# Intelligent Two-Way Speech Communication System Between the Technological Device and the Operator

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Abstract. In this paper there is an intelligent human-machine speech communication system presented, which consists of the intelligent mechanisms of operator identification, word and command recognition, command syntax and result analysis, command safety assessment, technological process supervision as well as operator reaction assessment. In this paper there is also a review of the selected issues on recognition and verification of voice commands in natural language given by the operator of the technological device. A view is offered of the complexity of the recognition process of the operator's words and commands using neural networks made of a few layers of neurons. The paper presents research results of speech recognition and automatic command recognition using artificial neural networks.

#### 1 Intelligent Two-Way Speech Communication

If the operator is identified and authorized by the intelligent speech communication system in Fig. 1, a produced command in continuous speech is recognized by the speech recognition module and processed to the text format [1,3]. Then the recognised text is analysed with the syntax analysis subsystem. The processed command is sent to the word and command recognition modules using artificial neural networks to recognise the command, which next is sent to the effect analysis subsystem for analysing the status corresponding to the hypothetical command execution, consecutively assessing the command correctness, estimating the process state and the technical safety, and also possibly signalling the error caused by the operator. The command is also sent to the safety assessment subsystem for assessing the grade of affiliation of the command to the correct command category and making corrections. The command execution subsystem signalises commands accepted for executing, assessing reactions of the operator, defining new parameters of the process and run directives [2]. The subsystem for voice communication produces voice commands to the operator [4].

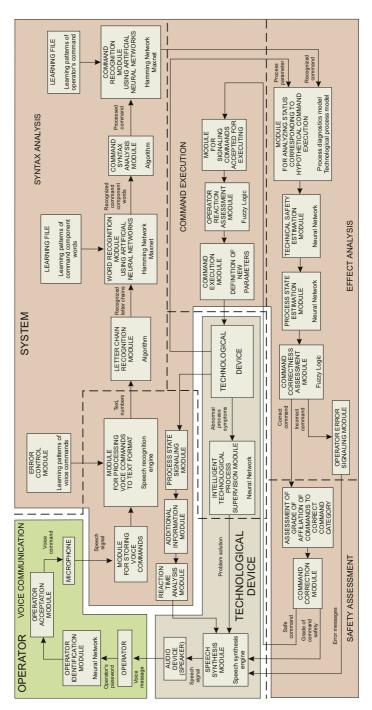


Fig. 1. Architecture of the intelligent two-way speech communication system

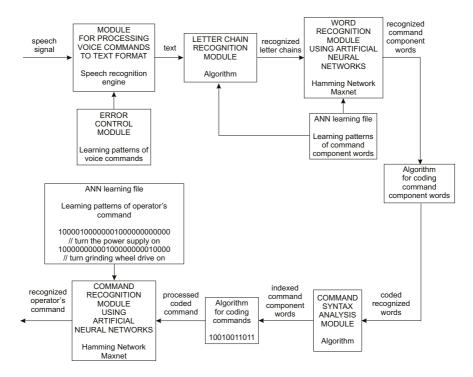


Fig. 2. Scheme of the automatic command recognition system

#### 2 Automatic Command Recognition and Verification

In the automatic command recognition system as shown in Fig. 2, the speech signal is processed to text and numeric values with the module for processing voice commands to text format. The speech recognition engine is a continuous density mixture Gaussian Hidden Markov Model system which uses vector quantization for speeding up the Euclidean distance calculation for probability estimation. The separated words of the text are the input signals of the neural network for recognizing words. The network has a training file containing word patterns. The network recognizes words as the operator's command components, which are represented by its neurons. The recognized words are sent to the algorithm for coding words. Next the coded words are transferred to the command syntax analysis module. It is equipped with the algorithm for analysing and indexing words. The module indexes words properly and then they are sent to the algorithm for coding commands. The commands are coded as vectors and they are input signals of the command recognition module using neural network. The module uses the 3-layer Hamming neural network in Fig. 3, either to recognize the operator's command or to produce the information that the command is not recognized. The neural network is equipped with a training file containing patterns of possible operator's commands. There was an algorithm created for

