



# Artificial Intelligence and Big Data for COVID-19 Diagnosis

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*Machine learning can help process medical data and give medical professionals important insights, improving health outcomes and patient experiences. (IBM)*

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## 1 Introduction

The World Health Organization (WHO) recently designated coronavirus disease 2019 (COVID-19) as an infectious pandemic.<sup>1</sup> Since the beginning of the epidemic, there have been over 243 million confirmed infections and over 4.9 million fatalities. Because of the rapid spread of the disease, most health institutions and hospitals are unprepared to deal with the influx of cases. With a 2–14 day incubation period, the severe acute respiratory syndrome coronavirus 2 (SARS-CoV2) is said to spread by tiny droplets and perhaps aerosols [1, 2]. COVID-19 positive persons may have symptoms such as fever, dry cough, bodily aches, shortness of breath, lack of taste and smell, sore throat, and diarrhea [3]. With such readily misconstrued symptoms and the danger of negative repercussions from a misdiagnosis, effective viral infection detection is one of the top objectives of medical organizations. Artificial Intelligence (AI) diagnostic models might relieve the burden on healthcare staff, allowing them to devote more time to patient care and vaccine research. It is vital to recognize the presence of infection early in order to provide treatment and save lives. According to a survey, symptoms may begin with a simple cold and progress to life-threatening pneumonia [4, 5]. The most prevalent form of diagnostic test is reverse transcription-polymerase chain reaction (RT-PCR) evaluation for the detection of viruses via pharyngeal swabs or blood samples. With an accuracy range of 81–96%, RT-PCR can deliver results in as little as a few hours up to two days. These tests, on the other hand, are unable to assess the degree of contamination, and their accuracy is contingent on the strength of the viral strain. Differentiating between coronavirus infections and other infections is a vital step toward appropriate diagnosis [6].

Positive individuals typically exhibit bilateral diffuse patchy opacities with some bibasilar sparing on chest X-ray images, which can assist in the diagnosis of the condition. Irritation of the lungs, and lymph adenopathy are salient features on computed tomography (CT) scans of COVID-19 patients. Lungs involvement shows a patterned dissemination of opacities (interlobular septal thickening layered on ground-glass opacities) [7]. The prime goal of evaluating the density of these patterns is to provide a truthful diagnosis, regulate the sternness of the ailment, and offer prognosis advice. Artificial intelligence (AI) performance for detecting infections and associated radiological characteristics from medical imaging, such as chest X-rays and CT scans, has proven to be beneficial in making truthful diagnoses [8, 9]. Machine learning and deep learning may be used to solve COVID-19 identification and segmentation difficulties in a number of different ways. Medical imaging analysis aided by AI offers great potential as a primary diagnostic tool for COVID-19 detection [10, 11]. The first step in the diagnosis is to identify deep features that may be used to detect COVID-19 radiological patterns on chest X-ray and CT scans. Machine learning-based prediction techniques have the potential to be used in prognostic analyses. As a result, several studies have employed algorithms such as Support Vector Machine (SVM) and Random Forests to provide critical

<sup>1</sup> <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports>.

insight into coronavirus infection prediction and diagnosis [12, 4]. By automating the COVID-19 diagnostic selection procedure, these automation technologies help ease the burden on healthcare workers. Early identification of infection can save time by allowing treatment to begin, while the disease is still mild, reducing the chance of consequences. The consequences of a misdiagnosis pose a major risk to the patient and can even be fatal. Automated systems face a number of challenges because of the enormous amount and velocity of data. Data cleaning and processing becomes a huge difficulty with such a large intake of cases, especially when high-resolution images are required. A consistent nursing and remote detection method for people will help in the wild trailing of suspected COVID-19 cases. Furthermore, the usage of such systems would generate a vast amount of data, presenting various opportunities for big data analytics tools to improve healthcare service quality [13, 14]. The Six V's [15] are a set of essential qualities of big data, which include value, volume, velocity, variety, veracity, and variability. The inventive definition of big data essential qualities, however, only considers three Vs: volume, velocity, and variety [16]. Big data analytics technologies are considered critical for gaining the knowledge needed to make judgments and take preventive steps [17]. As the large amount of available data on COVID-19 comes from various sources, it will be crucial to review the protagonists of big data analysis in governing COVID-19, as well as a promoter insight of the main contests and main uses of COVID-19 data prevention, as well as a number of correlated current frameworks with the goal of COVID-19 breakdown [18]. COVID-19 has been proven to benefit from big data in the battle against infectious illnesses. To combat the COVID-19 pandemic, big data may hold many intriguing possibilities. When big data is integrated with AI analytics, it helps researchers better understand the COVID-19 outbreak, viral structure, illness treatment, and vaccine manufacturing [19–21]. For instance, complex simulation models based on coronavirus data streams may be created using big data and powerful AI-based techniques to anticipate epidemics. This would allow health agencies to follow the coronavirus's progress and better plan preventative actions [31]. Because of their data aggregation capabilities, which allow them to use huge volumes of data for early detection, big data models can also assist in predicting the COVID-19 epidemic in the future. Furthermore, big data analytics as a diversity of medical sources, such as infected patients, can support the implementation of large-scale COVID-19 research and the creation of high-reliability treatment techniques [22–24].

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## 2 COVID-19 Therapy and Health Informatics: Promises and Challenges

The worldwide health care community continues to grow to the defiance of the coronavirus complaint 2019 (COVID-19) epidemic, from combat zone caregivers to information processing experts. Clinical informatics is dependent on the relinquishment of specialized backing, which is critical for optimizing COVID-19

epidemic clinical operations. The requirement to produce a “new normal” for safe and operative care for all cases urged major advancements in data use, including the use of big data for exploration because traditional time-long studies were no longer an option, prophetic logical functionality retooled to assist prognosticate COVID-19, supersonic deployment of test attempts and trials of new drugs, development and implementation of innovative telemedicine care models, and the exponential expansion of the information technology system [25]. Loosening laws, encouraging cooperative practice between health systems and their merchandisers, and a worldwide need for answers created the ideal early slush for invention to sow at snappy rates. By keeping up with diurnal non-supervisory changes to offering day-to-day help to a tired bedside clinician, informaticists play a crucial part in a successful epidemic response strategy. Informatics are about fostering invention and advancing health care in the information age. As the new coronavirus spread throughout China and the world, informatics passed a DNA transformation to help frontline icons and discover a way to annihilate the contagion [26]. The Marvel X-Men™ conception, in which fictional characters’ transformation into icons is backed by hyper-accelerated inheritable mutation, is a good starting point for allowing the tremendous hops in informatics necessary to respond to COVID-19. Like numerous grand narratives, the speeding up of growth creates opponents as well as protagonists. The villains began as well-known data-related issues, such as a lack of an initial dataset for nursing evaluation and interventions or a lack of ICD-10 canons to register a new hazard complaint, but the pandemic quickly transformed them into major hurdles to finding answers [27, 28]. Informatics is much more than flow charts in an electronic health record (EHR). Experts in health informatics who work within a medical system handle a variety of data-related procedures in order to assist doctors in patient care. Architecting, locating the right seller, carrying backing, assuring nonsupervisory compliance, and establishing a structure similar to servers or interfaces can take months or times [29, 30]. A benchmark for classifying IT informatics solutions of the numerous activities elaborated in public health planning, replies, and retrieval was established based on this abstract model (Fig. 2). Indeed, seemingly basic procedures such as confirming that the EHR supports a new business strategy can take hundreds of hours to develop, test, educate, implement, and track compliance or effectiveness [31]. On the clinical side, IT infrastructure must be expanded to enable an increase in telehealth usage. To help preserve physician resources during a surge, all emergency departments were given the option of telehealth consultations for qualified patients who presented during the surge. The registration/check-in process now includes questions about travel and symptom screening (Fig. 1). All paperwork had to be completed in all patients treated for acute and elective treatment across the hospital and screened using the EHR by front desk personnel.

