Dual Rationality and Deliberative Agents

John Debenham and Carles Sierra

Abstract Human agents deliberate using models based on reason for only a minute proportion of the decisions that they make. In stark contrast, the deliberation of artificial agents is heavily dominated by formal models based on reason such as game theory, decision theory and logic — despite that fact that formal reasoning will not necessarily lead to superior real-world decisions. Further the Nobel Laureate Friedrich Hayek warns us of the 'fatal conceit' in controlling deliberative systems using models based on reason as the particular model chosen will then shape the system's future and either impede, or eventually destroy, the subtle evolutionary processes that are an integral part of human systems and institutions, and are crucial to their evolution and long-term survival. We describe an architecture for artificial agents that is founded on Hayek's two rationalities and supports the two forms of deliberation used by mankind.

1 Introduction

This paper describes a form of agency that enables rational agents to move beyond the bounds of Cartesian rationalism. The work is founded on the two forms of rationality described by the two Nobel Laureates Friedrich Hayek [1] and Vernon Smith [2] as being within 'two worlds'. The work of Hayek and Smith is concerned with real systems and particularly with economic institutions. So the ideas here may not concern agents in closed systems such as computer games, but they do concern all real world agents and systems.

For computerised, intelligent agents the predominant logical distinction is between *deliberative* and *reactive* logic. Hayek and Smith's two rationalities relate

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directly to two distinct forms of deliberation, and have little to do with autonomic reactivity that typically overrides other processes in both the human neuropsychological system and in intelligent agents.

Hayek and Smith identify; *constructivist rationality* that underpins rational predictive models of decision making; and, *ecological rationality* founded on the concept of "spontaneous order¹" that refers to social institutions and practices that *emerge* from the history of an agent's interactions and are *not* pre-designed. For intelligent agency we interpret Hayek and Smith's two rationalities as:

- Constructivist. An agent's actions are determined by a theory that may be independent of the particular environment in which the agent is situated.
- Ecological. An agent's actions are the product of prior agents' actions only this includes observations that an agent has made of its environment.

As the name suggests, ecological rationality is concerned with a richer form of bounded rationality than simplifying the calculation of a theoretically 'optimal' action by: rules for simplifying search, rules for terminating search or heuristic decision rules to select actions from an incomplete set of options. Ecological rationality is taken in the context of the Hayekian view [1] in which agents evolve themselves together with the norms of the systems they inhabit² whilst their environment changes. This all sounds rather Darwinian, but Hayek is careful to distinguish between genetic evolution and cultural evolution [op. cit. page 23].

Ecological rationality is deliberation that uses past experience and contextual triggers to build action sequences from experiential memory. Past experience is a precursor to ecological rationality. For example, as we have described them previously, trust and honour [4] and reputation [5], are purely ecological concepts. Building action sequences from experiential memory involves more than just retrieval. An agent has: to learn to imitate the actions that it believes that others do, to form expectations of the effect of actions, to select actions from a set of candidates, to adapt actions to suit the current norms and state of the environment, and when things don't work out to learn to experiment with untested actions.

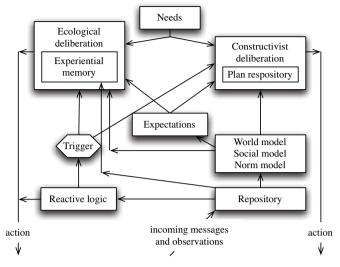
Why would an agent be motivated to deliberate in a non-constructivist way? First, it may not be aware of a constructivist theory that addresses its goals³. Second, it may have difficulty articulating its needs and its context completely and accurately

¹ The term 'order' refers to: traditions, customs, norms, rules and guidelines. An agent may belong to a number of normative systems (or, electronic institutions [3]) whose norms may be shared with, or in conflict with, those of other systems. The 'extended order' includes the whole show. If a multiagent system interacts with human society then its norms will respect the rules and laws that apply to society as a whole.

 $^{^2}$ The evolution of individual agents and component systems are not considered in isolation — the whole ensemble evolves in response to itself and to the environment — they are *complex* systems. For example, in Hayek's extensive writing there is little mention of ethics as it too evolves.

³ For example, the agent may desire to act so as to strengthen, or weaken, a relationship with a particular agent, perhaps to discharge or generate some social obligation, or it may desire to act so that it is seen to be behaving a particular way, perhaps by apparently behaving altruistically — there may not be a theory that satisfactorily balances these desires with more mundane desires concerning the effect of the actions that it can take.





in the theory. Third, the data required by the theory to determine its actions may not be readily available. Fourth, it may not have sufficient time for all this to happen. Fifth, it may favour ecological deliberation simply because it leads to a superior outcome. For example, when selecting a bottle of wine, some human agents refer to books of ratings and prices and make a constructivist choice, whereas others rely on their merchant to make a choice for them — this choice is purely ecological, its 'rationality' is in the trust that has been built through repeated interaction.

