# Chapter 19 Decision Making via Binary Decision Diagrams: A Real Case Study

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**Abstract** Nowadays logistical and operational systems are being more complex. A quantitative and qualitative analysis in Decision Making (DM) is presented in this paper. Decision Trees (DT) and Binary Decision Diagrams (BDD) are used to find the best solution to the main problem. The BDD method is used to perform the quantification. A real case related to the timeliness on the deliveries is studied in this paper. Importance Measures (IMs) have been considered to rank the basic events of the DT with respect to their contribution to the top event. Thereby, an improvement of the response of a company facing certain problems and the optimization of the company resources is done. Statistical data is used to obtain an approximate measure of the occurrence probability of the events involved.

**Keywords** Binary decision diagrams · Decision making · Decision tree · Importance measures

# **19.1 Introduction**

The aim in a Decision Making (DM) process is to select the most advantageous path among different situations.

According to the DM problem studied in this paper, to establish a logical structure of the problem is essential. DT has been chosen for that purpose [5]. DT leads to complete a logical relation among several single events. These events, alone or by combination of them, are the responsible of the main problem. The interrelation of mentioned events has been implemented by using logical gates.

It is possible to establish which of the events need to be set employing data analysis techniques when the logical structure of the problem, as well as the statistical data,

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is considered. Nowadays the key to optimize the resources is found on these data analysis techniques considering that a wrong approach of the problem is able to make unfruitful and costly decisions.

#### **19.1.1 Decision Making Scenario**

DT shows the main problem and it is composed by several events called basic problems. These basic problems are the responsible for the main event to occur. Not all of the basic problems have the same weight and every single event has a different occurrence frequency. The DT has different levels, from the top event to the different roots, which are called basic events. It is indeed on these basic events where it will be necessary to work in order to reduce its occurrence frequency, where a lower occurrence probability of the main problem will be achieved by reducing it.

## 19.1.2 Binary Decision Diagram

Binary Decision Diagrams (BDDs), as a data structure that represents the Boolean functions, were introduced by Lee [4], and further popularized by Akers [1], Moret [8], and Bryant [2]. The BDD is used in order to analyze the DT. It will allow obtaining an analytical expression depending on the occurrence probability and the logical structure of the tree of every single basic event.

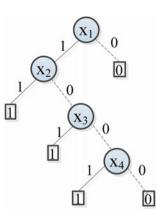
A BDD is a directed acyclic graph (V, N), with vertex set V and index set N (position of v in the order of variables). Vertex set contains two types of branches. On the one hand, a terminal vertex has as attribute a value: value(v) {0, 1}, where "1" state corresponds to the occurrence of the main problem, and "0" state corresponds to the non occurrence of the main problem. All the paths that have 1 state provide the cut-sets of the DT. On the other hand, a non-terminal vertex v has as attributes an argument index (v) N{0, 1,  $\cdots$ , n}, and two descendants, low(v) and high(v), that are connected by a branch. Each one has a vertex 0 branch that represents a non-occurrence basic event, or 1 branch that represents an occurrence basic event. For any non-terminal vertex v, if low(v) is also non-terminal, then index(v) < index(low(v)), and if high(v) is non-terminal, then index(v) < index(high(v)).

BDD has a root vertex v that leads to denote a function  $f_v$  defined recursively as follow: Firstly, if v is a terminal vertex and value(v) = 1, then  $f_v = 1$ . In other case, if value(v) = 0, then  $f_v = 0$ . Secondly, if v is a non-terminal vertex with index(v) = i, then  $f_v$  will be:

$$f_{\nu}(x_1, \cdots, x_n) = x_i \cdot f_{\text{low}(\nu)}(x_1, \cdots, x_n) + x_i \cdot f_{\text{high}(\nu)}(x_1, \cdots, x_n).$$
(19.1)

The cut sets of a BDD are the pathways to terminal vertices with value of 1. The occurrence probability of the top event can be calculated by the probability of the

#### Fig. 19.1 BDD example



cut sets of the BDD. It is possible to achieve the occurrence probability of the main problem through the addition of the BDD cut sets. Thus, mentioned cut sets are able to be evaluated by changing the occurrence probability of each event [1, 2, 8].