In care settings, interviews generated a predictive alert with clinical decision support to provide a suitable track for following clinical treatment, including any testing or isolation orders required, and front-line employees followed a uniform screening “script” using EHR templates as needed [26, 32].

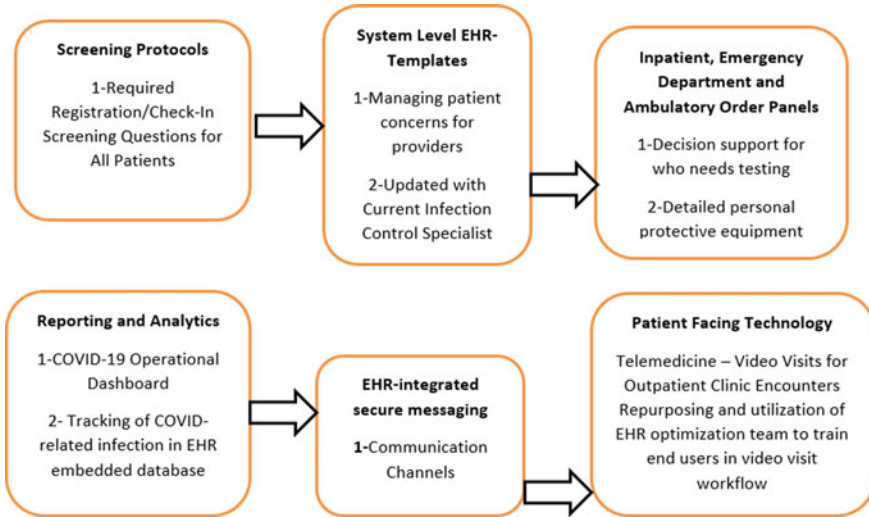


Fig. 1 Tools for managing a pandemic

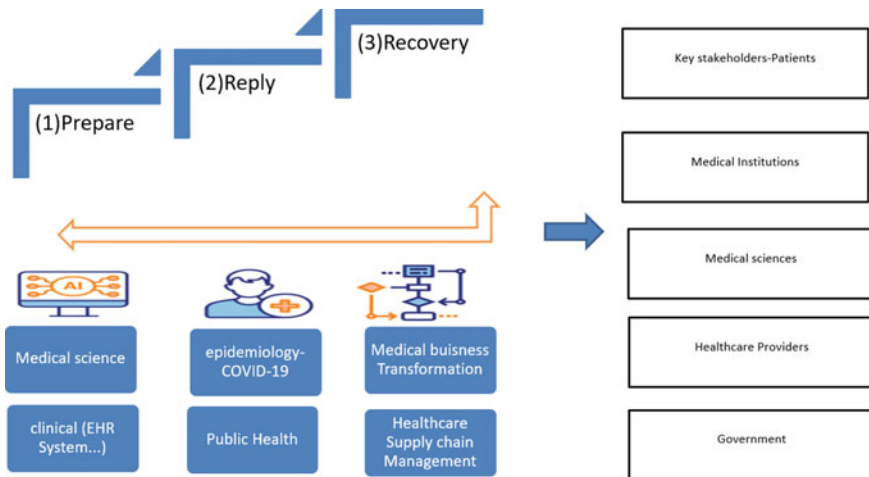


Fig. 2 Framework involved in preparing for, reacting to, and recovering from severe public health risks

At the time of ordering, clinical decision support in the form of screening criteria, specimen collection instructions, the requirement of defending equipment, and test result turnaround time estimates for simple assessment were supplied. The COVID-19 orders asked the ordering practitioner to answer a series of questions on the patient’s compliance with the testing requirements.

Our build structure allowed for fast adjustments to maintain the system in line with operational expectations because screening criteria and lab handling processes often changed after the first deployment. Our occupational health department used

COVID-19 ordering practices similar to avert infections. When it comes to IT resources, there are always conflicting priorities. A crisis, such as an emerging disease danger, is necessary to bring all stakeholders together to work toward a common objective. Each category includes a variety of informatics and technology solutions that can be used at different stages of a major health problem [33]. Furthermore, each sector is influenced by a certain stakeholder group. It should be noted that the project's finance and implementation may include a large number of parties. Each category has a wide range of informatics and technology solutions that can be applied at various stages of a serious health issue [34, 35].

Clinicians in various system institutions may manage in different areas where caretakers are required, either due to universal access security requirements; they may only travel inside their own hospital or to another hospital system [36]. Personnel from surgical and procedural sectors, as well as affiliated surgery centers and clinics, were given access as part of an all-hands-on-deck plan to successfully staffing in a significant surge situation. This information is now available to respiratory therapists, pharmacists, physical therapists, and others who interact directly with patients [37]. Non-bedside clinicians, such as nurse auditors, administrative function clinicians, and IT clinicians, are also provided access. From a compliance viewpoint, lowered constraints are required for this type of access to be possible. Reports on access availability monitoring have been utilized to assist in preventing misuse [38]. Big data is being utilized in the EHR to train predictive analytic (PA) algorithms to alleviate the cognitive burden on overworked doctors. The team created a sepsis/infection risk PA tool to detect inpatients with COVID-19 symptoms after an initial emerging disease screening on arrival. When a patient is at danger for COVID, the EHR alerts clinicians, allowing the patient to be evacuated, evaluated, and treated as needed while also ensuring the safety of the crew [39]. To stay current with CDC standards, the emerging disease screen (EDS) is updated on a regular basis. Many aspects of clinical decision support (CDS) are powered by EDS, which allows busy physicians when a patient tests positive for COVID or other developmental illnesses [40]. On the clinical side, IT infrastructure must be expanded to enable an increase in telehealth usage. To help preserve physician resources during a surge, all emergency departments were given the option of telehealth consultations for qualified patients who presented during the surge. On the clinical side, IT infrastructure must be expanded to enable an increase in telehealth usage. To help preserve physician resources during a surge in demand, all emergency departments were offered the option of performing telehealth consultations for approved patients [41, 42].

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### 3 COVID-19 Infrastructures and Technological Solutions

The epidemic has generated a rush of interest in initiatives that would utilize cutting-edge technology to mitigate COVID-19's influence on our lives. To combat the coronavirus pandemic, a number of technological advances and applications

have been developed. Technology development, design, and use were all affected by the epidemic. It is critical to have a better understanding of the role that information systems and technology researchers may play in combating this global crisis [43]. The rapid adoption of telemedicine in response to the coronavirus threat reminds us that digital technologies may help with pandemic management and reduce risks both during and after the pandemic [44]. Many IT workers are helping to battle the outbreak in a variety of ways, including developing anti-virus software, tracking and forecasting the disease's growth, and protecting hospitals from cyberattacks [45]. The pandemic has consequences for manipulating information systems and implementation based on IT technology infrastructure. Researchers and practitioners in the fields of information systems and technology may assist with the analysis of COVID-19 pandemic data, such as the rate of interest in a prospective new promoter axis [44, 46].