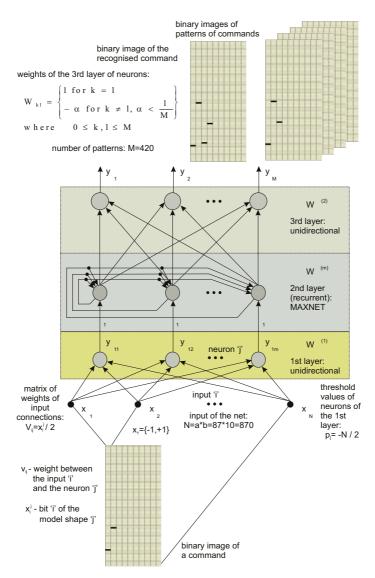


Fig. 3. Scheme of the 3-layer neural network for automatic command recognition

assessing the technological safety of commands. In Fig. 4, the lines present dependence of the force on the grinding process parameters for particular grinding wheels. Basing on the specified criteria, there is the grinding force limit determined for each grinding wheel. Basing on the grinding force limit, there is the table speed limit assigned. According to the operator's command, if the increase of the speed makes a speed of the table smaller than the smallest speed determined from the force limit for all the grinding wheels, then the command is safe to be executed.

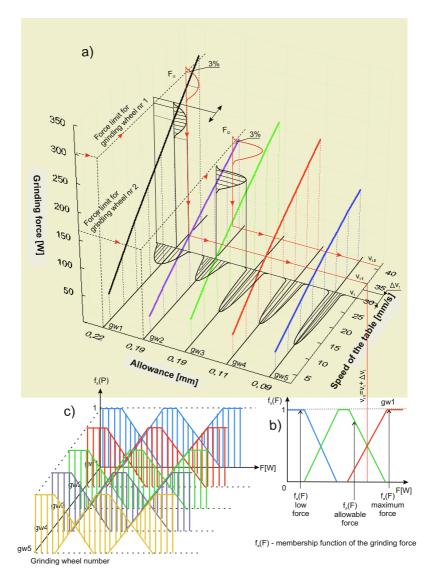


Fig. 4. Algorithm for assessing the technological safety of commands based on the real technological process

#### 3 Research Results of Automatic Command Recognition

As shown in Fig. 5a, the speech recognition module recognizes 85-90% of the operator's words correctly. As more training of the neural networks is done, accuracy rises to around 95%. For the research on command recognition at different noise power, the microphone used by the operator is the headset. As shown in Fig. 5b, the recognition performance is sensitive to background noise. The recog-

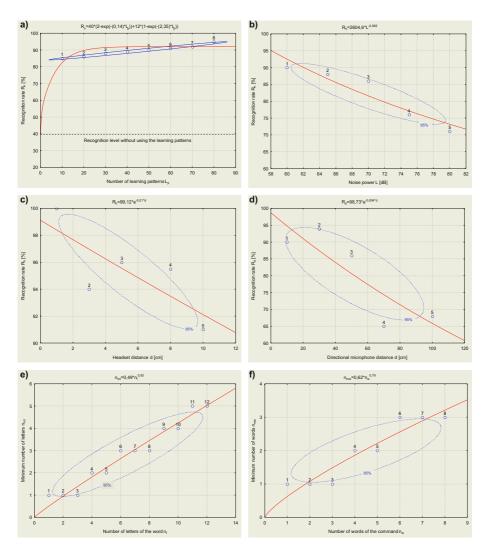


Fig. 5. Speech and command recognition rate

nition rate is about 86% at 70 dB and 71% at 80 dB. Therefore, background noise must be limited while giving the commands. For the research on command recognition at different microphone distances, the microphone used by the operator is the headset. As shown in Fig. 5c, the recognition rate decreases when the headset distance increases. The recognition rate has been dropped for 9% after the headset distance is changed from 1 to 10 cm. Also for the research on command recognition at different microphone distances, the microphone used by the operator is the directional microphone. As shown in Fig. 5d, the recognition rate after 50 cm decreases reaching rate about 65%. As shown in Fig. 5c, the

ability of the neural network to recognise the word depends on the number of letters. The neural network requires the minimal number of letters of the word being recognized as its input signals. As shown in Fig. 5d, the ability of the neural network to recognise the command depends on the number of command component words. Depending on the number of component words of the command, the neural network requires the minimal number of words of the given command as its input signals.

### 4 Conclusions and Perspectives

The condition of the effectiveness of the presented intelligent two-way speech communication system between the technological device and the operator is to equip it with mechanisms of command verification and correctness. In the automated processes of production, the condition for safe communication between the operator and the technological device is analysing the state of the technological device and the process before the command is given and using artificial intelligence for assessment of the technological effects and safety of the command. The research aiming at developing an intelligent layer of two-way voice communication is very difficult, but the prognosis of the technology development and its first use shows a great significance in efficiency of supervision and production humanization.

## References

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