

Using the Sonic Perception to Improve Public Spaces and Develop a Place Identity

Christina E. Mediastika, Anugrah S. Sudarsono, and Luciana Kristanto

Abstract

A city ideally possesses a unique identity that differs it to others, so both dwellers and visitors are easy to identify places. Features in the city that made it unique shall also be friendly to inclusive users, including those with special needs. It is easily spotted in the cities of emerging countries that people with special needs are hardly accommodated. Visually impaired people, as the most vulnerable community in urban areas, need safe and comfortable accesses to do the activity independently. As the visually impaired people mostly depend on sound and tactile, a series of study using a soundscape method in public areas and public facilities was performed. The objective was to map the most prominent sonic dimension of these people, which provides guidance, safety, and comfortable acoustic environment for them. The data were collected using an off-site and in situ method, i.e., at parks, on footpaths, and in shopping malls. The principal component analysis (PCA) was run to extract the data. On the paths and in shopping malls, the soundscape dimensions of the visually impaired is more or less similar to the sighted, where the dimension of pleasantness is the most prominent. At parks, the visually impaired perceived eventfulness soundscape dimension as the most important. The finding is recommended to improve public spaces in the urban areas, which later may also be valuable to develop the place identity using sonic features.

A. S. Sudarsono

Kelompok Keahlian Fisika Bangunan, Institut Teknologi Bandung, Bandung, Indonesia

© Springer Nature Switzerland AG 2021 N. Mohareb et al. (eds.), *Cities' Vocabularies: The Influences and Formations*, Advances in Science, Technology & Innovation, https://doi.org/10.1007/978-3-030-51961-2_7

Keywords

Sonic perception • Soundscape dimension • Public spaces • Sighted people • Visually impaired people • Sonic city identity

1 Introduction

The extensive use of technologies and buildings style toward modernism has created similar cities that nearly lost their unique identity. Place identity was defined as "the extent to which a person can recognize or recall a place as being distinct from other places" (Lynch 1960). By this definition, we associate place identity is something evident and visible at first sight. Thus, the eyes are the first sense to recognize a place. The image of the place is composed of the view of urban elements such as monumental buildings, public spaces and other special features (Riza et al. 2012). Most cities or places are identified visually. However, it is possible also to identify the specific features of a city or place using objects within the city that create sound. Hellström (2002) has stipulated how cities can be identified as sonically. Whereas Elmqvist and Pontén (2013) said that "each city may have a unique acoustic profile, the composition of specific natural sounds, signals and noise."

A method to appraise the acoustic environment of a place is called soundscape, at which people listen to the surrounding sound and state their perception toward the sound. The International Standardization Organisation defines soundscape as an acoustic environment as perceived or experienced and or understood by people; in context (ISO 2014). The project that is reported here, using a soundscape method to map the sonic perception of people in public spaces of cities of an emerging country. Parks, shopping malls, and footpaths in Surabaya and Yogyakarta, Indonesia, are the public spaces selected for the study. The types of public places were selected based on the number of urban community to spend

C. E. Mediastika (⊠) · L. Kristanto Department of Architecture, Petra Christian University, Surabaya, Indonesia e-mail: eviutami@petra.ac.id

their spare time for relaxation. In Surabaya, parks and shopping malls are two favourite places for spending leisure time, and footpaths are the most prominent access for those using public transport to reach these two spots. Whereas in Yogyakarta, footpaths and shopping malls are the two most visited places for leisure time. There is a primary footpath in the city centre of Yogyakarta, namely Malioboro, which is used frequently for art performances.

The study reported here is unique since to date soundscape method to study public spaces were all conducted by sighted people (Axelsson et al. 2010; Kang and Zhang 2010; Brambilla et al. 2013; Filipan et al. 2014; Aletta et al. 2016). Those studies extracted soundscape dimensions of public places which differs to soundscape dimensions by visually impaired people (Mediastika et al. 2020). The soundscape of visually impaired people varies not only in its dimension as compared to that of the sighted but also differs according to the local context (Jeon et al. 2018; Mediastika et al. 2020). Visually impaired people were invited to participate in the study as they are more sensitive to sound than the normal-sighted people (González-Mora et al. 1999; Mediastika et al. 2019), they are also typically able to process acoustic information better (Lessard et al. 1998) and that they are considered the most vulnerable group in the urban community. Inviting visually impaired people for the study is hoped to elicit a conclusion from the perspective of these people, which is beneficial for policymakers and urban designers to improve the city to be more empathic. A successful empathic design should involve the perspective of those with special needs in the design (Mediastika 2016).