Adapting, coping, and halting the information crisis were characterized as reforming organizations by improving crisis-driven agility and minimizing crisis-revealed fragility [47]. COVID-19's significant challenges should be assessed from the perspective of information systems and technology, with implications for further research and recommendations on COVID-19's influence on information management. It is impossible to overestimate the role of information systems and technology in civilization [48]. The pandemic of COVID-19 has emphasized the urgent need to shift the public health system from reactive to proactive, as well as to develop technology that provides restructured data for proactive decision-making. COVID-19 is unique among chronic illnesses in that it is extremely infectious, may be transmitted from person to person, and has a high mortality rate. Furthermore, since COVID-19 is a novel illness, scientific knowledge of the virus that causes it, as well as medical treatments and government and organization responses, are still in the early stages of development. COVID-19's impact on individuals and society is growing unanticipated. Because of the present pandemic situation and its ramifications, combating the COVID-19 pandemic necessitates extensive coordination of various factors [49–51].

To combat this problem, new technological solutions, such as mobile tracing COVID-19 and chatbots, have recently been exploited. These technologies may assist individuals, businesses, and society in dealing with the repercussions of the coronavirus pandemic. New technologies can aid in the detection of community-wide coronavirus propagation, monitoring of infected people's health, and treatment of COVID-19 patients [52, 53]. Machine learning, image recognition, and deep learning algorithms are examples of AI-based technologies that may be used to enable faster drug discovery and development of new therapies, as well as for early detection and diagnosis of infection [54]. A few businesses have also adopted AI systems created for other purposes to help with social distance enforcement and contract tracking [55]. During the COVID-19 outbreak, emergency 3D-printing of therapeutic items was proposed as a feasible method to alleviate shortages. In the field of crisis management, medical manufacturing and IT equipment within hospitals have been explored. Experts in health and additive manufacturing technology are anticipating this shift, but legislative reforms will be

required. A 3D-printed medical case study item developed during the COVID-19 epidemic offers the design and manufacture of a suture guide for heart surgery [56].

In the field of health, big data (or massive data) corresponds to all socio-demographic and health data available from different sources that collect data for various reasons. The use of these data has many advantages for COVID-19: identification of disease risk factors, aid in diagnosis, choice and monitoring of the effectiveness of treatments, pharmacovigilance, and epidemiology. Nevertheless, this raises many technical challenges and human beings and poses many ethical questions [57]. These standards have made it easier for hospitals and healthcare organizations to gather all of the data acquired for Covid-19 into biomedical data warehouses, which researchers can query through online interfaces. Many research groups now use integrated systems to link databases and aggregate data from cohorts.

As the number of mobile applications is constantly growing, it is advisable to integrate them into the e-health quality process, that is, to test them internally using the practices and tools made available to experts. The coronavirus pandemic has shaken for the medical industry, which has proven extremely resilient, that of mobile applications. With the massive use of telecommuting, the installation of professional applications for monitoring and trapping covid-19 has increased considerably, assuming you have been diagnosed with a COVID-19-related illness. In this case, health officials may be able to use the technology to track down any mobile application in the case of a suspected case [58]. The current COVID-19 epidemic has shattered provincial, radical, intellectual, spiritual, social, and educational barriers worldwide. An Internet of Things (IoT) equipped healthcare system is useful for effective monitoring of COVID-19 patients because it uses a linked network. This technology contributes to increasing patient satisfaction and decreasing readmission rates to hospitals. The use of the Internet of Things has a favorable impact on the healthcare expenses and treatment outcomes of infected patients. As a result, the goal of this research is to investigate, evaluate, and highlight the diverse applications of the well-known IoT idea, as well as to create a road map for dealing with them [59, 60]. Blockchain technology has been employed in the fight against COVID-19 to overcome the problems and trust concerns that arise with safeguarding privacy and fulfilling public health goals, such as tracking infected persons. Blockchain based on distributed ledgers is a type of digital ledger that records online medical encrypted transactions that use a consensus technique to operate. To support the fight against the coronavirus epidemic, a solution based on mHealth, blockchain technology, and AI was created [61, 62]. The technologies listed in Table 1 require data, people, and systems to be integrated and classified based on their primary focus and initial design intent for practical use. Data-centric technologies such as machine learning/deep learning, big data analytics, IoT, and blockchain are being utilized to combat COVID-19.



**Table 1** Notes of COVID-19 technological solutions

Technologies	COVID-19 solutions examples	Sample	Tools—frameworks
Machine learning/deep learning	An explainable AI COVID-19 evaluation and lesion characterization from CT images using an automated method [63]	166 CT scans	<a href="http://perceivelab.com/covid-ai">http://perceivelab.com/covid-ai</a>
	For stock price movement prediction, COVID-19 used a hybrid and parallel deep information fusion methodology [64]	Twitter data with extended horizon market data	COVID19-HPSMP framework
	COVID-19 classification and lesion localization from chest CT using a weakly-supervised framework [65]	3D CT volumes for COVID-19	<a href="https://github.com/sydney0zq/covid-19-detection">https://github.com/sydney0zq/covid-19-detection</a>
Big data	Deep features and SVM to classify images [66]	2138 images	Deep visual words (BoDVW)
	Researchers and decision-makers are paying more attention to technological advancements and big data analytics approaches for evaluating large quantities and types of data [67]	COVID statistics: <a href="https://covid.ourworldindata.org/data/owid-covid-data.xlsx">https://covid.ourworldindata.org/data/owid-covid-data.xlsx</a> , Google. 2020. Mobility data. <a href="https://www.google.com/covid19/mobility">https://www.google.com/covid19/mobility</a>	Big data analytics techniques
	COVID-19 is being tracked utilizing big data and big technologies via a digital Pandora’s box [68]	The NHS is collaborating with a various of big tech companies, including Google, Amazon, and data-processing firm Palantir, to create a common data platform to aid with COVID-19 monitoring	Pandora’s box
IOT	Testing and tracking of IoT-COVID-19 can assist to limit the virus’s transmission, which is critical in the fight against the pandemic [69]	5000 subjects	IoT-enabled HVAC systems, sensor data integration for context-awareness

(continued)

**Table 1** (continued)

Technologies	COVID-19 solutions examples	Sample	Tools—frameworks
	The AIoT was used in the COVID-19 pandemic prevention and control [70]	Data collected from GPS location	AI + IoT (AIoT), 5G
	CIoTVID: COVID-19: towards an open IoT-platform for infectious pandemic diseases [71]	The NGSI protocol was established by the open mobile alliance (OMA) to deal with context information. The FIWARE IoT agent, which supports MQTT and lightweight M2M protocols, will next process the data. FIWARE is an open-source platform for controlling internet of things (IoT) systems. In FIWARE, the OMA NGSI interface is a RESTful API that can be accessed over HTTP ( <a href="https://knowage.readthedocs.io/en/6.1.1/user/NGSI/README/index.html">https://knowage.readthedocs.io/en/6.1.1/user/NGSI/README/index.html</a> )	CIoTVID platform
Blockchain	COVID-19 blockchain uses in health care [72]	A total of 85,375 articles were reviewed, with 415 full-length papers (37 of which were connected to COVID-19 and 378 which were not)	Ethereum and hyperledger platform
	Process claims and issue buyouts; develop a “digital identity” for healthy persons [73]	COVID-19 related health data	“Immunity certificates” or “immunity licenses”
Robotic applications	Robot-assisted surgery for gynecological cancer was employed during the COVID-19 outbreak [74]	Healthcare providers	Disposable surgical hat, medical protective mask (FFP3) with goggles/visor, work uniform, disposable latex gloves)
	Using four robotic arms to perform Senhance <sup>®</sup> robotic surgery at COVID-19 may reduce the risk of coronavirus infection among medical staff [75]	To date, our hospital has done 100 different types of gynaecological surgeries, 10 of which were performed utilizing four robotic arms	Senhance <sup>®</sup> robotic platform “ <a href="https://www.senhance.com">https://www.senhance.com</a> ”

(continued)

