13



Entrepreneurship Policy for the Health Sector in Rwanda: A Quest for Contextual Social Inclusion

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Introduction

Entrepreneurship policy assumes that venture creation is important due to its contribution to the economy through innovations, employment and investments (Gilbert et al. 2004). Such a policy shapes the institutional environment in which entrepreneurs take their decisions and start their ventures (Hart 2003). However, the question of if and how entrepreneurship policy influences entrepreneurial activity positively is far

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S. Umuhire Rwanda Biomedical Center, Kigali, Rwanda from being answered (Minniti 2008). This question becomes more relevant when entrepreneurship policy is evaluated from the perspective of specific industries and countries. Entrepreneurship policy works when governments understand that one-size efforts do not fit all when they take on the important role of fostering environments conducive to entrepreneurship (Audretsch et al. 2007; Minniti 2008).

Since the late 1990s, the Government of Rwanda has been working to identify entrepreneurship potential in different sectors in the country. It recently specifically identified investment opportunities for the health sector including in health facilities, pharmaceutical plants, distribution networks for pharmaceutical products, training of health professionals and health training schools. The underlying assumption behind these efforts is that the health sector needs to increase the involvement of the private sector to improve efficiency and sustainability in the provision of healthcare services. The policymakers' role is to ensure that strong and adequate regulatory frameworks are in place to control and avoid fraudulent activities, especially given the very sensitive social but also private good that the health sector domain represents for people and for any country. These regulatory frameworks are then translated into entrepreneurship policies which provide guidance, rules and regulations on investments in different sectors through tax regulations, trading regulations and regulating entry.

This chapter conducts a content analysis of entrepreneurship policies for the health sector in Rwanda. It specifically looks at the discourses linked to an entrepreneur and business-enabling environment and analyzes how they contribute in promoting entrepreneurship in the health sector in Rwanda from a contextual perspective (Welter 2011). The focus of the chapter is on entrepreneurship in the health sector for three main reasons: (1) As in any other country, the health sector is a major concern in Rwanda and the need to improve its functioning is a key objective. This is why there is so much hope in entrepreneurship being a force of renewal of the sector. (2) Rwanda has a demography which has more young citizens than what is considered normal and much hope is assigned to educating and training young citizens for a more entrepreneurial mentality and then directing this spirit towards entrepreneurial opportunities in the health sector (among other key sectors). (3) The need for improving and greater availability of good quality healthcare is of course a concern for all Rwandans, but given Rwanda's recent history (the genocide in 1994), this concern is accentuated in relation to the big share of young Rwandan citizens as it is important to provide hope and an improved life situation to encourage youngsters to stay in the country.

The rest of the chapter is organized as follows. The next section provides a short overview of major themes in literature on the decontextualized public entrepreneurship policy. We want to emphasize 'short' and 'decontextualized' here: Given our methodology (conventional content analysis), we follow its inductive logic that states that with "a conventional approach to content analysis, relevant theories or other research findings are addressed in the discussion section of the study [...] The discussion would include a summary of how the findings from her study contribute to knowledge in the area of interest" (Hsieh and Shannon 2005: 1279). Section "Research Methodology" describes this research methodology in detail and section "Findings" gives the findings. Section "Discussion" provides a reflexive discussion based on the analysis and interpretations. Finally, section "Conclusion" gives the conclusions of the study.

Decontextualized Entrepreneurship Policy and Its Implications

The role of policy has been central in the development of entrepreneurship research (Oborn et al. 2011). Entrepreneurship policy has emerged as an important element in the new industrial policy which is featured by a shift in emphasis from declining industries to policy measures focusing on research and development, regions and regulatory frameworks (Hölzl 2010; Gilbert et al. 2004). National and regional governments have implemented new programs and regulatory frameworks for fostering business growth (Hölzl 2010). In Europe, there is an emphasis on promoting competitiveness and innovation in the economic policy discourse which has led to an industrial policy that favors adjusting industries to competitive challenges. Indonesia is an example of a single-case country where government interventions have focused on supporting venture capital, entrepreneurship education, entrepreneurship culture, entrepreneurship infrastructure and training of trainers (Mirzanti et al. 2015).

However, the concern in Western-world-dominated literature on entrepreneurship policy is that Western policies do not provide solutions to market issues but instead encourage those who are already intent on becoming entrepreneurs and mostly generate one-employee businesses with low-growth intentions and a lack of interest in innovating (Henrekson and Stenkula 2009; Acs et al. 2016). Further, little or contradictory evidence can be found that policy actually leads to successful firms (Norrman and Bager-Sjögren 2010). This opens up the area for more contextual approaches to studies on entrepreneurship policy (see, e.g. Pierre 2013; Pollitt 2013a, 2013b) and also explains why we position our study therein. Entrepreneurship meets dramatic situations and a lack of resources to create opportunities in developing countries (Bruton et al. 2013). In general, entrepreneurship is linked to out-of-the-box thinking for creating opportunities in situations where there are scarce resources and the circumstances are challenging (Welter and Smallbone 2011). Studying these generic processes in developing countries is of great importance (Ramírez Pasillas et al. 2017; Umuhire 2016) as this enables us to explore the multiplicity of contexts and their impact on entrepreneurship (Zahra et al. 2014; Welter 2011; Zahra 2007), which will advance our understanding of entrepreneurship.

The institutional context is central to contextualizing entrepreneurship research (Welter 2011) and is shaped by formal and informal institutions (North 1990). In relation to entrepreneurship, Welter (2011) specifies that formal institutions have rules which generate or hinder business opportunities for entrepreneurship, for example, laws and regulations for market entry and exit such as export and import regulations. Further, informal institutions form a society's norms, values and attitudes and influence access to scarce resources and opportunity formation and exploitation.

Developing countries are often characterized by high institutional uncertainties due to poverty, rapid growth in populations, lack of access to education and medical health programs, government corruption, natural catastrophes and civil conflicts (Bruton et al. 2010).

In places influenced by such factors whether to a larger or a smaller degree, entrepreneurship materializes by means of activities, practices and

processes that differ from those in other countries where there is institutional certainty. Entrepreneurship studies need to take these fundamental contextual differences into account (Ramírez Pasillas et al. 2017) and this chapter takes on this challenge.

