

# A Framework for Automatic Monitoring of Norms that Regulate Time Constrained Actions

Nicoletta Fornara<sup> $1(\boxtimes)$ </sup>, Soheil Roshankish<sup>1</sup>, and Marco Colombetti<sup>2</sup>

<sup>1</sup> Università della Svizzera italiana, via G. Buffi 13, 6900 Lugano, Switzerland {nicoletta.fornara,soheil.roshankish}@usi.ch

<sup>2</sup> Politecnico di Milano, piazza Leonardo Da Vinci 32, Milano, Italy marco.colombetti@polimi.it

Abstract. This paper addresses the problem of proposing a model of norms and a framework for automatically computing their violation or fulfilment. The proposed model can be used to express abstract norms able to regulate classes of actions that should or should not be performed in a temporal interval. We show how the model can be used to formalize obligations and prohibitions and for inhibiting them by introducing permissions and exemptions. The basic building blocks for norm specification consists of rules with suitably nested components. The activation condition and the regulated actions together with their time constrains are specified using the W3C Web Ontology Language (OWL 2). Thanks to this choice, it is possible to use OWL reasoning for computing the effects that the logical implication between actions has on the fulfilment or violation of the norms. The operational semantics of the model is specified by providing an unambiguous procedure for translating every norm and every exception into production rules.

## 1 Introduction

In this paper, we present the T-NORM model (where T stands for Temporal), a model for the formalization of *relational norms* that regulate classes of actions that agents perform in the society and that put them in relation to other agents, like for example paying, lending, entering a limited traffic area, and so on. Our proposal is strictly related to the specification of the operational semantics of such a model to make it possible to provide monitoring and simulation services on norms specifications. Specifically, the proposed model can be used to automatically compute the fulfilment or violation of active obligations and prohibitions formalized to regulate a set of actions that should or should not be performed in a *temporal interval*. The fact that the actions regulated by the norms are time constrained is an important distinguishing feature of the proposed model. We

© Springer Nature Switzerland AG 2022 A. Theodorou et al. (Eds.): COINE 2021, LNAI 13239, pp. 9–27, 2022. https://doi.org/10.1007/978-3-031-16617-4\_2

Funded by the SNSF (Swiss National Science Foundation) grant no. 200021\_175759/1. Proc. of the COINE 2021 co-located with AAMAS 2021, 3rd May 2021, London, UK. All Rights Reserved.

would like to stress that the type of norms that can be represented with the proposed model are assumed to be *static*, in the sense that they do not change dynamically over time. What is represented in the model is that a norm may be activated over time and subsequently its activation may generate fulfilments and/or violations. Another important aspect of the model is that once a set of obligations and prohibitions are formalized they may be further refined by the definition of permissions and exemptions.

In NorMAS literature [16] it is possible to find numerous formal models for the specification of norms, contracts, commitments and policies. Many of them can be used for regulating the performance of actions or for requiring the maintenance of certain conditions, but very often those actions and conditions may only be expressed using propositional formulae. This choice makes it difficult to express the relation between the regulated actions (or conditions) and time. This is an important limit in the expressiveness of those models, because there are numerous real examples of norms and policies whose relation with time intervals is important for their semantics; for example in e-commerce, deadlines (before which a payment must be done) are fundamental for computing the fulfilment or violation of contracts.

When temporal aspects are important for the specification of norms and for reasoning on the evolution of their normative state, one may decide to use temporal logics (e.g. Linear Temporal Logic LTL) to express and reason about time-related constraints. Unfortunately, this solution has important limitations when it is necessary to use automatic reasoning to compute the time evolution of the normative state, as discussed in [12].

In our approach we propose to formalize some components of the norms, i.e. their activation condition and the regulated actions together with their time constrains using semantic web languages, specifically the W3C Web Ontology Language (OWL 2, henceforward simply OWL)<sup>1</sup>. This is for two reasons. First, it should be easier for those who want to formalize norms with our model to use a standard language that is fairly well known and taught in computer science graduate courses. Second, this language has a formal semantics on which automatic reasoning can be performed. Moreover, OWL is more expressive than propositional formulae<sup>2</sup>, which are used in many other norm models. The idea of formalizing policies using semantic web languages is spreading also thanks to the success of the ODRL (Open Digital Rights Language) policy expression language<sup>3</sup>, which has been a W3C Recommendation since February 2018.

Our idea is to propose a model of norms that norm designers can use for formalizing the intuitive meaning of having an obligation or a prohibition. That is, when something happens and certain conditions hold, an agent is obligated or prohibited to do something in a given interval of time. What is innovative

<sup>&</sup>lt;sup>1</sup> https://www.w3.org/TR/owl2-overview/.

<sup>&</sup>lt;sup>2</sup> Description Logics (DLs), which are a family of class (concept) based knowledge representation formalisms, are more expressive than propositional logic, and they are the basis for ontology languages such as OWL [10].

<sup>&</sup>lt;sup>3</sup> https://www.w3.org/TR/odrl-model/.

with respect to other approaches is that instead of explicitly labelling a norm as an obligation or a prohibition, we let the norm designer explicitly express what sequence of events will bring to a violation or a fulfilment; this way, there is practically no limit to the types of normative relations that can be expressed. To do so the norm designer needs to be able to describe triggering events or actions and their consequences. The resulting model will let the norm designer to specify norms as *rules* nested into each other.

The main contributions of this paper are: (i) the definition of a model of norms that can be used to specify numerous types of *deontic relations*, i.e. different types of obligations and prohibitions, and their exceptions; (ii) the definition of its operational semantics (by combining OWL reasoning and forward chaining) that can be used to automatically monitor or simulate the fulfillment or violation of a set of norms; (iii) the proposal of a set of different types of concrete norms, that can be used to evaluate the expressive power of a norms model.