**Table 1** (continued)

Technologies	COVID-19 solutions examples	Sample	Tools—frameworks
3D printing	The effect of 3D printing on patient education, diagnosis, and treatment in medicine [76]	Copper3D NanoHack mask model, Lowell Makes mask design, and open-source non-adjustable venturi valve design, early reusable Prusa research 3D	Materialise “ <a href="https://www.materialise.com/en">https://www.materialise.com/en</a> ”
	COVID-19-related supply shortages can be addressed using 3D printing technology [77]	N95 respirators masks with CAD format, Ventilator valves,	COVID-19 Specimen Collection Kit
	As part of a pandemic printing initiative, a new 3D-printed swab for detecting SARS-CoV-2 has been produced [78]	The study experiment included nasal swabs manufactured in 3D, 50 hospital staff who attended a COVID-19 clinic processing, and 2 patients with laboratory-confirmed COVID-19	3DMEDiTech “ <a href="https://www.3dmeditech.com">https://www.3dmeditech.com</a> ”
Mobile application	Smartphone applications for corona virus disease 2019 (COVID-19) and a quality assessment using the mobile application rating scale (MARS) [79]	18 apps were created to share up-to-date COVID-19 information, and 8 were used for contact tracing	PRISMA—mobile app
	Examine and rank the contents and features of the COVID-19 mobile applications [80]	223 COVID-19-related mobile apps, 28 in the play store	Both the android play store and the iOS app store include mHealth applications
	COVID-19, mobile health, and significant mental illness are all issues that need to be addressed [81]	With serious mental illnesses (SMI) patients	Mobile mental health

## 4 The Post-COVID-19 Era and e-Health

The use of the Internet for healthcare delivery is referred to as electronic health (e-Health), sometimes known as cybermedicine. Telemedicine, telesurgery, telerehabilitation, teledentistry, and ePrescribing are only a few options available [82]. Certain developments in healthcare delivery worldwide have been hastened by the epidemic. As many governments across the world struggle to curb the outbreak,

eHealth has become increasingly important. While eHealth services are not new, their acceptance by many healthcare organizations throughout the world has been examined, and regulations controlling their use have been devised to speed up their deployment. eHealth has become a requirement to maximize resources, partly due to the logistical and financial demands of the COVID-19 epidemic [83].

The rate of adoption varies because of the variances in pre-existing infrastructure between countries. Ironically, while eHealth is a critical resource for delivering healthcare to places with limited access to healthcare services, the same areas frequently lack access to the requirements for eHealth. Electricity and Internet access are not commonly available in low- and middle-income nations. Furthermore, the current economic situation makes it more difficult to utilize workaround solutions to these issues, exacerbating the problem of access [84]. Even when sufficient motivation exists, eHealth is not only a distant priority, but also a costly luxury in many countries, which ironically contributes to healthcare disparity.

Beyond infrastructure and financing, the discussion of eHealth encompasses a wide range of issues. Data privacy is still a major concern and a barrier to adoption in many wealthy countries. Despite being partly helpful during the epidemic, public anxieties persist that eHealth solutions will establish a permanent governmental monitoring system. As a result, government mandates may have a negative impact on the public adoption and usage of accessible eHealth technologies [85]. Thus, citizens must be involved in policymaking. They must be informed of the shifting scene as stakeholders in continuing innovation. Individual freedoms and common goods must be carefully balanced. This delicate balancing act is critical for government preparedness for the next pandemic, which will undoubtedly occur.

Another significant challenge confronting eHealth is end-user digital literacy. While continual technical improvements make the implementation of digital solutions simpler, they may also increase the difference between those who are digitally savvy and those who are not, producing even more inequality [86]. The degree to which digital technologies are used limits the utilitarian gains that drive eHealth solutions. Digital solutions should be made as simple to use as feasible while retaining a high level of cybersecurity and data protection. Communication portals, in particular, should not be difficult to set up and should make use of existing consumer technologies, such as PCs and mobile phones.

Despite the hurdles, eHealth will continue to flourish in the post-COVID age. Although each nation and location has a unique set of issues, worldwide legislation and actions have mostly favored eHealth. As previously stated, the pandemic has accelerated the global trend toward the adoption of a plethora of digital health solutions that fall under the eHealth banner. In the post-pandemic world, many of these are still applicable [87]. Such technology solutions would undoubtedly be beneficial in integrating disparate healthcare systems and perhaps lowering ever-increasing healthcare expenses.

## 5 Medical Digital Transformation by the COVID-19 Pandemic

The COVID-19 pandemic served as a stimulus for the digital transformation of the healthcare industry. Opportunities to provide healthcare appeared in the middle of the pandemic's social, economic, and regulatory uncertainties. Virtual outpatient visits have increased by 50–175 times in the United States, according to healthcare professionals. Telehealth use surged 38 times since the beginning of the outbreak. According to McKinsey and Company, virtual care might account for up to \$250 billion in US healthcare spending. According to their findings, Telehealth is currently used by 46% of patients to replace canceled in-person appointments, up from 11% in 2019. A similar upward trend was observed among healthcare providers, with 57% seeing telehealth in a more positive light than before the pandemic and 64% indicating that they are more comfortable using virtual solutions for healthcare delivery.

Virtual urgent care, virtual office visits, close virtual workplace visits, home health services, and tech-enabled medical supervision were highlighted as the major paths that might have the most effect. It is predicted that by using these channels to move to virtual delivery, 20% of all emergency department visits may be avoided, 24% of office visits could be virtualized, and another 9% could be managed remotely. Furthermore, virtual home health services with technology-enabled medicine administration might account for 2% of all outpatient volumes, and virtual home health attendant services could account for 35% of normal home health attendant services. However, to fully achieve the promise of delivering healthcare electronically, two key components must be prioritized: providing the correct treatment in the right location and providing a positive patient experience.

The shift to reimbursement based on outcomes as opposed to volume of service necessitates that patient must be cared for in the most appropriate setting. This means that patient populations must be segregated based on their clinical condition and based on their need for specialties with remote interactions that might be scaled up using home-based diagnostics and equipment. In addition, virtual healthcare delivery requires the development of provider competencies and the creation of incentives. Health systems must construct a sturdy infrastructure. Telehealth technology needs to be integrated with electronic health records, clinical protocols for appropriate telehealth visits must be defined, and hospital and physician practice processes must be revamped to support virtual care. Finally, measurable clinical outcomes must be tracked to quantify the value of virtual care [88, 89].

The pandemic response has forced many consumer service providers to digitize their services and offerings [88]. Limiting the spread of the virus was the aim, and convenience was the by-product. As such, patient experience, just as customer experience, is paramount for virtual healthcare delivery. Patient expectations of ease of use and equal effectiveness must be honored. Many healthcare systems have implemented “digital front-door services”. Digital front doors have arisen as a patient engagement buzzword in recent years. In its most basic definition, it refers to the digital means of scheduling appointments, finding and interacting with

healthcare providers, renewing medications, paying bills, and navigating the healthcare system among other services. Many healthcare systems have adopted these digital front-door services, but they remain crude. Therefore, these services will continue to improve [89].

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## 6 Artificial Intelligence (AI) and Supply IT Infrastructure During COVID-19

With a few exceptions, most of the AI literature on COVID-19 detection is in the deep learning field. I have examined machine learning methods. Fully automated deep learning algorithms learn feature extraction directly from image data. In medical image processing, CNNs for deep feature representation and classification have demonstrated great performance, and they perform extremely well in the COVID-19 detection challenge. The ability of clinicians to diagnose patients is greatly aided by their knowledge of essential traits and patterns gained from data.

