# **METHODOLOGIES AND APPLICATION**



# **D-AHP method with different credibility of information**

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### **Abstract**

Multi-criteria decision making (MCDM) has attracted wide interest due to its extensive applications in practice. In our previous study, a method called D-AHP (AHP method extended by D numbers preference relation) was proposed to study the MCDM problems based on a D numbers extended fuzzy preference relation, and a solution for the D-AHP method has been given to obtain the weights and ranking of alternatives from the decision data, in which the results obtained by using the D-AHP method are influenced by the credibility of information. However, in previous study the impact of information's credibility on the results is not sufficiently investigated, which becomes an unsolved issue in the D-AHP. In this paper, we focus on the credibility of information within the D-AHP method and study its impact on the results of a MCDM problem. Information with different credibilities including high, medium and low, respectively, is taken into consideration. The results show that the credibility of information in the D-AHP method slightly impacts the ranking of alternatives, but the priority weights of alternatives are influenced in a relatively obvious extent.

**Keywords** D-AHP · D numbers preference relation · Fuzzy preference relation · Dempster–Shafer theory · Multi-criteria decision making

# **1 Introduction**

Multi-criteria decision making (MCDM) has become a hot research issue for a long time (Chen et al[.](#page-7-0) [1992;](#page-7-0) Ribeir[o](#page-8-0) [1996](#page-8-0); We[i](#page-8-1) [2008](#page-8-1); Jiang et al[.](#page-8-2) [2018\)](#page-8-2). Up to now, various methods and approaches have been developed to study this problem, such as TOPSIS (García-Cascales and Lamat[a](#page-7-1) [2012;](#page-7-1) Tsau[r](#page-8-3) [2011\)](#page-8-3), VIKOR (Opricovic and Tzen[g](#page-8-4) [2004](#page-8-4), [2007;](#page-8-5) Sayadi et al[.](#page-8-6) [2009](#page-8-6)), evidential reasoning-based approach (Yage[r](#page-8-7) [1992;](#page-8-7) Deng and Jian[g](#page-7-2) [2018;](#page-7-2) Xu and Den[g](#page-8-8) [2018](#page-8-8)), and analytic hierarch[y](#page-8-9) process (AHP) (Saaty [1980](#page-8-9)), fuzzy-based method (Zhang et al[.](#page-8-10) [2017](#page-8-10); Xu and Yage[r](#page-8-11) [2008;](#page-8-11) Fei et al[.](#page-7-3) [2017](#page-7-3); Nie et al[.](#page-8-12) [2011\)](#page-8-12), etc. (Jiang et al[.](#page-8-13) [2017a;](#page-8-13) Zheng and Den[g](#page-8-14) [2018b](#page-8-14)). Besides, game theory, as a tool to study agent's behaviors in competitive environment (Wang et al[.](#page-8-15) [2017](#page-8-15), [2016;](#page-8-16) Deng et al[.](#page-7-4) [2016](#page-7-4); Xu et al[.](#page-8-17) [2018](#page-8-17)), is also widely used in the field of MCDM (Aplak and Türkbe[y](#page-7-5) [2013](#page-7-5); Peldschus and Zavadska[s](#page-8-18) [2005](#page-8-18); Aplak and Sogu[t](#page-7-6) [2013](#page-7-6); Yang et al[.](#page-8-19) [2013;](#page-8-19) Liu et al[.](#page-8-20) [2017a](#page-8-20); Kang et al[.](#page-8-21) [2017](#page-8-21)). Among them, the AHP method has attracted widely attention due to its ability in uniting both qualitative and quantitative factors in decision-making process. In the classical AHP model, the relative importance between elements, also called preference relation between elements, is represented in a pairwise comparison matrix.