Fig. 19.1 shows a BDD example, which is composed of: A root vertex:  $x_1$ ; Two non-terminal vertex:  $x_2$  and  $x_3$ ; A terminal vertex:  $x_4$ .

The BDD gives (starting at the  $x_1$  event and finishing in every path to the ones) the cut sets needed, which indeed are:

 $CS_1 = \{x_1, x_2\},\$   $CS_2 = \{x_1, \overline{x}_2, x_3\},\$   $CS_3 = \{x_1, \overline{x}_2, \overline{x}_3, x_4\},\$ where  $\overline{x}_i$  is the denial of  $x_i$ , which means the non occurrence of that event.

### 19.1.3 Conversion from DT to BDD

The transformation from DT to BDD is achieved by applying certain mathematical algorithms [7]. Hence, it is possible to find an analytical expression of the logical structure desired.

An adequate ranking of the basic events is crucial in order to reduce the size, and thus the computational time to solve the BDD. There are different methods, and any of them will be more adequate to use according to the problem structure, number of variables, etc. In the simulations done in this paper, the AND method have been considered for listing the events [6].

Once the conversion from DT to BDD is done, it is possible to obtain an accurate expression of the main problem occurrence probability by assigning a probability value to each basic event.

$$Q_{sist} = q_{e001} \cdot q_{e002} + q_{e001} \cdot (1 - q_{e002}) \cdot q_{e003} + q_{e001} \cdot (1 - q_{e002}) \cdot (1 - q_{e003}) \cdot q_{e004},$$
(19.2)

where  $Q_{sistis}$  the occurrence probability of the main problem and  $q_{e00i}$  is the probability of occurrence of the basic event 'i'. Further detailed information about the conversion and variable ordering methods can be found in [4].

#### **19.1.4 Importance Measures**

A classification and identification of the events that are influencing the most in the main problem is necessary. IMs reveal some key information such as which of the events are the ones that contribute the most to the main problem to occur.

IMs can be calculated by the Birnbaum, Criticality and Fussell-Vesely heuristic methods. The basic events with higher IM values must be the first to be considered [3]. Focusing on the events that IMs are pointing, will allow the company to reduce the probability of the main problem.

Birnbaum Importance Measure determines that the system is in a certain state that, the occurrence of a certain event causes the main problem. The mathematical expression is:

$$I_i^{\text{Birn}} = Q_{\text{sis}}(1_i, q(t)) - Q_{\text{sis}}(0_i, q(t)) = \frac{\partial Q_{\text{sis}}(t)}{\partial q_i(t)},$$
(19.3)

where  $Q_{sis}$  is the unavailability of the system,  $Q_{sis}(1_i, q(t))$  is the probability of occurrence of the main problem when the basic event "*i*" is happening, and  $Q_{sis}(0_i, q(t))$  is the probability of occurrence of the main problem when the basic event "*i*" is not happening.

Criticality Importance Measure, unlike Birnbaum, considers the probability of the related basic event:

$$I_i^{\text{Crit}} = \left(\frac{q_i}{Q_{\text{sis}}}\right) \cdot \left(\frac{\partial Q_{\text{sis}}}{\partial q_i}\right) = \left(\frac{q_i}{Q_{\text{sis}}}\right) \cdot I_i^{\text{Birm}},\tag{19.4}$$

where  $Q_{\text{sist}}$  is the occurrence probability of the main problem and  $q_i$  is the probability of occurrence of the basic event '*i*'.

Fussell-Vesely Importance Measure is that corresponding to the union of those cut sets where such events are presented.

$$I_i^{FV} = \frac{P(E_1^i \bigcup E_2^i \bigcup E_3^i \cdots E_n^i)}{Q_{sis}(t)},$$
(19.5)

where  $(E_1^i \bigcup E_2^i \bigcup E_3^i \cdots E_n^i)$  is the probability of the union of those cut sets where basic event *i* is presented and  $Q_{sis}(t)$ : Main problem occurrence probability.

