upstream suppliers are not directly involved in the competition for consumers. In contrast, when the market is mild,  $S_1$  has no incentive to adopt the distribution channel strategy because the negative effect of double marginalization outweighs the positive effect on retail competition.

Our findings imply that when suppliers are faced with fierce price competition, a major role of distribution is to increase order quantity by enhancing the level of marketing effort, thus offsetting the impact of competition intensity from the retailers. This explains why, when faced with fierce retail competition,  $S_1$  has the motivation to adopt a distribution strategy.

In the following, we will study how  $S_1$ 's optimal channel structure strategy impacts the decisions and profits of the rival supplier who makes marketing effort. The results are presented in the following proposition:

**Proposition 6** *The strategic effects of  $S_1$ 's motivation for channel structure selection are given as follows.*

(i) *When  $S_1$  does not provide the marketing effort, we have*

$$(a) \begin{cases} p_2^{*CC} \leq p_2^{*DC} \\ q_2^{*CC} > q_2^{*DC} \end{cases} \text{ and } \Pi_{S_2}^{*CC} \leq \Pi_{S_2}^{*DC};$$

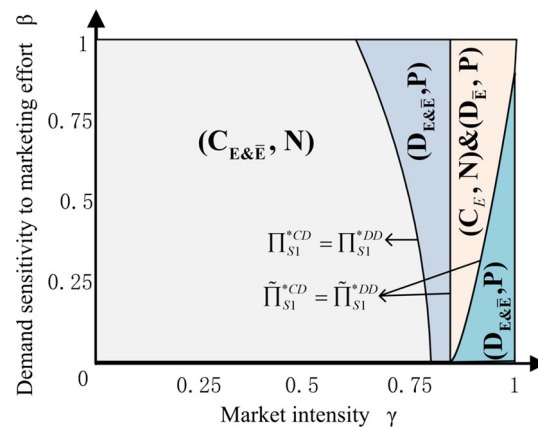
$$(b) \begin{cases} p_2^{*DD} \geq p_2^{*CD} \\ q_2^{*DD} \geq q_2^{*CD} \end{cases} \text{ and } \Pi_{S_2}^{*DD} \geq \Pi_{S_2}^{*CD}.$$

(ii) *When  $S_1$  provides the marketing effort, we have*

$$(a) \begin{cases} \tilde{p}_2^{*CC} \leq \tilde{p}_2^{*DC} \\ \tilde{q}_2^{*CC} > \tilde{q}_2^{*DC} \end{cases} \text{ and } \tilde{\Pi}_{S_2}^{*CC} \leq \tilde{\Pi}_{S_2}^{*DC};$$

$$(b) \begin{cases} \tilde{p}_2^{*DD} \geq \tilde{p}_2^{*CD} \\ \tilde{q}_2^{*DD} < \tilde{q}_2^{*CD} \end{cases} \text{ and } \tilde{\Pi}_{S_2}^{*DD} \geq \tilde{\Pi}_{S_2}^{*CD}.$$

*Specifically, the above equalities are satisfied if and only if  $\gamma = 0$ .*



**Fig. 4** Channel structure strategy and the strategic effects.  $(C_{E\&E}, N)$ :  $S_1$  chooses to sell directly (C) and either makes marketing effort or not, which has negative effect on the competitor's profit;  $(D_{E\&E}, P)$ :  $S_1$  chooses to sell through a retailer (D) and either makes marketing effort or not, that has positive effect on the competitor's profit;  $(D_E, P)$ :  $S_1$  chooses to sell through a retailer (D) without marketing effort, which has positive effect on the competitor's profit;  $(C_E, N)$ :  $S_1$  chooses to sell directly (C) with marketing effort, which has negative effect on the competitor's profit.

From Proposition 5, we believe that in both models, the direct-sales strategy is always optimal for  $S_1$  when  $S_2$  sells its products directly to consumers. However, according to Proposition 6, we find that the direct-sales motivation of  $S_1$  always hurts the profit of  $S_2$  who sells its products directly to consumers, as shown in (a) of parts (i) and (ii). In addition, if  $S_2$  sells through a retailer, two outcomes are possible: (i)  $S_1$  has the motivation to sell its products directly to customers under certain conditions, which will hurt  $S_2$ ; (ii)  $S_1$  also has the motivation to distribute its products, which will benefit  $S_2$ , as shown in (b) of parts (i) and (ii). Figure 4 illustrates the supplier's channel structure strategies and their effects on the competitor's profitability.

As shown in Fig. 4, when the retail competition is relatively mild (i.e.,  $\gamma < 0.6$ ), it is the optimal for  $S_1$  to sell her products directly to consumers, regardless of whether she makes marketing effort. At this time,  $S_1$ 's direct-sales channel structure strategy will compromise the competitor's profitability. However, when the retail competition is relatively intense,  $S_1$ 's channel structure strategy is determined by competition intensity as well as customers' sensitivity toward marketing effort. For example, if the market competition is very intense (i.e.,  $\gamma > 0.8$ ) and the marketing effort sensitivity level is relatively low (i.e.,  $\beta < 0.8$ ),  $S_1$ 's optimal channel structure strategy is to sell through a retailer. Distinctively, if the market intensity is more than 0.8 and customers' sensitivity toward marketing effort is relatively high, there are two optimal strategies for  $S_1$ . One is selling directly with marketing effort, the other is selling through a retailer without marketing effort. From a perspective of

strategic effects on the competitor, we can draw a conclusion that  $S_1$ 's distribution channel (or direct-sales) strategy leads to a positive (or negative) effect on the competitor due to double marginalization. However, when considering the impacts of marketing effort motivation (see the subsection below), we find that the above conclusion changes.

### 5.3 Motivations for marketing effort and channel structure selection

Here, we will simultaneously examine  $S_1$ 's motivations toward marketing effort and channel structure selection, which we address in the following proposition.

**Proposition 7** *From  $S_1$ 's perspective, we consider the following cases:*

(i) *When  $S_2$  sells her products directly to consumers, we have*

- (a) *If  $(\gamma, \beta) \in \{0 \leq \gamma \leq 1, 0 \leq \beta \leq \beta_9\}$ ,  $\tilde{\Pi}_{S_1}^{*CC} \geq \Pi_{S_1}^{*CC} \geq \tilde{\Pi}_{S_1}^{*DC}$ ; otherwise,  $\tilde{\Pi}_{S_1}^{*CC} \geq \tilde{\Pi}_{S_1}^{*DC} \geq \Pi_{S_1}^{*CC}$ ;*
- (b)  $\forall \gamma, \beta, \tilde{\Pi}_{S_1}^{*CC} \geq \Pi_{S_1}^{*DC}$ .

(ii) *When  $S_2$  sells her products through a retailer, we have if  $(\gamma, \beta) \in \{0 \leq \gamma \leq \gamma_6, 0 \leq \beta \leq 1\} \cup \{\gamma_6 < \gamma \leq \gamma_7, 0 \leq \beta \leq \beta_4\} \cup \{\gamma_8 < \gamma \leq 1, \beta_5 < \beta \leq 1\}$ ,  $\tilde{\Pi}_{S_1}^{*CD} \geq \max\{\Pi_{S_1}^{*CD}, \tilde{\Pi}_{S_1}^{*CD}, \Pi_{S_1}^{*DD}\}$ ; otherwise,  $\tilde{\Pi}_{S_1}^{*DD} \geq \max\{\Pi_{S_1}^{*DD}, \tilde{\Pi}_{S_1}^{*CD}, \Pi_{S_1}^{*CD}\}$ , where  $\beta_9$  is uniquely determined by  $Z_9(\beta_9 | \gamma) = 0$ .*

*The above equalities are satisfied if and only if  $\beta = 0$ .*

Proposition 7 states how  $S_1$ 's marketing effort and channel structure options affect its order quantity, pricing as well as profits. Specifically, we have the following discussion.

(i) If  $S_1$  has motivation for both marketing effort and channel structure selection, it is wise to first make a decision on marketing effort regardless of the competitor's channel structure selection.

(ii) When the competitor sells directly to consumers, we believe that  $S_1$  has the motivation to make marketing effort and choose the direct-sales strategy based on the following findings: (a)  $S_1$  must make marketing effort if she sells directly to consumers ( $\Pi_{S_1}^{*CC} < \tilde{\Pi}_{S_1}^{*CC}$ ), and she must choose to sell directly with the marketing effort ( $\tilde{\Pi}_{S_1}^{*DC} \leq \tilde{\Pi}_{S_1}^{*CC}$ ); (b) if  $S_1$  can choose any combination of marketing effort and channel structure strategies, we find that the combination of making marketing effort and selling directly is the optimal strategy ( $\Pi_{S_1}^{*DC} \leq \tilde{\Pi}_{S_1}^{*CC}$ ) due to high order quantity and low retail price. Therefore, we always have  $\tilde{\Pi}_{S_1}^{*CC} \geq \max\{\Pi_{S_1}^{*CC}, \tilde{\Pi}_{S_1}^{*DC}, \Pi_{S_1}^{*DC}\}$ .

(iii) When the competitor sells through a retailer,  $S_1$  is motivated by marketing effort with the direct-sales strategy

under the conditions of  $(\gamma, \beta) \in \{0 \leq \gamma \leq \gamma_6, 0 \leq \beta \leq 1\} \cup \{\gamma_6 < \gamma \leq \gamma_7, 0 \leq \beta \leq \beta_4\} \cup \{\gamma_8 < \gamma \leq 1, \beta_5 < \beta \leq 1\}$ .