This paper is organized as follows: in Sect. 2 the main goals that guided the design of the norms model are presented. In Sect. 3 the T-NORM model is introduced and in Sect. 4 its operational semantics is provided. In Sect. 5 the architecture of the framework for computing the fulfillment or violation of norms and its implementation are presented. Finally, in Sect. 6 the proposed model is compared with other existing approaches.

## 2 Design Goals

In this section we list the main goals that guided us in the design of the proposed model and in the definition of its operational semantics.

Our first goal is to propose a model of norms able to regulate *classes of actions*; for example, we want to be able to formalize a norm that regulates all the accesses to a restricted traffic zone of a metropolis and not only the access of a specific agent. This objective is not achieved by those models, like ODRL and all its extensions or profiles [3,6] where the policies designer has to specify the specific debtor of every policy instance.

Our second goal is to define a model of norms able to regulate classes of actions whose performance is *temporally constrained*. For instance, the following norm regulates all the access to an area and the subsequent action of paying is temporally constrained by a deadline, which in turn depends on the access instant of time: "when an agent enters in the limited-traffic area of Milan, between 7 a.m. and 7 p.m., they have to pay 6 euros within 24 h". The first and the second goal will bring us to define a model for expressing norms that may be applied multiple times to different agents and may be activated by numerous events happening in different instants of time.

Starting from the experience that we gained by using the model of obligations, prohibitions and permissions presented in our previous paper [6], we have developed a third goal for our model. The goal is to propose a model made of basic constructs that can be combined by a norm designer to express different types of deontic relations without the need to introduce a pre-defined list of deontic types, like obligation, prohibition, and permission. This has the advantage that whenever a new kind of norms is required, like for example the notion of exemption or the notion of right, there is no need to introduce a new type into the model with its operational semantics. With the model proposed in this paper, it is possible to use few basic constructs and combine them in different ways to express the obligation to perform an action before a given deadline or the prohibition to perform an action within an interval of time. Our idea is to allow norm designers to explicitly state what behaviour will bring to a violation and what behaviour will bring to a fulfilment, regardless of whether they are formalizing an obligation or a prohibition. Moreover, in this new model, permissions are not treated any more as first-class objects, but they are formalized as exceptions to prohibitions, while exemptions are formalized as exceptions to obligations.

Our fourth goal is to provide an operational semantics of our model of norms that will make it possible to *monitor* or *simulate* the evolution of their state. Our goal is mainly to be able to automatically compute if a policy is *active* (or in-force) and then if it becomes *fulfilled* or *violated* on the basis of the events and actions performed by agents. Monitoring is crucial from the point of view of policy's *debtor* for checking if their behaviour is compliant and it is relevant for policy's *creditors* to react to violations. Simulation may be used for evaluating in advance the effects of the performance of certain actions. Another useful service that can be provided on a set of policies is checking their consistency, checking for example if a given action is contemporarily obligatory and prohibited. This can be done at design time by using model-checking techniques, but it is not among the objectives of our model. However, by proposing a model that allows us to track how the state of the norms evolves over time, it will be possible to detect inconsistencies that occur at a precise instant of time during the execution of their monitoring process.

## 3 The T-NORM Model of Norms

The idea that has guided us in the definition of the T-NORM model is to give norm designers a tool to describe what sequence of events or actions would bring an agent to the violation or fulfilment of a norm. This approach has the advantage of providing norm designers with a model that in principle can be used to define any type of deontic relationship, like obligations, prohibitions, permissions, exemptions, rights and so on. This is a crucial difference with respect to the models having a pre-defined set of deontic types, like it is the case for ODRL, OWL-POLAR [13], and also our previous proposal of a model for monitoring obligations, prohibitions, and permissions [6].

The intuitive meaning of having an obligation (resp. a prohibition) that we want to capture is the following one: when an activation event happens and some contextual conditions are satisfied, it is necessary to compute some parameters (for example the deadline) and to start to monitor the performance of a specific regulated action or class of actions. In turn, if an action, which matches the description of the regulated one, is performed before another event (for example a time event that represents a deadline), then the obligation is fulfilled (resp. the prohibition is violated); otherwise, if the regulated action cannot be performed anymore (for example because the deadline has elapsed) the obligation is violated (resp. the prohibition is fulfilled).

To capture this intuitive meaning we decided to represent norms as rules that determine the conditions under which a fulfilment or violation is generated. Below, we discuss how different types of norms can be represented in this way. Then in the next section we describe how T-Norm norms can be translated into production rules, thus assigning an unambiguous operational semantics to our norm formalism.

The idea of representing norms in the form of rules is not new in NorMAS literature [7]. However, in order to explicitly specify the sequence of events that bring to a violation or a fulfilment, we propose a model of norms where the basic building blocks for norm specification consists of rules with properly nested components. Thanks to this choice, as we will discuss in Sect. 4, the operational semantics of our model of norms can be easily expressed using productions. Our idea is to express the meaning of having an obligation or a prohibition by nested rules of the following form:

```
NORM Norm_n
[ON ?event1 WHERE conditions on ?event1
THEN
    COMPUTE]
    CREATE DeonticRelation(?dr);
    ASSERT isGenerated(?dr,Norm_n); [activated(?dr,?event1);]
    ON ?event2 [BEFORE ?event3 WHERE conditions on ?event3]
        WHERE actor(?event2,?agent) AND conditions on ?event2
    THEN ASSERT fulfills(?agent,?dr); fullfilled(?dr,?event2)|
        violates(?agent,?dr); violated(?dr,?event3)|
        fulfills(?agent,?dr); fulfilled(?dr,?event3]
```

In the proposed model the first (optional) ON...THEN component is used for expressing *conditional norms*, i.e. norms that start to be in force when a certain event happens and where the *temporal relation* between the activating event and the regulated action is crucial in the semantics of the norm. For example in Norm01 (*"when an agent enters in the limited-traffic area of Milan between 7 a.m. and 7 p.m., they have to pay 6 euros within 24 h"*) the event of entering in the limited-traffic area must occur for the obligation to pay to activate; moreover the entering instant is fundamental for computing the deadline of the payment. The second ON...THEN component is used for expressing the actions regulated by the norm and the consequences of their performance or non-performance.

