# **A Dual SBM Model with Fuzzy Weights in Fuzzy DEA**

**Jolly Puri and Shiv Prasad Yadav**

**Abstract** The dual part of a SBM model in data envelopment analysis (DEA) aims to calculate the optimal virtual costs and prices (also known as weights) of inputs and outputs for the concerned decision-making units (DMUs). In conventional dual SBM model, the weights are found as crisp quantities. However, in real-world problems, the weights of inputs and outputs in DEA may have fuzzy essence. In this paper, we propose a dual SBM model with fuzzy weights for input and output data. The proposed model is then reduced to a crisp linear programming problem by using ranking function of a fuzzy number (FN). This model gives the fuzzy efficiencies and the fuzzy weights of inputs and outputs of the concerned DMUs as triangular fuzzy numbers (TFNs). The proposed model is illustrated with a numerical example.

**Keywords** Fuzzy DEA · Fuzzy SBM model · Fuzzy efficiency · Fuzzy weights

# **1 Introduction**

Data envelopment analysis (DEA) [\[1\]](#page-6-0) is a nonparametric and linear programmingbased technique which evaluates the relative efficiency of homogeneous DMUs on the basis of multiple inputs and multiple outputs. Since the time DEA was proposed, it has got comprehensive attention both in theory and in applications. The beauty of DEA is its ability to measure relative efficiencies of DMUs without assuming prior weights on the inputs and outputs. The first model in DEA is the CCR model [\[1\]](#page-6-0) which deals with proportional changes in inputs and outputs. The CCR efficiency score reflects the proportional maximum input reduction (or output augmentation)

J. Puri (B) · S. P. Yadav

Department of Mathematics, I.I.T. Roorkee, Roorkee 247667, India e-mail: puri.jolly@gmail.com

S. P. Yadav e-mail: yadavfma@iitr.ernet.in

rate which is common to all inputs (outputs). But it neglects the slacks corresponding to inputs and outputs. To overcome this shortcoming of CCR model, Tone presented Slack-based Measure (SBM) model [\[15\]](#page-7-0) in DEA, which puts aside the assumption of proportionate changes in inputs and outputs, and deals with slacks directly. The primal part of the SBM model directly deals with input excesses and output shortfalls of the concerned DMUs. On the other hand, the dual part of the SBM model can be interpreted as profit maximization model and it aims to calculate the optimal virtual costs and prices (also known as weights) of inputs and outputs for the concerned DMUs. Other theoretical extensions of SBM model can be seen in [\[4](#page-6-1), [13](#page-7-1)].

The conventional DEA models are limited to only crisp input/output data and also their weights take only crisp values. However, in real-world problems, two situations can be possible: (1) Input/output data may have imprecision or fuzziness and (2) the weights of data may have fuzzy essence. To deal with imprecise data, the notion of fuzziness has been introduced in DEA. The DEA is extended to fuzzy DEA (FDEA) in which the imprecision is represented by fuzzy sets or FNs [\[7,](#page-7-2) [14](#page-7-3)]. The SBM efficiency in DEA is extended to fuzzy settings in [\[6](#page-7-4), [11,](#page-7-5) [12\]](#page-7-6). Several approaches have been developed to deal with fuzzy data in FDEA. These approaches are as follows: (1) tolerance approach [\[14\]](#page-7-3), (2)  $\alpha$ -cut approach [\[7\]](#page-7-2), (3) fuzzy ranking approach [\[5](#page-7-7)], and (4) possibility approach [\[8](#page-7-8)]. However, very less emphasis has been given to FDEA models with fuzzy weights. Mansourirad et al. [\[10\]](#page-7-9) are the first who introduced fuzzy weights in fuzzy CCR model and proposed a method based on  $\alpha$ -cut approach to evaluate weights for outputs in terms of TFNs. In this paper, we propose a dual SBM model with fuzzy weights corresponding to crisp input and output data. We reduce the proposed model into crisp linear programming problem (LPP) by using ranking function of an FN. The proposed model gives the fuzzy efficiencies and the fuzzy weights corresponding to inputs and outputs of the concerned DMUs as TFNs.

The paper is organized as follows: Section [2](#page-1-0) presents preliminaries which include basic definitions. Section [3](#page-3-0) presents the description of primal and dual parts of the SBM model. Section [4](#page-4-0) presents the dual SBM model with fuzzy weights and its reduction to a crisp LPP. Section [5](#page-5-0) presents the results and discussion of a numerical example to illustrate the proposed model. The last Section [6](#page-6-2) concludes the findings of our study.