(iv) However, when the above conditions do not hold, we find that  $S_1$  has the motivation to adopt the distribution channel strategy if the competitor chooses the same. The main reasons are as follows: (a)  $S_1$  must make marketing effort if she adopts the distribution channel strategy ( $\tilde{\Pi}_{S_1}^{*DD} \geq \Pi_{S_1}^{*DD}$ ); (b)  $S_1$  must choose the distribution channel strategy if she makes marketing effort ( $\tilde{\Pi}_{S_1}^{*DD} \geq \tilde{\Pi}_{S_1}^{*CD}$ ); and (c) if  $S_1$  can choose any combination of marketing effort and channel structure strategies, its optimal strategy is making marketing effort and selling indirectly ( $\tilde{\Pi}_{S_1}^{*DD} \geq \Pi_{S_1}^{*CD}$ ). In this case, we find that the distribution channel strategy adopted by  $S_1$  will result in a higher order quantity and retail price, see Proposition 3.

In summary, when  $S_1$  has motivation for both marketing effort and channel structure selection, it is inclined to shift from not marketing effort to making marketing effort under any conditions, and from direct sales to indirect sales under certain conditions.

**Proposition 8** *The strategic effects of  $S_1$ 's motivations toward marketing effort and channel structure selection are as follows.*

(i) *When  $S_2$  sells her products directly to consumers, we have*

*( $S_1$ : Switching from other options to "making marketing effort + direct sales"):*

$$\tilde{\Pi}_{S_2}^{*CC} \begin{cases} \geq \Pi_{S_2}^{*CC}, \forall \gamma, \beta \\ \leq \tilde{\Pi}_{S_2}^{*DC}, \forall \gamma, \beta \\ \leq \Pi_{S_2}^{*DC}, \forall \gamma, \beta \end{cases}$$

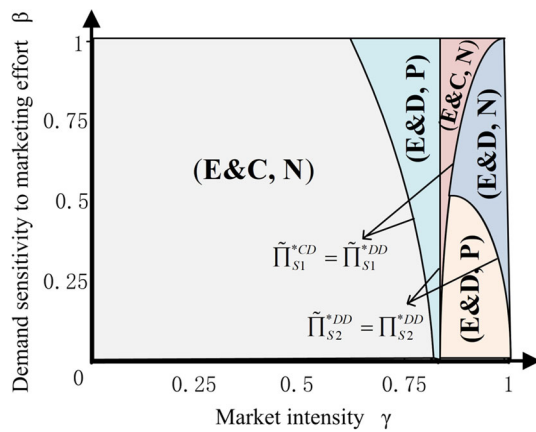
(ii) *When  $S_2$  sells her products through a retailer, we have* ( $S_1$ : Switching from other options to "making marketing effort + direct sales"):

$$\tilde{\Pi}_{S_2}^{*CD} \begin{cases} \geq \Pi_{S_2}^{*CD}, \forall \gamma, \beta \\ \leq \tilde{\Pi}_{S_2}^{*DD}, \forall \gamma, \beta \\ \leq \Pi_{S_2}^{*DD}, \forall \gamma, \beta \end{cases}$$

*( $S_1$ : Switching from other options to "making marketing effort + indirect sales"):*

$$\tilde{\Pi}_{S_2}^{*DD} \begin{cases} \geq \Pi_{S_2}^{*CD}, \forall \gamma, \beta \\ \geq \tilde{\Pi}_{S_2}^{*CD}, \forall \gamma, \beta \\ \geq \Pi_{S_2}^{*DD}, (\gamma, \beta) \in \{0 \leq \gamma \leq \gamma_{12}, 0 \leq \beta \leq 1\} \cup \{\gamma_{12} < \gamma \leq 1, 0 \leq \beta \leq \beta_8\}. \end{cases}$$

From Proposition 8, we find that  $S_1$ 's decision on making marketing effort and choosing direct sales has both positive and negative effects on the competitor's profits when the competitor sells directly to consumers. For example,  $S_1$ 's strategy to shift from distribution to direct sales ( $\tilde{\Pi}_{S_2}^{*CC} \leq \tilde{\Pi}_{S_2}^{*DC}$ ) hurts the competitor's profit. But  $S_1$ 's strategy to shift from making no marketing effort to making them ( $\tilde{\Pi}_{S_2}^{*CC} \geq \Pi_{S_2}^{*CC}$ ) benefits the competitor. The first part implies that  $S_1$ 's cen-



**Fig. 5** Marketing effort motivation, channel structure strategy and the strategic effects.  $(E\&C, N)$ :  $S_1$  makes marketing effort and sells to market directly (C), which has negative effects on the competitor's profit;  $(E\&D, P)$ :  $S_1$  makes marketing effort and sells through a retailer (D), which has positive effects on the competitor's profit;  $(E\&D, N)$ :  $S_1$  makes marketing effort and sells through a retailer (D), which has negative effects on the competitor's profit;

tralized decision weakens the competitor's marketing power. The second part indicates that the marketing effort will absorb the total market demand, which will benefit both suppliers. In addition, when  $S_1$  switches from a "distribution channel without marketing effort" option to a "direct sales with marketing effort" option, the competitor's profits will be negatively affected ( $\tilde{\Pi}_{S2}^{*CC} \leq \Pi_{S2}^{*DC}$ ). When the competitor sells through a retailer, we find similar insights into the effects of the supplier's "direct sales with marketing effort" option on the competitor's profits. However, the competitor may benefit from  $S_1$ 's "distribution channel with marketing effort" option under certain conditions. Figure 5 illustrates  $S_1$ 's marketing effort motivation and channel structure strategy and their effects on the competitor's profitability.

If  $S_1$  has options regarding a channel structure and marketing effort, we find that  $S_1$  is motivated to make marketing effort as reflected in Fig. 5. From a perspective of channel structure selection,  $S_1$  may prefer to sell its products directly to consumers in the regions  $(E\&C, N)$ , identified by  $\tilde{\Pi}_{S1}^{*CD} > \tilde{\Pi}_{S1}^{*DD}$ .  $S_1$  may adopt the distribution strategy in the other regions, i.e.,  $(E\&D, P)$  and  $(E\&D, N)$ . Some of our insights are different from previous research (McGuire and Staelin 1983; Atkins and Liang 2010), which argues that when faced with fierce retail competition, a supplier may prefer to add an intermediary (retailer) to avoid direct competition with another supplier.

Considering the effects of marketing effort on profitability, we find that under fierce retail competition: (i) When consumers' marketing effort sensitivity level is low, the supplier adopts a distribution strategy because it suppresses retail competition  $(E\&D)$ ; (ii) when consumers' marketing effort sensitivity level is sufficiently high, the supplier prefers to

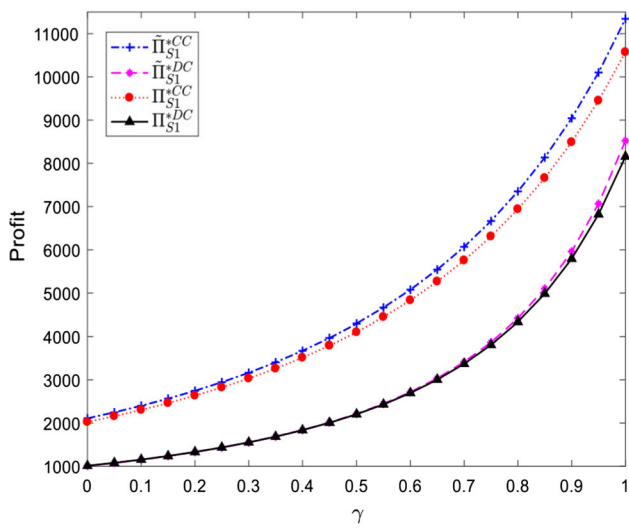
sell products to consumers directly  $(E\&C)$ . While this may sound counterintuitive, when the market is highly competitive, the supplier has the power to compete with its competitor by raising its marketing effort. Finally, under certain market conditions (e.g., high retail competition pressure and moderate customer's marketing effort sensitivity level),  $S_1$ 's distribution decision can attract more customers due to price advantage, thus, negatively affecting the competitor ( $S_2$ ), as shown in the region of  $(E\&D, N)$ . Actually, under high competition pressure, the supplier who sells through a retailer and increases her marketing effort attracts more customers from the competitor, thus leading to a negative effect on the competitor's profitability.

## 6 Numerical analysis

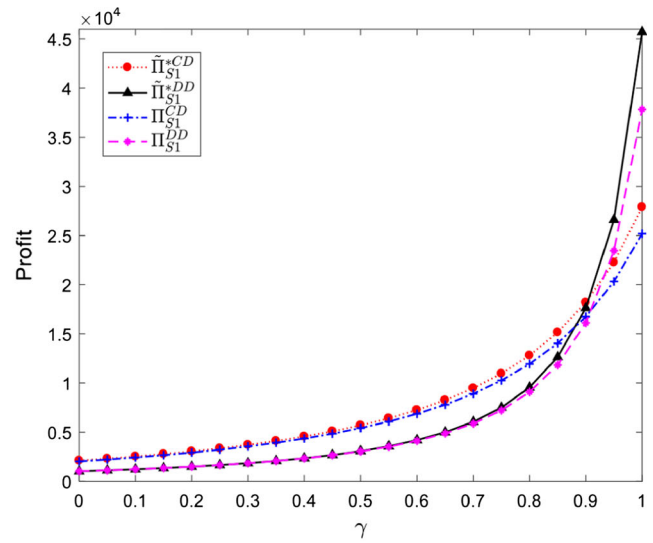
In this section, we conduct a numerical analysis to examine how the market intensity and the demand sensitivity to marketing effort affect the supplier's channel structure selection and marketing effort decisions. Herein, we set that  $a = 100$  and  $c = 10$ .