In the T-NORM model, a norm activation can generate many different *deontic relations*. In other approaches, like for example in [1], a norm generates norm instances. We prefer to use the term deontic relation because it can also be used to denote obligations and prohibitions that are not created by activating a norm, but for example by making a promise or accepting an agreement.

In the ON ?event WHERE and in the BEFORE ?event WHERE components, the norm designer has to describe the *conditions* that a real event has to satisfy to match a norm. In our model all the relevant events and actions are represented in the *State Knowledge Base*. The data for managing the evolution of the state of norms, for example the deontic relation objects, are stored in the *Deontic Knowledge Base*. Obviously, the formalism chosen for representing the data in the *State KB* and the *Deontic KB* determines the syntax for expressing: the *conditions*, which are evaluated on the *State KB*, and the *actions* (after THEN), which are performed on the *Deontic KB*. Differently from other approaches, where the context or state of the interaction is represented by using propositional formulae [1,9], we decided to formalize the *State KB* and the *Deontic KB* by using semantic web technologies, in particular the W3C Web Ontology Language (OWL). This choice has the following advantages:

- events and actions are represented with a more expressive language, indeed OWL is a practical realization of a Description Logic known as SROIQ(D), which is more expressive than propositional logic;
- in the definition of the conceptual model of the State KB it is possible to reuse existing OWL ontologies making the various systems involved in norm monitoring interoperable;
- it is possible to perform automatic reasoning (OWL can be regarded as a decidable fragment of First-Order Logic) on the *State KB* and deducing knowledge from the asserted one. In particular, this is important when the execution of an action logically implies another one. For example, the reproduction of an audio file implies its use, therefore if the use is forbidden so is its reproduction. This is a crucial advantage because instead of creating special properties that allow you to express which actions imply other ones (like for example it has been done in ODRL with the implies property<sup>4</sup>) it is sufficient to reason on the actions performed by using OWL reasoners.

In the specification of *conditions*, OWL classes are represented using unary predicates starting with a capital letter and OWL properties are represented using binary predicates starting with a lowercase letter. If an event is described with more conditions, they are evaluated conjunctively, variables (starting with ?) are bound to a value, and a negated condition is satisfied if there is no element in the KB that matches it. In the example reported in this paper, the conceptual model of the events represented in the *State KB* is formalized with the *Event Ontology* in OWL [4,6], which imports the *Time Ontology* in OWL<sup>5</sup> used for connecting events to instants or intervals of time, and the *Action Ontology* for representing domain-specific actions, like the PayAction class. The conceptual model of the *Deontic KB* is formalized with the *T-Norm Ontology* in OWL<sup>6</sup>.

<sup>&</sup>lt;sup>4</sup> https://www.w3.org/TR/odrl-model/#action.

<sup>&</sup>lt;sup>5</sup> https://www.w3.org/TR/owl-time/.

<sup>&</sup>lt;sup>6</sup> https://raw.githubusercontent.com/fornaran/T-Norm-Model/main/tnorm.owl.

In the second component of norms, the BEFORE condition and the ELSE branch are optional. The BEFORE part is mainly used for expressing deadlines for obligations. Although an obligation without a deadline cannot be violated and therefore it is not an incentive to perform the obligatory action, the BEFORE part is not compulsory. The ELSE branch is followed when the regulated action cannot happen anymore in the future, for example if it has to happen before a given deadline (in this case event3 is a time event) and the deadline expires without event2 being performed. In principle other conditions, beside BEFORE, can be used to express other temporal operators but they are not introduced in this version of our model. In the consequent (THEN) parts of a norm, it is possible to specify that:

- (COMPUTE) the value of some variables (for example the deadline that depends on the activation time) are computed using arithmetic operations and the value of variables obtained when matching the antecedent;
- (CREATE) new individuals belonging to a certain class and having certain properties have to be created in the *Deontic KB* for making the monitoring of norms feasible. Each conditional norm, when activated, can generate several deontic relations;
- (ASSERT) the value of certain properties of existing individuals created by the norm may be set.

The *debtor* of a deontic relation is the agent that is responsible for its violation or fulfilment; usually it is the actor of the regulated action. In legal systems there are exceptions to this general rule (for example for actions performed by minors or people with mental impairment or in cases of strict liability), but we leave this aspect for future works. Specifying the debtor is important because it is the agent to whom sanctions will apply (this aspect is not addressed in the current paper).

The *creditor* of a deontic relation is the agent to whom the debtor owns the performance or non-performance of the regulated action. In certain cases it may be difficult to establish the creditor of a deontic relation (for example who is the creditor of the prohibition of running a red light?); we leave for future works the analysis of this aspect.

#### 3.1 Expressive Power of the Model

By using the T-NORM model we are able to express different types of norms. First of all it is possible to formalize conditional and direct (or un-conditional) obligations and conditional and direct prohibitions. Moreover, every conditional norm (whether it is an obligation or a prohibition) when activated will bring to the creation of *specific deontic relations* or to the creation of *general deontic relations*. Every specific deontic relation regulates the performance of an action by a specific agent, differently every general deontic relation regulates the performance of a class of actions that can be concretely realized by different agents, and therefore can generate many violations or fulfilments. There exist models, which are not focused on regulating time-constrained actions, where (coherently with deontic logics) prohibitions are merely formalized as obligations to not perform the regulated action. However, when the regulated actions are time constrained it is crucial to react to their performance but also to their non-performance in due time. Think for example to the prohibition expressed by Norm02: *"Italian libraries cannot lend DVDs until 2 years are passed from the distribution of the DVD"*. This prohibition cannot be expressed as an obligation to not lend certain DVDs in a specific time interval, because while an obligation is fulfilled by the performance of a single instance of an action, a prohibition is not fulfilled by a single instance of refraining from the performance of an action. In the T-NORM model the main difference between obligations and prohibitions is that the performance of the regulated action brings about a fulfillment in the case of obligations and a violation in the case of prohibitions.