Research Methodology

We perform a conventional content analysis (Hsieh and Shannon 2005), a method used within the context in question (health research), that in summary includes the following steps:

- (1) Deriving *codes* by highlighting the exact words and formulations that capture key thoughts or concepts from the text that is the subject of analysis.
- (2) The codes are then sorted into *categories* based on how different codes are related and linked.
- (3) These emergent categories are used to organize and group codes into meaningful *clusters*.
- (4) *Examples* for each code and category are identified from the data to prepare for reporting the findings.

Conventional content analysis is a suitable method for studying policy documents mainly because of the far-from-perfect practical impact of policy documents on lived realities. Policy documents are directive, normative and aspirational in nature and it is important to choose methods that neither overstate nor understate their importance. Policy documents exist for a reason and have a role in the fabric of social and economic development. They are limited in practice as the method we have matched it with: "The conventional approach to content analysis is limited in both theory development and description of the lived experience, because both sampling and analysis procedures make the theoretical relationship between concepts difficult to infer from findings. At most, the result of a conventional content analysis is concept development or model building" (Hsieh and Shannon 2005: 1281).

Since the focus of this chapter is on concept development, we repeatedly read the policy documents to understand them better and to build a

Policy document	Published	Aim
The Republic of Rwanda Policy on Science, Technology and Innovation (UNU-IAS and the Republic of Rwanda's Ministry of Science, Technology and Scientific Research)	2006	To integrate Science, Technology, Scientific Research and Innovation in a framework that shall include capability building, technical transfer initiatives, and the promotion of innovation, in the context of the issues facing Rwanda.
Rwanda Competition and Consumer Protection Policy (Ministry of Trade and Industry, MINICOM)	2010	To promote fair competition by ensuring that consumers are adequately protected from firms, whether large or small, which engage in collusion that is designed to prevent competition.
Small and Medium Enterprises (SMEs) Development Policy (Ministry of Trade and Industry, MINICOM)	2010	To create an enabling environment for the growth of the SME sector in Rwanda by addressing the SME landscape and unlock the underlying potential of SMEs in national development.
National Industrial Policy (Ministry of Trade and Industry, MINICOM)	2011	To foster growth, value addition and dynamic expansion into new areas of comparative advantage where market failures would otherwise prevent or slow development.
Health Financing Sustainability Policy (Ministry of Health)	2015	To strengthen current health financing systems and guide the development of new initiatives and strategies to improve financial accessibility and resourcing towards a sustainable Rwandan health sector.
Health Sector Policy (Ministry of Health)	2015	To ensure universal accessibility of equitable and affordable quality health services for all Rwandans. It sets the health sector's objectives, identifies the priority health interventions for meeting these objectives, outlines the role of each level in the health system, and provides guidelines for improved planning and evaluation of activities in the health sector.
National Pharmacy Policy (Ministry of Health)	2016	To provide and continually improve upon the equitable availability of essential and affordable medications, health commodities and technologies that are of high quality and effective for patients.

 Table 13.1
 Data for the study: seven policy documents

sense of the whole. We identified codes that captured key thoughts or concepts. We sorted the codes in categories and then organized them into clusters of meaning informed by entrepreneurship theory.

Our findings show whether Rwanda's policymaking is strong/weak, focused/fragmented and which topics are in focus/out of focus. Seven public policy documents constitute our data sample (see Table 13.1).

Findings

This section describes the extraordinary contexts that the health sector in Rwanda constitutes after the genocide in 1994. This is followed by an analysis of the policy documents in thematic tables. Technical comments on each table on how the codes were worked out from the categories and how we arrived at clusters of meaning are also discussed.

Contextualizing the Health Sector in Rwanda

After the genocide in 1994, the country faced a multitude of enormous problems that were and are health-related as captured by Umuhire (2016). A large number of healthcare providers (i.e. nurses, psychiatrists and surgeons) were killed, many health facilities were destroyed and most supply chains for drugs and consumables collapsed. These and many other devastating consequences of the genocide extensively limited Rwanda's capacity to provide the right treatment and care to the people in need. To numerically illustrate the scale and scope of the problems: About 250,000 women were raped in the genocide, leading to a considerate increase of HIV. During five years after the genocide, Rwanda's child mortality rate was the highest in the world. Cholera and malaria, for example, were common causes of mortality among the population and less than one out of four children were fully vaccinated against polio and measles.

Since these, the darkest days, Rwanda has achieved significant results in providing better services and access to health. For instance, the immunization coverage for measles and rubella has reached 97% and acute malnourishment has decreased from 5% to 3% contributing to a reduction in child and mother mortality (National Institute of

Statistics of Rwanda 2010). The increase in the number of HIV clinics between 2004 and 2014 combined with HIV prevention initiatives has contributed to maintaining HIV prevalence at 3%. The prevalence of malaria among children decreased from 2.6% in 2008 to 1.4% in 2010. Among pregnant women, it decreased from 1.4% in 2008 to 0.7% in 2010 (Ministry of Health 2012). There was also an increase in health facilities from 816 in 2013 to 1161 (including private health facilities) by the end of 2014 (Ministry of Health 2014). This was possible because of a high level of external funding, community health initiatives such as health insurance and reliance on community health workers for community healthcare. However, health development in the country is still far from ensuring universal health coverage and equity in healthcare provision.

The health sector has several challenges such as shortage and turnover of qualified healthcare providers, lack of staff with knowledge about maintenance, lack of medical equipment, limited availability of drugs and consumables and high service costs (Ministry of Health 2015b). These challenges call for the health sector to revise the way in which health services are provided (Ministry of Health 2012). The main ways of providing health services are through promoting entrepreneurship, promoting public-private partnerships for the provision of health services and above all involving the private sector considerably more in the health sector. Overall, the 'Rwanda Vision 2020' aims at increasing private sector investments in the health sector from 10% to 70% during 2000-20 (Ministry of Finance and Economic Planning 2000). If this happens, it will mean development from very low levels. The current private health sector in Rwanda is at an embryonic stage and is also not well structured. It includes private facilities, hospitals, polyclinics, clinics, dispensaries, health posts, pharmacies, pharmaceutical wholesalers, private health insurance companies, private professional associations and private medical training institutions (Ministry of Health 2015b). Some other actors such as development partners (DPs), faith-based organizations (FBOs), non-governmental organizations (NGOs), professional associations and regulatory bodies too impact Rwandan people's health either directly or indirectly. The Rwandan health system is developed in a pyramidal structure made of five levels, from the umudugudu (village) level up to the national level (see Table 13.2).