Firstly, we will explore the impact of the market intensity on  $S_1$ 's channel selection and marketing effort strategy. According to Fig. 6a, we can find that when  $S_2$  adopts a direct-sales strategy,  $S_1$  would tend to make marketing effort, regardless of her own channel structure strategy. This conclusion can be confirmed by  $\Pi_{S1}^{*CC} \leq \tilde{\Pi}_{S1}^{*CC}$  and  $\Pi_{S1}^{*DC} \leq \tilde{\Pi}_{S1}^{*DC}$ . Specifically, if  $S_1$  is assigned to adopt a given channel structure strategy, she should make marketing effort to ensure more profitability. In additional, Fig. 6a also shows that when  $S_1$  decides to make marketing effort, it is more profitable for her to adopt the direct-sales strategy than distribution channel strategy (i.e.,  $\tilde{\Pi}_{S1}^{*DC} \leq \tilde{\Pi}_{S1}^{*CC}$ ). However, the profit of  $S_1$  is not the least without making marketing effort. From  $\Pi_{S1}^{*CC} > \tilde{\Pi}_{S1}^{*DC}$  and  $\Pi_{S1}^{*CC} > \Pi_{S1}^{*DC}$ , we believe that the profit of  $S_1$  who does not make marketing effort and sell directly to consumers is more than that makes marketing effort and sells through a downstream retailer. In other words, if  $S_1$  is required to either make or not make marketing effort, it is the most profitable for her to adopt the direct-sales channel strategy.

Similarly, from  $\Pi_{S1}^{*CD} \leq \tilde{\Pi}_{S1}^{*CD}$  and  $\Pi_{S1}^{*DD} \leq \tilde{\Pi}_{S1}^{*DD}$  in Fig. 6b, when  $S_2$  sells products through a downstream retailer,  $S_1$  always have incentive to make marketing effort regardless of her own channel structure. Differently from the case that  $S_2$  sells directly, Fig. 6b demonstrates that if the market is very intense (i.e., the market intensity is more than 0.9), the profit of  $S_1$  adopting the distribution channel strategy is more than that adopting the direct-sales channel strategy. The main reason for this phenomenon lies in the distribution channel strategy adopted by  $S_2$ . Therefore, the

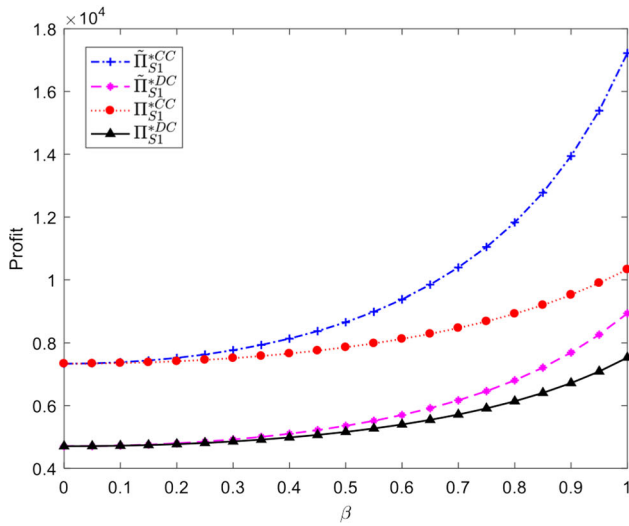


(a) When  $S_2$  sells directly

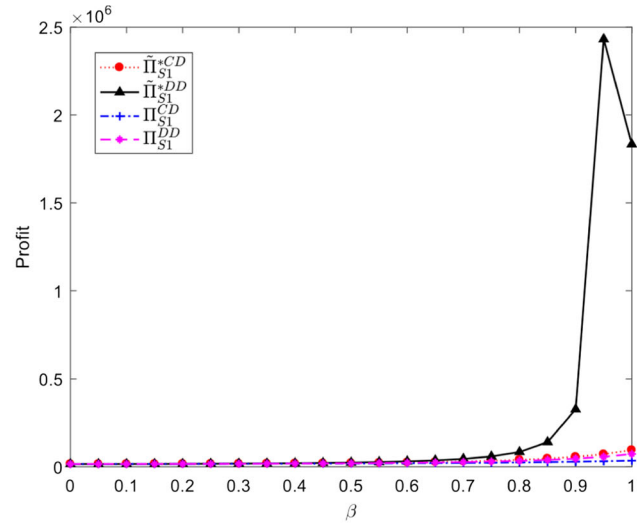


(b) When  $S_2$  distributes

Fig. 6 Effects of  $\gamma$  on channel selection and marketing effort strategy



(a) When  $S_2$  sells directly



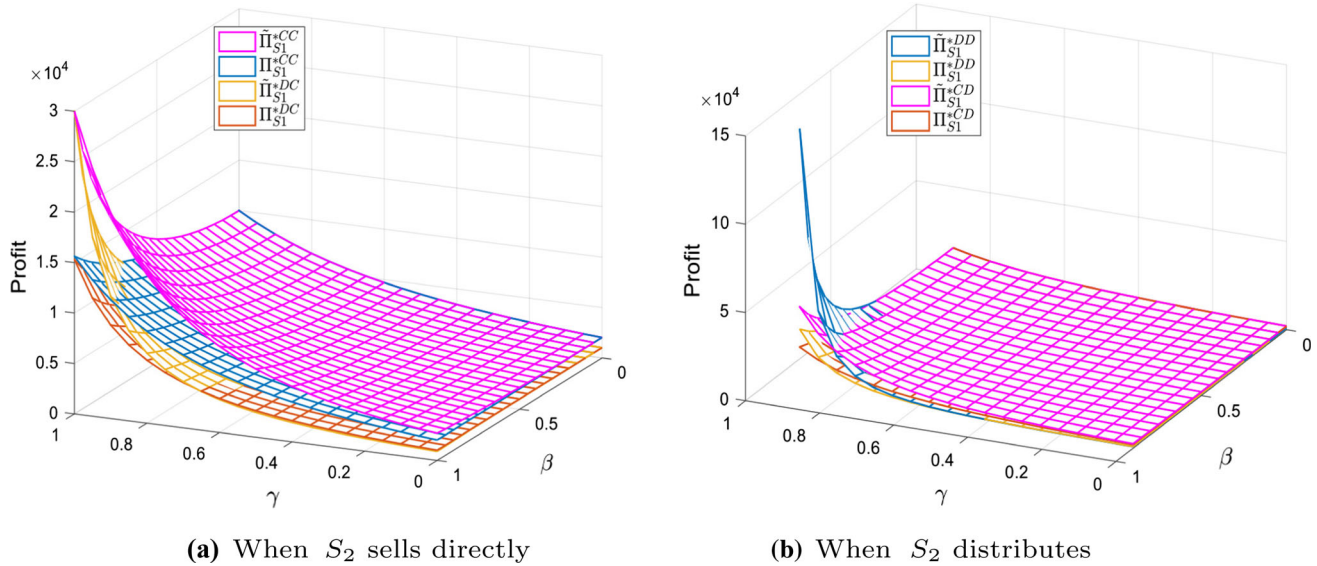
(b) When  $S_2$  distributes

Fig. 7 Effects of  $\beta$  on channel selection and marketing effort strategy

competitor's channel structure strategy is also one of the key factors affecting supplier's channel selection and marketing effort strategy.

Secondly, we investigate how  $S_1$ 's channel structure selection and marketing effort strategy are affected by consumers' sensitivity to marketing effort in a competitive market. Herein, we set the market intensity is 0.85 and draw Fig. 7a. When  $S_2$  sells products directly to consumers,  $S_1$  will be encouraged to make marketing effort regardless of her own channel structure, just as  $\Pi_{S_1}^{*CC} \leq \tilde{\Pi}_{S_1}^{*CC}$  and  $\Pi_{S_1}^{*DC} \leq \tilde{\Pi}_{S_1}^{*DC}$  imply. Besides,  $S_1$  becomes more profitable as consumers are more sensitive to supplier's marketing effort.

In order to reflect the effects of  $\beta$  on supplier's profit more clearly, we set the market intensity is 0.92 and draw Fig. 7b. At this point, the market is extremely intense and we observe the channel selection and marketing effort strategy of  $S_1$ , when her competitor  $S_2$  adopts the distribution channel strategy. Specifically, as consumers become more and more sensitive to supplier's marketing effort,  $S_1$  is more inclined to make marketing effort and adopt the distribution channel strategy (i.e.,  $\Pi_{S_1}^{*DD} \leq \tilde{\Pi}_{S_1}^{*DD}$ ). When consumers' sensitivity to marketing effort reaches a certain value, which is roughly 0.95 in Fig. 7b, the profit of  $S_1$  will decline. But her profit is still much higher than those under other strategies.



**Fig. 8** Effects of  $\gamma$  and  $\beta$  on channel selection and marketing effort strategy

The explanation of this conclusion has been mentioned in Corollary 4.

Finally, we will examine the influence of both market intensity and consumers' sensitivity to marketing effort on  $S_1$ 's channel selection and marketing effort strategy and then draw Fig. 8. According to Fig. 8a, when  $S_2$  sells products directly to consumers, it is the optimal for  $S_1$  to make marketing effort and adopt the direct-sales channel strategy. This conclusion has been confirmed in Proposition 7 (i). With the increase in market intensity and consumers' sensitivity to marketing effort, the sub-optimal strategy for  $S_1$  is to make marketing effort and sell through a downstream retailer. Similarly, when  $S_2$  sells products through a downstream retailer, we analyze there are two scenarios of the optimal strategy for  $S_1$ . In one scenario, when both the market intensity and the consumers' sensitivity to marketing effort are sufficiently low,  $S_1$  tends to make marketing effort and sell directly. Another scenario is that when both the market intensity and the consumers' sensitivity to marketing effort are relatively high, they have incentive to make marketing effort and distribute products. As a matter of fact, this provides a reliable basis for suppliers to shift to the optimal channel selection and marketing effort strategy.

## 7 Conclusions

This paper investigates and compares the economic impacts of different channel structures using a simple model of two competing suppliers selling their own products by direct-sales or distribution channel. We explore the channel structure selection and marketing effort motivations of

the supplier and their strategic effects on the competitor's profitability. First, in the case that both suppliers make marketing effort, we develop a game theoretic model to explore how the channel structure strategies can reach equilibria. Unlike most previous studies on channel analysis that focus on one given channel structure, this game theoretic approach aims to solve the equilibrium channel structure under different market conditions (e.g., marketing effort level and retail competition intensity). Whether or not the supplier makes marketing effort, we find that the direct-sales strategy (i.e., CC channel structure) is a dominant equilibrium strategy for both the supplier and the competitor. In addition, under fierce price competition, we find that supplier and competitor may benefit from a distribution strategy that mitigates retail competitiveness, i.e., the DD structure which is another equilibrium channel structure. Different from Cachon and Harker (2002), we find that when the competitor makes marketing effort, it is impossible for the supplier to benefit from a unilateral move to a distribution channel.