## <span id="page-1-0"></span>**2 Preliminaries**

The basic definitions in the fuzzy set theory can be seen from [\[16](#page-7-10)]. This section includes the definition of TFN and arithmetic operations on TFNs [\[2\]](#page-6-3). It also includes ranking function which maps FN to the real line [\[9\]](#page-7-11).

## *2.1 Triangular Fuzzy Number*

A TFN  $\tilde{A}$ , denoted by  $(a_1, a_2, a_3)$ , is defined by the membership function  $\mu_{\tilde{A}}$  given by

$$
\mu_{\tilde{A}}(x) = \begin{cases}\n\frac{x - a_1}{a_2 - a_1}, a_1 < x \le a_2, \\
1, & x = a_2, \\
\frac{x - a_3}{a_2 - a_3}, a_2 \le x < a_3, \\
0, & \text{otherwise,}\n\end{cases}
$$

 $∀x ∈ R$ . In the present study,  $\tilde{0} = (0, 0, 0), \tilde{1} = (1, 1, 1)$  and  $\tilde{a} = (a, a, a)$  where  $a \in R$ .

#### *2.2 Arithmetic Operations on TFNs*

Let  $\tilde{A} = (a_1, a_2, a_3)$  and  $\tilde{B} = (b_1, b_2, b_3)$  be two TFNs. Then, Addition:  $\tilde{A} \oplus \tilde{B} = (a_1 + b_1, a_2 + b_2, a_3 + b_3).$ Subtraction:  $A \odot B = (a_1 - b_3, a_2 - b_2, a_3 - b_1).$ Scalar multiplication:  $k\tilde{A} = \begin{cases} (ka_1, ka_2, ka_3), k \ge 0, \\ (ka_3, ka_2, ka_1), k < 0. \end{cases}$ (*ka*3, *ka*2, *ka*1), *k* < 0. Multiplication:  $\tilde{A} \otimes \tilde{B} = (\min(a_1b_1, a_1b_3, a_3b_1, a_3b_3), a_2b_2, \max(a_1b_1, a_1b_3,$  $a_3b_1$ ,  $a_3b_3$ )).

#### *2.3 Ranking Function*

Let  $F(R)$  be the set of all FNs. A ranking function [\[9](#page-7-11)]  $\Re$  is a mapping from  $F(R)$  to the real line. The FNs can easily be compared by using ranking functions. The rank of TFN  $\tilde{A} = (a_1, a_2, a_3)$ , represented by  $\Re(\tilde{A})$ , is defined by  $\Re(\tilde{A}) = (a_1 + 2a_2 +$ *a*3)/4.

Let  $\tilde{A} = (a_1, a_2, a_3)$  and  $\tilde{B} = (b_1, b_2, b_3)$  be two TFNs in  $F(R)$ . Then,

- 1. *A* is said to be equal to *B* based on ranking function  $\Re$ , written as  $A = B$ , iff  $\Re(\tilde{A}) = \Re(\tilde{B}).$
- 2.  $\tilde{A}$  is said to be less than or equal to  $\tilde{B}$  based on ranking function  $\Re$ , written as  $A \leq B$ , iff  $\Re(A) \leq \Re(B)$ .
- 3.  $\tilde{A}$  is said to be greater than or equal to  $\tilde{B}$  based on ranking function  $\Re$ , written as  $\overline{A} \geq \overline{B}$ , iff  $\Re(\overline{A}) \geq \Re(\overline{B})$ .

4.  $\tilde{A}$  is said to be less than or equal to  $\tilde{0}$  based on ranking function  $\Re$ , written as  $A \leq 0$ , iff  $\Re(A) \leq \Re(0)$ .

**Theorem:**  $\Re(c\tilde{A} + \tilde{B}) = c\Re(\tilde{A}) + \Re(\tilde{B})$ , *c* is any constant. (*Linearity property* [\[11](#page-7-5)]).