2 Aim of the Study

The study is aimed to map the most prominent and specific sonic dimension appreciated by visually impaired people, which provides guidance, safety, and comfortable acoustic environment for them.

3 Methods

The study was conducted empirical both off-site and *in-situ* with sighted and visually impaired participants. The off-site method was performed to gather preliminary information of the participants' sonic memory of certain places. The data collected from the off-site survey, which was in a focused group discussion method, was used to construct the questionnaire for the *in-situ* surveys.

4 The Parks

Surabava is the second-largest city in Indonesia after the capital city; Jakarta. Surabaya has developed more parks with better quality in comparison to other cities in Indonesia. Therefore, other cities always refers to Surabaya in the attempt of providing good urban parks. To date, there is no Indonesia cities has developed parks as massively as Surabaya. Thus, a survey only in Surabaya is considered a sufficient representation of a study about the sonic ambience of parks. Two of the largest, the most iconic, and the most visited parks in Surabaya, namely Taman Bungkul or Bungkul Park and Taman Flora or Flora Park, were selected for the study. With areas of 9000 m^2 (Bungkul, Fig. 1a) and 30,000 m² (Flora, Fig. 1b) only, they are considered the largest in Surabaya. Both parks are located within the city centre and are easy to access by city dwellers. For the soundscape survey, Bungkul Park was grouped into 5 routes and spots and Flora Park into 3 routes and spots. Bungkul has more spots to be surveyed due to more variety features in Bungkul Park than in Flora Park.

5 The Shopping Malls

Being the second-largest city and the centre of economic and business activity of the eastern part of Indonesia, many large shopping malls are located in Surabaya. The oldest one and the most iconic is Tunjungan Plaza, which was selected for the study. Besides Tunjungan Plaza, Grand City Mall in Surabaya that declares as a disabled-friendly mall and Malioboro Mall in Yogyakarta were also selected for the study. Both Tunjungan Plaza and Malioboro Mall are located precisely in the city centre of Surabaya and Yogyakarta, respectively. Tunjungan Plaza was opened for public in 1986 (Fig. 2a). It is now the second-largest shopping mall in Surabaya with retail areas of 150.000 m^2 and more than 500 tenants. Whereas Grand City Mall is a medium-size mall located in the heart of Surabaya (Fig. 2b). It was opened for public in 2009. Malioboro Mall (Fig. 2c) is also the oldest and the most iconic mall in Yogyakarta located alongside the most famous street in the city, namely Malioboro. It was opened for public in 1993 and had significantly smaller retail areas compared to the shopping malls as mentioned earlier. It is also located just by the primary footpath of the city, where art performances are frequently held. Each shopping malls were grouped into four routes and spots for the survey.



Fig. 1 a Aerial view of Bungkul Park and b Flora Park (after https://www.google.co.id/maps/)



Fig. 2 a Interior views of Tunjungan Plaza and **b** Grand City Plaza, Surabaya, and **c** Malioboro Mall, Yogyakarta (after www.tunjunganplaza. com and https://surabayatravel.com/grand-city-mall.html)

6 The Footpaths

In urban life, footpaths are critical components of roadway systems. Besides the primary function for pedestrians, footpaths have many other features, such as accommodating street vendors and merchants (Loukaitou-Sideris and Ehrenfeucht 2009), which in some cases might reduce the walkability of pedestrians. Under the Government Regulation of the Republic of Indonesia number 43 dated 1993 (Law Bureau of Republic of Indonesia 2003), a footpath is defined as a facility to support traffic activities and road transportation both on the roadside and adjacent to the road, in the context of safety, security, good order, smooth traffic, and provide convenience for the users. Thus, the keyword of this regulation is convenience, which

includes safety and security. Surabaya's footpaths were massively improved in the last ten years. The Surabaya municipality also attempted to accommodate the needs of disabled people, particularly the visually impaired, by installing guiding blocks along the footpaths. However, without careful installation, the placement of guiding blocks is somehow ineffective in many spots. Nine routes and spots of the most improved footpaths in Surabaya were surveyed (Fig. 3).