Our work also focuses on the supplier's motivation for making marketing effort, which depends on not only channel structure but also market conditions. For example, under low competition pressure and high consumers' sensitivity toward marketing effort level, the supplier is not motivated to make marketing effort when she distributes products and her competitor sells directly. When the competitor adopts a distribution channel strategy, however, the supplier always has the motivation to make marketing effort. Further, we explore how the supplier adjusts her decisions according to the various market conditions when she adopts both marketing effort and channel structure options. We find that in this case the supplier always makes marketing effort. Under intense retail



competition and low customer's marketing effort sensitivity level, the supplier will choose the distribution channel to suppress price competition. However, if the customer's sensitivity level is sufficiently high, the supplier prefers to sell products to the market directly. These findings distinguish our study from traditional research on supply chain competition.

Finally, we investigate how the supplier's strategies of marketing effort and channel structure selection affect the competitor's profitability. We find that the supplier's marketing effort motivation does not always have a positive impact on competitors. Additionally, the supplier's channel structure selection has different effects on the competitor's profit. In most cases, the supplier's distribution channel (direct-sales) strategy can lead to a positive (negative) effect on the competitor's profitability. However, we believe that the supplier adopting the distribution channel strategy can lead to a negative effect on the competitor's profit when considering the motivations to make marketing effort under certain market conditions.

This research lays the foundation for examining the supplier's marketing effort and channel structure decisions and could continue in several directions. For example, we mainly discuss marketing effort and channel structure decisions in competitive supply chains and describe two kinds of models and four kinds of channel structures. Further research can study more sophisticated supply chain management scenarios that, for example, take contractual issues into account. In addition, it will be interesting to see if the results of our study are likely to change, when the retailers in the competitive supply chains focus on their own profits. For mathematical tractability, our study does not consider the marketing effort competition between suppliers. Future research may resort to numerical analysis to examine both retail and marketing effort competition for meaningful managerial insight.

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**Data availability** Data sharing is not applicable to this article as no datasets were generated or analyzed during the current study.

## Declarations

**Conflict of interest** The authors declare that they have no conflict of interest.

**Ethical approval** This article does not contain any studies with human participants or animals performed by any of the authors.

**Informed consent** Informed consent was obtained from all individual participants included in the study.

## Appendix A Symbols and functions

**A.1.** The following symbols are used to simplify the results, where  $i = 1, 2$  and  $i \neq j$ .

$$\begin{aligned} A &= (2 + \gamma)a + (2 + \gamma)(\gamma - 1)c; \\ B &= (2 + \gamma)a + (2 - \gamma^2)c; \\ S &= 2\gamma^2 + \gamma - 4; \\ T &= 2\gamma^2 - 4 - \gamma; \\ \tau(t_i, t_j) &= (2 + \gamma)a + 2\beta\sqrt{t_i} + \beta\gamma\sqrt{t_j}; \\ \phi &= 4(4 - \gamma^2) + (\gamma^2 - 4)\beta^2; \\ \varphi &= 2(4 - 2\gamma^2 + \gamma) + (\gamma - 2)\beta^2; \\ M &= 4(2 - \gamma^2)(4 - \gamma^2) - (8 - 3\gamma^2)\beta^2; \\ N &= 2(4 - \gamma^2) + (\gamma - 2)\beta^2. \end{aligned}$$

**A.2.** The solutions  $\beta_i$  and  $\gamma_j$  presented in all propositions and corollaries are determined by  $Z_i(\beta_i | \gamma_j) = 0$ , where the functions  $Z_i(\beta_i | \gamma_j)$  are given as

$$\begin{aligned} Z_1(\beta_1 | \gamma) &= 4(4 - \gamma^2)^{1/2}(2 - \gamma^2)^{3/2} \\ &\quad - 2(4\gamma^4 - 17\gamma^2 + 16) \\ &\quad + [8 - 3\gamma^2 - 2(4 - \gamma^2)^{1/2}(2 - \gamma^2)^{1/2}]\beta^2; \\ Z_2(\beta_2 | \gamma) &= [4(2 - \gamma^2) - (4 - \gamma^2)\beta^2]M^2 \\ &\quad - \phi[2ST - (8 - 3\gamma^2)\beta^2]^2; \\ Z_3(\beta_3 | \gamma) &= 2(\gamma^2 - 4)ST + 8(8 - 3\gamma^2)(2 - \gamma^2) \\ &\quad - (4 - \gamma^2)(8 - 3\gamma^2)\beta^2; \\ Z_{4,5}(\beta_4, \beta_5 | \gamma) &= [4(2 - \gamma^2) - (4 - \gamma^2)\beta^2](2M - \phi\beta^2)^2 \\ &\quad - \varphi^2(4 - \beta^2)(4 - \gamma^2)[2(\gamma + 2\gamma^2 - 4) \\ &\quad + (\gamma + 2)\beta^2]^2; \\ Z_6(\beta_6 | \gamma) &= [2\gamma(2\gamma - 3) + (2 - \gamma)\beta^2] \\ &\quad [2(2\gamma^2 - 4 + \gamma) + (2 + \gamma)\beta^2]; \\ Z_7(\beta_7 | \gamma) &= -(2 - \gamma^2)(4 - \gamma^2)\beta^6 \\ &\quad + (64 - 56\gamma^2 + 11\gamma^4)\beta^4 \\ &\quad + 8(2 - \gamma^2)(\gamma^4 - 8)\beta^2 \\ &\quad + 16\gamma^2(2 - \gamma^2)^2(4 - \gamma^2); \\ Z_8(\beta_8 | \gamma) &= 2(2\gamma^2 - 4 + \gamma)(2\gamma^2 - 4 - \gamma)(3 - \gamma^2) \\ &\quad + (\gamma - 3)(-\gamma^3 - 3\gamma^2 + 3\gamma + 8)\beta^2; \\ Z_9(\beta_9 | \gamma) &= 2(4 - \gamma^2)(4 - \gamma^2 - \beta^2)^2[8 - 4\gamma^2 \\ &\quad - (4 - \gamma^2)\beta^2] - [2M - \phi\beta^2]^2. \end{aligned}$$

## Appendix B Proofs

**Proof of Theorem 1** For the four channel structures under Model I, we give the proof as follows.

(i) Channel structure CC

The demands of  $S_1$  and  $S_2$  are  $q_1 = a - p_1 + \gamma p_2$  and  $q_2 = a - p_2 + \gamma p_1 + \beta\sqrt{e_2}$ , respectively. The profit functions of  $S_1$  and  $S_2$  can be presented by  $\Pi_{S_1}^{CC} = (p_1 - c)q_1$  and  $\Pi_{S_2}^{CC} = (p_2 - c)q_2 - e_2$ , respectively.

The optimization problem of chains i is  $\max_{p_i} \Pi_{S_i}^{CC}(p_i, p_j)$ .

Because  $\partial \Pi_{S_1}^{CC} / \partial p_1 = a - 2p_1 + \gamma p_2 + c$  and  $\partial^2 \Pi_{S_1}^{CC} / \partial p_1^2 = -2 < 0$ ,  $\Pi_{S_1}^{CC}$  is concave over  $p_1$ . Similarly, we can show that  $\Pi_{S_2}^{CC}$  is concave over  $p_2$ . From the first-order conditions, we have

$$\begin{aligned} \partial \Pi_{S_1}^{CC} / \partial p_1 &= a - 2p_1 + \gamma p_2 + c = 0 \text{ and} \\ \partial \Pi_{S_2}^{CC} / \partial p_2 &= a - 2p_2 + \gamma p_1 + \beta\sqrt{e_2} + c = 0. \end{aligned} \quad (\text{B1})$$

Because  $\partial^2 \Pi_{S_2}^{CC} / \partial e_2^2 < 0$ ,  $\Pi_{S_2}^{CC}$  is concave over  $e_2$  and we have

$$\partial \Pi_{S_2}^{CC} / \partial e_2 = (p_2 - c)\beta / (2\sqrt{e_2}) - 1 = 0. \quad (\text{B2})$$

From Eqs. (B1) and (B2), the equilibrium solutions of decision and profit are given in Table 2.

(ii) Channel structure CD

The demand of  $S_1$  is  $q_1 = a - p_1 + \gamma p_2$ . The profit function of  $S_1$  is  $\Pi_{S_1}^{CD} = (p_1 - c)q_1$ . The optimization problem is  $\max_{p_1} \Pi_{S_1}^{CD}(p_1, p_2)$ . Similarly to channel structure CC, we can prove that the function  $\Pi_{S_1}^{CD}$  is concave over the price  $p_1$ . We have

$$\partial \Pi_{S_1}^{CD} / \partial p_1 = a - 2p_1 + \gamma p_2 + c = 0. \quad (\text{B3})$$

The demand of  $S_2$  is  $q_2 = a - p_2 + \gamma p_1 + \beta\sqrt{e_2}$ . The profit function of  $R_2$  is  $\Pi_{R_2}^{CD} = (p_2 - w_2)q_2$ . Given the unit wholesale price  $w_2$  offered by its upstream  $S_2$ ,  $R_2$ 's optimal problem is written as  $\max_{p_2} \Pi_{R_2}^{CD}(p_2 | w_2, p_1)$ . Obviously,  $\partial \Pi_{R_2}^{CD} / \partial p_2 = a - 2p_2 + \gamma p_1 + \beta\sqrt{e_2} + w_2$  and  $\partial^2 \Pi_{R_2}^{CD} / \partial p_2^2 = -2 < 0$ ; therefore, we have  $\Pi_{R_2}^{CD}$  is concave over  $p_2$ . We have

$$\partial \Pi_{R_2}^{CD} / \partial p_2 = a - 2p_2 + \gamma p_1 + \beta\sqrt{e_2} + w_2 = 0. \quad (\text{B4})$$

From Eqs. (B3) and (B4), we can derive

$$p_1^{*CD} = \frac{(2 + \gamma)a + 2c + \beta\gamma\sqrt{e_2^{CD}} + \gamma w_2^{CD}}{4 - \gamma^2}, \quad (\text{B5})$$

$$p_2^{*CD} = \frac{(2 + \gamma)a + 2c + 2\beta\sqrt{e_2^{CD}} + 2w_2^{CD}}{4 - \gamma^2}. \quad (\text{B6})$$

The profit function of  $S_2$  is  $\Pi_{S_2}^{CD} = (w_2 - c)q_2 - e_2$ . According to Eqs. (B5) and (B6), the optimization problem of  $S_2$  is  $\max_{w_2} \Pi_{S_2}^{CD}(w_2, p_2, p_1)$ .