To illustrate the flexibility of our model, we shall now present examples of different types of norms. Due to space limitation we will not formalize them all. Norm01 is an example of *conditional obligation* and each one of its activations creates one *specific* deontic relation to pay 6 euros for the owner of every vehicle that entered in the limited-traffic area. Norm01 may be formalized with the T-NORM model in following way:

```
NORM Norm01
ON ?e1
  WHERE RestrictedTrafficAreaAccess(?e1) AND vehicle(?e1,?v) AND
   owner(?v,?agent) AND atTime(?e1,?inst1) AND
   inXSDDateTimeStamp(?inst1,?t1) AND ?t1.hour>7 a.m. AND ?t1.hour<7p.m
THEN
   COMPUTE ?t_end.hour=?t1.hour+24
   CREATE DeonticRelation(?dr01_n);TimeEvent(?tev_end_n);
           Instant(?inst_end_n);
           isGenerated(?dr01_n,Norm01);activated(?dr01_n,?e1);
   ASSERT
           debtor(?dr01_n,?agent);end(?dr01_n,?tev_end_n);
           atTime(?tev_end_n,?inst_end_n);
           inXSDDateTimeStamp(?inst_end_n,?t_end);
  ON ?e2 BEFORE ?tev_end_n
      WHERE PayAction(?e2) AND reason(?e2,?e1) AND recipient(?e2,Milan)
      AND price(?e2,6) AND priceCurrency(?e2,euro) AND actor(?e2,?agent).
  THEN ASSERT fulfills(?agent,?dr01_n); fulfilled(?dr01_n,?e2)
   ELSE ASSERT violates(?agent,?dr01_n); violated(?dr01_n,?tev_end_n)
```

where a counter **n** is incremented each time the norm is activated, so that each activation creates a different deontic relation.

Norm02 ("Italian libraries cannot lend DVDs until 2 years are passed from the distribution of the DVD") is an example of conditional prohibition, its activation creates a general deontic relation every time a new DVD is distributed. The general deontic relation created for each specific DVD regulates the actions of all the agents registered in Italian libraries.

The third type of norms is a *conditional prohibition* that generates *specific* deontic relations, an example of this type of norm is Norm03: "a person who has

a positive swab to Covid-19 cannot leave the house for the next 15 days". The fourth type of norm is a conditional obligation that generates general deontic relations, like for example in Norm04: "when the school bell rings, students have 5 min to enter their classroom".

An example of unconditional prohibition is given by Norm05: "when the red light is on it is prohibited to pass the traffic light". This prohibition is unconditional because there is no need to react to its activation by performing specific actions. For enforcing this prohibition it is enough to check the state of the red light every time an agent pass the traffic light and if the red light is on there is directly a violation. Finally, the following Norm06: "the lecturer of a course has to organize 2 exams per year" is an example of unconditional obligation.

Finally, we present an example of conditional obligation where the obliged action should be performed before another event that is not a time event (there is not a deadline). Norm07 is: "When an agent enters into a supermarket parking between 7 a.m. and 7 p.m., they have to pay 2 euros for every hour of the parking unless they did some shopping at the supermarket".

It is important to mention an important constraint for the use of the model: the regulated action must have an actor, this actor is the debtor of the deontic relation and is the agent who will fulfill or violate the deontic relation.

#### 3.2 The Model of Exceptions

The meaning of having the *permission* to perform an action has been widely studied in the literature and different types of permission have been analyzed. In [8] the important distinction between *strong* and *weak* permission has been discussed. Having the weak permission to do an action is equivalent to the absence of the prohibition to do such an action. Differently, we have the strong permission to do an action when there is the explicit permission to do such an action; usually strong permissions are used to explicitly derogate to existing prohibitions. A similar notion is that of *exemption*, which is used to derogate obligations. In the T-Norm model we introduce one construct, the *exception*, that can be used for modelling both permission and exemption and can be iterated at any level of depth.

By using the T-Norm model we can specify different types of exceptions. The *first type* is represented by exceptions to norms activation. When some specific conditions on the event that activates the norm are met, the consequent deontic relation has not to be generated. An example of this type of exception to Norm01 is: *"ambulances do not have to pay for entering into the limited traffic area"*. In this case a check on the type of the vehicle inhibits the creation of the obligation to pay, thus creating an exemption.

The exceptions of the *second type* are those to deontic relations, i.e. when some specific conditions on the regulated event are satisfied the generation of violation/fulfilment is inhibited. An example of this type of exception to Norm02 is: *"school teachers can always borrow every DVD from the library"*. In this case, a check on the position of the borrower can be used to prevent the violation of the prohibition, that is, for creating a permission. This type of exception cannot be expressed by inhibiting the activation of the norm (using the first type of exception) because the condition (being a school teacher) is on the borrower, who is not part of the activating event of the prohibition.