Generally, the multiplicative preference relation (Saat[y](#page-8-9) [1980](#page-8-9)) satisfying  $a_{ij} \times a_{ji} = 1$  is often employed in the AHP method. Meanwhile, other types of preference relations are also existing. One is called fuzzy preference relation satisfying  $r_{ij} + r_{ji} = 1$ . A fuzzy preference relati[o](#page-8-22)n (Tanino [1984](#page-8-22); Herrera-Viedma et al[.](#page-8-23) [2004](#page-8-23), [2007](#page-8-24); X[u](#page-8-25) [2007\)](#page-8-25) provides another way to construct a decision matrix of pairwise comparisons based on linguistic values given by experts. However, the conventional fuzzy preference relation is on the basis of complete and certain information. It is unable to deal with the cases involving incompleteness and uncertainty. In order to overcome this deficiency, in reference (Deng et al[.](#page-7-7) [2014b](#page-7-7)) a concept of D numbers preference relation was proposed which extends the fuzzy preference relation by using D numbers, where the tool of D numbers (Deng et al[.](#page-7-8) [2014a,](#page-7-8) [b](#page-7-7); Den[g](#page-7-9) [2012\)](#page-7-9) provides a new representation to express the

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uncertain information by extending Dempster–Shafer theory (Dempste[r](#page-7-10) [1967](#page-7-10); Shafe[r](#page-8-26) [1976;](#page-8-26) Denoeu[x](#page-7-11) [2013](#page-7-11); Antoine et al[.](#page-7-12) [2014;](#page-7-12) Zheng et al[.](#page-8-27) [2017;](#page-8-27) Zheng and Den[g](#page-8-28) [2018a](#page-8-28); Yage[r](#page-8-29) [2014;](#page-8-29) Yang and X[u](#page-8-30) [2013;](#page-8-30) Yager and Li[u](#page-8-31) [2008\)](#page-8-31). Based on the concept of D numbers preference relation, a D-AHP method (Deng et al[.](#page-7-7) [2014b](#page-7-7)) has been proposed for MCDM problems, and the D-AHP method extends the traditional AHP method in theory.

In the proposed D-AHP method, the derived results about the ranking and priority weights of alternatives are impacted by the credibility of providing information. A parameter  $\lambda$  is used to express the credibility of information, and its value is associated with the cognitive ability of experts. If the comparison information used in the decision-making process is provided by an authoritative expert,  $\lambda$  will take a smaller value. If the comparison information comes from an expert whose judgment is with low belief, λ takes a higher value. As suggested in Deng et al[.](#page-7-7) [\(2014b](#page-7-7)), a feasible scheme is shown as follows.

$$
\lambda = \begin{cases}\n\left[\frac{\lambda}{n}\right], & \text{The information is with high credibility} \\
n, & \text{The information is with medium credibility} \\
n^2/2, & \text{The information is with low credibility}\n\end{cases}
$$
\n(1)

where  $\lambda$  represents lower bound of  $\lambda$ , and  $\left[\lambda\right] = \min\{k \in \mathbb{Z}^d\}$  $\mathbb{Z}|k \geq \underline{\lambda}$ , and *n* is the number of alternatives. For instance,  $\lceil \underline{\lambda} \rceil = 2$  if  $\underline{\lambda} = 1.58$  $\underline{\lambda} = 1.58$  $\underline{\lambda} = 1.58$ . In previous study (Deng et al. [2014b](#page-7-7)), the D-AHP method has been successfully used to solve a supplier selection problem, but the credibility of providing information is not further and deeply studied. In this paper, the credibility of information is focused to investigate its impact on the decision-making results when applying the D-AHP method to a MCDM problem. Three cases, namely information with high credibility, medium credibility and low credibility, are taken into consideration, respectively. The results show that the credibility of information slightly impacts the ranking of alternatives, but the priority weights of alternatives are influenced in a relatively obvious degree. The explanation and reasonability for the results are well displayed in this paper.