From  $\partial \Pi_{S_2}^{CD} / \partial w_2 = [(2 + \gamma)a + 2\beta\sqrt{e_2} + (2\gamma^2 - 4)w_2 + (\gamma - \gamma^2 + 2)c] / (4 - \gamma^2)$  and  $\partial^2 \Pi_{S_2}^{CD} / \partial w_2^2 = 2\gamma^2 - 4 < 0$ , the function  $\Pi_{S_2}^{CD}$  is concave over  $w_2$ . Then, from the first-order condition, we have

$$\begin{aligned} \partial \Pi_{S_2}^{CD} / \partial w_2 &= \frac{(2 + \gamma)a + 2\beta\sqrt{e_2} + (2\gamma^2 - 4)w_2 + (\gamma - \gamma^2 + 2)c}{4 - \gamma^2} \\ &= 0 \end{aligned} \quad (\text{B7})$$

Since  $\partial^2 \Pi_{S_2}^{CD} / \partial e_2^2 < 0$ , the optimal marketing effort level of  $S_2$  should satisfy the first-order condition for the given prices, which is written as follows.

$$(w_2 - c)\beta / (2\sqrt{e_2}) - 1 = 0. \quad (\text{B8})$$

From Eqs. (B7) and (B8), we can derive the equilibrium solutions as shown in Table 2.

(iii) Channel structure DC

The demand of  $S_1$  is  $q_1 = a - p_1 + \gamma p_2$ . The profit function of  $R_1$  is  $\Pi_{R_1}^{DC} = (p_1 - w_1)q_1$ . Given the unit wholesale price determined by the upstream  $S_1$ , the optimal problem of  $R_1$  is  $\max_{p_1} \Pi_{R_1}^{DC}(p_1 | w_1, p_2)$ . Since  $\partial \Pi_{R_1}^{DC} / \partial p_1 = a - 2p_1 + \gamma p_2 + w_1$  and  $\partial^2 \Pi_{R_1}^{DC} / \partial p_1^2 = -2 < 0$ , we have that the function  $\Pi_{R_1}^{DC}$  is concave over  $p_1$ . From the first-order condition of  $\partial \Pi_{R_1}^{DC} / \partial p_1$ , we have

$$a - 2p_1 + \gamma p_2 + w_1 = 0. \quad (\text{B9})$$

The demand of  $S_2$  is  $q_2 = a - p_2 + \gamma p_1 + \beta\sqrt{e_2}$ . The profit of  $S_2$  is written as  $\max_{p_2} \Pi_{S_2}^{DC} = (p_2 - c)q_2$ . Similarly, we can show that  $\Pi_{S_2}^{DC}$  is concave over  $p_2$ . We have

$$\partial \Pi_{S_2}^{DC} / \partial p_2 = a - 2p_2 + \gamma p_1 + \beta\sqrt{e_2} + c = 0. \quad (\text{B10})$$

From Eqs. (B9) and (B10), we can derive the following results.

$$p_1^{*DC} = \frac{(2 + \gamma)a + \gamma c + \beta\gamma\sqrt{e_2^{DC}} + 2w_1^{DC}}{4 - \gamma^2}, \quad (\text{B11})$$

$$p_2^{*DC} = \frac{(2 + \gamma)a + 2c + 2\beta\sqrt{e_2^{DC}} + \gamma w_2^{DC}}{4 - \gamma^2}. \quad (\text{B12})$$

According to Eqs. (B11) and (B12), the optimal problem of  $S_1$  is written as  $\max_{w_1} \Pi_{S_1}^{DC}(w_1, p_1, p_2)$ . Since  $\frac{\partial \Pi_{S_1}^{DC}}{\partial w_1} =$

$$\frac{(2 + \gamma)a + \gamma\beta\sqrt{e_2} + 2(\gamma^2 - 2)w_1 + (\gamma - \gamma^2 + 2)c}{4 - \gamma^2} \quad \text{and}$$

$\frac{\partial^2 \Pi_{S_1}^{DC}}{\partial w_1^2} = 2(\gamma^2 - 2) < 0$ , the function  $\Pi_{S_1}^{DC}$  is concave over  $w_1$ . From the first-order condition, we have

$$w_1^{*DC} = \frac{(2 + \gamma)a + (\gamma - \gamma^2 + 2)c + \gamma\beta\sqrt{e_2^{DC}}}{4 - 2\gamma^2}. \quad (B13)$$

Similarly, the optimal problem of  $S_2$  is  $\max_{e_2} \Pi_{S_2}^{DC}(e_2, p_1, p_2)$ .

Since  $\partial^2 \Pi_{S_2}^{DC} / \partial e_2^2 < 0$ , the optimal marketing effort level of  $S_2$  should satisfy the first-order condition  $\partial \Pi_{S_2}^{DC} / \partial e_2 = 0$  for the given prices and we have

$$e_2^{*DC} = (p_2^{DC} - c)^2 \beta^2 / 4. \quad (B14)$$

According to Eqs. (B12), (B13) and (B14), we can derive the equilibrium solutions as shown in Table 2.

(iv) Channel structure DD

The demand of  $S_1$  is  $q_1 = a - p_1 + \gamma p_2$  and that of  $S_2$  is  $q_2 = a - p_2 + \gamma p_1 + \beta\sqrt{e_2}$ . The profit functions of  $S_1$  and  $R_1$  are  $\Pi_{S_1}^{DD} = (p_1 - w_1)q_1$  and  $\Pi_{R_1}^{DD} = (w_1 - c)q_1$ , respectively. Similarly, it is easy to show that  $\Pi_{S_1}^{DD}$  is concave over  $p_1$  and  $\Pi_{R_1}^{DD}$  is concave over  $w_1$ . Given  $w_1$  offered by the upstream  $S_1$ ,  $R_1$ 's optimal problem is  $\max_{p_1} \Pi_{R_1}^{DD}(p_1, w_1, p_2)$ .

We have

$$\partial \Pi_{R_1}^{DD} / \partial p_1 = a - 2p_1 + \gamma p_2 + w_1 = 0. \quad (B15)$$

For supply chain 2, the profit functions of  $S_2$  and  $R_2$  are  $\Pi_{S_2}^{DD} = (p_2 - w_2)q_2 - e_2$  and  $\Pi_{R_2}^{DD} = (w_2 - c)q_2$ , respectively. Similarly, it is easy to show  $\Pi_{S_2}^{DD}$  and  $\Pi_{R_2}^{DD}$  are concave over  $p_2$  and  $w_2$ , respectively. Given the unit wholesale price ( $w_2$ ) determined by the upstream  $S_2$ , the optimal problem of  $R_2$  is  $\max_{p_2} \Pi_{R_2}^{DD}(p_2, w_2, p_1)$ . We have

$$\partial \Pi_{R_2}^{DD} / \partial p_2 = a - 2p_2 + \gamma p_1 + \beta\sqrt{e_2} + w_2 = 0. \quad (B16)$$

From Eqs. (B15) and (B16), we can obtain the best responses as follows.

$$p_1^{*DD} = \frac{(2 + \gamma)a + \gamma\beta\sqrt{e_2^{DD}} + 2w_1^{DD} + \gamma w_2^{DD}}{4 - \gamma^2}, \quad (B17)$$

$$p_2^{*DD} = \frac{(2 + \gamma)a + 2\beta\sqrt{e_2^{DD}} + 2w_2^{DD} + \gamma w_1^{DD}}{4 - \gamma^2}. \quad (B18)$$

Based on Eqs. (B17) and (B18), the profit of  $S_i$  is written as  $\max_{w_i} \Pi_{S_i}^{DD}(w_i | p_i, p_j)$ , where  $i, j = 1, 2$  and  $i \neq j$ . We have  $\partial \Pi_{S_1}^{DD} / \partial w_1 = [a - p_1 + \gamma p_2 + (\gamma^2 - 2)(w_1 - c)] / (4 - \gamma^2) = 0$  and  $\partial \Pi_{S_2}^{DD} / \partial w_2 = [a - p_2 + \gamma p_1 +$

$\beta\sqrt{e_2} + (\gamma^2 - 2)(w_2 - c)] / (4 - \gamma^2) = 0$ . Therefore, we obtain

$$w_1^{*DD} = [2\gamma(3 - \gamma^2)\beta\sqrt{e_2^{DD}} - TB] / (ST), \quad (B19)$$

$$w_2^{*DD} = [(8 - 3\gamma^2)\beta\sqrt{e_2^{DD}} - TB] / (ST). \quad (B20)$$

Similar to (ii), we decide the optimal marketing effort level of  $S_2$  according to the first-order condition (i.e.,  $\partial \Pi_{S_2}^{DD} / \partial e_2 = (w_2 - c)\beta / (2\sqrt{e_2}) - 1 = 0$ ) and have

$$e_2^{*DD} = (w_2^{DD} - c)^2 \beta^2 / 4. \quad (B21)$$

From Eqs. (B19–B21), we can derive the equilibrium solutions as shown in Table 2.  $\square$

**Proof of Corollary 1** (i) From Theorem 1, we have

$$p_1^{*CC} - p_2^{*CC} = \{(\beta^2 - 4 - 2\gamma)a + (\beta^2 - 4 - 2\gamma + \gamma\beta^2)c + 2[(2 + \gamma)a + (2 + \gamma - \beta^2)c]\} / [2(\gamma^2 + \beta^2 - 4)].$$

Here, we have  $2(\gamma^2 + \beta^2 - 4) < 0$ , and  $(\beta^2 - 4 - 2\gamma)a + (\beta^2 - 4 - 2\gamma + \gamma\beta^2)c + 2[(2 + \gamma)a + (2 + \gamma - \beta^2)c] = \beta^2[a + (\gamma - 1)c]$ . Meanwhile, since  $\beta, \gamma \in [0, 1]$ , we obtain  $\beta^2[a + (\gamma - 1)c] \geq 0$  and  $\beta^2[a + (\gamma - 1)c] = 0$  if and only if  $\beta = 0$ . Therefore, we have  $p_1^{*CC} \leq p_2^{*CC}$ .