This paper is related to the issue generally known as *bounded rationality* that dates back to David Hume and more recently to the early work of Herbert Simon. Bounded rationality refers to systems that are not founded on Cartesian rationalism; it has been widely addressed in economics [6], and is discussed in all good books on artificial intelligence, e.g. [7]. For over fifty years artificial intelligence research has spawned countless theories and systems that are *not* founded on Cartesian rationalism; one classic contribution being Rodney Brooks' work reported in his 'Computers and Thought' award-winning paper [8]. Despite these advances, work in multiagent systems has been heavily influenced by game theory, decision theory and logic [9]; this is in contrast to an original motivation for investigating 'distributed artificial intelligence' in the mid 1970s where intelligence *emerged* from the interactions between systems.

This paper is organised as follows. Various preliminaries are described in Section 2. Section 3 introduces the essential features of the agent architecture including the world model, and a 'social model' that is essential to ecological deliberation. Section 4 describes expectations of the effect of actions in the experiential memory— these expectations include measures of trust. Section 5 describes the ecological deliberative process, and Section 6 concludes.

2 Preliminaries

This work is based on the intelligent agent framework illustrated in Figure 1. An agent's *in-coming messages* (the actions of other agents) and *observations* of the effect of its own actions are tagged with the identity of the sending agent and the time received, and are stored in a *repository*. A *world model* contains beliefs of the state of the other agents and the environment, a *social model* contains beliefs of the state of the agent's *relationships* with the other agents, and a *norm model* contains beliefs of the state of the state of the norms in the systems that the agent frequents. The agent's *experiential memory* contains complete historic information concerning prior actions and sequences of actions — this is detailed in Section 3.

Some messages trigger the agent's *reactive logic* that overrides other activities and may cause an *action* to be performed or may *trigger* further deliberative processes. Summarising techniques are used to distil the large number of incoming messages into summary *expectations* of the effect of actions including: trust, honour and reliability. These expectations may be used by the agent's constructivist deliberation, and are vital to its ecological deliberation. The agent aims to satisfy its *needs* using one of two forms of *deliberation: constructivist* (described in [10]) that is based on theories that call on *plans*, and *ecological* that uses past experience and contextual triggers to retrieve or build action sequences from experiential memory.

This paper draws from our work on information-based agency [11] that is wellsuited to this purpose. It supports rich models of inter-agent relationships [12] that are a quintessential feature of emergent behaviour between agents, it supports rich models of trust, honour and reliability [4] that provide the rationale for ecologically rational behaviour, it includes a generate and test approach to planning [10], additionally it uses tools from information theory to manage uncertainty in a nice way. The main contribution of this paper is to describe a single agent that exhibits ecological deliberation, we show how it evolves as its experience grows.

We assume that a multiagent system $\{\alpha, \beta_1, \dots, \beta_o, \xi, \theta_1, \dots, \theta_t\}$, contains an agent α that interacts with negotiating agents, β_i , and information providing agents, θ_j . We assume that each dialogical interaction takes place within a particular institution that is represented by an *institutional agent*, ξ , [3]. Institutions, or normative systems, play a central role in this work. We will describe an *ontology* that will permit us both to structure the dialogues and to structure the processing of the information gathered by agents. Our agent α has two languages: \mathscr{C} is an illocutionary-based language for communication, and \mathscr{L} is a probabilistic first-order language for internal representation including the representation of its *world model* \mathscr{M}^t . \mathscr{C} is described in [12].

We model ontologies following an algebraic approach [13]. An ontology is a tuple $\mathcal{O} = (C, R, \leq, \sigma)$ where:

- 1. *C* is a finite set of concept symbols (including basic data types);
- 2. *R* is a finite set of relation symbols;
- 3. \leq is a reflexive, transitive and anti-symmetric relation on *C* (a partial order);
- 4. $\sigma: R \to C^+$ is the function assigning to each relation symbol its arity.

where \leq is a traditional *is-a* hierarchy, and *R* contains relations between the concepts in the hierarchy.