# <span id="page-3-0"></span>**3 Slack-based Measure Model**

Assume that the performance of a set of *n* homogeneous DMUs (DMU<sub>*j*</sub>; *j* =  $1, \ldots, n$  is to be measured. The performance of DMU<sub>*i*</sub> is characterized by a production process of *m* inputs  $(x_i; i = 1, \ldots, m)$  to yield *s* outputs  $(y_i; r = 1, \ldots, s)$ . Let  $y_{rk}$  be the amount of the *r*th output produced by the *k*th DMU and  $x_{ik}$  be the amount of the *i*th input used by the *k*th DMU. Assume that input and output data are positive. The primal of SBM model [\[15\]](#page-7-0) of the *k*th DMU, represented by SBM-P*<sup>k</sup>* , is defined as

$$
\text{SBM-P}_k \qquad \rho_k = \min \frac{1 - (1/m) \sum_{i=1}^m s_{ik}^- / x_{ik}}{1 + (1/s) \sum_{r=1}^s s_{rk}^+ / y_{rk}}
$$
\n
$$
\text{subject to } x_{ik} = \sum_{j=1}^n x_{ij} \lambda_{jk} + s_{ik}^- \forall i,
$$
\n
$$
y_{rk} = \sum_{j=1}^n y_{rj} \lambda_{jk} - s_{rk}^+ \forall r,
$$
\n
$$
\lambda_{jk} \ge 0 \forall j, s_{ik}^- \ge 0 \forall i, s_{rk}^+ \ge 0 \forall r,
$$

where  $s_{rk}^+$  is the slack in the *r*th output of the *k*th DMU;  $s_{ik}^-$  is the slack in the *i*th input of the *k*th DMU;  $\lambda_{jk}$ 's, i.e.,  $(\lambda_{j1}, \lambda_{j2}, \dots, \lambda_{jn})$  are non-negative variables for  $j = 1, 2, \dots, n$ . The *k*th DMU is SBM efficient if  $\rho_k = 1$  and all  $s_{ik}^- = 0, s_{rk}^+ = 0$ , i.e., no input excesses and no output shortfalls in any optimal solution.

 $SBM-P_k$  can be transformed into LPP using Charnes–Cooper transformation given in [\[1\]](#page-6-0). Multiply a scalar  $t_k > 0$  to both the denominator and the numerator of SBM-P<sub>k</sub>. This causes no change in the value of  $\rho_k$ . The value of  $t_k$  can be adjusted in such a way that the denominator becomes 1. The SBM-P*k* model in LPP form becomes

LPP-SBM-P<sub>k</sub> 
$$
\tau_k = \min t_k - \frac{1}{m} \sum_{i=1}^{m} S_{ik}^- / x_{ik}
$$
  
\nsubject to  $1 = t_k + \frac{1}{s} \sum_{r=1}^{s} S_{rk}^+ / y_{rk}$ ,  
\n
$$
t_k x_{ik} = \sum_{j=1}^{n} x_{ij} \Delta_{jk} + S_{ik}^- \forall i,
$$
\n
$$
t_k y_{rk} = \sum_{j=1}^{n} y_{rj} \Delta_{jk} - S_{rk}^+ \forall r,
$$

IJ

$$
\Lambda_{jk} \ge 0 \,\forall j, S_{ik}^- \ge 0 \,\forall i, S_{rk}^+ \ge 0 \,\forall r, t_k > 0,
$$

where  $\rho_k = \tau_k$ ,  $\lambda_{jk} = \Lambda_{jk}/t_k \forall j$ ,  $s_{ik} = S_{ik}/t_k \forall i$  and  $s_{rk}^+ = S_{rk}^+/t_k \forall r$ . The dual of LPP-SBM- $P_k$ , represented by SBM- $D_k$ , can be expressed as follows:

$$
\text{SBM-D}_k \qquad E_k = \max \xi_k
$$
\n
$$
\text{subject to } \xi_k + \sum_{i=1}^m x_{ik}v_{ik} - \sum_{r=1}^s y_{rk}u_{rk} = 1,
$$
\n
$$
\sum_{r=1}^s y_{rj}u_{rk} - \sum_{i=1}^m x_{ij}v_{ik} \le 0 \,\forall j,
$$
\n
$$
v_{ik} \ge \frac{1}{mx_{ik}} \,\forall i, u_{rk} \ge \frac{\xi_k}{sy_{rk}} \,\forall r.
$$

where  $\xi_k \in R$ ,  $v_{ik} \forall i$ , and  $u_{rk} \forall r$  are the dual variables corresponding to LPP-SBM-P<sub>k</sub>. The dual variables  $v_{ik}$  and  $u_{rk}$  are the weights associated with the *i*th input and the *r*th output, respectively. The  $E_k$  is the SBM efficiency of the *k*th DMU.