### 19.2 Case Study

This paper is focused on the reduction of the occurrence probability of an undesired main event in a decision making scenario. Mentioned event is defined by the orders delay. Firstly, detect which are the events related with the delay in the orders is compulsory (see Fig. 19.3). In order to have an efficient and real decision making, the development of the DT flowchart is crucial. The closest to real decisions the tree is, the better the results will be achieved.

An inner procedure must be in charge of compiling all the information of the basic events. The connections between the events and the logical structure will be obtained by analyzing this information. Mentioned inner procedure need to be done carefully with surveys, questionnaires, meetings and anything needed to create a feedback between employees and the company. The probability associated to each basic event is taken from mentioned feedback and questionnaires.

A repeated event in the DT is possible to be found. This is due to there are basic events which are able to cause the main problem in numerous company areas. For instance in this real case study "Sampling mistakes" (e006) is repeated in first and third branches.

Minimal cut sets are obtained by using a mathematical algorithm which converts the DT to BDD as aforementioned in previous sections. Figure 19.2 shows the basic events interrelation and the probability of occurrence of each basic event. The following calculations have been obtained starting from mentioned probability of occurrence.

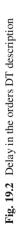
#### **19.2.1** System Probability Variation Over the Years

A simulation of the system through ten years has been done. The simulation consists on decreasing the probability of each single event in isolation. With this simulation, a more restrictive control of the influence of each basic event over the system is achieved.

According to the results presented in Fig. 19.2, basic events number ten, from eighteen to twenty-three, twenty-six and twenty-seven, are the ones which affect the most to the system. That means that those events must be modified if the purpose of the company is to reduce efficiently the main event probability. These results will be verified straightaway with the IMs analysis.

Figure 19.4 shows the importance of each event with the three IM methods. These events can be grouped in a ranking of importance. In this particular case, the event twenty-six has a greater importance than the rest of the events. That means it should be the first event to be considered. However, there is a group of events which has a similar IM value among them (events ten, eighteen to twenty-three and twenty-seven). It is useful to observe the three IMs values to decide how events will be placed in the importance ranking.