The concepts within an ontology are closer, semantically speaking, depending on how far away are they in the structure defined by the \leq relation. A measure [14] bases the *semantic similarity* between two concepts on the path length induced by \leq (more distance in the \leq graph means less semantic similarity), and the *depth* of the subsumer concept (common ancestor) in the shortest path between the two concepts (the deeper in the hierarchy, the closer the meaning of the concepts). Semantic similarity is then defined as:

$$\operatorname{Sim}(c,c') = e^{-\kappa_1 l} \cdot \frac{e^{\kappa_2 h} - e^{-\kappa_2 h}}{e^{\kappa_2 h} + e^{-\kappa_2 h}}$$

where *l* is the length (i.e. number of hops) of the shortest path between the concepts, *h* is the depth of the deepest concept subsuming both concepts, and κ_1 and κ_2 are parameters scaling the contribution of shortest path length and depth respectively.

Given a formula $\varphi \in \mathscr{C}$ in the communication language we define the vocabulary or *ontological context* of the formula, $O(\varphi)$, as the set of concepts in the ontology used in it. Thus, we extend the previous definition of similarity to sets of concepts in the following way:

$$\operatorname{Sim}(\varphi, \psi) = \max_{c_i \in O(\varphi)} \min_{c_j \in O(\psi)} \{\operatorname{Sim}(c_i, c_j)\}$$
(1)

These definitions of semantic similarity are based only on the structure of the ontology, and are a first approximation to 'semantic distance' in a rich sense.

3 Agent Architecture

 α acts by generating utterances, and observes by receiving them. α acts to satisfy a *need* that may be exogenous such as a need to trade profitably, triggered by another agent's actions, or endogenous such as α deciding that it owns more wine than it requires. Needs either trigger α 's constructivist, goal/plan deliberative reasoning described in [10], or ecological deliberation described in Section 5.

Agent α receives all messages expressed in \mathscr{C} , they are time-stamped and sourced-stamped, qualified with a subjective belief function $\mathbb{R}^t(\alpha,\beta,\mu)$ that normally decays with time (see below), and are stored in a *repository* \mathscr{Y}^t that contains information concerning every⁴ action that α observes — presumably this will include all of those actions that α takes.

 α 's *experiential memory* contains a history of what happened when any goaldirected sequence of actions was triggered or when any individual action was observed. First an individual *action experience*, *a*, consists of:

⁴ Practicality is not a concern here.

- the action, *a*_{act}, i.e. the utterance, the sending and receiving agents, and the time at which the action was taken,
- the trigger, or precondition, that signalled when the action was to be performed, a_{trig} ,
- any observed effect(s), a_{effect}^{5} , i.e. any identifiable responses that are an effect of a_{act} see Section 4.

Then a sequence experience, s, consists of:

- the *goal* of the sequence, s_{goal} , that may have been to satisfy a need,
- a sequence of action experiences, $s_{\mathbf{a}} = (a_i)_{i=1}^n$, where each action experience a_i is described as above,
- beliefs of the prevailing *environment*, s_{env} , that includes: the state of the agent's *norm model* (see Section 3.3), s_{norm} , the agents involved in the interaction, s_{agents} , and the state of the agent's *social model* (see Section 3.2) between the agents, s_{social} , i.e. $s_{env} = \{s_{norm}, s_{agents}, s_{social}\},$
- a *rating*⁶ of the outcome of the action sequence, s_{rate} , that enables an ecologically rational agent to develop its repertoire of actions.

 α uses the contents of its experiential memory to: reuse successful action sequences, build new sequences from individual actions, and improve prior sequences by using its knowledge of individual action experiences.

The integrity of beliefs derived from observations decreases in time. α may have background knowledge concerning the expected integrity of a belief as $t \to \infty$. Such background knowledge is represented as a *decay limit distribution*. If the background knowledge is incomplete then one possibility is for α to assume that the decay limit distribution has maximum entropy whilst being consistent with the data. Given an uncertain belief represented as the distribution, $\mathbb{P}(X_i)$, and a decay limit distribution $\mathbb{D}(X_i)$, $\mathbb{P}(X_i)$ decays by:

$$\mathbb{P}^{t+1}(X_i) = \Delta_i(\mathbb{D}(X_i), \mathbb{P}^t(X_i))$$
(2)

where Δ_i is the *decay function* for the X_i satisfying the property that $\lim_{t\to\infty} \mathbb{P}^t(X_i) = \mathbb{D}(X_i)$. For example, Δ_i could be linear: $\mathbb{P}^{t+1}(X_i) = (1 - v_i) \times \mathbb{D}(X_i) + v_i \times \mathbb{P}^t(X_i)$, where $v_i < 1$ is the decay rate for the *i*'th distribution. Either the decay function or the decay limit distribution could also be a function of time: Δ_i^t and $\mathbb{D}^t(X_i)$.

⁵ These may be difficult to identify precisely, but recording effects is considerably more economical than recording posterior world states.