Levels	Administrative structures	Implementing agencies
National	Parliament/Government	Ministry of Health
Province	Governors	Provincial Hospital
District	District Councils/Executive	District Hospital/Hospital
	Committee/District Health Unit	Board
Sector/	Elected Councils/Executive	Health Center/Health
Umurenge	Secretary and Staff	Center Committee
Cell/Akagari	Elected Councils/Executive	Health Post/Community
	Secretary and Staff	Health Worker
Village/	Village Council/Village	Community Health
Umudugudu	Coordinator and Staff	Worker

Table 13.2 Governance structure in the health sector

Source: Ministry of Health (2012)

Entrepreneurship Policy as Outlined in the Seven Policy Documents

We group our main findings under five major areas and outline various details within each area. Overall we identified that entrepreneurship policy in the health sector in Rwanda fosters entrepreneurship by (1) *pushing* entrepreneurship in a strategic manner in the health sector, (2) creating *inclusiveness* through entrepreneurship in the health sector, (3) *enabling* an environment for entrepreneurship in the health sector, (4) *stimulating* and simultaneously matching supply and demand in the health sector and (5) *institutionalizing* social inclusion through entrepreneurship and management education.

Pushing Entrepreneurship in a Strategic Manner in the Health Sector

The Government of Rwanda portrays entrepreneurship in a strategic manner as a *business opportunity for various stakeholders* (Category 1.1 in Table 13.3) and focuses its efforts on *key areas of the health sector* (Category 1.2 in Table 13.3).

Category 1.1: The Government of Rwanda recognizes that economic growth depends on business development across sectors, including the health sector. It also believes that the economic and social conditions in the country are favorable enough to strategically promote investments in new

Table 13.3 Excerp	ots	Table 13.3 Excerpts on pushing entrepreneurship in a strategic manner in the health sector	ctor		
Policy document Cod	S	de	Category		Cluster
The Republic of Rwanda Policy on Science, Technology and Innovation	• •	The challenge for companies is to bring to the market a stream of new 1.1 Entrepreneurship and improved, added-value, products and services that enable the as business business to achieve higher margins to re-invest in the business (p. 10). opportunities for Innovation is the successful exploitation of new ideas. Incorporating varied stakeholde new technologies, design and best practice is the key business	.1 Entr as bi oppo varié	Entrepreneurship as business opportunities for varied stakeholders	I Pushing entrepreneurship in a strategic manner in the health sector
SMEs Development Policy	• •	process that enables businesses to compete effectively in the global environment (p. 18). SMEs also represent a potential source of tax revenue (p. 5). RDB's vision to transform Rwanda into a dynamic global hub for business investment and innovation focuses on the macro situation in Business (p. 0).			
National Industrial Policy	•	Rwand of the particular needs a mixed approach to boost exports— Rwand in particular needs a mixed approach to boost exports— adopting financing schemes to continuously push incremental gains as well as venture financing to support non-collateralised opportunities (e.g. commercialising research) (p. 18).			
Health Financing Sustainability Policy	• •	There is much opportunity to improve health service delivery efficiencies at all levels of the health sector (p. 7). Improve mobilization of private (households and enterprises) resources in the health sector through prepayment mechanisms (p. 23).			
Health Sector Policy	• •	Availability of high quality health services, as an important element of the service sector, contributing to the generation of collective wealth and is crucial to attracting investors and tourist (p. 3). In the context of decreasing external support (i.e. foreign			
		investment, the health system develops sent endance of organizations and individuals by mobilizing domestic resources, advocating for greater financial ownership by the public sector and promoting investment and involvement by the private sector and civil society (p. 14).			

2 Entrepreneurship in key areas of the health sector			
 The National Innovation Framework incorporates: [] development 1.2 Entrepreneurship of entrepreneurship and the private sector (p. 8). health sector health sector 	 Regulation and procedures will be revised to enhance involvement of private sector in training, service provision and management of health services (including supervision and mentorship) (p. 17). Private investors and community initiatives will join with public leadership and resources to scale up this new level of health facility 	(p. 24). (p. 24). Examine which elements of the health budget can be used to purchase outputs instead of inputs (p. 10). The private sector will also be encouraged to invest in hotel health services including medical tourism. This will be promoted by creating an enabling environment (establish PPP framework under the RE Business development unit, and jointly with RDB, determine incentives for nextment in the health sector sector sector and the health creating an enabling environment (establish PPP framework under the RE Business development in the health sector secto	To promote the sector to available the private sector, e.c., e.c., designing proposals/cases to interest the private sector to invest in health and creating new opportunities for partnerships (p. 13). To promote investments in local manufacturing of health commodities and technologies (p. 9). Encourage the private sector to avail essential health commodities in the country (p. 12, 20).
•	• •	••	• •
The Republic of Rwanda Policy on Science, Technology and Innovation	Health Sector Policy	Health Financing Sustainability Policy	National Pharmacy Policy

and existing businesses even if the conditions still need to be improved. This is an important position as communicating that crucial macroeconomic variables are robust enough for investors to consider investing while still admitting that things are not yet perfect is a delicate matter. For instance, the National Pharmacy Policy (2016: 5) states, "In Rwanda Health commodities and technologies are financed through [...] [the] private sector." The policy documents seek to strengthen the role of entrepreneurship and the private sector in the health sector (the Republic of Rwanda Policy on Science, Technology and Innovation 2006). For example, the Health Financing Sustainability Policy (2015a: 13) says that the Government of Rwanda engages "with the private sector in order to increase investment in health." Such an investment is perceived as an "opportunity to leverage the private sector in ways that improve risk pooling, access and increase the financing and quality of health care goods and services" (Health Financing Sustainability Policy 2015a: 6). The private sector is not the only one included though as various policy documents acknowledge that business opportunities are available to a broad range of stakeholders including the government, the private sector, international investors and civil society.

Category 1.2: The Government of Rwanda focuses on key areas of the health sector. Entrepreneurial activities are supported in specific types of health businesses, health offerings and the overall health sector. For example, the Health Sector Policy (2015a: iii) states "...the health sector has to support the increasing role of ... the private sector that need to be enhanced in a manner that ensures increased accessibility and quality of health services." In addition, government efforts target local providers of health services, commodities and technologies and also the creation of businesses that can improve, upgrade and position the Rwandan health sector domestically and internationally. For instance, the National Pharmacy Policy (2016: 12) seeks to, "Attract global pharmaceutical companies to establish pharmaceutical manufacturing facilities in Rwanda or invest in joint ventures with local investors." The policy documents go so far as to define the specific interventions that are needed. For example, the Health Sector Policy (2015a: 11) states, "the investment in preventive interventions will be strengthened, especially for some costly health services like HIV/AIDS, Malaria and communicable diseases. It will be a priority of public financing as well as private investment" (Table 13.3 gives additional excerpts on pushing entrepreneurship in a strategic manner).