Deep neural networks are a type of learning system that layers several neuronal nodes on top of the other. They are gradient-based learners, meaning that their parameters vary in response to the model's classification/segmentation mistake. This involves employing stratified-class sampling to build up the model training, modifying the calculation of the learning rate over epochs, and performing a hyper-parameter has made significant progress in healthcare automation by providing for a variety of design alternatives that may be adjusted for significant features. Because of the computational capabilities of graphics processing units (GPUs) and distributed computing models, the proposed deep learning architectures can be taught and evaluated in clinical routine. Several studies have investigated a variety of CNN approaches, ML classifiers on deep features, capsule networks, CNN, and other methods for COVID-19 detection. This section examines a number of cutting-edge AI-based COVID-19 detection techniques. Table 2 summarizes the various classification and segmentation methods.

### 6.1 Classification for COVID-19

Various COVID-19 categorization research methods have been thoroughly examined. For the COVID-19 identification task, these investigations used two primary imaging modalities (chest X-ray/CT). The key takeaways from these books have been extensively examined. Chest X-ray images are considered the most reachable modality for diagnosing COVID-19 in the AI literature. The following are the several types of X-ray detection techniques: Transfer learning techniques [110–112], customized deep architectures [113–115], capsule networks and sequential CNN [116, 117], semi-supervised GAN techniques [118, 119], deep feature extraction and image processing techniques [120, 121], and CAD methodologies

**Table 2** Overview of classification and segmentation methods

Techniques	Modality	Methodology	Library-API	Database
<i>Classification</i>				
Fine tuning/multi-class classification [90]	Chest X-ray	COVID-ResNet	rishav1122/Covid-ResNet	COVIDx (COVIDx CRX-2), “ <a href="https://github.com/rishav1122/Covid-ResNet">https://github.com/rishav1122/Covid-ResNet</a> ”
Cough acoustics diagnosis of COVID-19 [91]	Sound recordings	ConvNets and data augmentation	Saranga7/covid19-cough-diagnosis	DiCOVA “ <a href="https://github.com/Saranga7/covid19-cough-diagnosis">https://github.com/Saranga7/covid19-cough-diagnosis</a> ”
COVID-19 identification and diagnosis using a deep neural network [92]	X-ray	CoroNet	Keras, Tensorflow	Images of radiology from a variety of reliable sources (radiological society of North America (RSNA), “ <a href="https://github.com/drkhan107/CoroNet">https://github.com/drkhan107/CoroNet</a> ”
COVID-19 detection using a channel-shuffled dual-branched CNN architecture [93]	Chest X-rays	CNN	PyTorch	A set of 558 COVID-19
Keep track of COVID-19 positive patients’ development [94]	Chest X-rays	Transfer learning	Python	“ <a href="https://github.com/feeee8023/covid-chestxray-dataset">https://github.com/feeee8023/covid-chestxray-dataset</a> ”
COVID-19 disease infected patients: a deep bidirectional classification model [95]	CT	MADE-DBM model classification	MATLAB 2018b	Benchmark COVID-19 datasets
Unsupervised COVID-19 image clustering using a self-organizing feature map [96]	Chest X-ray	SOFM network	Python, OpenCV	<a href="https://github.com/king2b3/SOFM">https://github.com/king2b3/SOFM</a>
Automated COVID-19 identification based on deep transfer learning [97]	CT	Deep transfer learning and data augmentation	MATLAB 2019a	349 positive COVID-19 CT scans from 216 individuals, as well as 397 non-COVID CT images
COVID R-CNN: a new framework for diagnosing novel coronavirus disease [98]	X-Ray	R-CNN	TensorFlow	5450 sample images

(continued)

Table 2 (continued)

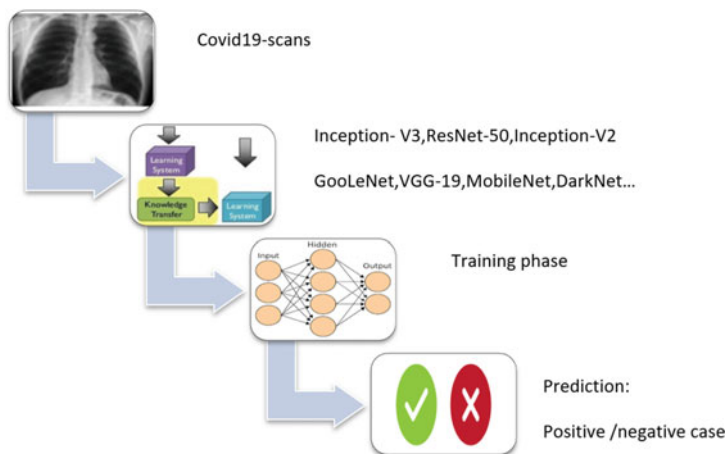
Techniques	Modality	Methodology	Library-API	Database
COVID-19; contrastive cross-site learning with a redesigned net [99]	CT	Redesigned net	PyTorch	2482 CT scans were taken from 120 people, 1252 of whom tested positive for COVID-19 and 1230 of whom tested negative for COVID but had other signs of lung illness
<i>Segmentation</i>				
A hybrid COVID-19 detection model using a ranking-based diversity reduction strategy and an improved marine predators algorithm [100]	X-ray	A new algorithm for marine predators and a ranking-based diversity reduction	FADs algorithm	" <a href="https://github.com/feee8023/covid-chestxray-dataset">https://github.com/feee8023/covid-chestxray-dataset</a> "
A noise-resilient framework for automatic COVID-19 pneumonia lesion segmentation [101]	CT	(COPL-Net), 2D CNNs	Adaptive self-ensembling CNN	" <a href="https://github.com/HILab-giti/COPL-Net">https://github.com/HILab-giti/COPL-Net</a> "
Inf-Net: automatic COVID-19 lung infection [102]	CT	Semi-Inf-Net + multi-class	PyTorch	" <a href="https://github.com/DengPingFan/Inf-Net">https://github.com/DengPingFan/Inf-Net</a> "
Lung infection segmentation for COVID-19 pneumonia [103]	CT	Cascade convolutional network from CNN	Python	" <a href="https://github.com/UCSD-A14H/COVID-CT">https://github.com/UCSD-A14H/COVID-CT</a> "
In a quantitative analytic pipeline, evaluate the effect of lung segmentation accuracy [104]	CT		3D slicer 4.10.2 ( <a href="https://www.slicer.org">https://www.slicer.org</a> ), Python U-Net	55 COVID-19 patients, " <a href="https://github.com/acil-bwh/ChestImagingPlatform/blob/develop/cip_python/dcnm/projects/lung_segmenter/lung_segmenter_dcnm.py">https://github.com/acil-bwh/ChestImagingPlatform/blob/develop/cip_python/dcnm/projects/lung_segmenter/lung_segmenter_dcnm.py</a> "

(continued)



**Table 2** (continued)

Techniques	Modality	Methodology	Library-API	Database
COVID-19 CT image segmentation using a fuzzy entropy-based improved marine predators algorithm for multi-level thresholding [105]	CT	For multi-level thresholding, a marine predators algorithm with fuzzy entropy is used	Matlab 2021a	13 COVID-19 patients
Diagnosis of COVID-19 using four-region lung segmentation based on deep learning [106]	Chest radiography	EfficientNet v0 and v	TensorFlow	“ <a href="https://github.com/younggon2/Research-Segmentation-Lung-CXR-COVID19">https://github.com/younggon2/Research-Segmentation-Lung-CXR-COVID19</a> ”
Explainable artificial intelligence for the prognosis and COVID-19 lung segmentation [107]	Chest X-ray	U-Net CNN	Python	“ <a href="https://github.com/lucasxteixeira/covid19-segmentation-paper">https://github.com/lucasxteixeira/covid19-segmentation-paper</a> ”
COVID-19 lung infection: automated chest CT image segmentation [108]	Chest CT	3D U-Net	TensorFlow	“ <a href="https://github.com/frankramer-lab/covid19-MISenn">https://github.com/frankramer-lab/covid19-MISenn</a> ”
Assessment of semantic segmentation based in encoder-decoder pairs using COVID-19 CT’s in the dark [109]	CT	Encoder-decoder pairs	Pytorch	“ <a href="https://github.com/vri-ufpr/sparkinthedarklars2021">https://github.com/vri-ufpr/sparkinthedarklars2021</a> ”



**Fig. 3** Transfer learning process

and optimization algorithms [122, 123]. As shown in Fig. 3, transfer learning models apply prior experience-based knowledge to the dataset by altering or adding specialized layers to match the dataset.