⁶ This rating is not simply in terms of the extent to which the sequence outcome met the original need, but in a sense that includes the possibility that the other agents involved may have adapted their actions to take account of changes in circumstance that occur during the sequence itself, or even that they went "over the odds" and gave more than was expected of them in some sense. These ratings are on a fuzzy scale from -5 to +5 where 0 means "is perfectly acceptable", -5 means "ghastly, completely unacceptable" and +5 means "better than I could have dreamed of". Ratings are not a 'utility function' in any sense — they are a subjective, *ex post* assessment of outcomes that is totally dependent on the prevailing state of the environment.

3.1 World Model

In the absence of in-coming messages the integrity of \mathcal{M}^t decays by Equation 2. The following procedure updates \mathcal{M}^t for all utterances expressed in \mathcal{C} . Suppose that α receives a message μ from agent β at time t. Suppose that this message states that something is so with probability z, and suppose that α attaches an epistemic belief $\mathbb{R}^t(\alpha, \beta, \mu)$ to μ — this probability reflects α 's level of personal *caution*. Each of α 's active plans, s, contains constructors for a set of distributions $\{X_i\} \in \mathcal{M}^t$ together with associated *update functions*, $J_s(\cdot)$, such that $J_s^{X_i}(\mu)$ is a set of linear constraints on the posterior distribution for X_i . Examples of these update functions are given in Section 4.1. Denote the prior distribution $\mathbb{P}^t(X_i)$ by \mathbf{p} , and let $\mathbf{p}_{(\mu)}$ be the distribution with minimum relative entropy⁷ with respect to \mathbf{p} : $\mathbf{p}_{(\mu)} = \arg\min_{\mathbf{r}} \sum_j r_j \log \frac{r_j}{p_j}$ that satisfies the constraints $J_s^{X_i}(\mu)$. Then let $\mathbf{q}_{(\mu)}$ be the distribution:

$$\mathbf{q}_{(\mu)} = \mathbb{R}^{t}(\boldsymbol{\alpha},\boldsymbol{\beta},\boldsymbol{\mu}) \times \mathbf{p}_{(\mu)} + (1 - \mathbb{R}^{t}(\boldsymbol{\alpha},\boldsymbol{\beta},\boldsymbol{\mu})) \times \mathbf{p}$$
(3)

and then let:

$$\mathbb{P}^{t}(X_{i(\mu)}) = \begin{cases} \mathbf{q}_{(\mu)} & \mathbf{q}_{(\mu)} \text{ is more interesting than } \mathbf{p} \\ \mathbf{p} & \text{otherwise} \end{cases}$$
(4)

A general measure of whether $\mathbf{q}_{(\mu)}$ is 'more interesting than' \mathbf{p} is: $\mathbb{K}(\mathbf{q}_{(\mu)} || \mathbb{D}(X_i)) > \mathbb{K}(\mathbf{p} || \mathbb{D}(X_i))$, where $\mathbb{K}(\mathbf{x} || \mathbf{y}) = \sum_j x_j \ln \frac{x_j}{y_j}$ is the Kullback-Leibler distance between two probability distributions \mathbf{x} and \mathbf{y} . Finally merging Equations 4 and 2 we obtain the method for updating a distribution X_i on receipt of a message μ :

$$\mathbb{P}^{t+1}(X_i) = \Delta_i(\mathbb{D}(X_i), \mathbb{P}^t(X_{i(\mu)}))$$
(5)

This procedure deals with integrity decay, and with two probabilities: first, any probability *z* in the message μ , and second the belief $\mathbb{R}^t(\alpha, \beta, \mu)$ that α attached to μ .

 $\mathbb{R}^{t}(\alpha, \beta, \mu)$ is estimated by measuring the 'difference' between μ and its subsequent verification. Suppose that μ is received from agent β at time u and is verified by ξ as μ' at some later time t. Denote the prior $\mathbb{P}^{u}(X_{i})$ by \mathbf{p} . Let $\mathbf{p}_{(\mu)}$ be the posterior minimum relative entropy distribution subject to the constraints $J_{s}^{X_{i}}(\mu)$, and let $\mathbf{p}_{(\mu')}$ be that distribution subject to $J_{s}^{X_{i}}(\mu')$. We now estimate what $\mathbb{R}^{u}(\alpha, \beta, \mu)$ should have been in the light of knowing *now*, at time t, that μ should have been μ' .