Creating Inclusiveness Through Entrepreneurship in the Health Sector

The Government of Rwanda emphasizes that creating inclusiveness in the health sector can be achieved by economic inclusion (Category 2.1 in Table 13.4) and that economic progress of individuals and organizations is related with SME development, development of the private sector and the development of home-based industries. The view adopted here is *entrepreneurship as a mean towards these ends* (Category 2.2 in Table 13.4).

Category 2.1: The Government of Rwanda's emphasis on social inclusion through economic inclusion corresponds to the inclusion of indigenous persons, youth and women in start-ups which stimulates social inclusion. Social inclusion corresponds to the process of improving the conditions in which individuals and groups take part in society (or not). Agendas of social inclusion aim at improving the abilities, opportunities and dignity of people, disadvantaged on the basis of their identity, to take part in society (The World Bank 2013a: xiv, 2013b). The Rwandan policy documents analyzed in this chapter include the inclusion of indigenous people, youth and women (SMEs Development Policy 2010b: 36) as well as civil society as entrepreneurs and/or employees of enterprises and community-based organizations (Health Sector Policy 2015a: 7). These forms of socializing and attempts to discursively signalize social inclusion via economic inclusion are founded on crucial values such as equality, fairness, unity and reconciliation.

The policy documents have one thing in common—they emphasize the central role that SMEs play not only in improving an economy's trajectory but also in promoting social inclusion. For example, the Republic of Rwanda Policy on Science, Technology and Innovation (2006: 9) states, "Micro, small and medium scale enterprises are of particular interest for employment creation to develop indigenous entrepreneurs and advance inter-sectorial linkages. Private sector entities undertaking activities in these areas shall be supported by scientific, teaching and research institutes." Social inclusion also relates to the availability of health services in varied geographical areas. For instance, the National Pharmacy Policy (2016: 11) states that the government will "Encourage the equitable distribution of pharmacy services both in rural and urban services."

Table 13.4 Excerpts or	n cré	Table 13.4 Excerpts on creating inclusiveness through entrepreneurship in the health sector	h sector	
Policy document	ပြီ	Code	Category	Cluster
The Republic of Rwanda Policy on Science, Technology and Innovation	•	Indigenous small and medium enterprises shall be advanced to the extent possible, including the encouragement of traditional and home grown technologies (p. 9).	 2.1 Social inclusion through economic inclusion 	 Creating inclusiveness by means of entrepreneurship
SMEs Development Policy	• •	Gender and youth are imperative to the growth of SMEs in Rwanda due to the sheer size of the population and the untapped potential they hold as entrepreneurs (p. 36). There are over 72,000 SMEs operating in Rwanda, while only 25,000 of them are formally registered. This study		in the health sector
		found most small enterprises in Rwanda start off as micro businesses and grew into small businesses or they are formed to supplement the income of middle to upper income households (p. 15).		
Rwanda Competition and Consumer Protection policy	•	By offering economic agents the same conditions or a level playing field for business, unity and reconciliation can follow so long as the implementation of policy is efficient and effective (pp. 14–15).		
National Industrial Policy	•	The industrial sector especially SMEs has also been supported by international NGOs including Netherlands Development Agency (SNV), UNIDO and USAID which have implemented industry support projects especially in support of rural small-scale enterprises (p. 9).		
Health Financing Sustainability Policy	•	Civil society organization have regrouped themselves under umbrella organizations that play the role of coordination of community-based organizations (CBOs) health interventions and advocacy for improvements of health care services at central and decentralized levels (p. 7).		

Health Sector Policy	•	The initiation and implementation of community health services has increased outreach and brought	
The Republic of	•	The Public and Private sector have different strengths	2.2
Rwanda Policy on		such as the research skills of the public institution and	
Science, Technology and Innovation		the entrepreneurial, marketing and business skills of the private enterprise (p. 10).	
SMEs Development	•	Most micro and small enterprises employ up to four	
Policy		people (p. 5).	
	•	The SME sector, including formal and informal	
		businesses, comprises 98% of the businesses in Rwanda	
		and 41% of all private sector employment—though the	
		formalized sector has much growth potential with only	
		300,000 currently employed (p. 5).	
Rwanda Competition	•	The Competition and Consumer Protection policy has	
and Consumer		the following specific objectives: [] To ensure that	
Protection Policy		small and medium-sized enterprises have an equitable	
		opportunity to participate in the economy and to	
		promote a greater spread of ownership (p. 5).	
National Industrial	•	Rwanda can escape the commodity trap by diversifying	
Policy		its exports into targeted products and services,	
		innovating, increasing productivity, and serving higher	
		margin, niche markets. The global market is becoming	

across continents. By moving downstream, closer to end

increasingly complex, with value chains stretching

consumers, Rwandan firms can capture larger product margins and learn better from customers (pp. 12–13).

Entrepreneurship

as a mean towards ends However, the policy documents lack a discussion on which specific approaches to follow while working with identified individuals and targeted groups.

Category 2.2: The Government of Rwanda advocates entrepreneurship as a mean towards an end (economic progress of individuals and organizations as ways of increasing social inclusion) rather than the dominant Western view on entrepreneurship as self-actualization, 'follow-yourdreams,' 'bringer of glorious things' and strict economic phenomena only. Emphasizing an integrated view on entrepreneurship as intimately related to social, economic and societal inclusion is in line with the Rwandan context. It is refreshing that the Government of Rwanda refrains from importing some of the more bombastic self-actualization discourses on entrepreneurship from Western discourses. We only found one exception to this: The Republic of Rwanda Policy on Science, Technology and Innovation Policy (2006: 10) that has imported Western flaws when it states that private sector business enterprises' primary focus is to "maximise value for shareholders, understand consumer needs, compete in the market place to increase customer base." When entrepreneurship is narrowly linked to economic progress, there is a lack of connection to societal development and social inclusion.

The policy documents agree that the involvement of the private sector is central for reducing foreign support and instead mobilizing domestic resources and encouraging investments and involvement of the private sector. For instance, the Republic of Rwanda Policy on Science, Technology and Innovation Policy (2006: 9) states, "Small and medium enterprises shall be advanced to the extent possible, including the encouragement of traditional and home grown technologies." The Health Sector Policy (2015a) states, "The private sector, which is identified as a growing source of investment for health, has not been sufficiently involved until now" (p. 10) (Table 13.4 gives additional excerpts from policy documents linked to creating inclusiveness through entrepreneurship in the health sector).