Similarly, from Theorem 1, we have  $q_1^{*CC} - q_2^{*CC} = \beta^2[a + (\gamma - 1)c] / [2(\gamma^2 + \beta^2 - 4)]$ . It is easy to find  $q_1^{*CC} - q_2^{*CC} \leq 0$ . Obviously,  $q_1^{*CC} - q_2^{*CC} = 0$  if and only if  $\beta = 0$ .

Meanwhile, from Theorem 1, we have

$$\begin{aligned} \Pi_{S_1}^{*CC} - \Pi_{S_2}^{*CC} &= A^2(\beta^2 - 4 - 2\gamma)^2 / [4(2 + \gamma)^2(\gamma^2 + \beta^2 - 4)^2] \\ &\quad - A^2(4 - \beta^2) / [4(\gamma^2 + \beta^2 - 4)^2] \\ &= \beta^2(\gamma^2 + \beta^2 - 4)A^2 / [4(2 + \gamma)^2(\gamma^2 + \beta^2 - 4)^2]. \end{aligned}$$

Because  $\beta, \gamma \in [0, 1]$ , we have  $\Pi_{S_2}^{*CC} \geq \Pi_{S_1}^{*CC}$ . Obviously,  $\Pi_{S_2}^{*CC} = \Pi_{S_1}^{*CC}$  if and only if  $\beta = 0$ .

From Theorem 1, we have

$$\begin{aligned} p_1^{*DD} - p_2^{*DD} &= \frac{(2 + \gamma)a + \gamma\beta\sqrt{e_2^{*DD}} + 2w_1^{*DD} + \gamma w_2^{*DD}}{4 - \gamma^2} \\ &\quad - \frac{(2 + \gamma)a + 2\beta\sqrt{e_2^{*DD}} + 2w_2^{*DD} + \gamma w_1^{*DD}}{4 - \gamma^2} \\ &= \frac{(4\gamma^4 + 2\gamma^3 - 6\gamma - 20\gamma^2 + 24)\beta\sqrt{e_2^{*DD}}}{\gamma^2 - (2\gamma^2 - 4)^2}. \end{aligned}$$

Because  $\beta, \gamma \in [0, 1]$ , we have  $p_1^{*DD} \leq p_2^{*DD}$ . Obviously,  $p_1^{*DD} = p_2^{*DD}$  if and only if  $\beta = 0$ .

Similarly, from Theorem 1, we have

$$\begin{aligned}
 & q_1^{*DD} - q_2^{*DD} \\
 &= \frac{(2 - \gamma^2) \left[ TA + 2(\gamma^2 - 3)\gamma\beta\sqrt{e_2^{*DD}} \right]}{(\gamma^2 - 4)ST} \\
 &\quad - \frac{(2 - \gamma^2) \left[ TA + (3\gamma^2 - 8)\beta\sqrt{e_2^{*DD}} \right]}{(\gamma^2 - 4)ST} \\
 &= \frac{(2 - \gamma^2) \beta\sqrt{e_2^{*DD}}}{(\gamma^2 - 4)ST}.
 \end{aligned}$$

Because  $\beta, \gamma \in [0, 1]$  and  $ST > 0$ , we have  $q_1^{*DD} \leq q_2^{*DD}$ . Obviously,  $q_1^{*DD} = q_2^{*DD}$  if and only if  $\beta = 0$ .

Moreover, from Theorem 1, we have

$$\begin{aligned}
 & w_1^{*DD} - w_2^{*DD} \\
 &= [2\gamma(3 - \gamma^2)\beta\sqrt{e_2^{*DD}} - TB]/(ST) \\
 &\quad - [(8 - 3\gamma^2)\beta\sqrt{e_2^{*DD}} - TB]/(ST) \\
 &= (-2\gamma^3 + 3\gamma^2 + 6\gamma - 8)\beta\sqrt{e_2^{*DD}}/(ST).
 \end{aligned}$$

Because  $\beta, \gamma \in [0, 1]$  and  $ST > 0$ , we have  $w_1^{*DD} \leq w_2^{*DD}$ . Obviously,  $w_1^{*DD} = w_2^{*DD}$  if and only if  $\beta = 0$ .

Meanwhile, we can prove  $\Pi_{S_1}^{*DD} \leq \Pi_{S_2}^{*DD}$  by the similar method.

(ii) From Theorem 1, we have

$$\begin{aligned}
 & p_1^{*CD} - p_2^{*CD} \\
 &= [(2 + \gamma)a + 2c + \gamma\beta\sqrt{e_2^{*CD}} + \gamma w_2^{*CD}]/(4 - \gamma^2) \\
 &\quad - [(2 + \gamma)a + \gamma c + 2\beta\sqrt{e_2^{*CD}} + 2w_2^{*CD}]/(4 - \gamma^2) \\
 &= [-A + (2\gamma^2 - 6)\beta\sqrt{e_2^{*CD}}]/[2(2 - \gamma^2)(2 + \gamma)].
 \end{aligned}$$

Because  $\beta, \gamma \in [0, 1]$ , we have  $p_1^{*CD} \leq p_2^{*CD}$ . Obviously,  $p_1^{*CD} = p_2^{*CD}$  if and only if  $\beta = 0$ .

Meanwhile, from Theorem 1, we have

$$\begin{aligned}
 & q_1^{*CD} - q_2^{*CD} \\
 &= \frac{\varphi^2 A^2}{(4 - \gamma^2)^2 [4(2 - \gamma^2) - 2\beta^2]^2} \\
 &\quad - \frac{[4(2 - \gamma^2) - (4 - \gamma^2)\beta^2] A^2}{(4 - \gamma^2)^2 [4(2 - \gamma^2) - 2\beta^2]^2} \\
 &= \frac{(2 - \gamma)[2(\gamma + 1) - \beta^2] A}{(4 - \gamma^2)^2 [4(2 - \gamma^2) - 2\beta^2]^2}.
 \end{aligned}$$

Because  $\beta, \gamma \in [0, 1]$  and  $A > 0$ , then we have  $q_1^{*CD} \geq q_2^{*CD}$ .

From Theorem 1, we have

$$\begin{aligned}
 & p_1^{*DC} - p_2^{*DC} \\
 &= [(2 + \gamma)a + \gamma c + \gamma\beta\sqrt{e_2^{*DC}} + 2w_1^{*DC}]/(4 - \gamma^2) \\
 &\quad - [(2 + \gamma)a + 2c + 2\beta\sqrt{e_2^{*DC}} + \gamma w_1^{*DC}]/(4 - \gamma^2) \\
 &= (w_1^{*DC} - c - \beta\sqrt{e_2^{*DC}})/(2 + \gamma).
 \end{aligned}$$

It is easy to find that  $p_1^{*DC} \geq p_2^{*DC}$  is satisfied if and only if  $w_1^{*DC} - c \geq \beta\sqrt{e_2^{*DC}}$  is satisfied. Then, we have  $w_1^{*DC} - c - \beta\sqrt{e_2^{*DC}} = [A + (\gamma - 4 + 2\gamma^2)\beta\sqrt{e_2^{*DC}}]/(4 - 2\gamma^2)$ .

Since  $4 - 2\gamma^2 > 0$ , we find  $w_1^{*DC} - c \geq \beta\sqrt{e_2^{*DC}}$  is equivalent to  $A + (\gamma - 4 + 2\gamma^2)\beta\sqrt{e_2^{*DC}} \geq 0$ .

Then, we have  $A + (\gamma - 4 + 2\gamma^2)\beta\sqrt{e_2^{*DC}} = [4(2 - \gamma^2)(4 - \gamma^2) + (20\gamma^2 - 24 - 4\gamma^4)\beta^2]A/M$ .

Because  $\beta, \gamma \in [0, 1]$ , we have  $p_1^{*DC} \geq p_2^{*DC}$ .

Similarly, from Theorem 1, we can also show that  $q_1^{*DC} \leq q_2^{*DC}$ .