The idea of Equation 3, is that $\mathbb{R}^t(\alpha, \beta, \mu)$ should be such that, *on average* across \mathscr{M}^t , $\mathbf{q}_{(\mu)}$ will predict $\mathbf{p}_{(\mu')}$. The *observed reliability* for μ and distribution X_i , $\mathbb{R}^t_{X_i}(\alpha, \beta, \mu)|\mu'$, is the value of *k* that:

$$\mathbb{R}'_{X_i}(\alpha,\beta,\mu)|\mu' = \arg\min_k \mathbb{K}(k \cdot \mathbf{p}_{(\mu)} + (1-k) \cdot \mathbf{p} \parallel \mathbf{p}_{(\mu')})$$

⁷ Entropy-based inference is a form of Bayesian inference that is convenient when the data is sparse [15] and encapsulates common-sense reasoning [16].

3.2 Social Model

The *social model* contains beliefs of the state of α 's relationships with other agents — it consists of two components. First, an *intimacy model* that for each agent β consists of α 's model of β 's private information, *and*, α 's model of the private information that β has about α . Second, a *balance model* of the extent of reciprocity between pairs of agents. Private information is categorised first by the type of statement, using a set of illocutionary particles \mathscr{F} , and second by the contents of the statement, using the ontology \mathscr{O} . A categorising function $\kappa : U \to \mathscr{P}(\mathscr{F})$, where U is the set of utterances, allocates utterances to one or more illocutionary particle category.

 $I_{\alpha/\beta}^{t}$ is α 's model of β 's private information; it is represented as real numeric values over $\mathscr{F} \times \mathscr{O}$. Suppose α receives utterance u from β and that category $f \in \kappa(u)$ then: $I_{\alpha/\beta(f,c)}^{t} = I_{\alpha/\beta(f,c)}^{t-1} + \lambda \times \mathbb{I}(u) \times \operatorname{Sim}(u,c)$ for any $c \in \mathscr{O}$, where λ is the learning rate, $I_{\alpha/\beta(f,c)}^{t}$ is the intimacy value in the (f,c) position in $\mathscr{F} \times \mathscr{O}$, $\mathbb{I}(u)$ is the Shannon information gain in \mathscr{M}^{t} due to receiving u using Equation 5, and Sim is as in Equation 1. Additionally, the intimacy model decays in time in any case by $I_{\alpha/\beta}^{t} = \delta \times I_{\alpha/\beta}^{t-1}$ where $\delta < 1$ and very close to 1 is the decay rate. $I_{\alpha/\beta}^{t}$ is α 's model of the private information that β has about α . Assuming that

 $I_{\alpha \setminus \beta}^{t}$ is α 's model of the private information that β has about α . Assuming that confidential information is treated in confidence α will know what β knows about α . This means that the same method can be used to model $I_{\alpha \setminus \beta}^{t}$ as $I_{\alpha / \beta}^{t}$ with the exception of estimating $\mathbb{I}(u)$ as it is most unlikely that α will know the precise state of β 's world model — for this we resort to the assumption that β 's world model mirrors α 's and 'estimate' the information gain. Then the *intimacy model* is $I_{\alpha / \beta}^{t} = (I_{\alpha / \beta}^{t}, I_{\alpha \setminus \beta}^{t})$. In [12] balance was defined as the element by element numeric difference of $I_{\alpha / \beta}^{t}$ and $I_{\alpha \setminus \beta}^{t}$. That definition is not suitable here.

 $R'_{\alpha/\beta}$ is a model of α 's aggregated rating of β 's actions in assisting α to achieve her goals and satisfy her needs. α will have a variety of goals that are categorised using a set of illocutionary particles \mathscr{G} and the ontology \mathscr{O} . Suppose α triggers an action sequence *s* with goal g = (k,d) when the state of the environment is *e* and on completion of the sequence rates the outcome as $\rho(\alpha, s, e)$ then:

$$R^{t}_{\alpha/\beta(k,c)} = R^{t-1}_{\alpha/\beta(k,c)} + \lambda \times \rho(\alpha, s, e) \times \operatorname{Sim}(d, c)$$

for any $c \in \mathcal{O}$, where $\rho(\alpha, s, e)$ is the fuzzy rating of the outcome of *s* as an integer in the range [-5, +5], λ is the learning rate, $R_{\alpha/\beta(k,c)}^t$ is the aggregated rating in the (k, c) position in $\mathscr{G} \times \mathscr{O}$, and Sim is as in Equation 1. The model decays⁸ in time in any case by $R_{\alpha/\beta}^t = \delta \times R_{\alpha/\beta}^{t-1}$ where $\delta < 1$ and very close to 1 is the decay rate. The *balance model* is the pair $R_{\alpha\beta}^t = (R_{\alpha/\beta}^t, R_{\alpha\backslash\beta}^t)$.

⁸ This form of decay means that in the limit all values in the model decay to 0 meaning "is perfectly acceptable". This may appear to be odd, but the model is used only to gauge divergence from the norm; it is *not* used to select a trading partner — that is a job for the trust model.