7 The Participants

The study involved sighted and visually impaired participants. The sighted participants were Petra Christian University (PCU)'s undergraduate students, and the visually impaired



Fig. 3 a Snapshots of the footspath at Siola-Tunjungan segments and b Darmo segments of Surabaya





were a group of junior and senior high school students of the Foundation of Education for Blind Children, namely YPAB, of Surabaya and Yaketunis Foundation of Yogyakarta. Seventy students in total are involved in this project. The demographic background of the participants is plotted in Fig. 4. The participants have resided in Surabaya and Yogyakarta for a certain period of time, either as locals or as students. The age gap at this point was considered to be within an acceptable range since Ma et al. (2018) showed that studies of soundscape involving broad age range elicited quite identical responses. The project plan to partnering with YPAB was presented to a panel of the independent research ethics committee of the Ministry of Research and Technology and Higher Education of the Republic of Indonesia. It was then granted by the Body of National Unity, Politics, and Community Protection (Bakesbangpol), a body under the Surabaya City Government. The sighted participants were not involved in the footpath survey as the survey at parks, and shopping malls showed soundscape dimensions of locals in Surabaya and Yogyakarta are identical to studies by Axelsson et al. (2010) and Kang and Zhang (2010). It strengthens the finding of Ma et al. (2018) that studies of soundscape involving various backgrounds also elicited quite identical responses.

8 The Questionnaire

A perceptual measurement of sound quality is a multidimensional problem that includes individual auditory attributes. Therefore, it is reasonable to elicit and use individual attributes emerge from a mixture of interviews and personal experiences. A procedure belongs to a direct elicitation method, namely individual vocabulary techniques introduced by Bech and Zacharov (2007) was referred to construct and validate the attributes used in the questionnaire. It uses the vocabulary developed by the individual subject and a set of principal components representing the common attributes, which is then identified using statistical procedures. Thus, it is reliable to elicit and use individual attributes emerging from a mixture of interviews and personal experiences. Here, the attributes were developed using a focused group discussion (FGD), with two sighted and two visually impaired persons selected from the 35 sighted and 35 visually impaired participants. They were selected based on their frequent experience of visiting parks as well as their ability to communicate and maintain involvement in the discussion. The ability to communicate is essential to creating an agile discussion to produce detail narrations before they were extracted into the attributes for questionnaire items. Attributes emerged from parks, shopping malls and footpaths discussion are listed in Table 1, 2 and 3, respectively. The attributes were validated using principal component analysis (PCA) before it went to the questionnaire, and those, which are below 0.5, were omitted.

The questionnaire was constructed in 3 sections. Each consisted of open-ended, which questions the general impression of the studied objects and closed-ended questions for the soundscape. The closed-ended questions were built on a straightforward bipolar semantic scale of -1 0 1. The -1scale was used for the attributes that emerged from the FGD, 0 for the neutral response, and 1 for the antonym of the attributes. The use of three-point-scales is still debatable, whether adequate (Jacoby and Matell 1971) or inadequate (Lehmann and Hulbert 1972). Nonetheless, since an experiment of an informal interview using five scales has caused a miscommunication between the visually impaired participants and the interviewers, the use of three-point scales was confirmed. The simplification of the scale, from commonly 5 or 7 points-scale to 3 only, was intended so as the interviewee would shortly grasp the question and be able to answer the item instantly. Furthermore, this method is validated by comparing the result

Table 1 The attributes used to develop a semantic scale of the closed-ended questionnaire for the park survey

Attributes			
Sighted	Visually impaired		
Crowded	Crowded		
Calm	Calm		
Nice	Nice		
Disturbing	Disturbing		
Comfortable	Comfortable		
Clamorous	Clamorous		
Noisy	Noisy		
Fun	Fun		
Rough	Rough		
Unhurried	Unhurried		
Natural	Natural		
Dense	Safe		
Good	Good*		
Fine	Unclear Direction		
Full	Full		
Silence	Far		
Neat	Slow		
Relax	Variation*		
Like	Recognize the location		
Monotonous	Important sound*		
-	Scary		
-	One direction*		
-	Spacious		
	Attributes Sighted Crowded Calm Nice Disturbing Comfortable Clamorous Clamorous Noisy Fun Clamorous Fun Rough Unhurried Natural Dense Good Fine Good Fine Full Silence Neat Relax Like Monotonous - -		

Annotation: The principle component analysis shows the score of the asterix (*) was <0.5

Thus, these attributes were ommited from the constructed questionnaire

of the soundscape dimension of the regular or sighted participants with the soundscape dimensions from the earlier studies. For the parks and footpaths survey, the antonym of the attributes was indirectly stipulated from the FGD (Tables 1 and 3). Whereas for the shopping malls survey, they were stipulated directly from the FGD as can be seen in Table 2.