Both these types of exceptions could be expressed by adding some specific conditions to the antecedent of a norm. However, this solution requires to modify an already enforced norm by adding further conditions. This is not a good solution because it implies changing a previously defined norm every time an exception is introduced. A better solution consists in expressing exceptions with a construct that is external to norms. Our idea is to introduce a construct that is able to inhibit the activation or the fulfilment/violation of a norm when the activating or the regulated event happens and some further conditions are met. Therefore, we formalize exceptions with a construct whose effects is to inhibit the activation of one of the components of a norm. Given that an exception is strictly related to a norm, we assume that it has access to all the variables introduced in the related norm, to which it simply adds some more conditions. An exception is expressed in one of the following ways on the basis of its type:

```
EXCEPTION TO Norm_n TYPE 1

ON ?event1

WHERE conditions on event1

THEN exceptionToNorm(Norm_n,?event1)

EXCEPTION TO Norm_n TYPE 2

ON ?event2

WHERE conditions on event2 AND isGenerated(?dr,Norm_n)

THEN exceptionToDR(?dr,?event2)
```

For example the formalization of an exception of the fist type to Norm01 for ambulances is:

```
EXCEPTION TO Norm01
ON ?e1 WHERE Ambulance(?v)
THEN exceptionToNorm(Norm01,?e1)
```

These types of exceptions cannot be formalized by simply deleting a norm or a *general deontic relation*, because they suspend the effects of norms only in particular situations. For example, Norm01 applies to all vehicles except ambulances and Norm02 applies to all library subscribers except school teachers.

By analysing real cases of norms, we realized that there exists a *third type* of exceptions whose effect is to inhibit the fulfilment or violation of *specific deontic relations*. These exceptions are different from those of the second type because they are triggered by an event that is not the one regulated by the norm. For example an exception to the Covid-19 Norm03 is: *"if the house is on fire then everybody is allowed to leave it"*. This exception is activated by an event (the house is on fire) that is different from the action that is regulated by the norm (leaving the house). We model those exceptions in the following way:

For example the exception to Norm03 is formalized as<sup>7</sup>:

It is also possible to have exceptions to exceptions that will inhibit the activation of the three types of exceptions described above.

### 4 Operational Semantics of the Model

In this section, we will show how the model of norms proposed so far can be used to monitor the temporal evolution of normative states on the basis of the events occurred in the interaction among agents. Our goal is to compute the violation or fulfilment of norms on the basis of actual events.

The operational semantics of the T-NORM model can be specified by providing an unambiguous procedure for translating the model into a target formalism that already has an operational semantics. As target formalism we choose production rules, because their structure and behavior make it fairly easy to translate norms into them. Production rules, often simply called productions or rules, have been investigated in computer science, and in particular in the AI literature related to knowledge representation and reasoning [2]. A production rule has the form:

IF conditions THEN actions.

It has two parts: an antecedent set of *conditions* that are tested on the current state of the *working memory* and a *consequent* set of *actions* that typically modify the *working memory*.

The operational semantics of a production rule system is given in the W3C Recommendation of the RIF Production Rule Dialect<sup>8</sup> by means of a labeled terminal transition system. Such an operational semantics depends on the adoption of a *conflict resolution strategy* for selecting the rule instance that must fire when more than one rule is applicable. Our conflict resolution strategy is

<sup>&</sup>lt;sup>7</sup> Where affectedPerson is the property that connects the event of having a positive swab with the tested person and it is used for connecting the activation event of the norm with the activation of the exception.

 $<sup>^{8}\</sup> https://www.w3.org/TR/rif-prd/\#Operational\_semantics\_of\_rules\_and\_rule\_sets.$ 

as follows. Firstly, use the *priority* among rules (for example, as we will discuss later, production rules for representing exceptions have higher priority than production rules for expressing norms). Secondly, when two or more rules have the same priority, use the *order* conflict resolution strategy, i.e., pick the first applicable rule in order of presentation. This choice will not influence the final state reached by the working memory because the actions of the production rules used for expressing norms will never remove knowledge from the *State KB*, they have effects only on the *Deontic KB*.

We will now describe the procedure for translating every norm written using the T-Norm model into three production rules and every exception into one production rule. In particular, every norm (Norm\_n) translates into three production rules according to the following procedure:

- 1. Create one production rule equal to the fist ON...THEN part in the norm. Add, among the *conditions* part of this production rule, the condition for managing exceptions of the first type (i.e. NOT exceptionToNorm(Norm\_n,?e1), this condition is satisfied if in the working memory there is not an exception to Norm\_n that matches with the activation event.
- 2. Create one production rule equal to the second ON...THEN part in the norm. Add, among the *conditions* part of this production rule, the condition for managing the exception of the second and third type

(i.e. NOT exceptionToDR(?dr,?e2) AND NOT exceptionToDR(?dr,?en)), the conditions for checking that the regulated action is performed before event3 (that for obligations may represent a deadline) and after the activation of the norm, and the conditions for checking that the deontic relation, which can be matched with the rule, is generated by Norm\_n and it is not already fulfilled or violated.

3. Create one production rule for expressing the ON...ELSE part in the norm. This rule is fired when the regulated action (represented in the norm with variable event2) can no longer be performed before the event represented with the variable event3. That is, when event3 has occurred (e.g. the deadline has passed) and the regulated action (e.g. the payment) has not been executed. The procedure adds, among the *conditions* of this production rule, the condition for checking that event3 is happened and that the deontic relation, generated by Norm\_n, is not already fulfilled nor violated. As for the previous rule, the procedure adds also the conditions for managing the exception of the second and third type.

Every exception to a given norm (Norm\_n) translates into one production rule thanks to another automatic procedure. Since each exception has access to all variables introduced in the related norm, the conditions in the norm are merged with the conditions of the exception during the creation of the production rule. In particular, conditions on e1 (asserted in the corresponding norm) are added to the conditions of the production rule created from exception of the first type. Conditions on e2 (asserted in the corresponding norm) are added to the conditions of the production rule created from exception of the second type. Production rules that represent first-, second-, and third-type exceptions must fire before production rules that express norms, so they have a higher *priority* than the latter. Since production rules, used to formalise exceptions to norms, act before the production rules of the norms themselves, they are able to inhibit the norm for certain events.