The remainder of this paper is organized as follows. A brief introduction about D numbers is presented in Sect. [2.](#page-1-0) Then the D-AHP method is given in Sect. [3.](#page-2-0) After that, a case study considering the credibility of information in the D-AHP method is presented in Sect. [4.](#page-4-0) Finally, conclusions are given in Sect. [5.](#page-7-13)

# <span id="page-1-0"></span>**2 D numbers**

seen as an extension of basic probability assignment (BPA) in Dempster–Shafer theory (Dempste[r](#page-7-10) [1967](#page-7-10); Shafe[r](#page-8-26) [1976](#page-8-26); Jiang and Zha[n](#page-8-32) [2017\)](#page-8-32) for uncertainty modeling and handling (Jiang and Wan[g](#page-8-33) [2017](#page-8-33); Deng et al[.](#page-7-14) [2017;](#page-7-14) Zhang et al[.](#page-8-34) [2018](#page-8-34)). At present, it has been used in some fields, for example supplier selection (Deng et al[.](#page-7-7) [2014b](#page-7-7)), environmental impact assessment (Deng et al[.](#page-7-8) [2014a](#page-7-8)), failure mode and effects analysis (Liu et al[.](#page-8-35) [2014](#page-8-35), [2018;](#page-8-36) Jiang et al[.](#page-8-37) [2017b](#page-8-37)). D numbers overcome a few of existing deficiencies (i.e., exclusiveness hypothesis and completeness constraint; refer to Deng et al[.](#page-7-8) [2014a](#page-7-8), [b](#page-7-7) for more details) in Dempster–Shafer theory and is very effective in representing various types of uncertainties. Some basic concepts about D numbers are given as follows.

**Definition 1** Let  $\Theta$  be a nonempty set  $\Theta = \{F_1, F_2, \ldots, F_N\}$ satisfying  $F_i \neq F_j$  if  $i \neq j$ ,  $\forall i, j = \{1, ..., N\}$ , a D number is a mapping formulated by

$$
D: 2^{\Theta} \to [0, 1] \tag{2}
$$

with

$$
\sum_{B \subseteq \Theta} D(B) \le 1 \quad \text{and} \quad D(\emptyset) = 0 \tag{3}
$$

where  $\emptyset$  is the empty set and *B* is a subset of  $\Theta$ .

If  $\sum_{B \subseteq \Theta} D(B) = 1$ , the information expressed by the D number is said to be complete; if  $\sum_{B \subseteq \Theta} D(B) < 1$ , the information is said to be incomplete.

For a discrete set  $\Theta = \{b_1, b_2, \ldots, b_i, \ldots, b_n\}$ , where *b<sub>i</sub>* ∈ *R* and *b<sub>i</sub>*  $\neq$  *b<sub>j</sub>* if *i*  $\neq$  *j*, a special form of D numbers can be expressed by Deng et al[.](#page-7-8) [\(2014a](#page-7-8), [b\)](#page-7-7)

$$
D({b_1}) = v_1, D({b_2}) = v_2, ..., D({b_i})
$$
  
=  $v_i, ..., D({b_n}) = v_n$  (4)

or simply denoted as  $D = \{(b_1, v_1), (b_2, v_2), \ldots, (b_i, v_i)\}$  $\ldots$ ,  $(b_n, v_n)$ , where  $v_i > 0$  and  $\sum_{i=1}^n v_i \le 1$ . Some properties of this form of D numbers are introduced as follows.

*Remark 1* Permutation invariability. If there are two D numbers that  $D_1 = \{(b_1, v_1), \ldots, (b_i, v_i), \ldots, (b_n, v_n)\}\$  and  $D_2 = \{(b_n, v_n), \ldots, (b_i, v_i), \ldots, (b_1, v_1)\},\$  then  $D_1 \Leftrightarrow D_2$ .

*Remark 2* For a D number  $D = \{(b_1, v_1), (b_2, v_2), \ldots,$  $(b_i, v_i), \ldots, (b_n, v_n)$ , the integration representation of *D* is defined as

<span id="page-1-1"></span>
$$
I(D) = \sum_{i=1}^{n} b_i v_i
$$
\n<sup>(5)</sup>

where  $b_i \in R$ ,  $v_i > 0$  and  $\sum_{i=1}^{n} v_i \le 1$ . For the sake of simplification, the integration representation of a D number is called its *I* value.