By Tables 1 and 2, we see that visually impaired people use more attributes than the sighted to describe their surroundings. It correlates to a study by Gonzales-Mora et al. (1999) who stipulated that blind people are more sensitive to sound than sighted people.

9 The Soundwalk

As the listening method was conducted within a particular area, which is spacious enough, the method was extended into soundwalk. A soundwalk is a method that implies a **Table 2** The attributes used to develop a semantic scale of the close-ended questionnaire for the shopping mall survey

Attributes				
Sighted	Visually impaired			
Complete-incomplete	Happy–unhappy			
Good-bad	Good-bad			
Crowded-empty	Spacious-narrow			
Clear signage-unclear	Cool-warm			
Neat-messy	Noisy-calm			
Luxurious-slum	Large-small			
Tight-loose	Luxurious-slum			
cool–warm	Modern-ancient			
Comfortable-uncomfortable	Know the location-don't			
Like–dislike	Slow-loud			
_	Safe-dangerous			
_	Clamorous-quiet			
_	Know the smell-don't*			
_	Comfortable-uncomfortable			
_	Like-dislike			
	Attributes Sighted Sighted Complete-incomplete Good-bad Crowded-empty Clear signage-unclear Neat-messy Luxurious-slum Tight-loose cool-warm Comfortable-uncomfortable Like-dislike			

Annotation: The principle component analysis shows the score of the asterix (*) was < 0.5 Thus, these attributes were ommitted from the constructed questionnaire

Number	Attributes	Context
1	Crowded	Soundscape
2	Comfort	Soundscape
3	Noisy	Soundscape
4	Fun	Soundscape
5	Rough	Soundscape
6	Natural	Soundscape
7	Safe	Soundscape
8	Unclear direction	Soundscape
9	Far	Soundscape
10	Slow	Soundscape
11	Know the position	Soundscape
12	Full	Soundscape
13	Scary	Soundscape
14	Spacious	Soundscape
15	Easy	Access
16	Slippery	Access
17	Clear route	Access
18	Near traffic	Access
19	Flat	Access

Table 3 The attributes used to develop a semantic scale of the closed-ended questionnaire for the footpath survey performed by visually impaired participants only

walk in an area with a focus on listening to the acoustic environment (ISO 2018). The soundwalks were held with the visually impaired participant walked side-by-side the accompanying person. Here, the accompanying persons were the sighted participants. At the parks and shopping malls, the soundwalk was carried out by both sighted and visually impaireds. Whereas on the footpaths only by the visually impaired. The decision not to involve sighted participants was deliberately made as previous studies, and the study at the parks have shown no difference in soundscape dimensions by the sighted. Thus, for the footpaths, as it was also performed outdoors just like the parks, the data was collected from the visually impaired only. Whereas for shopping malls, as there are limited studies about indoor soundscape to validate the result, the soundwalk in shopping malls was conducted by both the sighted and the visually impaired.

In the places where both participants conducted the soundwalk, the visually impaired was each accompanied by a sighted person. The accompanying persons (interviewers) for the visually impaired participants were the sighted participants in the trial. The natural quietness during the soundwalk was maintained so that the soundscape could be purely perceived. The accompanying persons paid attention only when the participants were about to encounter a dangerous situation, such as towards a significant pavement gap, a massive obstruction, or about to cross the street. The soundwalk was designed to pass the appointed routes and spots, and the interview was conducted after each route. It was designed so as the conversation between interviewer and interviewee does not interfere with the soundscape activity.

10 Findings and Discussion

The data were analysed at a time using PCA with a change of coordinates known as varimax rotation (Field 2000) so that each variable can be associated at most one factor. PCA also used by Axelsson et al. (2010) and Kang and Zhang (2010) to extract their data into soundscape dimensions. The analysis was run for sighted and visually impaired. The soundscape dimensions are selected based on the eigenvalue of the PCA (eigenvalue > 1).