## <span id="page-4-0"></span>**4 Dual SBM Model with Fuzzy Weights**

In conventional SBM- $D_k$  model, the weights of inputs and outputs are found as crisp quantities. However, in real-world problems, the weights may have fuzzy essence. Therefore, in this paper, weights of inputs and outputs are taken as TFNs, and thus, the SBM- $D_k$  model becomes fuzzy SBM- $D_k$  (FSBM- $D_k$ ) model given by

$$
\text{FSBM-D}_k \qquad \tilde{E}_k = \max \tilde{\xi}^k
$$
\n
$$
\text{subject to } \tilde{\xi}^k \oplus \sum_{i=1}^m x_{ik} \tilde{v}^{ik} \oplus \sum_{r=1}^s y_{rk} \tilde{u}^{rk} = \tilde{1},
$$
\n
$$
\sum_{r=1}^s y_{rj} \tilde{u}^{rk} \oplus \sum_{i=1}^m x_{ij} \tilde{v}^{ik} \leq \tilde{0} \ \forall j,
$$
\n
$$
\tilde{v}^{ik} \geq \frac{1}{\tilde{y}_1} \tilde{w}_{x_{ik}} \tilde{1} \ \forall i, \tilde{u}^{rk} \geq \frac{1}{\tilde{y}_3} \tilde{\xi}^k \ \forall r,
$$
\n
$$
v_1^{ik} \leq v_2^{ik} \leq v_3^{ik} \ \forall i, u_1^{rk} \leq u_2^{rk} \leq u_3^{rk} \ \forall r, \xi_1^k \leq \xi_2^k \leq \xi_3^k.
$$

where  $\tilde{v}^{ik}$  and  $\tilde{u}^{rk}$  are the triangular fuzzy weights associated with the *i*th input and the *r*th output, respectively. The  $E_k$  is the fuzzy SBM efficiency of the *k*th DMU which is also found as a TFN. By using the ranking function of TFN, FSBM-D*k* model reduces to Model 1, which is as follows:

Model-1 
$$
\Re(\tilde{E}_k) = \max \Re(\tilde{\xi}^k)
$$
  
\nsubject to  $\Re(\tilde{\xi}^k) + \sum_{i=1}^m x_{ik} \Re(\tilde{v}^{ik}) - \sum_{r=1}^s y_{rk} \Re(\tilde{u}^{rk}) = \Re(\tilde{1}),$   
\n $\sum_{r=1}^s y_{rj} \Re(\tilde{u}^{rk}) - \sum_{i=1}^m x_{ij} \Re(\tilde{v}^{ik}) \le \Re(\tilde{0}) \ \forall j,$   
\n $\Re(\tilde{v}^{ik}) \ge \frac{1}{mx_{ik}} \Re(\tilde{1}) \ \forall i, \Re(\tilde{u}^{rk}) \ge \frac{1}{sy_{rk}} \Re(\tilde{\xi}^k) \ \forall r,$   
\n $v_1^{ik} \le v_2^{ik} \le v_3^{ik} \ \forall i, u_1^{rk} \le u_2^{rk} \le u_3^{rk} \ \forall r, \xi_1^k \le \xi_2^k \le \xi_3^k.$ 

Inputs and outputs				
Ŧ,			40	50
I <sub>2</sub>				כ./
O <sub>1</sub>				
O <sub>2</sub>				30

<span id="page-5-1"></span>**Table 1** Input and output data of six DMUs

*Source* The input and output data are taken from [\[3](#page-6-4)]

<span id="page-5-2"></span>**Table 2** Fuzzy efficiencies  $\tilde{\xi}^k = (\xi_1^k, \xi_2^k, \xi_3^k)$  and  $\Re(\tilde{\xi}^k)$  $\tilde{\xi}^k$  A B C D E F  $\xi_1^k$  $\frac{k}{1}$  0.3429 0.2930 0.6720 0.2733 0.2172 0.3247

By putting the values of  $\Re(\tilde{\xi}^k)$ ,  $\Re(\tilde{v}^{ik})$   $\forall i$ , and  $\Re(\tilde{u}^{rk})$   $\forall r$ , the Model-1 reduces to Model-2, which is crisp LPP.