In the CNN-sponsored COVID-19 study, this topic attracted a lot of attention. This field includes VGG networks, Residual networks, Inception, Xception CNNs, and a combination of architectures. Because of its ability to avoid the vanishing gradient problem, residual learning was a popular design paradigm in most CNN projects. To help in the diagnosis of COVID-19 chest X-rays, a multi-channel pre-trained ResNet architecture was presented [124]. Following that, three ResNet-based models were retrained one by one to categorize X-rays. A various method that includes pre-processing, augmentation, and crucial steps to implement transfer learning model was used to compare several networks [125]. The first stage used different ResNet topologies to recover viral pneumonia features from other pneumonia, whereas the second stage used different ResNet topologies to gain COVID from other viral pneumonia. A concatenation-based arrangement of transfer learning models was another sort of combination [126].

Deep features were extracted using the combined ResNet50V2 and Xception models to improve the classification based on feature vectors. The pretrained ResNet50 and InceptionV3 transfer learning architectures were employed with logistic regression to detect COVID-19 in a similar study [127].

Since COVID-19 has been related to airspace opacities in X-rays, the Resnet-based CNN is being used to train the task of identifying airspace opacities in chest X-rays [128]. The performance of multiple transfer learning CNNs has been compared in several different studies. For example, Minaee et al. used a custom-constructed dataset to report findings for four alternative architectures: ResNet18, ResNet50, SqueezeNet, and DenseNet-121 [89]. The performance of inception and Xception networks has been compared in several studies. Xception,

ResNet50, MobileNet, and Inception V3 were used to create a “recommendation network” that included four pre-trained architectures [129]. Pre-trained deep-learning models for recognizing COVID-19 or normal X-ray images (DenseNet121, ResNet50, VGG16, and VGG19) have also been reported. ResNet, VGG16, Xception, and Inception networks, as well as modified ResNet, VGG16, Xception, and Inception networks, were adapted for COVID-19 classification. The Xception net architecture was used to construct transfer learning models to correctly identify COVID-19 from chest X-rays. A multimodal classification model with enriched input data was published and tested on eight different transfer learning architectures. Transfer knowledge from previous designs, such as the DarkNet model, which started with fewer layers and filters and subsequently increased them depending on trial results [130]. Unlike current CNN architectures, customized CNN architectures are expressly created for classification applications [131]. The class decomposition technique is used for invention-scan irregularities in its class borders. A composite of three binary decision trees, each trained using a CNN model, was characterized using an external classifier [132]. Low-level features were extracted using a bespoke deep CNN model, which was then categorized using an Xception network [133]. For the classification of COVID-19 X-rays, the feature engineering technique was utilized to choose relief features from deep features from a pre-trained AlexNet CNN. Many CNN architectures have convolutional and pooling layers stacked in a linear pattern [134]. A network was designed with a 14-layer convolutional network, and spatial pyramid pooling was created for the multi-scale classification architecture [135]. Das et al. used an approach to minimize over-fitting and model complexity, and a truncated architecture was created utilizing the transfer learning technique [136]. The simplified InceptionV3-based architecture was pre-trained on the ImageNet database using an adjustable learning rate technique. Bridge et al. proposed a generalized extreme value distribution-based activation function that may be utilized with the Inception model to improve pre-trained InceptionV3 models. On unbalanced datasets, this resulted in a better classification performance than models using typical activation methods [136]. The GreyWolf Optimizer (GWO) method was used to optimize the architecture of the CNN feature extraction and classification components [137]. Many studies have backed up the effectiveness of the capsule network. Afshar et al. developed the COVID-CAPS model, which was pre-trained using an external X-ray dataset, to investigate the performance of various capsule net topologies [138]. A capsule network-based model with five distinct convolutional layers was constructed to provide richer feature maps to better understand its contribution [139]. COVID Diagnosis-Net was built using Deep Bayes-SqueezeNet [120] to include the benefits of data enhancement and network optimization. For a chest X-ray dataset, the network was developed using the SqueezeNet architecture, which was pre-trained and conducted Bayesian optimization as well as offline augmentation. A CycleGAN to enhance the sample count was developed using convolutional backbones as a feature extractor [121]. To forecast COVID-19, CT-based algorithms have used a range of feature extraction and assembly methods. Only a few studies have used the transfer learning technique for CT picture classification, in contrast to chest X-ray literature. Pathak et al. COVID-19 positive and

negative CT images were detected using deep transfer learning on ResNet32 with appropriate layers [140]. A number of studies on CT-based COVID-19 detection have been based on feature extraction. Yan et al., For example, based on the multi-scale spatial pyramid, constructed a CNN with a decomposition architecture (MSSP) [141], which was able to learn multi-scale feature representations without the need for massive amounts of training data. With the Enhanced kNN algorithm, Shaban et al. suggested a hybrid feature selection strategy [142], When paired with a classifier, it's a powerful combination. New heuristics were added to a standard kNN classifier, and the strategy included wrapper and filter feature selection strategies. Han et al. used a deep 3D multi-instance learning model to extract features at the instance level. To create patient-level classification, attention-based pooling of such instance labels is applied [143]. New heuristics were added to a standard kNN classifier, and the strategy included wrapper and filter feature selection strategies. Han et al. employed a deep 3d multi-instance learning model to extract features at the instance level. To produce patient-level classification, attention-based pooling of such instance labels is applied [124]. Similarly, Li et al. used a modified Rubik's cube Pro model as the backbone of the classification network to extract 3D attributes using a self-supervised technique. Wang et al. changed the network topology and learning mechanism for cosine annealing in their previously proposed pre-trained COVID-Net architecture [99]. They also showed how to deal with data heterogeneity and improve model performance using a collaborative learning technique. Ztürk et al. used a 2-stage classification model using an SVM classifier in a similar investigation [144]. The data were lightly augmented and subjected to numerous feature extraction methods before being over-sampled using the SMOTE technique. A Q-deformed entropy-based texture feature and deep CNN features to train a Bi-LSTM classifier for COVID-19 identification from CT slices was employed [145]. The combined feature collection was refined using a statistical ANOVA. Solutions provide settings for parameter adjustment based on classic CNNs. According, Pathak et al. [95] An LSTM network-based deep bidirectional classification model was proposed. A mixed density network is used in the bi-directional LSTM network, using a memetic adaptive differential evolution technique, and the hyperparameters were fine-tuned. COVID-19 traits were discovered from X-ray images using an unsupervised clustering-based technique. They used a self-organizing feature map to cluster infection incidences by analyzing each component of the image separately [96]. To develop a comparison of these networks, we used a deep CNN architecture for COVID-19 classification that used multi-objective differential evolution. It is a form of genetic algorithm that uses many rounds of mutation, crossover, and selection to improve the search for hyperparameters [146].