Enabling an Environment for Entrepreneurship in the Health Sector

The Government of Rwanda focuses on enabling an environment for entrepreneurship in the health sector by developing *institutions* favoring entrepreneurship (Category 3.1 in Table 13.5), on building an *integrated* view on entrepreneurship as a social, societal and economic phenomenon (Category 3.2 in Table 13.5) and on overcoming the challenges of scale and size by means of *collaborations and clusters* (Category 3.3 in Table 13.5).

Category 3.1: Enabling an environment for entrepreneurship in the health sector by developing institutions favoring entrepreneurship means that the Government of Rwanda's aim is to create and change regulations, procedures, processes and systems to foster local and international investments in the industry in general and in the health sector in particular. The Government of Rwanda recognizes that the existing regulatory environment favors large companies and disfavors the growth of SMEs (SMEs Development Policy 2010b) and overall lacks arenas for dialogue and inclusion of the corporate world no matter the size of the company. For instance, the Health Sector Policy (2015a: 8) says, "The conditions for the desired increase in private sector involvement in decision making and provision of health services need to be put in place (participation in establishment of regulations governing the health sector, conducive environment to provision of quality private health services)" in order to "strengthen policies, resources and mechanism of health service delivery systems" (p. 23). Other enabling activities focus on affordability and attitudes. For example, the National Pharmacy Policy (2016: 11) states that the government will, "Establish mechanisms to ensure that the health commodities and technologies are affordably." Such focused efforts include the development of an "entrepreneurial mindset" (SMEs Development Policy 2010b: 19).

Category 3.2: Enabling an environment for entrepreneurship in the health sector by building an integrated view means that the government creates awareness about various needs and actively works to meet such needs in an integrated manner. For instance, the SMEs Development Policy (2010b: 11) states, "It is clear that a focused coherent policy and

	Category
ble 13.5 Creating an enabling environment for entrepreneurship in the health sector	nent Code
e 13.5	olicy document
ole	l∺

Table 13.5 Creating a	Table 13.5 Creating an enabling environment for entrepreneurship in the health sector		
Policy document C	Code	Category	Cluster
Policy	The financial sector is working to support Rwandan SMEs through financing mechanisms (p. 9). It is clear that a focused coherent policy and integrated approach is necessary to create an enabling environment for SMEs. This will require a concerted effort to develop human capacity at the national and local level (p. 11). Government-supported SMEs financing facilities need to be consolidated in a fund that has the capacity to provide seamless service to access financing facilities (p. 11). Develop an appropriate institutional framework for SMEs development. Currently, the SME landscape in Rwanda is scattered with institutions offering services to SMEs (p. 31). Considerations to implement a flat tax maximizing government tax revenue collection while keeping rates low enough to allow taxpayers an acceptable return for their effort and entrepreneurship (p. 30). Building an entrepreneurial mindset, developing a skilled population, creating an enabling regulatory environment and giving access to finance and targeted opportunities and incentives, will support the development of a business cycle, from start-up to scale-up (p. 19). Simplify the fiscal and regulatory framework for SMEs growth (p. 14). However, there is no institution fully dedicated to SMEs nor is there one body responsible for overseeing a comprehensive SME intervention (p. 31).	3.1 Developing favoring entrepreneurship	3. Enabling an environment for entrepreneurship in the health sector

(continued)

order to strengthen the efficiency of production and distribution of The Performance based financing (PBF), that purchases outputs and and efficient procurement services while complying with applicable (private, public, or community based) are managed professionally, outcomes, has been a key factor in supporting improved efficient The Government will ensure that all health insurance institutions apidly toward the health Millennium Development Goals (p. 11) n respect with all governance and financial standards, especially Streamline procurement processes to provide timely, responsible All health product supply establishments in the private sector shall standards related to ensuring solvency and sustainability (p. 25). egistration, licensing, import, transport, storage and distribution nave to comply with all the rules and prescribed requirements of utilization of scarce financial resources for health and progress goods and services in Rwanda (p. 12). egulation and guidelines (p. 11). (p. 20). National Pharmacy Health Financing Sustainability Health Sector Policy Policy Policy

Through the Rwanda Investment Climate Project (RICP), GoR aims to

and titles to the new system under the new Organic Land Law and

ouild capacity within the national land registration office, convert

develop a strategy to support and promote the mortgage industry

Reduce barriers to entry into any sector of the economy or to any

Promoting competition at home in Rwanda is therefore the best

form of economic activity (p. 6).

Competition and Protection policy

Rwanda

Consumer

n Rwanda (p. 20).

ong-term strategy to promoting Rwandan firms abroad (p. 4).

registration in order to streamline land registration processes (p. 20).

The GoR (Government of Rwanda) is currently implementing land

•

National Industrial

Policy

The Act aims at encouraging competition in the Rwandan economy

oy prohibiting anti-competitive trade practices; and regulating and

monitoring monopolies and concentrations of economic power in

	Ú C				
Policy document	Ŭ	Code	Category	Cluster	
The Republic of Rwanda Policy on Science, Technology and Innovation	•	Equipment and material imported for R&D activities shall be exempted from all taxes. In addition, tax incentives shall be provided for the resources committed by the private sector to S&T development, and in particular R&D (pp. 9–10).	3.2 Building an integrated view	view	
Rwanda Competition and Consumer Protection policy Health Serror	• •	System and procedures have been developed for [] coordinated procurement and distribution, district level of pharmaceutical services; adaptation of legislation for trips implementation, and [] other regulation of medicines in East African Community (p. 8).			
Policy		environment for economic and social transformationaiming to contribute, among other to the reduction in the fertility rate, which help ease the demographic pressure into the country (p. 2).			
National Pharmacy Policy	•	The Health Sector comprises a public, private and traditional Health System, which are supported by the Government, Development Partners, Non Governmental Organisations and Civil Society (p. 11).			
The Republic of Rwanda Policy on Science,	•	The development of Science and Technology shall be in partnership with the growth of an innovative, modern and competitive Private Sector geared towards revival of industry and the service sector	 3.3 Overcoming size and scale challenges by 	size	
Technology and Innovation		(p. 3).	means of collaboration	E	
SIMES Development Policy	•	I nere have been several recent policies developed by the GoK that focus on cluster development (p. 6).	and clusters		