The soundscape dimension terminologies were stipulated based on the grouping of the attributes, which refers to the earlier studies. Axelsson et al. (2010) use pleasantness, eventfulness, and familiarity. Whereas Kang and Zhang (2010) use relaxation, communication, spatiality, and dynamic. Here, 'pleasantness' terminology is used as a similarity to relaxation or comfort and 'eventfulness' as a similarity to communication. Besides two of the most prominent, other soundscape dimensions were also extracted from the data and grouped into dimensions that were named relative to the word that could reflect the terminology that appeared in the group. They are dynamic, danger, direction,

Attributes	Factors					
	25% (1: Pleasantness)	22% (2: Eventfulness)	9% (3: Dynamic)			
Crowded	0.184	0.751	-0.057			
Calm	0.346	-0.774	0.056			
Comfortable	0.695	-0.444	0.039			
Disturbing	-0.545	0.515	0.220			
Noisy	-0.331	0.780	-0.112			
Natural	0.581	-0.400	0.118			
Dense	-0.117	0.791	-0.058			
Fun	0.804	0.002	0.155			
Good	0.817	-0.147	0.062			
Rough	-0.562	0.493	-0.020			
Unhurried	0.413	-0.580	0.210			
Clamorous	-0.467	0.654	-0.133			
Fine	0.794	-0.160	0.015			
Nice	0.829	-0.160	0.190			
Monotonous	-0.264	-0.237	0.622			
Silence	0.171	-0.695	0.492			
Full	0.037	0.711	-0.388			
Neat	0.279	-0.068	0.775			
Relax	0.500	-0.380	0.577			
Like	0.854	-0.077	0.063			
	AttributesCrowdedCalmComfortableDisturbingNoisyNaturalDenseFunGoodRoughUnhurriedClamorousFineNiceMonotonousSilenceFullNeatRelaxLike	AttributesFactors 25% (1: Pleasantness)Crowded0.184Calm0.346Comfortable0.695Disturbing -0.545 Noisy -0.331 Natural0.581Dense -0.117 Fun0.804Good0.817Rough -0.562 Unhurried0.413Clamorous -0.467 Fine0.794Nice0.829Monotonous -0.264 Silence0.171Full0.037Neat0.279Relax0.500Like0.854	AttributesFactors 25% (1: Pleasantness) 22% (2: Eventfulness)Crowded0.1840.751Calm0.346 -0.774 Comfortable0.695 -0.444 Disturbing -0.545 0.515Noisy -0.331 0.780Natural0.581 -0.400 Dense -0.117 0.791Fun0.8040.002Good0.817 -0.147 Rough -0.562 0.493Unhurried0.413 -0.580 Clamorous -0.467 0.654Fine0.794 -0.160 Nice0.829 -0.160 Monotonous -0.264 -0.237 Silence0.171 -0.695 Full0.0370.711Neat0.279 -0.068 Relax0.500 -0.380 Like0.854 -0.077			

Table 4The PCA result of theresponse of sighted participants ofthe park survey(Kaiser-Meyer-Olkintest = 0.907)

Table 5 The PCA result of theresponse of visually impairedparticipants of the park survey(Kaiser-Meyer-Olkin(KMO) test = 0.846)

Attributes	Factors						
	17% (1: Eventfulness)	14% (2: Pleasantness)	8% (3: Danger)	8% (4: Direction)	7% (5: Space)	6% (6: Nature)	
Crowded	0.708	0.032	0.107	0.090	0.067	0.220	
Calm	-0.626	0.432	0.075	-0.002	0.119	0.130	
Nice	-0.036	0.740	-0.097	-0.003	-0.052	0.054	
Disturbing	0.346	-0.621	0.229	-0.048	0.085	-0.088	
Comfortable	-0.283	0.754	-0.155	-0.033	0.181	0.016	
Clamorous	0.753	-0.232	0.062	0.081	0.050	-0.069	
Noisy	0.803	-0.194	0.021	-0.012	0.014	-0.152	
Fun	-0.107	0.729	-0.153	0.107	0.137	0.045	
Rough	0.597	-0.115	0.182	-0.144	-0.154	-0.370	
Slow	-0.670	0.142	-0.181	0.103	0.217	0.173	
Natural	-0.218	0.053	-0.096	-0.110	0.107	0.616	
Safe	-0.151	0.233	-0.711	0.144	0.065	0.117	
Unclear direction	0.088	-0.115	0.145	-0.791	0.023	-0.044	
Far	-0.076	0.080	0.055	-0.050	0.757	0.253	
Slow	-0.137	0.127	-0.092	0.026	0.203	0.578	
Recognize the location	0.084	-0.058	0.055	0.810	-0.035	-0.066	
Full	0.508	0.177	0.160	-0.083	-0.369	0.331	
Scary	0.066	-0.143	0.843	0.016	0.025	0.006	
Spacious	0.059	0.360	-0.146	-0.085	0.530	-0.329	