# <span id="page-2-0"></span>**3 D-AHP method**

### **3.1 D numbers preference relation**

Preference relation (X[u](#page-8-25) [2007](#page-8-25)) which is usually denoted as pairwise comparison matrix is a classical means to express expert's subjective knowledge. Generally, there are two types of preference relations: multiplicative preference relation satisfying  $a_{ij} \times a_{ji} = 1$  and additive preference relation, also called fuzzy preference relation, satisfying  $r_{ii} + r_{ii} = 1$ . A reciprocal fuzzy preference relation can be conveniently represented by an  $n \times n$  matrix  $R = [r_{ij}]_{n \times n}$ , being  $r_{ij}$  $\mu_R(A_i, A_j)$ ∀*i*, *j* ∈ {1, 2, ..., *n*}, namely (Tanin[o](#page-8-22) [1984](#page-8-22); Herrera-Viedma et al[.](#page-8-23) [2004,](#page-8-23) [2007](#page-8-24))

$$
R = \begin{bmatrix} A_1 & A_2 & \cdots & A_n \\ A_1 & r_{11} & r_{12} & \cdots & r_{1n} \\ r_{21} & r_{22} & \cdots & r_{2n} \\ \vdots & \vdots & \vdots & \ddots & \vdots \\ A_n & r_{n1} & r_{n2} & \cdots & r_{nn} \end{bmatrix}
$$
 (6)

where (1)  $r_{ij} \geq 0$ ; (2)  $r_{ij} + r_{ji} = 1$ ,  $\forall i, j \in \{1, 2, ..., n\}$ ; (3)  $r_{ii} = 0.5$ , ∀*i* ∈ {1, 2, . . . , *n*}.  $r_{ij}$  denotes the preference degree of alternative  $A_i$  over alternative  $A_j$ , where  $r_{ij} = 0$ means that  $A_j$  is absolutely preferred to  $A_i$ ,  $r_{ij}$  < 0.5 that  $A_j$  is preferred to  $A_i$  to some degree,  $r_{ij} = 0.5$  that there is indifferent between  $A_i$  and  $A_j$ . On the contrary,  $r_{ij} > 0.5$ means that  $A_i$  is preferred to  $A_j$  to some degree,  $r_{ij} = 1$ implies that  $A_i$  is absolutely preferred to  $A_j$ .

However, the original fuzzy preference relation can be only constructed on the basis of complete and certain information. It is unable to deal with the cases that involve incomplete and uncertain information. In order to overcome the deficiency, in the literature (Deng et al[.](#page-7-7) [2014b\)](#page-7-7) we proposed the concept of D numbers preference relations which extends the fuzzy preference relations by using D numbers. The D numbers preference relation is formulated by

$$
R_{D} = \begin{bmatrix} A_{1} & A_{2} & \cdots & A_{n} \\ A_{2} & D_{11} & D_{12} & \cdots & D_{1n} \\ D_{21} & D_{22} & \cdots & D_{2n} \\ \vdots & \vdots & \vdots & \ddots & \vdots \\ A_{n} & D_{n1} & D_{n2} & \cdots & D_{nn} \end{bmatrix}
$$
(7)

where  $D_{ij} = \{(b_{ij}^1, v_{ij}^1), (b_{ij}^2, v_{ij}^2), \dots, (b_{ij}^p, v_{ij}^p), \dots\}$ ,  $D_{ji}$  $=-D_{ij}=(1-b_{ij}^1, v_{ij}^1), (1-b_{ij}^2, v_{ij}^2), \ldots, (1-b_{ij}^p, v_{ij}^p), \ldots$  $\forall i, j \in \{1, 2, ..., n\}$ , and  $b_{ij}^p \in [0, 1]$ ,  $v_{ij}^p > 0$ ,  $\sum_{p} v_{ij}^p = 1$ . Obviously,  $D_{ii} = \{(0.5, 1.0)\}$  ∀*i* ∈  $\{1, 2, ..., n\}$  in  $R_D$ . Because the D numbers preference relation can be represented in the form of matrix, herein, the corresponding matrix is called D numbers preference matrix, abbreviated as D matrix.