3.3 Norm Model

In Electronic Institutions [3], *norms* constrain the dialogues between agents particularly constraints that help to warrant the commitments between agents. [17] reviews various proposals for formalising norms including: conditional deontic logic, Z specification of norms, event calculus, hybrid metric interval temporal logic, social integrity constraints, and object constraint language. The formalism used is to some degree unimportant, and we do not favour any particular formalism in this paper. Our interest here is simply that each agent knows and models those norms that constrain its dialogical freedom, and more important any desire to negotiate with the other agents to modify those norms in some way.

4 Expectations

An ecologically rational agent's rationality lies only in its past experience. To behave rationally it will require some expectation, based on that experience, of what other agents will do. Experiential memory records each of the agent's individual experiences; it does not address expectation. We now derive expectations from this historic data. Expectations are considered for the two classes of experience in experiential memory. First, expectations concerning the effect of making a single action (i.e. utterance), second, expectations of the effect of triggering an action sequence.

4.1 Expected effect of a single action

We consider expectations concerning the effect of making a single action; that is, the expected a_{effect} given a_{act} . To make this problem tractable we consider only utterances for which a particular *form* of response is expected. For example, "what is the time?" or "send me a bottle of Protos⁹". For these utterances α utters *u* and expects to observe utterances, *v*, from a particular set of agents, Ω , and of a form from the set *F*. α 's expectations are that:

$$\forall u \in U \cdot \operatorname{Enact}_{\alpha}^{t}(u) \to \forall \beta \in \Omega \cdot \exists v \in U \cdot \exists w \in F$$

(Observe^{*t*_{\beta}(Enact_{\beta}(v)) \langle In(v, w) \langle Form(u, \beta, w)) (6)}

where Form(u, β, w) means that w is a form of response that α expects having uttered u, In(v, w) means that v is an instantiation of w, and $t_{\beta} > t$. For example, u could be "what is the price of Protos", w could be "the price of Protos is x", and v could be "the price of Protos is \in 40".

⁹ A fine wine from the 'Ribera del Duero' region, Spain.

For each agent $\beta \in \Omega$ we abbreviate the expectation of Equation 6 to $\mathbb{P}_{\beta}^{t}(v|u)$. In the absence of in-coming messages the conditional probabilities, $\mathbb{P}_{\beta}^{t}(v|u)$, should tend to ignorance as represented by the *decay limit distribution* and Equation 2. We now show how Equation 5 may be used to revise $\mathbb{P}^{t}(v|u)$ as observations are made. Let the set of possible utterances be $\Phi = \{v_1, v_2, \dots, v_m\}$ with prior distribution $\mathbf{p} = \mathbb{P}_{\beta}^{t}(v|u)$. Suppose that message *w* is received, we estimate the posterior $\mathbf{p}_{(w)} = (p_{(w)i})_{i=1}^{m} = \mathbb{P}^{t+1}(v|u)$.

First, given the expectation $\mathbb{P}_{\beta}^{t}(v|u)$, if α observes that β utters v_{k} then α may use this observation to estimate $p_{(v_{k})k}$ as some value d at time t + 1. We estimate the distribution $\mathbf{p}_{(v_{k})}$ by applying the principle of minimum relative entropy as in Equation 5 with prior \mathbf{p} , and the posterior $\mathbf{p}_{(v_{k})} = (p_{(v_{k})j})_{j=1}^{m}$ satisfying the single constraint: $J^{(v|u)}(v_{k}) = \{p_{(v_{k})k} = d\}$.

Second, α may use the above observation to revise $\mathbb{P}'_{\beta}(v'|u')$ when u and u' are semantically close in the sense of Equation 1. For example, u could be "please send me a chicken on Tuesday" and u' could be "please send me a duck on Thursday". Following the notation above this is achieved by: $J^{(v'|u')}(v_k) = \{p_{(v_k)k} = d \times g(\operatorname{Sim}(u,u'))\}$ provided that: $d \times g(\operatorname{Sim}(u,u')) > p_k$, where g is a function that moderates the values of the Sim function, and p_k is the prior value. Equation 4 will ensure that this update process only applies when $d \times g(\operatorname{Sim}(u,u'))$ is sufficiently large to deliver positive information gain to $\mathbb{P}^{+1}_{k-1}(v'|u')$.