## 6.2 Segmentation for COVID-19

Singh et al. proposed a deep CNN architecture for COVID-19 classification that used multi-objective differential evolution to build a network comparison. It is a type of genetic algorithm that optimizes the search for hyperparameters through a

series of mutation, crossover, and selection phases. Automatic COVID-19 diagnosis approaches employing deep learning on CT images have garnered considerable interest as a way to speed up the examination process. However, the number and type of COVID-19 diagnosis datasets that may be utilized for training are limited, and the number of initial COVID-19 samples is substantially smaller than the average, resulting in a class imbalance problem. Because some classes have a lot of data and others have a lot of data, segmentation algorithms have a hard time learning discriminative boundaries. As a result, building robust deep neural networks with skewed data is a difficult yet critical challenge in the diagnosis of COVID-19.

The issue of AI efforts for COVID-19 identification using X-ray modalities has addressed the problem of segmentation. In X-ray, only a few studies on segmenting COVID-19-affected areas have been conducted. This is because, unlike CT, X-ray characteristics for COVID-19 localization and quantification are not commonly used in clinical settings. COVID-19 CT symptoms have been extensively researched, and their characteristics are typically used to identify COVID-19-affected areas. X-rays, on the other hand, are an excellent tool for diagnosing any type of pneumonia, prompting some studies to use them to divide COVID-19 infections into subgroups. The majority of algorithms are used for optimization. Abdel-Basset et al. developed a meta-heuristic approach that combines the slime mold technique (SMA) with the whale optimization algorithm to enhance Kapur's entropy [147]. The model uses thresholding approaches to extract the regions of interest in the X-ray image. Ground-glass or consolidative pulmonary opacities can be observed in the excised areas of the image. COVID-19 can manifest itself in several ways, including X-ray findings. On chest X-rays, the performance of the integrated SMA was compared to the performance of five algorithms: WOA, FireFly algorithm FFA, HHA, Lshade algorithm, and salp swarm. Abdel-Basset et al. proposed a hybrid detection model for X-ray image segmentation based on an improved marine predator algorithm (IMPA) and a ranking-based diversity reduction (RDR) approach [100]. The test of reverse transcription polymerase chain reaction (RT-PCR) [148] is used to detect viral RNA in sputum or a nasopharyngeal swab is currently the gold standard for detecting COVID-19. The RT-PCR test falls short of its main purpose of swiftly detecting and isolating positive patients due to the time it takes to receive results, the restricted availability of the material in hospitals, and its relatively poor sensitivity. Medical imaging, such as chest radiography or computed tomography (CT) scanners, may be utilized as a rapid screening alternative [149].

### 6.3 COVID-19 Risk Assessment and Prognosis

Early treatment and selection of the course of follow-up treatment are aided by COVID-19 risk analysis. Some studies have examined methods for predicting the severity of a viral infection in order to aid clinical prognosis. The assessment of the regression task for lung involvement and opacity in COVID-19 was modeled with

DenseNet applied to chest X-ray scans [150]. For feature extraction, fully connected layers were exhibited for the target predictions. Li et al. developed a convolutional Siamese network algorithm that learns from chest X-rays to assess COVID-19 pulmonary disease severity [151].

DenseNet121 was trained on a CheXpert dataset with weak labels as a Siamese network. To test the influence of COVID-19 on pulmonary risk, CNN learning was switched to a smaller COVID-19 training dataset that included a random forest classifier based on patient health data and symptoms [136]. A multivariable logistic regression-based risk prediction model [152] considering the input (sex, age, symptoms, blood test results, and CXR findings) of the patient were all taken into account for medical decision making. A deep learning-based survival model that can predict the risk of COVID-19 patients acquiring critical illness based on clinical parameters at the time of admission was described [153]. For survival modeling, the researchers developed a three-layer feed-forward neural network, which was then integrated with a deep learning survival Cox model, which was used to split patients into high- and low-risk groups, using CT-segmented lung lesion sites and clinical data as input. CT segmentation was used to identify consolidation (CL), ground-glass opacity (GGO), pulmonary effusion, and pleural effusion. Research into severity assessment and criticality prediction is the next stage in the automation of COVID-19 therapeutic regimens [154].

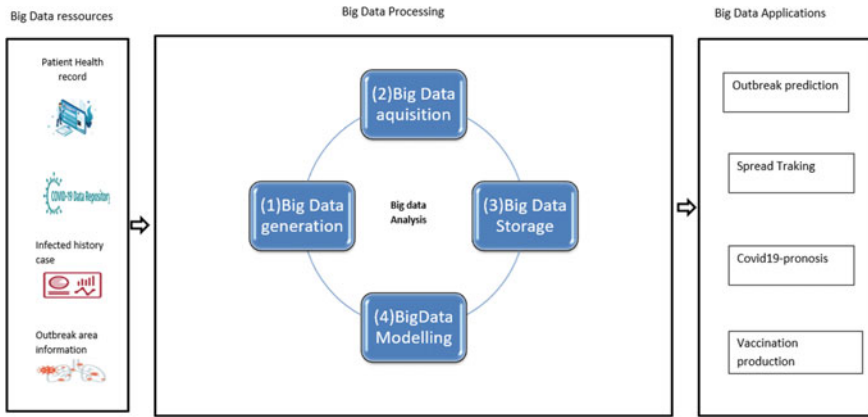
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## 7 Big Data Management and IT Infrastructure During COVID-19

Health big data offer great prospects for innovation and progress in the sector. The COVID-19 crisis highlighted the value of this data and its usefulness for analysis, information, and awareness.

Patients who might benefit from preventative treatment or lifestyle modifications can be identified using big data analysis techniques; the most valuable patient nursing programs can be determined by collecting and analyzing medical procedure data; and the most valuable patient nursing programs can be determined by analyzing and drug treating patients' health status can be determined by analyzing and drug treating patients' health status. Technological advances have increased the volume of health data that are available exponentially. However, the sources and types of data remain heterogeneous and compartmentalized, making their use by health actors more complex [155, 156]. As shown in Fig. 4, the implementation of these first application cases makes it possible to deal with data collection, transformation, standardization, architecture, and storage issues as they arise [157].

The fast spread of the epidemic, along with its ever-changing patterns and symptoms, makes it increasingly impossible to manage. In addition, the epidemic has wreaked havoc on health systems and medical resource availability in a number of countries throughout the world, resulting in a high fatality rate.



**Fig. 4** Big data analytics

Individuals will be checked on a regular basis, and a remote detection device will help track suspected COVID-19 instances more quickly. Furthermore, the utilization of such systems will create a vast volume of data, opening up a variety of opportunities for big data analytics [158] to raise the level of healthcare service quality open-source software, such as the Apache project’s big data components, is widely accessible [159]. Cloud computing and distributed environments are considered crucial for building efficient medical data applications. The Six V’s [15] are a set of key qualities of big data, which include value, volume, velocity, variety, veracity, and variability [16]. Big data analysis methodologies are more likely to be employed to enhance the sector’s services and performance because of the features of big data that apply to data obtained from the healthcare business. Because of its capacity to foresee epidemics using large-scale data analytics, big data is crucial for combatting COVID19. During local or global disease outbreaks, big data analytics is progressively becoming a vital component for modeling viral propagation, infection control, and emergency response evaluations. The topic of data quality for covid-19 patients is also a major challenge. With millions of data created every day, problems of duplicates, updates, and availability of data are frequent. Guaranteeing the reliability of data in its operation involves the setting up of data management projects (governance, roles, mapping, repositories, processes, etc.). It is essential to establish rules, roles, and iterative processes for data management to ensure its integrity in a sustainable manner [20]. The establishment of a patient data warehouse for covid-19 can occur in the context of collecting, processing, and sharing massive volumes of data. A big data application can lead to privacy issues or even storage costs [160]. The volume and heterogeneity of health data sources and formats raise real complexities in terms of data integration, processing, and analysis. Current hospital information systems are generally made up of application silos that do not allow data to be sufficiently standardized and cross-referenced [161].