*Exceptions to exceptions* are able to inhibit an exception to norm for certain events. They must fire fistly, thus production rules for representing *exceptions to exceptions* must have higher priority than the production rules for expressing exceptions to norms. In order for one exception to exception to inhibit the activation of one specific exception to Norm\_n, it is required to add to the production rule of the latter a further condition for checking that does not exist an exception to exception for its activation event, i.e. NOT exceptionToException(Norm\_n,?e).

The conditions of the production rules are evaluated on a *working memory*, which consists of: (i) the *State KB* where all the relevant events happened and the actions performed by the agents are recorded, those events are represented using the *OWL Event Ontology*; and (ii) the *Deontic KB*, where all the information for managing the evolution of the state of norms is stored.

Given that the working memory contains an OWL ontology, it is possible to use OWL reasoning on its content for computing for example that the performance of an action implies another one. This is a crucial aspect of the proposed normative model because without any further addition, it is possible to reason on the effects that the logical implication between actions has on norms fulfilment or violation. In fact, we obtain that the obligation to perform an action is fulfilled by any action that implies the regulated one. This is because we have the following chain of implications: action a1 implies action a2 and a2 produces a fulfilment, so the performance of a1 leads to a fulfilment. For example, since selling an object to someone involves a transfer of ownership, a sale will fulfill the obligation to transfer ownership of an object to someone. Similarly, the prohibition to perform an action is violated by the performance of any action that implies the regulated one. For example, since the reproduction of an audio file implies its use, if the use of a particular audio file is prohibited its reproduction will lead to an violation. Finally, the permission to perform a generic action implies the permission to perform all the more specific actions implied by the generic one. This is because the specific action implies the more generic one that will activate the exception that in turn inhibits the norm. For example, if an agent has permission to transfer the ownership of a product, through OWL reasoning it is possible to infer that she also has permission to sell or give someone else the product.

#### 5 Architecture of the Framework and Its Implementation

The architecture of the framework designed to compute the fulfillment or violation of a set of norms (formalized with the T-NORM model) is depicted in Fig. 1. In the proposed framework, we take advantage of two types of computation: OWL reasoning on the *State KB* and forward chaining realized by means of production rules. OWL reasoning and forward chaining are combined in a safe manner because they alternate. In particular, the main steps of a software able to simulate the evolution of the norms state over time, is as follows:

- 1. Every time an event or an action occurs its representation is added to the *State KB*, then an OWL reasoner is executed on the working memory. We assume that only events that happen at the current instant of time can be inserted in the *State KB*;
- 2. Then run the forward chaining engine on the working memory resulting from the previous step using the production rules generated from the norms and from the exceptions and store the resulting *State KB* together with the *Deontic KB* in the working memory;
- 3. Updates the variable that keeps track of the current instant of time to the next *significant* time instant<sup>9</sup> and go back to point 1.

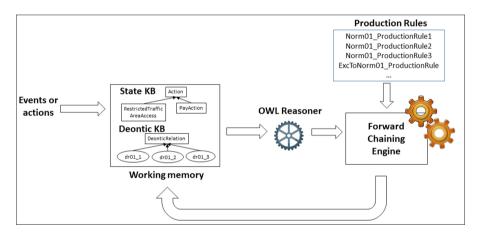


Fig. 1. Architecture of the framework designed to compute the fulfillment or violation of norms.

In our model we need to combine OWL reasoning and forward chaining because it is not possible to use only OWL reasoning for computing the violation or fulfilment of norms. In fact, when norms regulate time constrained actions, it is necessary to deduce that the non-performance of the regulated action before a deadline implies violation or a fulfilment. Given that OWL reasoning works on an open world assumption, inferences of this type cannot be drawn directly. One possible solution to this problem is computing the closure of specific classes using an external routine as proposed in [5]. The advantage of using production

<sup>&</sup>lt;sup>9</sup> An instant of time is significant when its occurrence is significant for at least one norm, e.g. it is the time instant in which a deadline expires or the time instant at which an event or an action occurs.

rules is a clear separation of two different types of computation, each one used coherently with its nature, and having a more declarative solution where the semantics of norms is expressed with production rules instead of using Java code.

We tested the described framework by implementing a Java prototype that uses Pellet<sup>10</sup>, an open-source Java based OWL reasoner, and the JENA general purpose rule engine<sup>11</sup> for realizing forward chaining on production rules. The reason why we chose to use the JENA framework is that, differently from other rule-based systems like DROOLS (used in [1]) or Jess (used in [7]), its rule engine natively supports rule-based computations over an OWL ontology serialized as an RDF graph. JENA provides forward chaining realized by means of an internal RETE-based interpreter.

To test the framework, the various type of norms discussed in Sect. 3.1 were manually translated into a set of production rules written using rule syntax and structure of the JENA rule-based reasoner. The translation is done following the procedure described in Sect. 4. Given that the JENA rule engine does not natively support the possibility to specify the *priority* among rules, we introduced a variable called salience whose value change from 0 to 2 and a new builtin called isSalince(n) that can be used in production rules for checking if the value of the salience variable is equal to n.

In order to simulate the evolution in time of the state of the norms, a set of real actions matching with the activation condition of the norms or with their regulated actions have been inserted in the *State KB*. As depicted in Fig. 2, in order to check the fulfillment or violation of the different deontic relations created by the various activation of Norm01, we entered three accesses to the restricted traffic zone in the *State KB*. For one of these accesses (access3) we have entered the corresponding payment and therefore the deontic relation that obliges the owner of the vehicle to pay becomes fulfilled. For another access (access2) we do not enter the corresponding payment and thus, when the deadline expires, the deontic relation that expressed the obligation to pay becomes violated. For the last of the accesses (access1), the vehicle is an ambulance, so thanks to the exception, the obligation to pay is not even created. The Java project developed for simulating the fulfillment or the violation of Norm01, the three production rules generated starting from Norm01 and the production rule generated from the exception to Norm01 (see Sect. 3.2) are available on GitHub<sup>12</sup>.