Table 13.5 (Continued)

 Competing with imports requires significant investment and technological upgrading for Rwandan firms, with specific cluster focus required, particularly in advanced industries such as pharmaceuticals or building material (p. 11). The industrial sector especially SMEs has been supported by international NGOs including Netherlands Development Agency (SNV), UNIDO and USAID which have implemented industry support proiects especially in support of rural small-scale enterprises (p. 9). 	 Collaboration is based on (1) private sector investment for improved health services, (2) encouragement of private sector investment in medical services for promotion of medical tourism, (3) a greater participation of the private sector in the previous of services to the entire population, (4) improved accessibility of the private sector to facilitates offered by the Ministry of health and establishment of multidisciplinary medical centers for private practitioners providind 	 comprehensive medical services to the population, (5) improved comprehensive medical services to the population, (5) improved participation of private health care providers in planning and organization of training supervision activities (p. 32). Public and private partnerships (PPP) will be developed for different projects involving the health sector. These include medical infrastructures and leasing of equipment, maintenance of medical equipment, private management of health facilities and services, creation of private contribute to the global solidarity and proper management of health programs (p. 13).
• •	•	•
National Industrial Policy	Health Sector Policy	Health Financing Sustainability Policy

integrated approach is necessary to create an enabling environment for SMEs. This will require a concerted effort to develop human capacity at the national and local level." The policy documents identify the relevant stakeholders for building an integrated view. For instance, the Rwanda Competition and Consumer Protection Policy (2010a: 5) states, "The vision of this Competition Policy is to: incorporate the interests of consumers, emerging entrepreneurs, and existing firms, through the promotion of free and active competition in Rwandan markets." However, sometimes these policy documents lack the incorporation of the interests and needs of particular sectors. For example, the Health Sector Policy (2015a: 14) is very sweeping and general in this respect: "All sectors of the Rwandan population are actively involved (in integrated services), including the private sector and civil society." The Health Sector Policy (2015a: 17) is also very normative when it says, "...private sector and other nonhealth sectors must be strengthened for integrated interventions (in service delivery)" without saying anything specific about how this will be done.

Category 3.3: Enabling an environment for entrepreneurship in the health sector by overcoming the challenges of scale and size through collaborations and clusters refers to the government's approach to building public-private-community partnerships between public offices, businesses and the local community. In particular, the Health Sector Policy (2015a) specifies that cross-sector collaborations are required. Specifically, this policy document highlights that such collaborations will "tackle multi-factorial determinants affecting the health of the population (poverty reduction, nutrition and food security, water and sanitation, human rights, education and social protection, empowerment of youth and vulnerable populations" (p. 8). With this, the Government of Rwanda is aiming for a positive reception of the private sector in creating medical services for promoting medical tourism, increasing existing services, creating multidisciplinary private medical centers and private healthcare providers for planning and organizing training supervision activities. Such an approach is in line with the aspirations of the SMEs Development Policy (2010b) and the National Industrial Policy (2011) which aim to develop clusters with a specific focus (Table 13.5 gives additional excerpts from policy documents on enabling an environment for entrepreneurship in the health sector).

Stimulating and Simultaneously Matching Demand and Supply in the Health Sector

The Government of Rwanda's aim is a delicate balancing act when stimulating *demand* for health services and activating the *supply* side of the health sector (more entrepreneurs and higher involvement of the private sector, Category 4.1 in Table 13.6). It also simultaneously aims at matching supply and demand (Category 4.2 in Table 13.6). This is an ambitious and complex task.

Category 4.1: Creating and responding to demand for health services implies that the Government of Rwanda intends to take care of basic health problems by providing health services and access to services in an equitable, effective and efficient manner. According to the Health Sector Policy (2015a: 14), "The first principle is that the health system ensures universal demand and access to affordable quality services." To improve demand, access and quality of service packages, the government has created specific programs for "maternal, neonatal and child health; family planning and reproductive health; nutrition services; communicable diseases, infectious diseases surveillance and research and disaster preparedness and response; non-communicable diseases; health promotion" (Health Sector Policy 2015a: 15). While the Government of Rwanda aims at advances in this regard, there is still a key health challenge-the increasing demand for services for addressing non-communicable diseases that are associated with high costs of care (Health Financing Sustainability Policy 2015a). This also underscores that there is an emerging demand for health services from neighboring countries: "In addition, there is a demand from other countries for Rwanda to share its success and achievement in health. However, there is not a legal framework or formal systems in place to foster this new market niche" (Health Financing Sustainability Policy 2015a: 6–7).

Category 4.2: Matching supply and demand in the health sector implies that the Government of Rwanda's aim is to promote start-ups wherever they are needed in the health sector. Creating supply through entrepreneurship is important for developing the industry in general and the health sector in particular. The Republic of Rwanda Policy on Science, Technology and

Table 13.6 Stimu	Table 13.6 Stimulating and simultaneously matching demand and supply in the health sector	id and supply in the health se	ector		
Policy document			Catadory		
Health Sector Policy Financing Sustainability Policy of Rwanda Policy on Science, Technology and Innovation	 The geographic distribution of health facilities is planned according to comparative needs of rural and urban communities, with the target of ensuring that all people living in Rwanda have access to a health facility within 5 km distance from their home (p. 21). People-centred services (p. 14). Increase the demand and use of health services for infectious diseases (p. 17). The government is facilitating this by supporting community lead initiatives, such as the creation of community demanded health posts through Public-Private-Community Partnership (PPCP) (p. 21). However, there is a critical need for more resources and innovative strategies to sustain achievements met and to maintain a comprehensive package of essential health services that is accessible to all Rwandans (p. 6). Promotion of Innovation and Entrepreneurship [] The details are as follows: The submissions shall be in the form of business proposals; The submissions shall be in the form of business proposals; The submissions shall be in the form of business proposals; The submissions shall be in the form of business routing. The submissions shall be in the form of business routing are user the submissions shall be in the form of business routing. The submissions shall be in the form of business routing. The submissions shall be in the form of business routing. The submissions shall be in the form of business routing. The submissions shall be in the form of business routing the nuclead screaded screa		4.1	Gurding and Creating and responding to demand on demand and supply for entrepreneurship	Stimulating and matching demand and supply in the health sector
		- No. 10/.			