 $\frac{k}{2}$  0.8964 0.6113 0.7671 0.6183 0.4434 0.7321

 $\frac{1}{3}$  1.8644 1.2535 1.7939 1.5758 2.2292 2.2112  $\mathfrak{R}(\tilde{\xi}^k)$  1.0000 0.6923 1.0000 0.7714 0.8333 1.0000

Model-2 
$$
E_k = \max(\xi_1^k + 2\xi_2^k + \xi_3^k)/4
$$
  
\nsubject to  $(\xi_1^k + 2\xi_2^k + \xi_3^k) + \sum_{i=1}^m x_{ik} (v_1^{ik} + 2v_2^{ik} + v_3^{ik})$   
\n $- \sum_{r=1}^s y_{rk} (u_1^{rk} + 2u_2^{rk} + u_3^{rk}) = 4,$   
\n $\sum_{r=1}^s y_{rj} (u_1^{rk} + 2u_2^{rk} + u_3^{rk}) - \sum_{i=1}^m x_{ij} (v_1^{ik} + 2v_2^{ik} + v_3^{ik}) \le 0 \forall j,$   
\n $\frac{v_1^{ik} + 2v_2^{ik} + v_3^{ik}}{4} \ge \frac{1}{m x_{ik}} \forall i, u_1^{rk} + 2u_2^{rk} + u_3^{rk} \ge \frac{\xi_1^k + 2\xi_2^k + \xi_3^k}{s_{y_{rk}}} \forall r,$   
\n $v_1^{ik} \le v_2^{ik} \le v_3^{ik} \forall i, u_1^{rk} \le u_2^{rk} \le u_3^{rk} \forall r, \xi_1^k \le \xi_2^k \le \xi_3^k.$ 

#### <span id="page-5-0"></span>**5 Results and Discussion of a Numerical Example**

In this section, we provide a numerical example to illustrate the proposed dual SBM model with fuzzy weights. Table [1](#page-5-1) presents the performance evaluation problem of six DMUs with two inputs  $I_1$  and  $I_2$ , and two outputs  $O_1$  and  $O_2$ .

The fuzzy efficiencies of all DMUs are evaluated from Model-2, which are shown in Table [2.](#page-5-2) The results reveal that the rank of each fuzzy efficiency score lies between 0 and 1, i.e.,  $0 < \Re(\tilde{\xi}^k) \le 1$ . The fuzzy weights corresponding to inputs and outputs of the concerned DMU are also evaluated by using Model-2, which are shown in Tables [3](#page-6-5) and [4,](#page-6-6) respectively. These fuzzy weights provide additional information to the decision maker, which is not provided by crisp weights in crisp dual SBM model.

 $\xi_2^k$ 

ξ *k*

	Fuzzy weights	А	В			Е	F
$\tilde{\nu}^{1k}$	$v!^k$	4.4466	0.0220	3.8200	0.0080	0.0034	2.2823
	$v_2^{1k}$	10.6011	0.0543	8.4805	0.0203	0.0079	6.0048
	$v_2^{1k}$	35.0495	0.1515	26.6735	0.0514	0.0224	27.9433
$\tilde{v}^{2k}$	$v_1^{\bar{2}k}$	4.1217	0.0262	10.2804	16.3350	33.8386	6.0896
	$v_2^{2k}$	10.0303	0.0645	23.4940	39.3018	78.3524	16.3315
	$v_2^{2k}$	31.1839	0.1781	61.7977	96.1473	175.6625	54.6475

<span id="page-6-5"></span>**Table 3** Fuzzy weights corresponding to inputs

<span id="page-6-6"></span>**Table 4** Fuzzy weights corresponding to outputs

	Fuzzy weights		B			E	F
$\tilde{u}^{1k}$	$u_1^{1k}$	28.6998	0.1356	24.3567	16.7974	12.9102	11.6846
		62.6096	0.3327	55.0749	40.0764	32.2595	32.5052
	$u_{1k}^{1k}$ $u_{3k}^{1k}$ $u_{1}^{2k}$	129.3616	0.8657	115.9649	93.9072	80.8491	89.4276
$\tilde{u}^{2k}$		4.6918	0.0181	5.1196	0.0197	3.5286	3.6698
	$u_2^{\frac{1}{2}k}$	11.0246	0.0443	11.1800	0.0490	10.2253	10.0071
		36.0650	0.1241	34.5782	0.1394	28.0860	42.3709

# <span id="page-6-2"></span>**6 Conclusion**

In this paper, we proposed a dual SBM model with fuzzy weights ( $\text{FSBM-D}_k$ ) for crisp inputs and outputs. The  $FSBM-D_k$  model is then reduced to crisp LPP by using ranking function. The proposed model evaluates the components of fuzzy efficiencies and fuzzy weights corresponding to inputs and outputs as TFNs. These fuzzy efficiencies and fuzzy weights provide additional information to the decision maker, which helps to deal with uncertainty in real-life problems.