Meanwhile, we can prove  $\Pi_{S_1}^{*CD} > \Pi_{S_2}^{*CD}$  and  $\Pi_{S_1}^{*DC} < \Pi_{S_2}^{*DC}$  by the similar method.  $\square$

**Proof of Proposition 1** (i) From Theorem 1, we have

$$\begin{aligned}
 & \Pi_{S_2}^{*CC} - \Pi_{S_2}^{*CD} \\
 &= \frac{A^2(4 - \beta^2)}{4(\gamma^2 + \beta^2 - 4)^2} - \frac{[4(2 - \gamma^2) - (4 - \gamma^2)\beta^2]A^2}{(4 - \gamma^2)[4(2 - \gamma^2) - 2\beta^2]^2} \\
 &= \frac{A^2(4 - \beta^2)(4 - \gamma^2)[4(2 - \gamma^2) - 2\beta^2]^2}{4(4 - \gamma^2)(\gamma^2 + \beta^2 - 4)^2[4(2 - \gamma^2) - 2\beta^2]^2} \\
 &\quad - \frac{4A^2(\gamma^2 + \beta^2 - 4)^2[4(2 - \gamma^2) - (4 - \gamma^2)\beta^2]}{4(4 - \gamma^2)(\gamma^2 + \beta^2 - 4)^2[4(2 - \gamma^2) - 2\beta^2]^2}.
 \end{aligned}$$

It is easy to find  $A^2/\{4(4 - \gamma^2)(\gamma^2 + \beta^2 - 4)^2[4(2 - \gamma^2) - 2\beta^2]^2\} > 0$ . We assume

$$\begin{aligned}
 & f_1(\beta, \gamma) = 4(4 - \gamma^2)(2 - \gamma^2)(4 - 3\gamma^2) \\
 &\quad - (4 - \gamma^2)(16 - 16\gamma^2 + 3\gamma^4)\beta^2 + 2(2 - \gamma^2)^2\beta^4.
 \end{aligned}$$

Then, there is  $\Pi_{S_2}^{*CC} - \Pi_{S_2}^{*CD} \geq 0$  satisfied, if and only if the condition  $f_1(\beta, \gamma) \geq 0$  is established. Here, we can regard  $f_1(\beta, \gamma)$  as a quadratic function of  $\beta^2$ . Based on the properties of quadratic functions, we calculate

$$\begin{aligned}
 \Delta &= (4 - \gamma^2)^2(16 - 16\gamma^2 + 3\gamma^4)^2 \\
 &\quad - 32(2 - \gamma^2)^3(4 - \gamma^2)(4 - 3\gamma^2) < 0
 \end{aligned}$$

Finally, we can obtain  $\Pi_{S_2}^{*CC} \geq \Pi_{S_2}^{*CD}$ .

Similarly, we can prove  $\Pi_{S_1}^{*CC} \geq \Pi_{S_1}^{*DC}$  and omit the details here.

(ii) From Theorem 1, we have

$$\begin{aligned} & \Pi_{S1}^{*CD} - \Pi_{S1}^{*DD} \\ &= \varphi^2 A^2 / \{(4 - \gamma^2)[4(2 - \gamma^2) - 2\beta^2]\}^2 \\ & \quad - (2 - \gamma^2)\varphi^2 A^2 / \{(4 - \gamma^2)[2ST - (8 - 3\gamma^2)\beta^2]\}^2. \end{aligned}$$

Let  $Z_1(\beta_1 | \gamma) = 4(4 - \gamma^2)^{1/2}(2 - \gamma^2)^{3/2} - 2(4\gamma^4 - 17\gamma^2 + 16) + [8 - 3\gamma^2 - 2(4 - \gamma^2)^{1/2}(2 - \gamma^2)^{1/2}]\beta_1^2$ .

Then, we find that  $\Pi_{S1}^{*CD} - \Pi_{S1}^{*DD} \geq 0$  is equivalent to the condition of  $Z_1(\beta_1 | \gamma) \geq 0$ .

(i) When  $\beta_1 = 0$ , we have  $\partial Z_1(0 | \gamma) / \partial \gamma > 0$ ,  $Z_1(0 | 0) < 0$  and  $Z_1(0 | 1) > 0$ ;

(ii) When  $\beta_1 = 1$ , we have  $\partial Z_1(1 | \gamma) / \partial \gamma > 0$ ,  $Z_1(1 | 0) < 0$  and  $Z_1(1 | 1) > 0$ . Finally, we can obtain

$$\begin{aligned} & \text{if } (\gamma, \beta) \in \{0 \leq \gamma \leq \gamma_1, 0 \leq \beta \leq 1\} \\ & \cup \{\gamma_1 \leq \gamma \leq \gamma_2, 0 \leq \beta \leq \beta_1\}, \Pi_{S1}^{*DD} \leq \Pi_{S1}^{*CD}; \\ & \text{if } (\gamma, \beta) \in \{\gamma_1 \leq \gamma \leq \gamma_2, \beta_1 < \beta \leq 1\} \\ & \cup \{\gamma_2 < \gamma \leq 1, 0 \leq \beta \leq 1\}, \Pi_{S1}^{*DD} > \Pi_{S1}^{*CD}, \text{ where} \\ & \text{the thresholds } \gamma_1 (\approx 0.8062) \text{ and } \gamma_2 (\approx 0.9309) \\ & \text{are uniquely determined by the equations as } Z_1(0 | \gamma_1) = 0 \text{ and } Z_1(1 | \gamma_2) = 0. \end{aligned}$$

(iii) Similar to the proof of part (ii), we can obtain the results in part (iii). □

**Proof of Corollary 2** (i) From Theorem 1, we have  $\partial \Pi_{S1}^{*CC} / \partial \beta^2 = A\gamma / [2(4 - \gamma^2 - \beta^2)^2]$ . Because  $\beta, \gamma \in [0, 1]$ , we have  $\partial \Pi_{S1}^{*CC} / \partial \beta^2 \geq 0$ .

Similarly, we can derive

$$\begin{aligned} & \partial \Pi_{S2}^{*CC} / \partial \beta^2 \\ &= A(4 + \gamma^2 - \beta^2) / [4(4 - \gamma^2 - \beta^2)^3] \geq 0. \end{aligned}$$

(ii) From Theorem 1, we have

$$\begin{aligned} & \partial \Pi_{S1}^{*DD} / \partial \beta^2 \\ &= \frac{2(2 - \gamma^2)(\gamma - 2)A^2\varphi}{(4 - \gamma^2)[2ST - (8 - 3\gamma^2)\beta^2]^2} \\ & \quad - \frac{2(2 - \gamma^2)(3\gamma^2 - 8)A^2\varphi^2}{(4 - \gamma^2)[2ST - (8 - 3\gamma^2)\beta^2]^2}. \end{aligned}$$

It is easy to find  $2(2 - \gamma^2)A^2\varphi / \{(4 - \gamma^2)[2ST - (8 - 3\gamma^2)\beta^2]\} > 0$ . Let  $f_2(\beta, \gamma) = 2(2\gamma^2 - 4 - \gamma) + (2 - \gamma)\beta^2$ .

Then, we find that  $\partial \Pi_{S1}^{*DD} / \partial \beta^2 > 0$  is equivalent to the condition of  $f_2(\beta, \gamma) < 0$ . We can regard  $f_2(\beta, \gamma)$  as a quadratic function of  $\beta$ .

(i) If  $\beta = 0$ ,  $f_2(0, \gamma) = 2(2\gamma^2 - 4 - \gamma) < 0$ ;

(ii) If  $\beta = 1$ ,  $f_2(1, \gamma) = 2(2\gamma^2 - 3 - \gamma) - \gamma < 0$ .

Therefore we have  $f_2(\beta, \gamma) < 0, \forall \beta, \gamma \in [0, 1]$ , namely  $\partial \Pi_{S1}^{*DD} / \partial \beta^2 > 0$ .

From Theorem 1, we have

$$\begin{aligned} & \partial \Pi_{S2}^{*DD} / \partial \beta^2 \\ &= \frac{2(\gamma^2 - 4)A^2T^2}{(4 - \gamma^2)[2ST - (8 - 3\gamma^2)\beta^2]^2} \\ & \quad - \frac{2(3\gamma^2 - 8)[4(2 - \gamma^2) - (4 - \gamma^2)\beta^2]A^2\varphi^2}{(4 - \gamma^2)[2ST - (8 - 3\gamma^2)\beta^2]^2}. \end{aligned}$$

It is easy to find  $2A^2 / \{(4 - \gamma^2)[2ST - (8 - 3\gamma^2)\beta^2]\} > 0$ . Let  $Z_3(\beta_3 | \gamma) = 2(\gamma^2 - 4)ST + 8(8 - 3\gamma^2)(2 - \gamma^2) - (4 - \gamma^2)(8 - 3\gamma^2)\beta_3^2$ , and  $\partial \Pi_{S2}^{*DD} / \partial \beta^2 > 0$  is equivalent to the condition of  $Z_3(\beta_3 | \gamma) > 0$ . Based on the properties of quadratic functions, we have

(i) If  $\beta_3 = 0$ ,  $Z_3(0 | \gamma) = 2\gamma^2(4\gamma^4 - 21\gamma^2 + 28) \geq 0$ ;

(ii) If  $\beta_3 = 1$ ,  $Z_3(1 | \gamma) = 8\gamma^6 - 45\gamma^4 + 76\gamma^2 - 32$ .

Next, we discuss  $Z_3(1 | \gamma)$ . We have  $\partial Z_3(1 | \gamma) / \partial (\gamma^2) = 24(\gamma^2)^2 - 90\gamma^2 + 76 > 0$ . Given  $Z_3(1 | 0) = -32 < 0$  and  $Z_3(1 | 1) = 7 > 0, \exists \gamma_5 \in [0, 1], s.t. Z_3(1 | \gamma) = 0$ .