### <span id="page-2-1"></span>**3.2 Solution for a D numbers preference relation**

Once a D numbers preference relation about alternatives has been constructed, a key problem is how to obtain the ranking and priority weights of alternatives based on the D numbers preference relation. In Deng et al[.](#page-7-7) [\(2014b\)](#page-7-7), we studied the solution for D numbers preference relation. The procedure of the solution is shown in Fig. [1.](#page-3-0)

*Step 1* At first, the D numbers preference relation  $R_D$  is converted to an *I* values matrix  $R_I$  by using Eq.[\(5\)](#page-1-1). *Step 2* At second, let us construct a probability matrix  $R_p$ based on  $R_I$ , where  $R_p$  represents the preference probability between each pair of alternatives.

*Step 3* At third, in terms of  $R_p$ , a triangular probability matrix  $R_p^T$  is derived, with the assist of local information if necessary. Based on  $R_p^T$ , the ranking of alternatives can be obtained.

*Step 4* At fourth, a triangulated *I* values matrix  $R_I^T$  is generated based on  $R_I$  and  $R_I^T$ ; then, the weights of alternatives can finally calculated by means of  $R_I^T$ .

Please refer to the literature (Deng et al[.](#page-7-7) [2014b\)](#page-7-7) for more details. In the following, a numerical example is given to simply exhibit this procedure.

*Example 1* Assume there are four proposals  $P_1$ ,  $P_2$ ,  $P_3$ ,  $P_4$  for building a power station. The pairwise comparisons among the four proposals are given in Table [1.](#page-3-1)

In order to obtain the ranking of all proposals and priority weigh of each one, the solution shown in Fig. [1](#page-3-0) is utilized. Here the detailed process is omitted, but some important intermediate outcomes are given as follows.

$$
R_I = \begin{bmatrix} 0.50 & 0.80 & 0.60 & 0.55 \\ 0.20 & 0.50 & 0.80 & 0.48 \\ 0.40 & 0.20 & 0.50 & 0.90 \\ 0.45 & 0.12 & 0.10 & 0.50 \end{bmatrix}
$$
 (8)

$$
R_p = \begin{bmatrix} 0 & 1 & 1 & 1 \\ 0 & 0 & 1 & 0.95 \\ 0 & 0 & 0 & 1 \\ 0 & 0.05 & 0 & 0 \end{bmatrix} \tag{9}
$$

$$
R_p^T = \begin{bmatrix} 0 & 1 & 1 & 1 \\ 0 & 0 & 1 & 0.95 \\ 0 & 0 & 0 & 1 \\ 0 & 0.05 & 0 & 0 \end{bmatrix}
$$
 (10)

$$
R_I^T = \begin{bmatrix} 0.50 & 0.80 & 0.60 & 0.55 \\ 0.20 & 0.50 & 0.80 & 0.68 \\ 0.40 & 0.20 & 0.50 & 0.90 \\ 0.45 & 0.32 & 0.10 & 0.50 \end{bmatrix}
$$
(11)



<span id="page-3-0"></span>**Fig. 1** Procedure to obtain the ranking and priority weights of alternatives based on a D numbers preference relation (Deng et al[.](#page-7-7) [2014b](#page-7-7))

<span id="page-3-1"></span>**Table 1** Pairwise comparisons among four proposals in the form of D numbers preference relation

P <sub>1</sub>	$P_2$	$P_3$	$P_4$
$P_1 \quad \{(0.5, 1.0)\}\$			$\{(0.8, 1.0)\}\{(0.6, 1.0)\}\{(0.5, 0.5), (0.6, 0.5)\}\$
$P_2 \{(0.2, 1.0)\}\$		$\{(0.5, 1.0)\}\{(0.8, 1.0)\}\{(0.8, 0.6)\}\$	
$P_3 \quad \{(0.4, 1.0)\}\$		$\{(0.2, 1.0)\}\{(0.5, 1.0)\}\{(0.9, 1.0)\}\$	
$P_4 \quad \{(0.5, 0.5),\}$ (0.4, 0.5)		$\{(0.2, 0.6)\}\$ $\{(0.1, 1.0)\}\$ $\{(0.5, 1.0)\}\$	