space, nature, facility and contour. The naming is a subjective judgement, as was that of Axelsson et al. (2010) and Kang and Zhang (2010).

The extraction of the data of park surveys shows that soundscape dimension of pleasantness was perceived as the most prominent by the sighted participants (Table 4), followed by eventfulness and dynamic dimensions. Whereas visually impaired participants perceived soundscape dimension of eventfulness as the first dimension (Table 5). Again, we see that visually impaired people engaged more to the surrounding than the sighted as they explain the acoustic environment with more dimensions than the sighted. The soundscape dimension of danger and direction emerged uniquely from the visually impaired participants.

Table 6 The PCA result of theresponse of sighted participants ofthe shopping mall survey	Attributes	Factors			
		35% (1: Pleasantness)	27% (2: Space)	17% (3: Facility)	
(Kaiser-Meyer-Olkin	Complete-incomplete	0.077	0.096	0.911	
test = 0.8191)	Good-bad	0.825	-0.140	0.238	
	Crowded-empty	-0.139	0.943	0.056	
	Clear signage-unclear	0.058	-0.456	0.711	
	Neat-messy	0.502	-0.639	0.290	
	Luxurious-slum	-0.926	0.188	0.217	
	Tight-loose	-0.366	0.832	-0.107	
	Cool-warm	-0.614	0.348	-0.018	
	Comfortable-uncomfortable	0.691	-0.422	0.251	
	Like-dislike	0.827	-0.260	0.281	

Table 7 The PCA result of theresponse of visually impairedparticipants of the shopping mallsurvey (Kaiser-Meyer-Olkintest = 0.722)

Attributes	Factors						
	31% (1: Pleasantness)	15% (2: Space)	13% (3: Eventfulness)	10% (4: Danger)	8% (5: Direction)		
Happy–unhappy	0.903	0.124	0.118	-0.004	0.061		
Good-bad	0.892	-0.033	0.098	0.074	0.048		
Spacious-narrow	0.066	0.924	0.014	-0.035	0.012		
Cool-warm	0.209	0.425	-0.240	0.410	-0.388		
Noisy-calm	0.192	0.210	0.756	0.099	0.235		
Large-small	0.327	0.855	0.138	-0.021	0.037		
Luxurious-slum	0.821	0.207	0.020	-0.147	-0.046		
Modern-ancient	0.800	0.089	0.079	0.270	-0.173		
Know the location- don't	0.029	0.048	-0.040	0.163	0.864		
Slow-loud	0.093	0.032	-0.745	0.160	0.181		
Safe-dangerous	-0.139	-0.017	0.132	0.825	0.223		
Clamorous-quiet	0.188	0.017	0.764	0.220	-0.078		
Comfortable– uncomfortable	0.744	0.357	-0.031	-0.470	0.019		
Like-dislike	0.773	0.281	0.006	-0.394	0.041		

In the shopping malls, both participants perceived soundscape dimension of pleasantness and space as the first and second dimensions, respectively (Tables 6 and 7). The

sighted added soundscape dimension of the facility to the acoustic environment. Whereas, the visually impaired added with eventfulness, danger and direction dimensions. It is