### 6 Related Work

In the literature, there are various proposals where models of norms and policies are formalized using different languages and where different frameworks are investigated with the goal of providing various services. Useful services are: searching of policies having certain characteristics [11], anticipating conflicts

<sup>&</sup>lt;sup>10</sup> https://github.com/stardog-union/pellet.

<sup>&</sup>lt;sup>11</sup> https://jena.apache.org/documentation/inference/#rules.

<sup>&</sup>lt;sup>12</sup> https://github.com/fornaran/tnorm.Norm01.

Restricted Traffic Area Access	DeonticRelation	Violated	PayAction		Fulfilled			
access1.	a new deontic		-					
atTime.inXSDDateTimeStamp:	relationship is not							
2020.05.19T11:00:00	created because there is							
hasVehicle.type:Ambulance	an exception for vehicles							
	of type Ambulance							
access2.	dr01_1.	dr01_1 is violated at						
atTime.inXSDDateTimeStamp:	end.atTime.	2020.05.21T11:00:00						
2020.05.20T11:00:00	inXSDDateTimeStamp:	because the deadline						
hasVehicle.type:Vehicle	2020.05.21T11:00:00	is not met						
access3.	dr01_2.		pay	3.			dr01_2	is fulfilled at
atTime.inXSDDateTimeStamp:	end.atTime.		atTime.inXSDDateTimeStamp:			2020.05.31T13:00:00		
2020.05.31T11:00:00	inXSDDateTimeStamp:		2020.05.31T13:00:00		with pay3			
hasVehicle.type: Vehicle	2020.06:01T11:00:00		reason: acess3					
				1		I		time line
								·•
access1 at access2 at	time event at		access3 at pay3 at		time event at			
2020.05.19T 2020.05.20T	202.05.21T		2020.05.31T 2020.05.31T		2020.06.01T			
11:00:00 11:00:00	11:00:00		11:00:00 1		13:	00:00	11:00:00	

Fig. 2. Fulfillment/violation of the different deontic relations created by the activations of Norm01.

among policies [13], monitoring [6] or compliance checking [3], and simulation for performing a what-if reasoning [14].

One of the pioneer techniques for normative reasoning is deontic logic [17]. Despite deontic logic approaches present some limitations, for example the triggering and regulated actions are usually expressed with simple propositional formulae [9], some of their basic concepts and insights are still used in many recent approaches where other formal languages are used. In order to pursue interoperability among different normative systems, it is crucial to use a standard language for the formalization of norms. Today's there are two standards: the previously mentioned ODRL policy expression language, which is a W3C Recommendation and the OASIS standard LegalRuleML<sup>13</sup>, which defines a rule interchange language for the legal domain and is formalized using RuleML. ODRL has many connections with the model proposed in this paper as it is a language for expressing obligations, prohibitions, and permissions. A great limitation of ODRL is not having an operational semantics that allows to compute the fulfillment or the violation of policies. In our previous work [6] we proposed to extend the ODRL information model to express its operational semantics using finite state machines implemented using production rules. In this work we have moved further away from ODRL, in order to overcome some limitations. Firstly, in ODRL it is not possible to specify generic policies applicable every time to a different agent. In ODRL the debtor of a policy can only be a specific agent. Differently, thanks to our abstract model for policies specification, it is possible to apply one policy to all the agents who will perform a certain action (for example having a positive swab) or who plays a certain role. Secondly, we do not consider exceptions (and in particular permissions) at the same level of obligations and prohibitions. From our perspective exceptions are derived concepts and they

<sup>&</sup>lt;sup>13</sup> https://www.oasis-open.org/committees/legalruleml/.

exist only if there is a corresponding basic level construct that expresses obligations and prohibitions. Finally, while ODRL has a fixed set of deontic types, in our model we focus on specifying the sequence of events that bring to a violation or to a fulfillment. An important aspect that the T-NORM and the ODRL model have in common is the use of semantic web technologies. Although they use them for different purposes: ODRL uses the OWL language for the specification of the policy meta-model, while in the T-NORM model, as well as in the OWL-POLAR model [13], the OWL language is used for modeling the actions performed by agents and consequently to express the activation conditions and the actions regulated by the norms.

We now continue our comparison by focusing on models of norms that are expressed using semantic web languages and/or by using production rules, although none of them combines OWL reasoning and productions as we do. Two features that make our model innovative are: the formalization of the relation between norms and time constraints and the possibility to directly describe what sequence of events or actions would bring an agent to the violation or to the fulfilment of a norm. In the OWL-POLAR framework [13], similarly to our approach, the state of the world is represented using an OWL ontology. Differently, policies activation is computed by translating the conjunctive semantic formulae, used for describing what is prohibited, permitted or required by the policy, into SPARQL queries that are evaluated on the state of the world. In this work we propose a straighter approach where norms conditions are directly evaluated on the state of the world without the need of translations. An interesting aspect of the OWL-POLAR framework that we plan to investigate in our future works, is the mechanism for anticipating possible conflicts among policies, and for conflict avoidance and resolution.

In [1] one type of norm is defined as a tuple that can generate a norm instance that in turn can be fulfilled or violated. A norm specifies a target condition that describes the state that fulfills the norm and a maintenance condition used for defining the conditions that, when they no longer subsists, lead to a violation. In this approach count-as rules are used to introduce institutional facts, regulated by norms, starting from brute events. Differently from our model, where it is possible to model different type of deadlines, in this approach only a timeout property, i.e. a deadline for the reparation of the violation of a norm, is taken into account. In [1] an interesting violation handling norm is formalized that is activated when another norm is violated. Similarly to our approach the monitoring is realized using a production system that concretely is implemented using DROOLS, but no discussion is offered on the advantages of using OWL reasoning and on how to combine it with forward-chaining realized by means of production rules.