According to  $R_p^T$ , the ranking of proposals can be derived:  $P_1 \succ P_2 \succ P_3 \succ P_4$ . In  $R_I^T$ , the elements above and alongside the main diagonal, namely (0.8, 0.8, 0.9), indicate the weight relationship of proposals. Because  $R_I^T(1, 2) = 0.8$ ,  $R_I^T(2, 3) = 0.8$ ,  $R_I^T(3, 4) = 0.9$ , the weights of proposals, indicated by  $w_1$ ,  $w_2$ ,  $w_3$  and  $w_4$ , meet the following equations:

<span id="page-3-2"></span>
$$
\begin{cases}\n\lambda(w_1 - w_2) = 0.8 - 0.5 \\
\lambda(w_2 - w_3) = 0.8 - 0.5 \\
\lambda(w_3 - w_4) = 0.9 - 0.5 \\
w_1 + w_2 + w_3 + w_4 = 1 \\
\lambda > 0 \\
w_i \ge 0, \quad \forall i \in \{1, 2, 3, 4\}\n\end{cases}
$$
\n(12)

By solving Eq. $(12)$ , we have

$$
\begin{cases}\nw_1 = 1/4 + 0.475/\lambda \\
w_2 = 1/4 + 0.175/\lambda \\
w_3 = 1/4 - 0.125/\lambda, \quad \lambda \in [2.1, +\infty) \\
w_4 = 1/4 - 0.525/\lambda\n\end{cases}
$$
\n(13)

where parameter  $\lambda$  expresses the credibility of information. If the comparison information is provided by an authoritative expert,  $\lambda$  takes a smaller value; if the comparison information comes from an expert whose judgment is with low belief, λ takes a higher value. The decline of  $\lambda$  means the decrease in expert's cognitive ability to slight difference, which will lead that the weights of proposals are gradually closing to each others. Figure [2](#page-4-1) shows the weight of each proposal with the change in  $\lambda$ . It is easy to find that the difference among weights of proposals declines with the increase in λ. In Deng et al[.](#page-7-7) [\(2014b](#page-7-7)), a scheme is suggested to determine the value of  $\lambda$  as follows.

$$
\lambda = \begin{cases}\n\left[\frac{\lambda}{n}\right], & \text{The information is with high credibility} \\
n, & \text{The information is with medium credibility} \\
n^2/2, & \text{The information is with low credibility}\n\end{cases}
$$
\n(14)

Based on this scheme, the weights of these proposals are obtained, as shown in Table [2.](#page-4-2)



<span id="page-4-1"></span>**Fig. 2** Weights of proposals with the change in λ

<span id="page-4-2"></span>**Table 2** Weights and ranking of proposals in Example 1

Proposals Weights (different credibility of information)		Ranking		
		High Medium Low Range		
$P_1$		0.408 0.369	$0.309$ $(0.250, 0.476)$	
P <sub>2</sub>		0.308 0.294	$0.272$ $(0.250, 0.333]$	2
$P_3$		0.208 0.219	$0.234$ [0.190, 0.250)	3
$P_4$		$0.075$ 0.119	$0.184$ [0.000, 0.250)	4

### **3.3 Hierarchical structure of D-AHP method**

Based on the concept of D numbers preference relation, in Deng et al[.](#page-7-7) [\(2014b\)](#page-7-7) a D-AHP method has been proposed to extend the traditional AHP method. The hierarchical structure of D-AHP method is shown in Fig. [3.](#page-4-3) In the D-AHP, the critical point, obtaining the priority weights of alternatives based on the D numbers preference relation in each hierarchy, is solved by using the solution shown in Sect. [3.2.](#page-2-1) The determination of final priority weight of each alternative is a recursive integration layer by layer, as shown in Table [3.](#page-4-4)

# <span id="page-4-0"></span>**4 Case study considering the credibility of information**

As mentioned above, in the D-AHP the critical issue is to calculate the priority weights in each D numbers preference relation. But the setting of information's credibility, i.e.,  $\lambda$ , has an impact on the results within the framework of D-AHP method. In previous study, the sensitivity analysis of  $\lambda$  is not discussed. In this section, we will use an illustrative example to exhibit the impact of information's credibility on the final outcomes.