	Delay in repair orders g019	Tools shortage g020 0	Errors in paperwork generation g022 R	Manufacturing closed late g023	Tools shortage g020	Wrong hierarchy of employees. e021 0 P=0.02 R	Wrong tools stock g021	Wrong tools stock g021	Limited tools. P=0.03 6022 N D	Low tools reliability. P=0.1 6023	Paperwork generation errors g022	with limited e024 N ion. P=0.1 D	Lack of resources in some c025 departments. P=0.2	Manufacturing closed late g023	Limited connection between e026 0 departments. P=0.3	Manufacturing order not scheduled. P=0.06					
	Delay in rej	O R Tools sh	Errors in paperv		A N Tools sh		Wrong to	Wrong to	Limited to:	Low tools reli	Paperwork get	Employees with limited qualification. P=0.1	Lack of resou departmen	Manufacturin	Limited conne departmen	Manufacturi scheduled					
	g017 g018 G e020			g018 c018 h		c019															
	Detailed needs in organization chart	Mismatch between g	Unreal capacity work e	Mismatch between needs	Overcharge of capacity. P=0.05	Wrong work planning. P=0.07															
	6 4 0 6 R		4 Z C		-		5 6 R O				⊐ ⊐		4 00 4 Z Z			6 R O					
	g013	g014	g016	g014	e014	g015	g015	e015	e016	g016	\$ c017	g004	g004	s. e003	s g006	s g006	e006	S e007			
Delay in the orders	Lack of notification	Unreal warehouse data	Wrong simulations	Unreal warehouse data	Theft employees. P=0.12	No coordination between workers	No coordination between workers	Poor communication with work orders. P=0.13	Lack of daily notification. P=0.2	Wrong simulations	Lack of simulations. P=0.03	Forecast mistakes	Forecast mistakes	Out-dated analysis techniques. P=0.05	Shortage of statistic resources	Shortage of statistic resources	Sampling mistakes P=0.08	Parameters selection mistakes P=0.08			
y in	7 8 R 9 R			8 2 0			5 4 5 D N A			VZQ			8 8 8 8 8		D N A			2 0 0			
ela	g007	g008	600g	g008	g005	g010	g005	e004	e005	g010	e009	s e010	600g	e008	g011	g011	e011	g012	g012	e012	÷013
Q	Human Resources	Renege on inner procedures	Bad diet	Renege on inner procedures	Lack of employees formation	Lack of motivation	Lack of employees formation	Employees with low qualification	Lack of inner formation courses	Lack of motivation	Limited salary. P=0.07	Bad work atmosphere. P=0.08	Bad diet	Personal reasons. P=0.06	Poor canteen	Poor canteen	Menu variety. P=0.06	Food quality	Food quality	Low kitchen personnel qualification. P=0.05	Low ingredients quality.
					r					4 6 A 0 Z 7			5 0 8 R 0			5 4 5 5 D N A					
	g001	g002	e001	g002	g003	. e002	g003	g004	g005	g004	g006	6003	g006	e006	e007	g005	e004	e005			
	Projects interaction	Wrong stock project	Wrong information exchange. P=0.04	Wrong stock project	Poor production management	Lack of a global planning. P=0.03	Poor production management	Forecast mistakes	Lack of personal formation	Forecast mistakes	Shortage of statistic resources	Out-dated analysis techniques. P=0.05	Shortage of statistic resources	Sampling mistakes. P=0.08	Parameters selection mistakes. P=0.08	Lack of employees training	Employees with low qualification. P=0.06	Lack of inner formation courses. P=0.02			
	g001	07	g013 0 R	g017	19																
	Projects interaction g00	Human Resources g007	Lack of advice g01	Detailed needs in g01 organization chart	Delay in repair orders g019																
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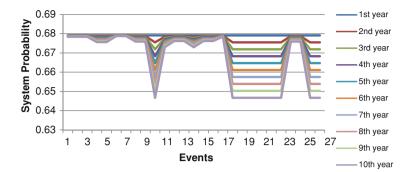


Fig. 19.3 Influence of basic events over the years

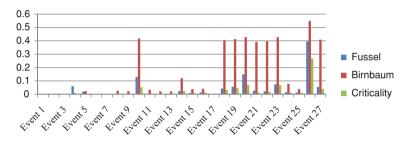


Fig. 19.4 Importance Measures

The IM value of the rest of the events is so small that they will not have to be considered until the events with the higher IM value had been solved. With this valuable information, it is possible to apply a methodology whereby to obtain a ranking showing the order of the basic events to act.

Looking for the most efficient way to act, it is suggested to start with Criticality IM. In case the basic events have the same IM value, the second step would be to obtain the Birnbaum IM and rank the events. In case the basic events still have the same importance, finally Fussell-Vesely should be obtained and thus have an importance order of the basic events.

# **19.3 Conclusions**

A quantitative analysis in DM problems provides efficient and useful results, e.g. to determinate the basic events that have major influences. Furthermore, to establish a logical structure of the problem is necessary in order to respond as close as possible to the manner the problem is caused.

BDDs are employed to obtain the cut sets that are used to get the analytical expression of the main problem occurrence probability. Thus, the DM offers the

chance to simulate dynamically the probability of the main problem when the probabilities of the basic events changeover time.

Decrease the probability of certain events simultaneously entails a lower impact over the main problem probability than to decrease only the probability of the events which the IMs are pointing as more important.

Applying aforementioned methodology provides the company with a powerful method in the DM process and also an approach to increase the reliability.

As further work the author propose to explore large DM problems, and more complex problems where consider other variables.

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