SMEs	٠	Establish a national Young Enterprise Scheme with annual
Development		competitions; this is a nation-wide program that offers teams of
Policy		young people over the age of 14 (in selected educational
		institutions) the opportunity to run a business for an academic
		year; teams select a board of directors; choose a product or service;
		market and sell their product; manage the company and gain real
		experience of running a business; they are mentored by a local
		businessman and at the end of the project are entered into a
		national competition, the winner receiving the "Young Enterprise
		of the Year Award" (p. 21).
Health Sector	•	An important aspect for improvement of accessibility is the
Policy		increased role of the private sector for investment and provision of
		health services to complement government effort (p. 21).
	٠	The private sector will be encouraged to be involved in both
		supply of health services (including development hospital, clinics,
		diagnostic centers, education institutions, medical tourism etc.)
		and demand for health services, essentially through the health
		insurance system (p. 22).
	•	 A network of specialized health services providing high level of

 A network of specialized health services providing high level of quality tertiary care will be promoted and strengthened with the aim to offer attractive services targeting medical tourism for patients coming from foreign countries and looking for quality specialized services (p. 27).

Table 13.6 (Continued)

 urgent requirement to mobilize new domestic resources with a focus on the private sector (p. 6). Innovative options will be developed for raising domestic resources 	 to cover a larger part of health resources (p. 12). Key initiatives that will be pursued include: Establishment of social markets for health products like 	 Cost recovery and cost saving plans for health products, 	including blood products; – Monetizing accreditation of private health facilities;	 Establishment of new revenue generating projects across all levels of the health system including public hospitals to set up 	semi-private wings to increase their revenues under the policy	for promoting hospital auto-financing.	 Promoting Public Private Community Partnership (p. 12). 	 Ensure that the private sector is part of national supply chain 	system to provide health product of assured quality and within	price control framework (p. 20).
Health Financing Sustainability	Policy							National	Pharmacy	Policy

Innovation (2006: 10) highlights this: "In order to provide incentive schemes for the promotion of innovative, entrepreneurial activities, with special emphasis on the rural areas, a national competition shall be set up to link rural entrepreneurs with counterparts in the Diaspora." Such entrepreneurial endeavors are intended to guarantee supply. For example, the National Industrial Policy (2011: 20) states, "For a sector to be profitable domestically and competitive internationally, the supply of affordable raw materials and inputs must be ensured." These efforts are also made for developing science and knowledge in the country. For example, the Republic of Rwanda Policy on Science, Technology and Innovation (2006: 10) underscores the importance and need to, "recognize and reinforce these complementary strengths and ensure a link to bridge the gap between the public research institution and private enterprise." In the health sector in particular, matching supply and demand includes the increased importance of the businesses that complement government efforts. The Health Sector Policy (2015a: 22) states: "The private sector will be encouraged to be involved in both supply of health services (including development hospital, clinics, diagnostic centers, education institutions, medical tourism etc.) and demand for health services, essentially through the health insurance system." Such efforts raise awareness about the types of businesses that are needed along the supply chain: "Ensure that the private sector is part of national supply chain system to provide health product of assured quality" (National Pharmacy Policy 2016: 20). To complement government efforts, specific initiatives will be launched for creating social markets for health products, promoting cost-saving plans for health products and fostering semi-private hospitals (Health Sector Policy (2015a: 12) (Table 13.6 gives additional excerpts from policy documents on entrepreneurship linked to stimulating and simultaneously matching demand and supply in the health sector).

Institutionalizing Social Inclusion by Means of Entrepreneurship and Management Education

The Government of Rwanda's aim is to *institutionalize* social inclusion with entrepreneurship as a means towards this end via capacity building in *entrepreneurship education* (Category 5.1 in Table 13.7) and in *management training* (Category 5.2 in Table 13.7).

Policy documont Cod	3	Dolivi documont fodo			Chietor	
ruity accurient	Ś	de	רפוע	gury		ובו
The Republic of	•	Again the Technical Schools shall include business enterprise	5.1		ъ.	Institutionalizing
Rwanda Policy		units to develop entrepreneurship and innovation skills,		by means of		social inclusion by
on Science,		match the students of the school with employment		entrepreneurship		means of
Technology		opportunities (p. 11).		education	-	entrepreneurship
and Innovation					-	and management
SMEs	•	TVET (Technical and Vocational Education and Training)			-	education
Development		policy designed to build a skilled workforce and provide job				
Policy		opportunities for youth (p. 7).				
	•	Whilst entrepreneurship has been introduced into the				
		curriculum of numerous institutions, there is often not yet a				
		practical element. Introduce a youth entrepreneurship course				
		for existing associations of out-of-school or vulnerable youth				
		interested in starting their own business (p. 21).				
SMEs	•	Overcome the lack of technical and business skills in areas	5.2	Building capacity		
Development		including ICT, technical and industrial knowledge, finance,		by means of		
Policy		accounting and management (p. 18).		management		
	•	Many SMEs suffer from lack of technical and business skills.		training		
		SMEs themselves identify a variety of skills gaps in areas				
		including ICT, technical and industrial knowledge, finance,				
		accounting and management (p. 18).				
	•	SMEs have inadequate access to market information that				
		could benefit their businesses as well as inadequate				
		knowledge about marketing their products both nationally				
		and internationally (p. 19).				
		and internationally (p. 19).				

 WDA in partnership with the World Bank created a Skills Development Fund accessible by the private sector and exporters that demonstrate export potential and alignment of their training needs with the industrial policy (p. 16). With many young people not enrolled in secondary education, there are a large number of students who could potentially benefit from technical and vocational education and training (TVET) in Rwanda. At present, TVET schools only have about 40,000 students 20 while 170,000 young people are estimated to leave the school system every year without any vocational training (p. 16). 	 Collaborations are based on [] improved participation of private health care providers in planning and organization of training and supervision activities (p. 32). 	 Develop and implement a national pharmaceutical human Develop and implement a national pharmaceutical human resources development plan to train, attract and retain personnel, as integral part of the overall national human resources for health development plan (n. 12) 	 Encourage and support review, harmonization and regulation of pharmaceutical personnel in the context of regional integration and international cooperation (p. 13).
• •	•	•	•
National Industrial Policy	Health Sector Policy	National Pharmacy Policy	

Category 5.1: Building capacity through entrepreneurship education corresponds to the perception that entrepreneurship courses are a tool for developing entrepreneurial skills and matching students with future job opportunities or helping them create their own ventures. For example, the SMEs Development Policy (2010b: 21) states that the objective is to, "Introduce a component of entrepreneurship training into school and TVET curriculums (Technical and Vocational Education and Training), both focusing on risk and innovation and also business skills such as financial management and marketing." This policy document further indicates that there is a need to add the practical component of starting a company: "By offering practical opportunities for young people interested *in business to engage in entrepreneurship, they are more likely to engage in entrepreneurial activities*" (p. 20). The government hopes to build an entrepreneurial mindset with this approach.