Another interesting proposal is the KAoS policy management framework [14]. In KAoS Semantic Web technologies are used for policy specification and management, in particular policy monitoring and enforcing is realized by a component that compiles OWL policies into an efficient format. In the literature there are other interesting approaches where norms are specified as rules but they are not taking advantage of the use of semantic web technologies. For example in [15] norms are generators of commitments for the agents playing a certain role in an artificial institution. In [7] norms have a type, they may have a deadline, and given that their form is: *preconditions*  $\rightarrow$  *postconditions*, those norms are easily expressible with Jess rules<sup>14</sup>. Finally in [3] an extension of the ODRL language is proposed to capture the semantics of business policies thanks to their translation into Answer Set Programming for making it possible to realize compliance checking. An interesting aspect of this work is that the result of compliance checking can be positive or negative with an explanation of the aspects of the policy that caused the non-compliance.

In our future work, we plan to investigate the application of sanctions or rewards and to study the formalization of the notion of institutional power, and we plan to further investigate the expressive power of the model for specifying other types of deontic relations.

Acknowledgement. The research reported in this paper has been funded by the SNSF (Swiss National Science Foundation) grant no. 200021\_175759/1. We acknowledge the contribution to this research by Mr Marco Sterpetti during his master thesis at Politecnico di Milano.

## References

- Alvarez-Napagao, S., Aldewereld, H., Vázquez-Salceda, J., Dignum, F.: Normative monitoring: semantics and implementation. In: De Vos, M., Fornara, N., Pitt, J.V., Vouros, G. (eds.) COIN -2010. LNCS (LNAI), vol. 6541, pp. 321–336. Springer, Heidelberg (2011). https://doi.org/10.1007/978-3-642-21268-0\_18
- Brachman, R., Levesque, H.: Knowledge Representation and Reasoning. Morgan Kaufmann Publishers Inc., San Francisco (2004)
- De Vos, M., Kirrane, S., Padget, J., Satoh, K.: ODRL policy modelling and compliance checking. In: Fodor, P., Montali, M., Calvanese, D., Roman, D. (eds.) RuleML+RR 2019. LNCS, vol. 11784, pp. 36–51. Springer, Cham (2019). https:// doi.org/10.1007/978-3-030-31095-0\_3
- Fornara, N. : Specifying and monitoring obligations in open multiagent systems using semantic web technology. In: Elci, A., Kone, M.T., Orgun, M.A. (eds.) Semantic Agent Systems. Studies in Computational Intelligence, vol. 344. Springer, Heidelberg (2011). https://doi.org/10.1007/978-3-642-18308-9\_2
- Fornara, N., Colombetti, M.: Representation and monitoring of commitments and norms using OWL. AI Commun. 23(4), 341–356 (2010)
- Fornara, N., Colombetti, M.: Using semantic web technologies and production rules for reasoning on obligations, permissions, and prohibitions. AI Commun. 32(4), 319–334 (2019)
- Garcia-Camino, A., Noriega, P., Rodriguez-Aguilar, J.P.: Implementing norms in electronic institutions. In: Proceedings of the Fourth International Joint Conference on Autonomous Agents and Multiagent Systems, AAMAS 2005, pp. 667–673, New York, NY, USA. ACM (2005)

<sup>&</sup>lt;sup>14</sup> Jess is a rule engine for the Java platform.

27

- Governatori, G., Olivieri, F., Rotolo, A., Scannapieco, S.: Computing strong and weak permissions in defeasible logic. J. Philos. Log. 42(6), 799–829 (2013)
- Governatori, G., Rotolo, A.: A conceptually rich model of business process compliance. In: Proceedings of the Seventh Asia-Pacific Conference on Conceptual Modelling - Vol. 110, pp. 3–12. Australian Computer Society Inc. (2010)
- Horrocks, I.: OWL: A description logic based ontology language. In: van Beek, P. (ed.) CP 2005. LNCS, vol. 3709, pp. 5–8. Springer, Heidelberg (2005). https://doi.org/10.1007/11564751\_2
- Oltramari, A., et al.: PrivOnto: a semantic framework for the analysis of privacy policies. Seman. Web 9(2), 185–203 (2018)
- Panagiotidi, S., Alvarez-Napagao, S., Vázquez-Salceda, J.: Towards the normaware agent: bridging the gap between deontic specifications and practical mechanisms for norm monitoring and norm-aware planning. In: Balke, T., Dignum, F., van Riemsdijk, M.B., Chopra, A.K. (eds.) COIN 2013. LNCS (LNAI), vol. 8386, pp. 346–363. Springer, Cham (2014). https://doi.org/10.1007/978-3-319-07314-9\_19
- Sensoy, M., Norman, T.J., Vasconcelos, W.W., Sycara, K.P.: OWL-POLAR: a framework for semantic policy representation and reasoning. J. Web Sem. 12, 148– 160 (2012)
- Uszok, A., et al.: New developments in ontology-based policy management: increasing the practicality and comprehensiveness of KAoS. In: POLICY 2008, 2–4 June 2008, Palisades, New York, USA, pp. 145–152. IEEE Computer Society (2008)
- Viganò, F., Fornara, N., Colombetti, M.: An event driven approach to norms in artificial institutions. In: Boissier, Q., et al. (eds.) AAMAS 2005. LNCS (LNAI), vol. 3913, pp. 142–154. Springer, Heidelberg (2006). https://doi.org/10.1007/ 11775331\_10
- Villata, G.E.S. (Ed): Special Issue: Normative Multi-agent Systems, Volume 5 of Journal of Applied Logics - IfCoLog Journal. College Publications (2018)
- 17. von Wright, G.H.: Deontic logic. Mind, New Series 60(237), 1–15 (1951)