Prior to the COVID-19 pandemic, infectious disease case data reports were extensively dependent on early sickness detection and monitoring, as well as improving medical institutions, information processes, and storing and gathering a large amount of medical service data. The hospital information system (HIS) is a hospital information management system [162] including: (1) laboratory information system (LIS) [163], (2) Radiation Safety Information Management System (RASIMS), (3) Picture Archive and Communication System (Pacs), and Radiology Information System (RIS) [164] are considered the main servers implemented in hospital environments for data storage and management. In medical and health departments, data on patient coordinates, historical medical records, illnesses, test results, orders, operation records, and nursing records are all recorded in the electronic medical record system (EMRS) [31, 165]. Following the outbreak, the use of big data technologies to prevent and manage COVID-19 has become a critical step in medical decision-making. To manage epidemic monitoring and analysis, viral source tracking, epidemic prevention and treatment, and resource allocation, digital technologies such as big data, AI, and cloud computing are being used.

Utilizing big data technologies, the activity patterns of verified people and close connections were evaluated, and an epidemic spread model was developed using the positioning system. There is no doubt about the predictive competence that data offers us, but this advantage is perhaps all the more decisive in the medical field. Indeed, business intelligence in healthcare aims to help physicians make data-driven decisions in seconds and improve the treatment of covid 19 patients.

This is particularly useful in patients with a complex medical history and multiple comorbidities [166]. Healthcare systems that contain features and capabilities for analyzing massive volumes of data are known as big data analytics platforms. It allows medical decision-makers to sift through huge amounts of big data for previously undiscovered connections, market trends, and pertinent data. Table 3 outline the most common big data analytics systems and data storage management platforms.

It will be feasible to simplify the actions of managing covid-19 patients using big data solutions in the healthcare industry. Time-constrained medical institutions may maximize staffing while anticipating diagnostic demands by using the correct human resource analytics, therefore expediting the treatment of patients afflicted by covid19. To combat the danger of covid-19, big data and healthcare are essential. This may also aid in the prevention of degeneration. Healthcare facilities can give correct preventative care and eventually account for hospital admissions by examining information such as kind of medicine, symptoms, and frequency of medical visits, among other things. This degree of risk assessment will not only result in lower inpatient expenditure, but it will also guarantee that space and resources are accessible to individuals who need them.



**Table 3** Summary of big data tools

Tools	Features	Availability
Apache Hadoop [167]	Hadoop distributed file system (HDFS) distributed parallel processing of enormous amounts of data, including MapReduce YARN data storage and distributed processing (“yet another resource negotiator”)	<a href="https://hadoop.apache.org">https://hadoop.apache.org</a>
IBM [168]	IBM big SQL, apache spark, text analytics, and data visualization are just a few of the big data tools available	<a href="https://www.ibm.com/analytics/hadoop/big-data-analytics">https://www.ibm.com/analytics/hadoop/big-data-analytics</a>
Amazon [169]	Data storage, data analysis systems data analytics is a term that refers to the study of apache spark, hive, presto, and other big data applications can be easily performed and scaled. scalable and easy to use apache spark, hive, presto, and other big data workloads	<a href="https://aws.amazon.com/emr/?c=a&amp;sec=svr">https://aws.amazon.com/emr/?c=a&amp;sec=svr</a>
Microsoft azure [170]	Using a cloud-based big data platform, you may design, assess, build, and manage applications. It offers the following goods and services: software as a service (SaaS) (SAAS). PaaS (platform as a service) is a term for infrastructure that is offered as a service	<a href="https://azure.microsoft.com/en-us/industries/healthcare/">https://azure.microsoft.com/en-us/industries/healthcare/</a>
Knime [171]	KNIME Server is corporate software that enables data scientists to collaborate, automate, manage, and deploy analytical applications and services. Non-experts may use the KNIME WebPortal or REST APIs to access data science	<a href="https://www.knime.com">https://www.knime.com</a>
Datameer [172]	Tools for data administration and modeling that are easy to use. Datameer spectrum is a non-programmable ETL++ tool and platform	<a href="https://www.datameer.com/healthcare/">https://www.datameer.com/healthcare/</a>
Apache Cassandra [173]	Database management system with several servers and a distributed database	<a href="https://cassandra.apache.org/_/index.html">https://cassandra.apache.org/_/index.html</a>
Chukwa [174]	Hadoop distributed file system (HDFS)	<a href="https://chukwa.apache.org">https://chukwa.apache.org</a>
Rapiminer [171]	Regulatory compliance needs a thorough grasp of difficult data issues	<a href="https://rapidminer.com/industry/healthcare/">https://rapidminer.com/industry/healthcare/</a>
BigML [175]	BigML encrypts all connections using HTTPS, ensuring the safety of user data and discussions. The BigML team does not have access to any data in the system unless the user grants explicit permission	<a href="https://bigml.com">https://bigml.com</a>
COVID-QF [176]	Over COVID-19, a big data-based framework for complex query execution	<a href="https://github.com/cqframework/covid-19">https://github.com/cqframework/covid-19</a>
Apache spark [177]	Using apache spark, a multi-dimensional big data storing system for generated COVID-19 large-scale data	<a href="https://spark.apache.org">https://spark.apache.org</a>

## 8 Conclusion

The COVID-19 outbreak has sparked great concern around the world. In a silver lining, the uproar may act as a motivation for artificial intelligence research and development to assist medical personnel in combatting the epidemic. While the advantages are clear, artificial intelligence models will never be able to completely replace doctors and radiologists. Nonetheless, in recent years, computer-assisted techniques for medical image processing have made significant progress, boosting medical research and practical applications. Recent research using deep learning and machine learning architectures has demonstrated the reliability of image-based COVID-19 diagnosis. The goal of this research is to examine how far these designs have progressed in terms of categorization and segmentation of COVID-19 symptoms using the modalities that have been used. The COVID-19 outbreak has sparked great concern around the world. In a silver lining, the uproar may act as a motivation for artificial intelligence research and development to assist medical personnel in combatting the epidemic. While the advantages are clear, artificial intelligence models will never be able to completely replace doctors and radiologists. Nonetheless, in recent years, computer-assisted techniques for medical image processing have made significant progress, boosting medical research and practical applications. The reliability of image-based COVID-19 diagnosis has been established in recent research employing deep learning and machine learning architectures. This study aims to examine the current accomplishments and progress of these architectures in the classification and segmentation of COVID-19 infection manifestations using the modalities utilized. Despite these advances, significant barriers remain, preventing future growth. Because of the urgency of this epidemic, humanity is counting scientific ingenuity to find a cure. Breakthroughs may happen quicker if medical practitioners and radiologists are engaged in the conceptualization and building of a framework for artificial intelligence models. While deep learning and machine learning have shown promise in the medical field, they also have great promise in other image-based classification and segmentation problems.

The massive amount of time and resources necessary, as well as hefty implementation costs, are now impeding this potential. Insufficient and uneven data are another difficulty for classification and segmentation algorithms, which leads to overfitting and erroneous predictions. Further advancements and innovations aimed at overcoming these limitations may significantly contribute to advances in biomedical image processing.

Controlling an epidemic requires a complete understanding of its features and behavior, which may be discovered through the collection and analysis of relevant big data. Big data analytics are critical for obtaining the data needed to make judgments and take precautionary steps. The huge volumes of data currently available pose technical challenges for their storage and operational capacities. Increasingly complex computer and statistical programs and algorithms are required.

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