The entropy $\mathbb{H}^t_{\beta}(v|u)$ estimates α 's uncertainty in β 's response given that α has uttered u. α may interact with more than one agent. Suppose that agent γ is an ideal agent who always responds impeccably then β 's trust, honour or reliability is:

$$T_{\alpha}(\beta,\gamma,u) = 1 - \sum_{v} \mathbb{P}_{\gamma}^{t}(v|u) \log \frac{\mathbb{P}_{\gamma}^{t}(v|u)}{\mathbb{P}_{\beta}^{t}(v|u)}$$

measures the relative entropy between this ideal distribution, $\mathbb{P}_{\gamma}^{t}(v|u)$, and the distribution of β 's expected actions, $\mathbb{P}_{\beta}^{t}(v|u)$, where the "1" is an arbitrarily chosen constant being the maximum value that this measure may have. This estimate is with respect to a single *u*. It makes sense to aggregate these values over a class of utterances, say over those *u* that are in the ontological context *o*, that is $u \leq o$:

$$T_{\alpha}(\beta,\gamma,o) = 1 - \frac{\sum_{u:u \le o} \mathbb{P}_{\alpha}^{t}(u) \left[1 - M_{\alpha}(\beta,\gamma,u)\right]}{\sum_{u:u \le o} \mathbb{P}_{\beta}^{t}(u)}$$

where $\mathbb{P}^{t}_{\alpha}(u)$ is a probability distribution over the space of utterances that α 's next utterance to β is *u*.

4.2 Expected rating of an action sequence

We consider expectations concerning the effect of triggering an action sequence. Suppose that α triggers an action sequence, *s* with goal *g* where the state of the environment is *e* then we are interested in the rating of the outcome *r*. Given the rich meaning of the environment, as described in Section 3, it is reasonable to consider:

$$\mathbb{P}(\text{Observe}^{t'}(r) \mid \text{Enact}^{t}(s), e)$$
(7)

If $\Omega \in e$ is the set of agents in *e*, then the aggregated rating¹⁰ of their responsive actions leading to the sequence outcome is a subjective measure of their collective *trust*, *honour* or *reliability* — a fuller account of these estimates is given in [4].

We first consider a special case of the expected rating of a diminutive action sequence consisting of a single agent, $\Omega = \{\beta\}$, and a single action — as is observed in the case of "commitment followed by subsequent enactment". In this case if we use the method of Section 4.1 to estimate $\mathbb{P}^{t}_{\beta}(v|u)$ where *u* is the commitment and *v* the enactment then:

$$T_{\alpha}(\beta, u, e) = \sum_{v} \rho(\alpha, v, e) \times \mathbb{P}^{t}_{\beta}(v|u)$$

Then α 's estimate of the *trust*, *honour* or *reliability* of β with respect to a class of utterances U will be:

$$T_{\alpha}(\beta, U, e) = \sum_{u \in U} T_{\alpha}(\beta, u, e) \times \mathbb{P}_{\alpha}^{t}(u)$$

where $\mathbb{P}^t_{\alpha}(u)$ is as above.

For action sequences in general we abbreviate the expectation of Equation 7 to $\mathbb{P}^t(r|s,e)$ that we may estimate directly using the same reasoning for estimating $\mathbb{P}^t_{\beta}(v|u)$ in Section 4.1 as *r* is over a discrete space. Then $T_{\alpha}(\Omega,s,e) = \mathbb{E}^t_{\Omega}(r|s,e)$ and $T_{\alpha}(\Omega,S,e) = \sum_{s \in S} T_{\alpha}(\Omega,s,e) \times \mathbb{P}^t_{\alpha}(s)$. $\mathbb{P}^t_{\alpha}(s)$ is discussed in Section 5.

We are also interested in forming a view on how effective various norms are. If an action sequence, *s*, takes place within a normative system, *I*, then it will be constrained by a well-defined set of norms, $N_s \subseteq I_{\text{norms}}$, from that system. Given a set of norms, *N*, let $S_N = \{s \mid N_s = N\}$ and $T_\alpha(N) = \sum_{s \in S_N} \mathbb{E}^t(r|s, e) \times \mathbb{P}^t_\alpha(s)$. An agent deliberates to satisfy its needs. Given a need, *g*, let S_g^t be the set of sequences that satisfy *g* to some degree, and $T_\alpha(g) = \sum_{s \in S_g^t} \mathbb{E}^t(r|s, e) \times \mathbb{P}^t_\alpha(s)$. For any $s \in S_g^t$, *N_s* will be its prevailing set of norms. Let $\mathbf{N}_g^t = \{N_s \mid s \in S_g^t\}$ we are interested in which norm set in \mathbf{N}_g^t proves most reliable in the satisfaction of *g*, $T_\alpha(g \mid N \in \mathbf{N}_g^t) = \sum_{s \in S_g^t, N_s = N} \mathbb{E}^t(r|s, e) \times \mathbb{P}^t_\alpha(s)$.

¹⁰ See Footnote 6.