Attributes	Factors					
	25% (1: Pleasantness)	11% (2: Space)	10% (3: Eventfulness)	9% (4: Contour)		
Crowded-uncrowded	0.392	0.127	0.667	-0.050		
Comfortable- uncomfortable	0.642	0.070	-0.205	0.401		
Noisy-quiet	-0.100	-0.200	0.832	-0.020		
Fun-boring	0.621	0.130	-0.070	0.405		
Rough-soft	-0.217	-0.587	0.303	-0.126		
Natural-artificial	0.317	0.101	0.111	0.426		
Safe-dangerous	0.676	-0.020	-0.030	0.080		
Unclear direction-clear direction	-0.777	0.080	-0.107	-0.080		
Far-near	-0.100	0.722	0.090	-0.249		
Slow-fast	-0.010	0.633	-0.060	0.123		
Know–don't know the position	0.753	-0.080	0.112	-0.040		
Full-empty	-0.189	-0.271	0.713	-0.008		
Scary-soothing	-0.714	-0.060	0.249	0.137		
Spacious-cramped	0.145	-0.222	-0.138	0.461		
Easy-uneasy access	0.733	-0.110	-0.122	0.143		
Slippery-coarse	0.462	0.218	0.070	0.327		
Clear-unclear route	0.765	0.110	0.060	-0.020		
Near-far traffic	0.005	-0.706	0.174	-0.050		
Flat-up and down	-0.180	0.131	-0.010	0.847		

Table 8 The PCA result of theresponse of visually impairedparticipants of the footpath survey(Kaiser-Meyer-Olkintest = 0.739)

interesting to learn that within an indoor environment of a shopping mall, the dimension of pleasantness of the visually impaired is not affected by the indoor thermal condition whereas thermal factor is regarded as an important element affecting the dimension of pleasantness perceived by sighted people. In the shopping malls, we also see that the visually impaired captured the surrounding in more detail.

On the footpaths, where the data was collected by visually impaired participants only, we see the soundscape dimension of pleasantness as the most prominent (Table 8). The first dimension of pleasantness is also associated with the dimensions of danger and direction at the same time. Here, the visually impaired participants also perceived a unique soundscape dimension of contour. At places with specific corridors or routes, such as footpaths and shopping malls, the dimension of pleasantness is the most prominent for both participants. However, it was not the case at parks, where the soundscape dimension of the sighted differs from that of the visually impaired. At the parks, where visitors usually do not have a particular route to walk through, soundscape dimension of eventfulness is the most prominent for the visually impaired. At parks or places with free routes to be accessed, an acoustic environment that creates eventfulness information is the key sonic element to guide the visually impaired. The shaded numbers in Tables 4 to 8 represent particular attributes that correlate to the above-mentioned soundscape dimensions.

11 Conclusion

The study has pointed out that soundscape dimensions of pleasantness and eventfulness are the two-most important in parks, shopping malls and on footpaths. These two soundscape dimensions were added by other dimensions, which some of them uniquely elicited by the visually impaired. Here, we learn that visually impaired people describe the acoustic environment in more detail than do sighted people. The visually impaired also use sound to detect danger, to identify the direction or location and to appraise a space. The finding shows that an acoustic environment is also a key element to create urban public places to be more user friendly. Municipalities in emerging countries may adopt people's sonic perception to improve current policies to accommodate dwellers' and visitors' needs inclusively.

Further study to identify specific sound sources and sound characters that may help the visually impaired to live their life independently is recommended. A recorded and simulated soundscape is considered strategic so as the visually impaired participants may add or eliminate sound sources and types and adjust the appropriate loudness level of each sound to provide an excellent acoustic environment to identify danger, direction and space. The sonic dimensions appreciated by the visually impaired and the recommended study that deepens the current findings might also be valuable to shape the type of sound needed in each unique public place to develop the city's sonic identify. Thus, the sonic character, will not serve for identification only, but also to provide guidance, safety, and comfort for city dwellers and visitors inclusively. Nonetheless, the conclusions drawn in this study may not be instantly transferrable to other regions with different parks, shopping malls and footpaths characteristic.

Acknowledgements The study was fully funded by the Ministry of Research, Technology and Higher Education of the Republic of Indonesia under the scheme of Penelitian Kompetensi with contract number 002/SP2H/LT/K7/2017 dated Feb 26, 2018 (made through Kopertis Wilayah VII), continued with 016/SP2H/PD/MONO/LPPM-UKP/III/2019. The research team sends sincere gratitude to the funding institution and the YPAB community in Surabaya and Yaketunis in Yogyakarta for supporting and participating in the survey.

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