Finally, we have  $\begin{cases} Z_3(1 | \gamma) \leq 0 & 0 \leq \gamma \leq \gamma_5 \\ Z_3(1 | \gamma) > 0 & \gamma_5 < \gamma \leq 1 \end{cases}$  and

$\begin{cases} Z_3(\beta_3 | \gamma) \geq 0 & \text{if } 0 \leq \gamma \leq \gamma_5, 0 \leq \beta^2 \leq \beta_3^2 \\ Z_3(\beta_3 | \gamma) \leq 0 & \text{if } 0 \leq \gamma \leq \gamma_5, \beta_3^2 < \beta^2 \leq 1, \text{ where } \gamma_5 \\ Z_3(\beta_3 | \gamma) \geq 0 & \text{if } \gamma_5 < \gamma \leq 1, \forall \beta^2 \in [0, 1] \end{cases}$  ( $\approx 0.7933$ ) is determined by  $Z_3(1 | 0) = 0$  and  $\beta_3$  is determined by  $Z_3(\beta_3 | \gamma) = 0$ . □

**Proof of Theorem 2** Because the proof method of Theorem 2 is similar to that of Theorem 1, we omit the details here. □

**Proof of Corollary 3** Similar to the proof method of Corollary 3. □

**Proof of Proposition 2** Similar to the proof method of Proposition 2. □

**Proof of Corollary 4** Similar to the proof method of Corollary 4. □

**Proof of Proposition 3** Similar to the proof method of Proposition 3. □

**Proof of Proposition 4** (i). From Theorems 1 and 2, we have

$$\begin{aligned} & (\tilde{e}_2^{*CC})^{1/2} - (e_2^{*CC})^{1/2} = A\beta / [(2 + \gamma)(4 - \beta^2 - 2\gamma)] \\ & \quad - A\beta / [2(4 - \beta^2 - \gamma^2)]. \end{aligned}$$

We find that the inequality of  $(\tilde{e}_2^{*CC})^{1/2} \geq (e_2^{*CC})^{1/2}$  is satisfied if and only if  $2(4 - \beta^2 - \gamma^2) - (2 + \gamma)(4 - \beta^2 - 2\gamma) \geq 0$  is

satisfied. Assuming  $f_6(\beta, \gamma) = 2(4 - \beta^2 - \gamma^2) - (2 + \gamma)(4 - \beta^2 - 2\gamma)$ , we find that  $f_6(\beta, \gamma) \geq 0$  due to  $\gamma, \beta \in [0, 1]$ , we have  $\tilde{e}_2^{*CC} \geq e_2^{*CC}$ .

Similarly, we can show other results. In the following, we give the comparisons on profits.

(ii) From Theorems 1 and 2, we have

$$\begin{aligned} &\tilde{\Pi}_{S2}^{*CC} - \Pi_{S2}^{*CC} \\ &= (4 - \beta^2)A^2 / [(2 + \gamma)^2(4 - \beta^2 - 2\gamma)^2] \\ &\quad - A^2(4 - \beta^2) / [4(\gamma^2 + \beta^2 - 4)^2]. \end{aligned}$$

It is easy to find that the inequality of  $\tilde{\Pi}_{S2}^{*CC} \geq \Pi_{S2}^{*CC}$  is equivalent to  $16 - 4\gamma^2 - 4\beta^2 - \gamma\beta^2 \geq 0$ , which is always satisfied. Therefore, we obtain  $\tilde{\Pi}_{S2}^{*CC} \geq \Pi_{S2}^{*CC}$ . Meanwhile,  $\tilde{\Pi}_{S2}^{*CC} = \Pi_{S2}^{*CC}$  if and only if  $\beta$  or  $\gamma$  is 0.

From Theorems 1 and 2, we find that the inequality of  $\tilde{\Pi}_{S2}^{*CD} \geq \Pi_{S2}^{*CD}$  is equivalent to the condition of  $8 - 4\gamma^2 + 2\gamma + (\gamma - 2)\beta^2 \geq 0$ . Let  $f_7(\beta, \gamma) = 8 - 4\gamma^2 + 2\gamma + (\gamma - 2)\beta^2$ . Obviously, the function  $f_7(\beta, \gamma)$  is a quadratic function of  $\beta$ .

Because  $f_7(0, \gamma) > 0$  and  $f_7(1, \gamma) > 0$ , we can conclude that  $f_7(\beta, \gamma) > 0, \forall \gamma, \beta \in [0, 1]$ . Therefore, we have  $\tilde{\Pi}_{S2}^{*CD} \geq \Pi_{S2}^{*CD}$  and  $\tilde{\Pi}_{S2}^{*CD} = \Pi_{S2}^{*CD}$  if and only if  $\beta$  or  $\gamma$  is 0. The proof of  $\tilde{\Pi}_{S2}^{*DC} \geq \Pi_{S2}^{*DC}$  is similar to that of  $\tilde{\Pi}_{S2}^{*CD} \geq \Pi_{S2}^{*CD}$ , and we omit the details here.

From Theorems 1 and 2, we find that the inequality of  $\tilde{\Pi}_{S2}^{*DD} \geq \Pi_{S2}^{*DD}$  is satisfied if and only if the condition of  $2(2\gamma^2 - 4 + \gamma)(2\gamma^2 - 4 - \gamma)(3 - \gamma^2) + (\gamma - 3)(-\gamma^3 - 3\gamma^2 + 3\gamma + 8)\beta^2 \geq 0$  is satisfied. We assume

$$\begin{aligned} Z_8(\beta_8 | \gamma) &= 2(2\gamma^2 - 4 + \gamma)(2\gamma^2 - 4 - \gamma)(3 - \gamma^2) \\ &+ (\gamma - 3)(-\gamma^3 - 3\gamma^2 + 3\gamma + 8)\beta_8^2. \end{aligned}$$

(i) When  $\beta = 0$ , we have  $Z_8(0 | \gamma) > 0$ ;

(ii) When  $\beta = 1$ , we have  $Z_8(1 | \gamma) = -8\gamma^6 + 57\gamma^4 - 122\gamma^2 - \gamma + 72$ .

Then, we use MATLAB to calculate the solution of equation  $-8\gamma^6 + 57\gamma^4 - 122\gamma^2 - \gamma + 72 = 0$  in  $\gamma \in [0, 1]$ .

The result is given by  $\begin{cases} Z_8(1 | \gamma) \geq 0 & 0 \leq \gamma \leq \gamma_{12} \\ Z_8(1 | \gamma) < 0 & \gamma_{12} < \gamma \leq 1 \end{cases}$ , where  $\gamma_{12} \approx 0.9705$ . Finally, we obtain

$\begin{cases} Z_8(\beta_8 | \gamma) \geq 0 & 0 \leq \gamma \leq \gamma_{12}, \forall \beta \in [0, 1] \\ Z_8(\beta_8 | \gamma) \geq 0 & \gamma_{12} < \gamma \leq 1, 0 \leq \beta \leq \beta_8, \text{ where the} \\ Z_8(\beta_8 | \gamma) < 0 & \gamma_{12} < \gamma \leq 1, \beta_8 < \beta \leq 1 \end{cases}$  threshold  $\beta_8$  is the unique solution determined by the equation as  $Z_8(\beta_8 | \gamma) = 0$ . □

**Proof of Proposition 5** From Propositions 1 and 2, we can obtain the main results of Proposition 5. □

**Proof of Proposition 6** Here, comparisons of decision variables are obvious, and we omit them here. We only give the comparisons of profits.

From Theorem 1, we find that  $\Pi_{S2}^{*CC} \geq \Pi_{S2}^{*DC}$  is satisfied if and only if the condition of  $-2(2 + \gamma) + \beta^2 \geq 0$  is satisfied. Because  $\beta, \gamma \in [0, 1]$ , it is easy to prove  $-2(2 + \gamma) + \beta^2 < 0$ . Therefore, we have  $\Pi_{S2}^{*CC} \leq \Pi_{S2}^{*DC}$ . Similarly, we can prove that  $\Pi_{S2}^{*DD} \geq \Pi_{S2}^{*CD}, \tilde{\Pi}_{S2}^{*CC} \leq \tilde{\Pi}_{S2}^{*DC}$  and  $\tilde{\Pi}_{S2}^{*DD} \geq \tilde{\Pi}_{S2}^{*CD}$ . □

**Proof of Proposition 7** (i) Here, the comparisons of decision variables will not be described in detail. The following discussions are mainly about comparisons of profits.

From Theorems 1 and 2, we find that  $\tilde{\Pi}_{S1}^{*DC} \geq \Pi_{S1}^{*CC}$  is satisfied if and only if the following condition is satisfied

$$\begin{aligned} Z_9(\beta_9 | \gamma) &= 2(4 - \gamma^2)[4(2 - \gamma^2) - (4 - \gamma^2)\beta_9^2] \\ &+ [(4 - \gamma^2) - \beta_9^2] - [8(2 - \gamma^2)(4 - \gamma^2) - 2(8 - 3\gamma^2)\beta_9^2 \\ &\quad - (4 - \beta_9^2)(4 - \gamma^2)\beta_9^2]^2 \geq 0. \end{aligned}$$

Because  $\partial^2 Z_9(\beta_9 | \gamma) / (\beta_9^2)^2 < 0$  and  $\partial Z_9(\beta_9 | \gamma) / (\beta_9^2) > 0$ , we find that  $\partial Z_9(\beta_9 | \gamma) / (\beta_9^2)$  is monotonically decrease of  $\beta_9^2$  and  $Z_9(\beta_9 | \gamma)$  is monotonically increasing of  $\beta_9^2$ . In addition, since  $Z_9(0 | \gamma) < 0$  and  $Z_9(1 | \gamma) > 0$ , we have  $\begin{cases} \tilde{\Pi}_{S1}^{*DC} \leq \Pi_{S1}^{*CC} & 0 \leq \beta \leq \beta_9, \forall \gamma \in [0, 1] \\ \tilde{\Pi}_{S1}^{*DC} > \Pi_{S1}^{*CC} & \beta_9 < \beta \leq 1, \forall \gamma \in [0, 1] \end{cases}$ , where  $\beta_9$  is the solution of equation as  $Z_9(\beta_9 | \gamma) = 0$ .

Based on Proposition 3 (i) and Proposition 5 (ii) (a), we can finally obtain Proposition 7 (i) (a).

In addition, we have  $\tilde{\Pi}_{S1}^{*CC} \geq \Pi_{S1}^{*CC}$  and  $\Pi_{S1}^{*DC} < \Pi_{S1}^{*CC}$  according to Propositions 3 (i) and Proposition 5 (i) (a). Therefore, we have  $\Pi_{S1}^{*DC} \leq \tilde{\Pi}_{S1}^{*CC}$ .

(ii) Similar to the proofs of part (i), we can obtain the results of part (ii). □

**Proof of Proposition 8** Similar to the proof method of Proposition 7. □

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