Category 5.2: Building capacity through management training refers to identifying management skills to effective administration, increasing service quality and improving efficiency in the management of scarce resources. The National Industrial Policy (2011: 16) indicates this when it emphasizes, "In addition, there is a need to strengthen the overall management skills of businesses and entrepreneurs in Rwanda". Besides creating general awareness about the need for improving management skills, the National Industrial Policy also highlights creating awareness about improving skills according to the needs of specific industries: "For new industrial sectors to develop in Rwanda human capital must be developed beyond the current scope of skills available" (p. 16). The Health Sector Policy (2015a: 19) further states, "The capacity of teaching institutions (TI) is being strengthened to augment human resources for health (HRH) production and identify specialized training needs which cannot be offered locally to be considered abroad." This implies that there is an aspiration to improve competencies in the health sector through education. Collaboration is important for achieving this: "Strengthen collaboration with training institutions in the training of sufficient competent professionals" (National Pharmacy Policy 2016: 13) (Table 13.7 gives additional excerpts from policy documents on institutionalizing the link between economic and social inclusion with entrepreneurship as a means towards this end).

Discussion

Our analysis of entrepreneurship policy in the health sector in Rwanda yields several outcomes when looked at from the perspective of contextualizing entrepreneurship (Welter 2011; Zahra 2007). Welter (2011) argues that entrepreneurship as a process of social change relies on the recursive links between context and entrepreneurship. Entrepreneurship is embedded in temporal and spatial places (Johannisson et al. 2002). Hence, theorizing about the context of an entrepreneurship policy is about identifying theories in context (Whetten 2009). The importance of the institutional context in entrepreneurship policy cannot be ignored (Welter 2011; Welter and Smallbone 2011).

Figure 13.1 gives our model for constructing the institutional context for entrepreneurship policy in the health sector in Rwanda. We organize our five clusters (a–e) in three top-down processes: (1) raising awareness about the need for entrepreneurship (cluster a), (2) shaping the institutional context (clusters b–d) and (3) generating aspirations with the proposed institutional context (cluster e). The three processes are *topically oriented* in relation to the five clusters that they address

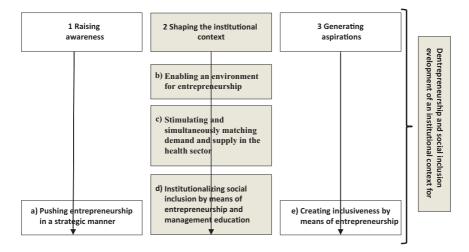


Fig. 13.1 Development of an institutional context for entrepreneurship and social inclusion. Source: Authors' creation

while *temporally oriented* in relation to each other (in practice, 1 normally happens before 2 which is followed by 3, while in the world of policy these can be developed simultaneously).

Literature on entrepreneurship agrees that the role of policy within an entrepreneurial economy is promoting ease of starting and growing a business, rewarding for productive entrepreneurial activities, establishing disincentives for unproductive activities and providing incentives for sustaining long-term productive entrepreneurship (Henrekson and Stenkula 2009; Gilbert et al. 2004). When we relate our five clusters to the three top-down processes for generating an institutional context that favors entrepreneurship in the health sector in Rwanda, we observe that each cluster has a specific role in discursive policymaking.

By *pushing entrepreneurship in a strategic manner* (a), the Government of Rwanda aspires to raise awareness about entrepreneurship as a business opportunity in strategic areas relevant for the health sector and thus relevant for the country as a whole. By *enabling an environment for entrepreneurship in the health sector* (b), *stimulating and simultaneously matching demand and supply in the health sector* (c) and *institutionalizing social inclusion through entrepreneurship and management education* (d), the Government of Rwanda aspires not only to shape opportunities, interactions and collaborations in the health sector but also to undertake the difficult task of matching these macro-variables reasonably well in relation to each other. By *creating inclusiveness by means of entrepreneurship* (e), the Government of Rwanda aims to generate and influence stakeholders' aspirations in the health sector. Various policies aspire to create social inclusion and are themselves a quest for social inclusion which makes social inclusion both a means to an end and also an end as such.

In sum, the institutional context of the health sector in Rwanda is influenced by the government's prioritizing the delivery of quality health services because of a sense of urgency and the need for social inclusion at a societal level. Such an institutional context is also affected by the dominant perception of a non-entrepreneurial mindset in all the involved stakeholders, pervading high costs of starting and running a venture, the prevailing low tolerance to business failure (SME Development Policy 2010b), the burden of compliance with new regulations and resource scarcity (Health Sector Policy 2015a).

Conclusion

This chapter aims to conduct a content analysis of the entrepreneurship policy for the health sector in Rwanda from a contextualizing perspective (Zahra et al. 2014; Welter 2011; Zahra 2007). Our research highlights that we can understand the role of policy in stimulating entrepreneurship better by focusing our analytical efforts on generating and shaping an institutional context (in our case the health sector in Rwanda). While previous literature indicates the importance of context in public management research (Pierre 2013; Pollitt 2013a, 2013b), our analysis shows how policy discourses are concretely put to use within any given context. In our case this is via pushing entrepreneurship in a strategic manner, enabling an environment for entrepreneurship, stimulating and simultaneously matching demand and supply, institutionalizing social inclusion by means of entrepreneurship and management education and creating economic and social inclusiveness by means of entrepreneurship. These policy discourses are expected to enable an institutional context that will lead to positive behavior and aspirations among the involved stakeholders.

Welter (2011) called for research that identifies top-down processes influencing the entrepreneurship context. Accordingly, we proposed three top-down processes—raising awareness about the need for entrepreneurship, shaping the institutional context and generating aspirations within the proposed institutional context. These top-down processes support the population's economic and social inclusion. Our study contributes theoretically to research on contextualizing entrepreneurship and research on entrepreneurship policy in two ways: First, by undertaking an empirical study on entrepreneurship policy in a developing country rather than applying Western policymaking to developing countries. Second, by focusing on a case where the entrepreneurship policy aims at the bettering of society and social relations "by raising awareness of alternative entrepreneurship (*that is*, for society)" (Ramírez Pasillas et al. 2017: 9).

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