**Acknowledgments** The first author is thankful to the University Grants Commission (UGC), Government of India, for financial assistance.

## <span id="page-6-0"></span>**References**

- 1. Charnes, A., Cooper, W.W., Rhodes, E.: Measuring the efficiency of decision making units. Eur. J. Oper. Res. **2**, 429–444 (1978)
- <span id="page-6-3"></span>2. Chen, S.M.: Fuzzy system reliability analysis using fuzzy number arithmetic operations. Fuzzy Set. Syst. **66**, 31–38 (1994)
- <span id="page-6-4"></span>3. Cooper, W. W., Seiford, L. M., Zhu, J.: Handbook on Data Envelopment Analysis. 2nd edn. International Series in Operations Research and Management Science, Springer, **164**, p. 200 (2011)
- <span id="page-6-1"></span>4. Goudarzi, M.R.M.: A slack-based model for estimating returns to scale under weight restrictions. Appl. Math. Sci. **6**(29), 1419–1430 (2012)
- <span id="page-7-7"></span>5. Hatami-Marbini, A., Saati, S., Makui, A.: An application of fuzzy numbers ranking in performance analysis. J. Appl. Sci. **9**(9), 1770–1775 (2009)
- <span id="page-7-4"></span>6. Jahanshahloo, G.R., Soleimani-damaneh, M., Nasrabadi, E.: Measure of efficiency in DEA with fuzzy input-output levels: A methodology for assessing, ranking and imposing of weights restrictions. Appl. Math. Comput. **156**, 175–187 (2004)
- <span id="page-7-2"></span>7. Kao, C., Liu, S.T.: Fuzzy efficiency measures in data envelopment analysis. Fuzzy Sets Syst. **113**, 427–437 (2000)
- <span id="page-7-8"></span>8. Lertworasirikul, S., Fang, S.C., Joines, J.A., Nuttle, H.L.W.: Fuzzy data envelopment analysis: A possibility approach. Fuzzy Set. Syst. **139**(2), 379–394 (2003)
- <span id="page-7-11"></span>9. Mahdavi-Amiri, N., Nasseri, S.H.: Duality in fuzzy number linear programming by use of a certain linear ranking function. Appl. Math. Comput. **180**, 206–216 (2006)
- <span id="page-7-9"></span>10. Mansourirad, E., Rizam, M.R.A.B., Lee, L.S., Jaafar, A.: Fuzzy weights in data envelopment analysis. Int. Math. Forum **5**(38), 1871–1886 (2010)
- <span id="page-7-5"></span>11. Puri, J., Yadav, S.P.: A concept of fuzzy input mix-efficiency in fuzzy DEA and its application in banking sector. Expert Syst. Appl. **40**, 1437–1450 (2013)
- <span id="page-7-6"></span>12. Saati, S., Memariani, A.: SBM model with fuzzy input-output levels in DEA. Aust. J. Basic Appl. Sci. **3**(2), 352–357 (2009)
- <span id="page-7-1"></span>13. Saen, R.F.: Developing a nondiscretionary model of slacks-based measure in data envelopment analysis. Appl. Math. Comput. **169**, 1440–1447 (2005)
- <span id="page-7-3"></span>14. Sengupta, J.K.: A fuzzy systems approach in data envelopment analysis. Comput. Math. Appl. **24**(8–9), 259–266 (1992)
- <span id="page-7-0"></span>15. Tone, K.: A slacks-based measure of efficiency in data envelopment analysis. Eur. J. Oper. Res. **130**, 498–509 (2001)
- <span id="page-7-10"></span>16. Zimmermann, H.J.: Fuzzy Set Theory and its Applications, 3rd edn. Kluwer-Nijhoff Publishing, Boston (1996)