<span id="page-4-3"></span>**Fig. 3** Hierarchical structure of D-AHP method (Deng et al[.](#page-7-7) [2014b](#page-7-7))

<span id="page-4-4"></span>**Table 3** Integration of each level's weights in D-AHP (Deng et al[.](#page-7-7) [2014b](#page-7-7))

Alternatives	Criteria		Alternatives' weights for the decision problem		
	$C_1$	$C_2$	$\ldots$	$C_m$	
	c <sub>1</sub>	c <sub>2</sub>	$\cdots$	$c_m$	
A <sub>1</sub>	$a_{11}$	$a_{12}$	$\ldots$	$a_{1m}$	$w_1 = \sum_{i=1}^m c_i a_{1i}$
A <sub>1</sub>	$a_{11}$		$a_{12} \qquad \ldots$	$a_{1m}$	$w_1 = \sum_{i=1}^m c_i a_{1i}$
A <sub>2</sub>	$a_{21}$	$a_{22}$	$\cdots$	$a_{2m}$	$w_2 = \sum_{i=1}^m c_i a_{2i}$
			$\mathcal{L}^{\text{max}}_{\text{max}}$		
$A_n$	$a_{n1}$	$a_{n2}$		$a_{nm}$	$w_n = \sum_{i=1}^m c_i a_{ni}$

In the literature, Chen and Cha[o](#page-7-15) [\(2012\)](#page-7-15) gave an example of supplier selection about an electronic company in southern Taiwan. In that paper, the authors have given detailed data about the example; please refer to Chen and Cha[o](#page-7-15) [\(2012\)](#page-7-15) to get the data. In the example, there are four alternatives: *X*1, *X*2, *X*<sup>3</sup> and *X*4. The structure of multi-criteria for supplier selection is displayed in Fig. [4.](#page-5-0) Based on those given data in Chen and Cha[o](#page-7-15) [\(2012\)](#page-7-15), the ranking and priority weights of alternatives can be obtained by using the D-AHP method under different credibility of information, as shown in Tables [4,](#page-6-0) [5](#page-6-1) and [6.](#page-7-16)

From the tables, the ranking of alternatives is

$$
X_3 \underset{0.072}{\succ} X_1 \underset{0.153}{\succ} X_2 \underset{0.030}{\succ} X_4,\tag{15}
$$

if the information is considered to be highly credible. The ranking is

$$
X_3 \underset{0.0}{\succ} X_1 \underset{0.061}{\succ} X_2 \underset{0.014}{\succ} X_4,\tag{16}
$$



<span id="page-5-0"></span>**Fig. 4** Structure of multi-criteria for supplier selection (Chen and Cha[o](#page-7-15) [2012](#page-7-15))

if the information is considered to be moderately credible. The ranking is

$$
X_1 \underset{0.002}{\succ} X_3 \underset{0.030}{\succ} X_2 \underset{0.007}{\succ} X_4,\tag{17}
$$

if the information is considered to have low credibility. As can be found from these results, the rankings of alternatives are basically same in the situations of high credibility and medium credibility. In these two situations, the best alternative is  $X_3$ , and the worst alternative is  $X_4$ . Compared with the situation of information with medium credibility which yields two best alternatives  $X_3$  and  $X_1$ , the information with high credibility is more effective in distinguishing  $X_3$  and  $X_1$ , which reflects the assumption that high credibility shows the information has better cognitive ability. Besides, the differences among the obtained weights are relatively big in the two situations. The ranking of alternatives given by high or medium credibility is the same with the results given in the literature (Chen and Cha[o](#page-7-15) [2012](#page-7-15)) that is  $X_3 \underset{0.01}{\succ} X_1 \underset{0.11}{\succ} X_2 \underset{0.03}{\succ} X_4.$ 