5 Ecological deliberation

Human agents employ ecological deliberation for all but a very small proportion of the decisions that they make. It appears that given a need, contextual triggers somehow retrieve appropriate action sequences from experiential memory. The retrieval process does not require a complete match and operates tentatively when the perceived environment is new, possibly by adapting the action sequence. This is reminiscent of the work of Roger Schank on dynamic memory. α has the following assets at its disposal to support ecological deliberation:

- an *experiential memory* Section 3
- expectations Section 4
- a world model Section 3.1
- a social model Section 3.2
- a norm model Section 3.3

Together experiential memory and expectations make a potent pair. Experiential memory contains details of action sequences, and expectations tell us what to expect if those sequences are reused. The world, social and norm models describe the states of affairs that α may desire to change.

An agent acts to satisfy its needs. An ecological agent's rationality lies in its ability to predict how others will behave. This means that the actions that an ecological agent takes should attempt to shape its social model (i.e. *who* it interacts with), its norm model (i.e. *how* it interacts) as well as its world model. An agent's social relationships, and the structures of the institutions that it inhabits, are its means to transcend its individual deliberative ability.

An agent will make an ecologically rational deliberative action by: reusing an existing action sequence¹¹, improving an existing action sequence, adapting an existing action sequence, simplifying an existing action sequence, experimenting — possibly by attempting to second-guess the rationale behind other agents' actions. In the cases of improving, adapting or simplifying a sequence that is to be enacted in a normative system this may involve prior negotiation of the norms when the measures of effectiveness of norms in Section 4.2 will be useful.

Rather than give a tedious description of how each of the above operations may be performed we simply assume that they all have been, and that we are confronted with an enormous selection of previous, improved, adapted, simplified and created action sequences.

Our problem then is: given a current need, the current norm state, and the current states of the world, social and norm models, to select one sequence. We deal with the complexity of matching the current goal and environment to those of previously observed sequences with a 'super-Sim' function that moderates the expected rating (Section 4.2) of each previously recorded sequence, *s*, to give expectations of the rating, $r^t(s) \in [0, 1]$, of how that sequence would perform if it was reused now in an attempt to satisfy the current need.

¹¹ In case this appears to be a simple application of case-based-reasoning-style case retrieval, note the complexity of the all important environment. The devil is in the environment.

Given that we now face the problem of devising a method that selects an action sequence it is worth considering first what we expect of that method. What it should *not* do is to say "That one is the best choice" that is pure constructivism. Worse still it would mean that by determining the agent's actions it would then pervert the agent's experiential memory for ever more.

What is needed is an evolutionary method of some sort — that may well be how humans operate. A problem with evolutionary methods is that we may not be prepared to accept poor performance while the method evolves, although permitting a method to explore and make mistakes may also enable it to discover. Given a need, g, and two sequences, s and s', that we expect to satisfy g to some degree, we estimate the two distributions, $\mathbb{P}^t(r^t(s)|s,e)$ and $\mathbb{P}^t(r^t(s')|s',e)$, and hence the probability that s will achieve a higher rating than s', $\mathbb{P}^t(r^t(s) > r^t(s')|s,s',e)$, and hence the probability that $s \in S_e^t$ is the best in S_e^t :

$$p_{g,s} = \mathbb{P}^t(r^t(s) > r^t(s') | s, s', e) \mid \forall s' \in S_g^t \ s' \neq s$$

then given need g, α selects $s \in S_g^t$ with probability $p_{g,s}$. This strategy favours sequences that perform well whilst re-visiting those who have performed poorly with a lower frequency.

5.1 Overall Strategy

Finally we consider how an agent combines constructivist and ecological deliberation. Ecological deliberation is by no means the poor relation of its Cartesian brother. Referring back to the 'wine merchant' example in Section 1, it may simply be that the recommendations of the wine merchant are better in all respects than those that the agent could derive from the data available. If this is so then a rational agent should surely prefer ecological deliberation. A rational agent builds an experiential memory and maintains an open mind on whether to choose constructivist or ecological deliberation. It reinforces the choices it makes by forming a view on which performs better by using its subjective ability to evaluate outcomes.

6 Discussion

The full realisation of the Hayekian vision of self-evolving agents situated in a world of self-evolving institutions is an extensive research agenda that is the subject of ongoing research. For example, there is no clear means of achieving an orderly selfevolution of normative systems in a multi-system context. The contribution of this paper is to describe how a single agent can engage in ecological deliberation in addition to well-understood constructivist deliberation. This enables agents to evolve and adapt their deliberative processes as their environment and their fellow agents evolve. If the self-evolution of a single normative system, including its agents, can be achieved through ecological deliberation then we will be close to understanding self-evolving electronic institutions that will take multiagent systems technology to a new level.

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