Now let us consider the situation of low credibility. In the situation, superficially the best alternative is  $X_1$  and the worst alternative is  $X_4$ . But specifically, because their weights are  $w_1 = 0.268, w_3 = 0.266, w_2 = 0.236$  and  $w_4 = 0.229$ , respectively, the gap between  $w_1$  and  $w_3$  is very small, i.e.,  $w_1 - w_3 = 0.002$ . Also, the gap between  $w_2$  and  $w_4$  is still very small, i.e.,  $w_2 - w_4 = 0.007$ . Conversely, the gap between  $w_3$  and  $w_2$  is relatively big, i.e.,  $w_3 - w_2 = 0.030$ . So, these alternatives are actually divided into two groups, namely superior suppliers  $\{X_1, X_3\}$  and inferior suppliers  ${X_2, X_4}$ , when the credibility of information is low. From this point of view, qualitatively the result in the situation of low credibility is basically consistent with that in the situations of medium credibility and high credibility.

Such sensitivity analysis shows that as a whole these results, derived from the information whether it is high or medium or low credibility, are reasonable. And the results are <span id="page-6-0"></span>method when the information is with high credibility

Main criteria		Sub-criteria			Alternatives				
$M_i$		$C_{ij}$		$X_1$	$X_2$	$X_3$	$X_4$		
$M_1$	0.18	$C_{11}$	0.1975	0.3662	0.2412	0.2762	0.1162		
		$C_{12}$	0.5075	0.3575	0.0075	0.1675	0.4675		
		$C_{13}$	0.2575	0.355	0.205	0.33	0.11		
		$C_{14}$	0.0375	0.4875	0.0775	0.3775	0.0575		
$M_2$	0.48	$C_{21}$	0.271	0.0125	0.3525	0.5025	0.1325		
		$C_{22}$	0.086	0.4575	0.0475	0.4575	0.0375		
		$C_{23}$	0.186	0.0525	0.4725	0.4125	0.0625		
		$C_{24}$	0.321	0.2375	0.0775	0.5475	0.1375		
		$C_{25}$	0.136	0.5075	0.1775	0.3075	0.0075		
$M_3$	0.32	$C_{31}$	0.2667	0.5075	0.0275	0.3975	0.0675		
		$C_{32}$	0.4767	0.5	0.16	0.34	$\mathbf{0}$		
		$C_{33}$	0.2567	0.42	0.1	0.4	0.08		
$M_4$	0.02	$C_{41}$	0.5533	0.4425	0.0525	0.4625	0.0425		
		$C_{42}$	0.2333	0.405	0.155	0.405	0.035		
		$C_{43}$	0.2133	0.4825	0.1125	0.2425	0.1625		
Priority				0.323	0.17	0.395	0.112		
Ranking				$\mathfrak{2}$	3	1	4		

<span id="page-6-1"></span>**Table 5** Result of D-AHP method when the information is with medium credibility



consistent, although these situations have different discriminative capability in the differences of alternatives' weights. When the information is considered to be lowly credible, which means that experts do not clearly distinguish the alternatives, so the differences among derived weights of alternatives are small. With the increase in information's credibility ( $\lambda$  becomes lower), the slight differences among alternatives' weights can be distinguished due to the improvement of experts' cognitive capability. As a result, the priority weights of suppliers present relatively obvious difference, as shown in the situation of high credibility. Thus, the impact of information's credibility in the D-AHP method on the results of ranking alternatives has been illustrated clearly.

<span id="page-7-16"></span>**Table 6** Result of D-AHP method when the information is with low credibility



# <span id="page-7-13"></span>**5 Conclusions**

In this paper, the MCDM problem has been studied by using our previous proposed D-AHP method, where the credibility of providing information is numerically analyzed. Regarding the value of parameter  $\lambda$  that associates with the cognitive ability of experts, it takes a smaller value if the comparison information is provided by an authoritative expert which means the information is with higher credibility, while it takes a higher value if the comparison information comes from an expert whose judgment is with low belief that implies the information is with lower credibility. The results show that the credibility of information slightly impacts the ranking of alternatives, and the priority weights of alternatives have been influenced in a relatively obvious degree. In the future research, the criteria for measuring the credibility of information will be studied.

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### **Compliance with ethical standards**

**Conflict of interest** The authors declare that they have no conflict of interest.

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